ABX 1 -1 Stakeholder Comments/Questions
(Updated July 19, 2016)

Reporting QTR	Assigned Reference Number	Organization	Date Initiated	Document Reference (Section)	Page	Stakeholder Question	Assigned	Response	Response Date
Q4 2015	1	Western Center on Law & Poverty (WCLP)	6/20/2016	Applicant Demographics	4	2nd bullet would be helpful to list net for Covered CA last page indicates net loss.	DHCS	7/22 DHCS response: This is included in the Q1 2016 Report (Jan to March 2016).	7/22/2016
Q4 2015	2	National Health Law Program (NHeLP)	6/20/2016	Health Plan Enrollment	9	Given the high number of people put into FFS (p. 9) - does that mean that at the time of eligibility determination they were put into FFS or were they placed in a plan during the reporting period (Oct to Dec)?	DHCS	6/24 DHCS response: Beneficiaries are initially enrolled in Fee-For-Service at the time of eligibility determination. Beneficiaries have 60 days to choose a plan. If no active choice is made, they will be enrolled into a Medi-Cal managed care health plan on the first of the month following the 60-day choice period.	6/24/2016
Q4 2015	3	National Health Law Program (NHeLP)	6/20/2016	Applications Received	12	Does the benefitscal.org capture applications received directly through a SAWS portal (e.g. C4yourself.com)? Or are those captured trough the County Human Services Agency Offices submission channels on page 12?	DHCS	7/22 DHCS response: These applications are reported under the SAWS Portal.	7/22/2016
Q4 2015	4	National Health Law Program (NHeLP)	6/20/2016	Applicant Demographics		Can CalHEERS or Covered CA give an initial report on what defect caused so many applications to come from an "unknown" source?	Covered CA	6/24 Covered CA response: We are looking into this.	6/24/2016
Q4 2015	5	National Health Law Program (NHeLP)	6/20/2016	Applicant Demographics		Email applications - to what address is an application emailed (county? Covered CA?)? Is an emailed application a scan of a paper application? Does DHCS/Covered CA expect emailed applications to continue to increase relative to mailed applications?	Covered CA	6/24 Covered CA response: We are looking into this.	6/24/2016
Q4 2015	6	National Health Law Program (NHeLP)	6/20/2016	Applicant Demographics		Why is the number also so high for "unknown" in the county submission channels? Although by percentage it is the same as the prior reporting period, it seems like a very high percentage and is increased from the Q4 2014. Are the counties doing anything to identify and prevent this problem?	DHCS	7/22 DHCS Response: Application data source is not being received by all counties.	7/22/2016
Q4 2015	7	Western Center on Law & Poverty (WCLP)	6/20/2016	Eligible Individuals Demographics		The numbers transitioned from APTC to Medi-Cal does this include the folks who are found eligible for Medi-Cal in this quarter, but not actually moved until 1/1/16, or is it only those who actually end up in Medi-Cal by 12/31/15?	DHCS	7/22 DHCS Response: The numbers transitioned from APTC to Medi-Cal are individuals who are found eligible for Medi-Cal for the first time in this quarter.	7/22/2016
Q4 2015	8	Western Center on Law & Poverty (WCLP)	6/20/2016	Applicant Demographics		Last bullet point does this mean that none of the Covered CA application data reported is actually from Open Enrollment as those folks do not start a plan until 1/1/16? Is this reporting on application determinations or application and enrollment? A bit confused on how Covered CA applications have been counted as earlier (8) it seemed to be looking at application + QHP selection, so any of the Cov CA applications that came in during open enrollment where the person chose a plan would be included right? Or will this not show up till Q1 2016? Confused about this bullet in the context of the rest as I thought this was covering open enrollment.	Covered CA	7/22 Covered CA response: We are looking into this.	7/22/2016

ABX 1 -1 Stakeholder Comments/Questions
(Updated July 19, 2016)

Reporting QTR	Assigned Reference Number	Organization	Date Initiated	Document Reference (Section)	Page	Stakeholder Question	Assigned	Response	Response Date
Q4 2015	9	National Health Law Program (NHeLP)	6/20/2016	Applicant Demographics		Is there any explanation for the significant increase in the number of applicants who reported "other" as their Hispanic ethnic origin?	Covered CA	7/22 Covered CA reponse: After reviewing the table on page 19, we noticed that we switched the percentages in reporting period April- September 2015 for Puerto Rican and Other. “Other” should be 13% and Puerto Rican should be 1% for the April-September 2015 reporting period. The data from October – December 2014 was from a different data source than we are currently using. We believe the Puerto Rican number and “Other” number were flipped during that time period.	7/22/2016
Q4 2015	10	National Health Law Program (NHeLP)	6/20/2016	Applicant Demographics		Do any of the application assisters (agents/brokers, CECs, service center or county workers) report on how many applications they submit on behalf of an applicant who they assisted in a non-English language?	Covered CA	7/22 Covered CA response: No, this information is not captured	7/22/2016
Q4 2015	11	National Health Law Program (NHeLP)	6/20/2016	Eligible Individuals Demographics		Can there also be a demographic breakout by subsidized and unsubsidized (if at first, just by age)	Covered CA	06/24 Covered CA response: Yes, there is data on this and we will look into adding to the future report	6/24/2016
Q4 2015	12	Western Center on LAW & Poverty (WCLP)	6/20/2016	Renewals		Confused as Covered CA renewals are generally completed in Q4 (including plan selection or passive default into same plan). Is this because the new policies do not actually start until 1/1/16?	Covered CA	7/22 Covered CA response: renewals are generally completed in Q4 and will be providing QHP renewals in next report.	7/22/2016
Q4 2015	13	Western Center on Law & Poverty (WCLP)	6/20/2016	Eligible Individuals Demographics		In the appeals chart, it the category “eligibility determination” largely incorrect level of APTCs/ Medi-Cal premium/SOC disputes? What else ends up in that category? (Trying to figure out the difference between that one and the other two.)	CDSS	7/22 CDSS response: “Eligibility Determination” includes wrong level of APTC/premiums/SOC disputes.	7/22/2016
Q4 2015	14	Maternal and Child Health Access (MCHA)	6/20/2016	Eligible Individuals Demographics		Isn’t BCCTP another “excluded” program? Would be helpful to mention that along with the other excluded programs listed here?	DHCS	6/24 DHCS response: For the Oct-Dec 2015 report, we grouped them according to Research and Analytic Studies Division (RASD) designations. We are researching how we can incorporate "excluded" programs in a more meaningful way in future reports.	6/24/2016
Q4 2015	15	Children's Partnership	6/20/2016	Overview		It says that about 60% of those found eligible for Medi-cal are in fee for service which seems really high. Is that due to the higher number of enrollees coming in through hospital people (which is ffs) or other reason. Are those in the hospital pe converting into ongoing medi-cal,and at what rate?	DHCS	7/22 DHCS response: Beneficiaries are initially enrolled in Fee-For-Service at the time of eligibility determination. Beneficiaries have 60 days to choose a plan. If no active choice is made, they will be enrolled into a Medi-Cal managed care health plan on the first of the month following the 60-day choice period.	7/22/2016

ABX 1 -1 Stakeholder Comments/Questions
(Updated July 19, 2016)

Reporting QTR	Assigned Reference Number	Organization	Date Initiated	Document Reference (Section)	Page	Stakeholder Question	Assigned	Response	Response Date
Q4 2015	16	DREDF	6/20/2016	Applicant Demographics		When will disability status as a demographic characteristic could be included in the ABx1 reports? This data is vital to track for health disparities and intersection with other demographic characteristics such as race, ethnicity or sex that experience health disparities. There is mounting evidence that these groups face compound barriers to health care due to their multiple characteristics, but analysis is limited by the failure to even identify such individuals.	DHCS/Covered CA	7/22 DHCS Response: Q1 2016 Report will provide net change enrollment of Seniors and Persons with Disabilities. We do not collect disability status as a demographic for this report.	7/22/2016
Q4 2015	17	National Health Law Program (NHeLP)	6/20/2016	Applicant Demographics		Does Covered CA and/or the counties keep a record of how many paper applications translated into another language they receive?	DHCS/Covered CA	04/29 DHCS response: We do not have this information at this time but will follow up when we have more conclusive information.	4/29/2016
Q4 2015	18	National Health Law Program (NHeLP)	6/20/2016	Eligible Individual Demographics		Do you have a sense of why the number for MCAP is so low? Shouldn't the number be higher given CalHEERS release 15.9, which happened during this reporting period? It is roughly the same/slightly less than Q4 2014.	DHCS	4/29 DHCS response: Refer to question 33. The number for MCAP is low due to transition from Maximus to CalHEERS/MEDS.	4/29/2016
Q4 2015	19	National Health Law Program (NHeLP)	6/20/2016	Health Plan Enrollment		Is there data on how many people selected an enhanced Silver plan, and if so, which level of Enhanced Silver (eg Silver 94, Silver 87, etc)	Covered CA	04/29 Covered CA Response: Refer to question 35. We have the data on this request and will be looking into adding to the next report.	4/29/2016
Q4 2015	20	National Health Law Program (NHeLP)	6/20/2013	Appeals		Can you break down how many were a) conditional withdrawals, b) unconditional withdrawals, and c) dismissals?	CDSS	7/22 CDSS response: The stats that are included in the ACA Hearing Results only capture released decisions. The column "Withdrawals/Dismissals" only includes decisions that were written because the claimant withdrew on the record. We don't record whether those decisions were based on a conditional or unconditional withdrawal; they are just marked as dismissed in our system.	7/22/2016
Q4 2015	21	Western Center on Law & Poverty (WCLP)	6/3/2016			MCED to fulfill data request on APTC/MC overlap.	DHCS	7/22 CFSW Action Item: DHCS is working with Covered CA to analyze systems and available data.	7/22/2016