

**RENEWALS DATA - INDIVIDUAL LEVEL  
FEBRUARY 2016**

COUNTY NUMBER	COUNTY NAME	SAWS	DUE	PROCESSED <sup>1</sup>	% PROCESSED	NOT PROCESSED <sup>2</sup>	PROCESSED, RESULTING IN CONTINUED MC <sup>1</sup>	% CONTINUED MC
1	Alameda	CW	25,418	24,001	94.4%	1,417	21,733	90.6%
2	Alpine	CIV	*	*	100.0%	*	*	100.0%
3	Amador	CIV	275	251	91.3%	24	231	92.0%
4	Butte	CIV	2,036	1,714	84.2%	322	1,575	91.9%
5	Calaveras	CIV	386	302	78.2%	84	285	94.4%
6	Colusa	CIV	189	116	61.4%	73	113	97.4%
7	Contra Costa	CW	18,694	16,972	90.8%	1,722	14,353	84.6%
8	Del Norte	CIV	196	161	82.1%	35	148	91.9%
9	El Dorado	CIV	1,340	1,164	86.9%	176	1,081	92.9%
10	Fresno	CW	30,082	29,949	99.6%	133	27,852	93.0%
11	Glenn	CIV	311	277	89.1%	34	264	95.3%
12	Humboldt	CIV	1,711	1,266	74.0%	445	1,233	97.4%
13	Imperial	CIV	2,460	2,317	94.2%	143	2,096	90.5%
14	Inyo	CIV	*	*	99.0%	*	*	97.0%
15	Kern	CIV	12,282	9,203	74.9%	3,079	8,936	97.1%
16	Kings	CIV	1,186	941	79.3%	245	922	98.0%
17	Lake	CIV	714	513	71.8%	201	497	96.9%
18	Lassen	CIV	153	115	75.2%	38	103	89.6%
19	Los Angeles	LDR/LRS	199,967	57,970	29.0%	141,997	44,630	77.0%
20	Madera	CIV	1,555	1,386	89.1%	169	1,263	91.1%
21	Marin	CIV	1,453	1,001	68.9%	452	980	97.9%
22	Mariposa	CIV	*	*	97.1%	*	*	93.4%
23	Mendocino	CIV	807	560	69.4%	247	551	98.4%
24	Merced	CIV	3,231	2,627	81.3%	604	2,545	96.9%
25	Modoc	CIV	121	99	81.8%	22	95	96.0%
26	Mono	CIV	125	101	80.8%	24	88	87.1%
27	Monterey	CIV	4,266	3,183	74.6%	1,083	3,126	98.2%
28	Napa	CIV	1,074	871	81.1%	203	771	88.5%
29	Nevada	CIV	771	570	73.9%	201	559	98.1%
30	Orange	CW	62,901	61,922	98.4%	979	54,751	88.4%
31	Placer	CW	4,690	4,069	86.8%	621	3,459	85.0%
32	Plumas	CIV	215	154	71.6%	61	153	99.4%
33	Riverside	CIV	21,488	17,358	80.8%	4,130	15,715	90.5%
34	Sacramento	CW	39,906	38,477	96.4%	1,429	34,597	89.9%
35	San Benito	CIV	509	390	76.6%	119	376	96.4%
36	San Bernardino	CIV	28,799	24,509	85.1%	4,290	22,953	93.7%
37	San Diego	CW	59,738	59,317	99.3%	421	52,785	89.0%
38	San Francisco	CW	14,453	14,387	99.5%	66	13,178	91.6%
39	San Joaquin	CIV	9,472	9,246	97.6%	226	8,072	87.3%
40	San Luis Obispo	CW	4,839	4,717	97.5%	122	4,183	88.7%
41	San Mateo	CW	10,805	9,137	84.6%	1,668	7,705	84.3%
42	Santa Barbara	CW	7,569	7,114	94.0%	455	6,446	90.6%
43	Santa Clara	CW	27,103	26,842	99.0%	261	23,970	89.3%
44	Santa Cruz	CW	4,780	4,438	92.8%	342	3,953	89.1%
45	Shasta	CIV	1,358	994	73.2%	364	971	97.7%
46	Sierra	CIV	*	*	90.6%	*	*	93.1%
47	Siskiyou	CIV	356	252	70.8%	104	241	95.6%
48	Solano	CW	8,228	7,673	93.3%	555	6,583	85.8%
49	Sonoma	CW	8,555	7,348	85.9%	1,207	6,413	87.3%
50	Stanislaus	CIV	6,356	4,626	72.8%	1,730	4,489	97.0%
51	Sutter	CIV	1,269	913	71.9%	356	893	97.8%
52	Tehama	CIV	640	542	84.7%	98	512	94.5%
53	Trinity	CIV	153	114	74.5%	39	111	97.4%
54	Tulare	CW	11,781	11,592	98.4%	189	10,746	92.7%
55	Tuolumne	CIV	459	358	78.0%	101	308	86.0%
56	Ventura	CW	17,336	16,523	95.3%	813	14,617	88.5%
57	Yolo	CW	4,325	4,294	99.3%	31	3,865	90.0%
58	Yuba	CIV	664	508	76.5%	156	462	90.9%
		<b>TOTALS</b>	<b>669,550</b>	<b>495,444</b>	<b>74.0%</b>	<b>174,106</b>	<b>438,537</b>	<b>88.5%</b>
		<b>AVERAGE</b>			<b>84.1%</b>			<b>92.4%</b>

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FEBRUARY 2016

### FOOTNOTES AND ADDITIONAL INFORMATION

The data table represents Medi-Cal Renewals due for the month of February, by county. This data, reported by SAWS, captures processing activities performed up to and including the month in which the Medi-Cal renewal is due. The numbers reflected are individual-level counts, not case. The counts represent Medi-Cal Renewals that were fully Processed<sup>1</sup>, which resulted in an eligibility determination; as well as cases that were Not Processed<sup>2</sup> by the end of the renewal Due month, which indicates processing activity and/or system resolution continued beyond the renewal month.

(See Footnotes below for further detail.)

<sup>1</sup> *Processed* reflects cases for which all necessary data entries were made and the case was coded correctly in the system to reflect a fully processed renewal, including cases that transition to Covered CA. *Processed, Resulting in Continued Medi-Cal* reflects only those cases that remained Medi-Cal eligible. The difference between these 2 columns includes Discontinuances and/or whole cases that transitioned to Covered CA coverage.

<sup>2</sup> *Not Processed* reflects cases where necessary data entries were not complete and/or the case was unable to be coded correctly in the system to reflect a fully processed renewal. This includes cases where the county has worked on the case but is unable to complete the renewal process or complete the renewal process so that it is reflected in SAWS as a completed renewal. Reasons include system errors; manual workarounds, that resulted in cases showing as not processed; administrative verification needed to override federal hub verification results, as appropriate; or renewals processed manually. In some cases, it may be due to incomplete data being entered into the system and cases pending Long Term Negative Action functionality. Additionally, this number reflects counties' ongoing work with beneficiaries who are making good faith efforts in providing what is needed to complete their renewal.

#### Additional Information:

The variation between counties within the "Processed" data/counts can be attributed to:

- 1) Different county business processes and staffing levels have resulted in different outcomes
- 2) Due to delays in implementing 2015 renewals, counties did not have the full calendar year of 2015 to process 2015 renewals
- 3) Different counties prioritized renewals vs. new applications, manual workarounds and resolution of problem cases resulting from systems issues differently

#### NOTE:

February 2016 Medi-Cal Renewals data do not include Pre-ACA renewals. These would be renewals on applications that were submitted during the first open enrollment period forward or application date of January 1, 2014 and on. The universe of cases reflected on this report includes Medi-Cal cases that are case-managed by the counties and do include cases that are linked to cash assistance such as CalWORKS or SSI.