

RIDP Analysis Summary

Last 3 Months 2016

2016	Question	FINAL_DECISION_IDENTIF	Values	
			Distinct Users	Percent of Count
Mar	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to invalid data entered) - Prior User Errors		63	0.13%
	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to system unavailability) - Prior System Errors		91	0.18%
	Completed the RIDP process successfully on a self-service basis without interruption		43,584	87.85%
	The consumer was ID Proofed by an SCR, CEC, CEW or Assister.		8	0.02%
	The consumer was ID Proofed by calling the Experian Help Desk		922	1.86%
	The consumer was referred to Experian and did not get ID Proofed		4,944	9.97%
Mar Total			49,612	36.50%
Apr	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to invalid data entered) - Prior User Errors		47	0.10%
	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to system unavailability) - Prior System Errors		14	0.03%
	Completed the RIDP process successfully on a self-service basis without interruption		40,758	87.69%
	The consumer was ID Proofed by an SCR, CEC, CEW or Assister.		4	0.01%
	The consumer was ID Proofed by calling the Experian Help Desk		913	1.96%
	The consumer was referred to Experian and did not get ID Proofed		4,745	10.21%
Apr Total			46,481	34.19%
May	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to invalid data entered) - Prior User Errors		76	0.19%
	Completed the RIDP process successfully on a self-service basis with some interruption (e.g., due to system unavailability) - Prior System Errors		21	0.05%
	Completed the RIDP process successfully on a self-service basis without interruption		34,413	86.37%
	The consumer was ID Proofed by an SCR, CEC, CEW or Assister.		5	0.01%
	The consumer was ID Proofed by calling the Experian Help Desk		884	2.22%
	The consumer was referred to Experian and did not get ID Proofed		4,443	11.15%
May Total			39,842	29.31%
Grand Total			135,935	100.00%