Legend

Log Items	Description
Item Number	1, 2, 3…Numerically list the action item number.
Date Logged	Date that the action item was logged.
Category	Insert the policy topic of action item. Please see below for list of MCED approved topics.
Action Item	Description of action item.
Owner	List owner.
Deadline	Deadline when action item needs to be completed.
Status	See below for status options.
Notes	Put in updates or additional notes related to this action item.

Category	Status
	Open
	Closed
	Not yet started

DHCS Consumer-Focused Stakeholder Working-Group
Open Action Items (as of 04/27/16)

Item Number	Date Logged	Policy Topic	Division or Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1	8/27/2015		MCED	*New: Issue new ACWDL on inter-county transfer process and work with managed care.* Previous: Discuss inter-county transfer issues with Kevin Aslanian	Kevin Aslanian	Clarissa		Closed	ACWDL 16-10 released April 21st.
2	11/12/2015		MCED	On page 2, question 3 of ABx1_1 Report - Responses to Advocate Questions, come up with a more detailed response. Include Medi-Cal perspective. Question concerned explanation of disparity of children applying.	Kristen Golden Testa	Rocky		Open	Data Unit contacted Kristen.
3	3/4/2016		MCED	Confirm with LA County what their process is for workaround on emergency enrollment/disenrollment.	Stephanie Lee	Assmaa		Open	CWDA to collaborate on business operations options.
4	3/18/2016		MCED	Advocates to review and share prioritization from UAT session.	Clarissa	Elizabeth Landsberg		Open	MCED shared responses to UAT feedback with advocates.

DHCS Consumer-Focused Stakeholder Working-Group
Action Items (as of 04/27/16)

Item Number	Date Logged	Policy Topic	Division or Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1		Federal Reporting	HCBE/ MCED	Provide screenshots of SOCRATA (what was provided to CMS).		Rocky		Open	Monthly Ongoing. Last one sent on 1/12.
2	4/13/2015		MCED	Can DHCS-MCED provide a comprehensive list of ACWDLs in development?		Crystal		Open	Quarterly ongoing. Last shared 3/17.
3	10/16/2015		MCED	Are there questions DHCS needs to add for SSApp, re: Health4Kids and MCAP?	Elizabeth Landsberg	Harold/ Ernesto		Open	MCAP eligibility question will need to be added. $500 maternity only copay/deductible. Referred to Pregnancy Subgroup
4	2/19/2015		MCED	Add provider # to FFS list on Agency Open Data Portal.	Jen Flory	Dr. Scott		Open	
5	2/19/2016		MCED	MC 800 #: 1-800-541-5555. Can people staffing this line use the FFS provider data on the HHS Agency open data portal to give referrals to Medi-Cal doctors to Medi-Cal members seeking FFS doctors with the caveat that they may not be taking new patients?	Elizabeth Landsberg				

DHCS Consumer-Focused Stakeholder Working-Group
Closed Action Items (as of 04/27/16)

Item Number	Date Logged	Policy Topic	Division or Branch	Action Item	Requestor	Owner	Deadline	Status	Notes
1	1/23/2015	Medi-Cal Transition	MCED	Coordinate with CC on transition issues and appeals process. Have a meeting between CC, DHCS and advocates.	Jen Flory	Matt		Closed	DHCS, CC, CWDA and advocotes met on 2/18.
2		NOA	MCED, Policy Op.	DHCS will confirm 90 Day Cure Period NOA snippets is implemented.		Kennalee/ Alison		Closed	Completed
3	1/9/2015	Eligibility Systems	MCED	Can CalHEERS and MEDS identify someone who is eligible for Covered California, but not enrolled?	Sonal Ambegaokar	Ernesto		Closed	MCED to assess level of effort/cost of programming across systems to address concerns raised.
4	1/9/2015	eHIT	MCED	eHIT interface issues between CalWIN and CalHEERS. Maria to receive specific scenarios.	Trinh Pham, Legal Aide S	Harold/ Maria		Closed	It may be that the transaction was not 'read' correctly. If the income is not entered correctly in SAWS so that CalHEERS can read it correctly, the eligibility determination will be incorrect.
5	11/14/2014		MCED	Retro Medi-Cal in CalHEERS		Maria/ Yingjia		Closed	Harold, Maria and Yinjia can provide review of policy.
6	11/21/2014		HCBE/ MCED	Concern about volume of ACWDL's and MEDIL's, and complexity/changing instructions to counties. Katie Murphy suggested that we ask foundation for help to develop simplified, consolidated guidance for counties.		Rene/Tara		Closed	Recommendations made to Rene.
7	11/21/2014		MCED, Policy Dev.	Concerns around NOAs. Questions about why the changes from last year are still not implemented. Suggestion that CC develop workarounds for NOAs that won't be fixed for a while. Language issues, alternate format notification issues.		Clarissa	12/1/2014	Closed	Recommendations made to Rene.
8	11/21/2014	O&E	MCED, Policy Op.	Interested in more outreach around enrollment for prisoner re-entry, especially in light of ballot initiative and new wave of re-entry.		Crystal	12/1/2014	Closed	Crystal and OE team met with Safe and Just on 12/8.
9	11/21/2014		Assoc. Director	AB 1296: want a deeper dive, or special subgroup, to better understand timeline and prioritization process for system changes and improvements.		Anastasia		Closed	Automation Systems Coordination and Prioritization Subgroup met on 12/19.
10	2/20/2015		MCED	Send comment log and .pdf of paper app.		Matt			Posted online on 2/24.
11	2/6/2015	HPE, FFY	MCED	Review HPE guidance and policy. Is there anyway for FFY to utilize HPE application as it is shorter?		Ernesto		Closed	Draft guidance sent to HPE workgroup. In production: quick news flash and provider bulletin.
12	2/20/2015		MCED	Share draft guidance, re: Action Item 8.		Ernesto		Closed	Draft shared.
13		FFY, Data	MCED, Policy Op	Advocates are looking for #'s on former foster youth. Is there any outreach being done for those in APTC? Need to discuss refunding premiums for those effecuated a QHP. Need to provide retro-coverage to date of original application.		Ernesto		Closed	Working with counties and convening with Covered California. Data release approved by Privacy Office.

DHCS Consumer-Focused Stakeholder Working-Group
Closed Action Items (as of 04/27/16)

14	2/6/2015	HPE, FFY	MCED	Review HPE guidance and policy. Is there anyway for FFY to utilize HPE application as it is shorter?		Ernesto		Closed	Draft guidance sent to HPE workgroup.
15	2/20/2015	FFY	MCED	Go back and confirm FFY language on Slide 6 of SSApp (Oct. 2014 version).		Ernesto		Closed	Language was changed, update was provided on 3/6.
16	11/14/2014		MCED, Policy Dev.	Issue ACWDL to clarify address changes via Managed Care Plans		Clarissa/ Carol		Closed	Released 4/16.
17	3/20/2015		MCED/ CC	Can DHCS and CC establish points of contact for advocate referrals?		Robert/ Thien		Closed	Donna Brass and Rose Pankratz are the DHCS contacts. Sent out 3/20.
18	3/20/2015		MCOD	What is the legal authority for how DHCS can move people into a plan without providing their choice option?		Javier		Closed	Javier provided update at 4/17 meeting.
19			MCED	DHCS will share any trends resulting from the county site visits.		Alice		Closed	Sent out 5/1.
20	2/6/2015	SOC	MCED	Data run of how many people are in medically needy SOC aid code as of January 2015 (or most current). Compare January 2014 to January 2015.	Jen Flory	Clarissa		Closed	Shared at 5/1 meeting.
21	3/20/2015		CC	Covered California will confirm protocols and share further guidance on transition issues. APTC to Medi-Cal, Medi-Cal to APTC.		Thien		Closed	Provided Medi-Cal to APTC, APTC to Medi-Cal, and batch workaround process flows.
22	4/17/2015	RFTHI	MCED	What RFTHI form is being sent out by the counties?		Clarissa		Closed	Counties are sending out 2014 RFTHI. Updates to 2015 RFTHI in process but need Advocates' comments to confirm all comments are incorporated into current draft. Next steps, we will align the draft 2015 RFTHI with new SSA on income and household composition.
23	4/17/2015	MC 216	MCED	Are the translated MC 216s programmed into CalHEERS and SAWS?		Clarissa		Closed	The MC216 has been translated in all threshold languages. Per ACWDL 15-09, issued 1/30/15 the SAWS are to program their systems accordingly. Per CWDA on 4/17/15, the SAWS consortia are working on this but has not completed the programming.
24	5/1/2015		MCED/CC	Anjie to connect with Robert on points of contact.				Closed	Anjie will provide update at 5/15 meeting.
25	3/6/2015	Immigration	MCED	NEW: John to connect with Sonal on starting Immigration workgroup. *PREVIOUS: John to connect with Sonal on PRUCOL issues regarding the 15.3 release.*	Sonal	Harold/John		Closed	First meeting June 1st. Scheduled eery other week.
26	5/1/2015	Outreach	MCED	Advocates would like to review draft of outreach letter for beneficiaries on non-MEC Medi-Cal programs.		Carol		Closed	ACWDL- 14-33.
27	5/1/2015		MCED	What is the SOC policy at the county level?		Assmaa		Closed	Discussed at 5/15 meeting.

DHCS Consumer-Focused Stakeholder Working-Group
Closed Action Items (as of 04/27/16)

28	1/9/2015	HPE	MCED	Update HPE portal to eliminate denials for APTC eligibility.	Legal Aid of San Diego & NHELP & WCLP	Ernesto		Closed	The "Hospital PE Clarification Regarding Applicant Eligibility" article is now available in the NewsFlash area and the ACA Hospital Presumptive Eligibility (PE) Program page of the Medi-Cal website. Shared copy of final bulletin with advocates.
29	6/5/2015	Waiver	MCED	Advocates would like to discuss how to perform outreach on parents of children with Medi-Cal.		CWDA/ Clarissa		Closed	To be held in June 12.
30	5/29/2015	Data	MCED	Provide overview of ABx1_1 Report at CFSW meeting.		Rocky		Closed	To be held in June 12.
31		Data	MCED, Policy Dev.	Advocates asked for renewal data broken down by county.		Rocky		Closed	Renewal data will be in ABx1_1 report.
32		Data	MCED, Policy Dev.	Advocates asked for renewal data on: a. County by county discontinuances; top 15-20 counties. b. Discontinuances by applicants' primary language, re: failure to reply. c. Those who are reinstated during cure period.		Clarissa		Closed	Shared at 6/12 meeting.
33	5/1/2015	FPL, Outreach	MCED	Advocates would like to review the outreach letter for FPL changes, re: Medi-Cal aid codes.		Carol		Closed	2nd Review sent 6/8.
34	5/29/2015		CWDA	Look into how many people are coming into Medi-Cal from SAWS 2+ and CalFRESH applications.		Assmaa		Closed	Counties do not keep track of this data.
35	6/5/2015	FPL	MCED	Provide clarification on different FPL levels listed for Medi-Cal programs. Advocates would like to understand why there are discrepancies or if one list supercedes another.	Jen Flory	Carol		Closed	MCED has alerted the other divisions concerning the incorrect FPL tables on their websites and requested confirmations of correction.
36	6/25/2015	Data	MCED	Advocates would like the renewal data that was presented verbally at the 6/12 meeting.	Jen Flory	Monica, Matt		Closed	Shared 7/24.
37	3/18/2015	Immigration	MCED	Can DHCS issue the Trafficking and Crime Victims Assistance Program ACWDL on SB1569 that has been in the works since 2006-07?	Jen Flory	Harold		Closed	ACWDL 15-25 released.
38	5/29/2015		MCED	DHCS to review cases where individuals moved from full-scope to restricted-scope for no apparent reason.	Jen Flory	Harold		Closed	MEDIL 15-20 released 8/11
39	6/12/2015	NOAs	MCED	Can DHCS provide a list of ALL notices?	Jen Flory	Clarissa		Closed	Shared 8/7
40	7/24/2015		MCED	Clarify how incarcerated individuals whose eligibility is terminated (after suspension) while inmates of a public institution get Medi-Cal coverage under the MCIEP program when they are hospitalized for medical or mental health treatment.	Kim Lewis	Harold		Closed	There are two similar questions on the Q&As sent to Kim last week that address this question.
41	6/26/2015		MCED	Issue MEDIL clarifying 90 day cure period policy. Advocates are concerned about processing times.	Jen Flory	Clarissa		Closed	MEDIL 15-22 issued 8/13.
42	6/5/2015	SOC	MCED	Provide breakdown of those on SOC by health coverage: under 65, under 65 Medicare A or B, Dual APTC, under 65 with OHC, and under 65 w/o OHC.	Jen Flory	Clarissa		Closed	Shared 8/21

DHCS Consumer-Focused Stakeholder Working-Group
Closed Action Items (as of 04/27/16)

43	6/26/2015		MCED	What is DHCS policy to ensure beneficiaries receive the most favorable program during a change in eligibility as a result of FPL changes?	Jen Flory	Clarissa		Closed	DHCS has prepared an outreach letter, that has been reviewed by stakeholders, informing beneficiaries or subscribers that they may qualify for low or no cost Medi-Cal as a result of the FPL changes. DHCS will provide an update when released.
44	6/26/2015		MCED	If consumers paid premiums when they qualified for low or no cost Medi-Cal, what are their options for reimbursement?	Jen Flory			Closed	Shared CMS guidance.
45	6/26/2015		MCED	Share monthly numbers on ELE aid codes.	Elizabeth Landsberg	Crystal		Closed	Shared 8/21
46	2/20/2015	Pregnancy	MCED	NEW: Develop pregnancy fact sheet and publish. *PREVIOUS: Go back and confirm pregnancy language on SSApp (Oct. 2014 version).*	Lucy Quacinella	Ernesto		Closed	Pregnancy messaging and fact sheets have been posted to Covered California website.
47	8/27/2015		MCED	Paul Spencer (Legal Aid of San Diego) will work with MCED on working disabled program (ACWDL 13-38) and report out at 9/4 meeting.	Jen Flory/ Paul Spencer	Carol		Closed	Discussed at 9/4 meeting.
48	9/4/2015		MCED	DHCS to look into Medi-Cal NOAs not having the names of legal services and welfare rights office names, addresses and phone numbers.	Kevin Aslanian			Closed	Referred to Notices Subgroup.
49	8/27/2015		MCED	Advocates would like DHCS to provide an updated inter-county transfer coordinator/liaison list.	Kevin Aslanian	Clarissa		Closed	Shared 10/9.
50	8/31/2015		MCED	DHCS will confirm when outreach letter is released, regarding eligiblity as a result of FPL changes. Further, share # of beneficiaries the outreach letter will go out to.	Jen Flory	Clarissa		Closed	Shared 10/16.
51	9/18/2015		MCED	(1) Confirm what income informing text currently says on online CalHEERS application. (2) Subsequently, determine if additional instruction in informing text is needed to ensure income counting is done correctly.	Kim Lewis	Clarissa		Closed	Referred to AB 1296 Income Subgroup
52	10/2/2015		MCED	Clarify SOC MEC policy implications with CMS.	Kim Lewis			Closed	Clarified at 10/16 meeting.
53	10/16/2015		MCED	Share Covered California guidance on SOC MEC policy.		Clarissa		Closed	
54	5/1/2015		CWDA	Confirm MC-216 programming changes in SAWS.	Cori Racela	Clarissa		Closed	CalWIN has programmed the threshold languages as of 10/20 with the exception of Vietnamese, Russian and Chinese. The C-IV Project Steering Committee's final decision was not to program the MC 216 into the remaining threshold languages. This decision was made based on the very low numbers of non-English and non-Spanish customers in the C-IV System. Globally, they have <1% of the caseload that falls into this category. LEADER/LRS will complete programming by January 2016.
55	10/16/2015		MCED	Share final release notes of R15.9	Elizabeth Landsberg	Matt		Closed	Shared 10/30
56	9/18/2015		MCED	Provide responses to ABx1_1 questions submitted at 9/18 meeting.	Elizabeth Landsberg	Rocky		Closed	Shared 10/30

DHCS Consumer-Focused Stakeholder Working-Group
Closed Action Items (as of 04/27/16)

57	10/2/2015		MCED	What is the timeline for counties to program NOAS for FFY into SAWS?	Kim Lewis	Karen		Closed	Karen provided update at 10/30 meeting.
58	9/18/2015		MCED	Issue MEDIL on MEDS Reconciliation.	Cori Racela	Harold		Closed	Released 11/2
59		FFY, Data	MCED, Policy Op	Issue ACWDL to clarify former foster youth enrollment into QHPs.	Jessica Haspel	Ernesto		Closed	Released 11/30.
60	9/4/2015		MCED	DHCS to review MC-355 form to determine if changes are needed.	Kevin Aslanian	Clarissa		Closed	Updated with stakeholder input.
61	10/2/2015		MCED	Advocates to send case examples on adding family members to immigration cases.	Jen Flory	Harold		Closed	
62	10/30/2015		MCED	Request: DHCS to inform SOC individuals who don't get 1095-B mailings how to file for hardship exemption.	Cori Racela	Carol		Closed	No additional mailings are planned at this time.
63	10/30/2015		MCED	Does DHCS have authority to mandate a certain # of days in processing documents during 90 day cure period? Or can DHCS further specify 'immediate'?	Elizabeth Landsberg	Carol		Closed	DHCS does not have statutory authority to pursue this.
64	5/29/2015		MCED/ MCOD	*New: MCED to work with MCOD to eliminate any Managed Care plan holds on full scope restorations.* Previous: DHCS to review cases where individuals moved from full-scope to restricted-scope for no apparent reason.	Jen Flory	Harold		Closed	MCOD presented at 11/13 meeting.
65	8/11/2015		MCED	Issue flow chart on 90 day cure period process.	Cori Racela	Carol		Closed	Shared 10/30. Advocates provided comment and MCED revised.
66	6/26/2015		MCED	John to develop Q+As with Kellan from ACLU on incarcerated individuals.	Kim Lewis	Harold		Closed	Advocates agreed item was closed at 1/8 meeting.
67	11/12/2015		MCED	Data Request - Advocates are looking for statewide # of people who will not be sent a 1095-B mailer.	Cori Racela	Harold		Closed	Referred to 1095-B Workgroup.
68	1/8/2015		MCED/ MCOD	MCED to work with MCOD on health plans inappropriately contacting beneficiaries about their renewals and sending outdated renewal forms.	Cori Racela	Clarissa		Closed	Managed Care partners informed the Plans, on 1/27/16, during its weekly Managed Care Plan Call to stop sending blank renewal forms to beneficiaries, and to work with their respective counties prior to contacting beneficiaries regarding renewals. Plans were also reminded about the pre-populated renewal forms that are sent by the counties
69	1/8/2015		MCED/ MCOD	Cori to send examples of health plans sending outdated renewal forms to Clarissa.		Cori Racela		Closed	
70	10/30/2015		MCED	Share data (by county if possible) on who is left in SOC aid codes (no other coverage and under 65).	Cori Racela	Carol		Closed	Emailed 2/9.
71	11/12/2015		MCED	On page 2, question 3 of ABx1_1 Report - Responses to Advocate Questions, come up with a more detailed response. Include Medi-Cal perspective. *Question concerned explanation of disparity of children applying.*	Kristen Golden Testa	Rocky		Closed	Data Unit followed up with Kristen.
72	3/4/2016		MCED	Give CFSW workgroup a timeline of ascertaining universe for 1095-B breach.	Lucy Quacinella	Harold		Closed	Sandie provided update.
73	3/4/2016		MCED	Confirm when secondary 1095-B forms will be mailed out to account for missing months from 1st mailing.	Lucy Quacinella	Harold		Closed	MCED confirmed mailings.