

CalHEERS Project
CalHEERS Information Transmittal (CIT)

Distribution Date:	June 28, 2014	CIT # 0114-14
Subject:	CalHEERS Job Aid – Logging into Covered California	
From:	CalHEERS Project	
To:	Covered California, DHCS, Service Centers, SHOP Service Centers, CEC Assistance Service Center, Counties, SAWS, CWDA, and OSI SPOCs	
	<p>Please forward to appropriate impacted staff, contacts, or leads in your organization:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> General <input type="checkbox"/> Contract/MOU/IAA <input type="checkbox"/> Budget/Fiscal <input type="checkbox"/> Policy <ul style="list-style-type: none"> <input type="checkbox"/> Eligibility <input type="checkbox"/> Enrollment <input type="checkbox"/> SHOP <input type="checkbox"/> Notices <input type="checkbox"/> Reports (<input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> ACA-specific) <input type="checkbox"/> Other _____ <input type="checkbox"/> Plan Management <input type="checkbox"/> Assister Management <input type="checkbox"/> Navigators/Brokers <input type="checkbox"/> Usability/ADA <input type="checkbox"/> Financial Management <input type="checkbox"/> Web Portal <input type="checkbox"/> Customer Service <input type="checkbox"/> Languages/Translation <input type="checkbox"/> Application Development <input type="checkbox"/> Technical <input type="checkbox"/> Conversion <input type="checkbox"/> Batch and Interfaces <input type="checkbox"/> Testing <input type="checkbox"/> Implementation <input type="checkbox"/> Organizational Change Management <input checked="" type="checkbox"/> Training <input type="checkbox"/> Education and Outreach <input type="checkbox"/> Service Center <input type="checkbox"/> Other 	
Description:	<p>Purpose The purpose of this CIT is to provide CalHEERS Job Aid – <i>Logging into Covered California</i>, dated June 26, 2014.</p> <p>Note: This Job Aid includes Password Complexity criteria. Its purpose is to help users navigate Covered California login successfully.</p> <p>Background Job Aids illustrate functionality and serve as desk references and training material for CalHEERS users. As changes in functionality are implemented, Job Aids are updated and distributed. Job Aids are also accessible from the Covered California LMS.</p> <p>If you have any questions regarding this CIT, please contact the primary or backup project contact.</p>	

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Primary Project Contact:	<i>Contact this person for questions about the contents of this CIT.</i> Jane Watson (916) 999-3755 jane.a.watson@calheers.ca.gov
Backup Project Contact:	Noah Miller (916) 999-3762 noah.miller@calheers.ca.gov
Attachments:	Job_Aid_-_Logging_into_Covered_California.pdf
SharePoint Link: NOTE: SharePoint access is not available to counties	CIT Folder OR You may also retrieve the CIT document and attachments by following these steps: <ol style="list-style-type: none">1. In the left menu, click the "Shared Documents" hyperlink2. Click the "Communications" folder icon3. Click the "CIT" folder icon4. Click the "2014" folder icon5. Click the appropriate CIT # folder icon