



Friday, October 17th, 2014

10:30 a.m. – 12:00 p.m

Conference Call: (866) 918-0433

Passcode: 3969869

Medi-Cal 2014 Consumer-Focused Stakeholder Working-Group

AGENDA:

Agenda Items	Notes
1. Medi-Cal Backlog	
2. Renewals	
3. Outreach	
4. California's Mitigation Strategies for the Children's Health Insurance Programs (CHIP)	
5. Express Lane Mailing	
6. Medically Needy Share of Cost (MN SOC) beneficiary reimbursements	
7. Transitioning Medi-Cal beneficiaries to Covered CA at renewal	

Action Items

- 1) DHCS will share any trends resulting from the county site visits.
 - a. Ongoing item.
 - 2) Keep group apprised of negative action efforts.
 - a. Ongoing Item
 - 3) Report out breakout of backlog, 45 or less days.
 - a. Ongoing item
 - 4) DHCS will send out the draft Provider Bulletin notification regarding pending applications for review.
 - a. MCED is working with CA-MMIS to ensure delayed payments are feasible
 - 5) Report out county by county discontinuances; top 15-20 counties.
 - a. DHCS to reach out to CWDA (MCED Program Review Branch)
 - 6) Report out discontinuances by applicants' primary language, re: failure to reply.
 - a. DHCS to reach out to CWDA (MCED Program Review Branch)
 - 7) Report out those who are reinstated during cure period.
 - a. MCED to consult with ITSD (Policy Development Branch)
 - 8) Assess flags for pending cases and how best to provide breakout, re: foster youth, LTC, other programs.
 - a. MCED to consult with ITSD (MCED Program Review Branch)
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Completed Action Items

- 1) MCED will send out ICT SME name.
 - a. Deborah Palmer and Lisa Jackson.
 - 2) Provide English tool/guide for Prostate Cancer project.
 - a. Emailed on 10/06. Lauren Gordon in Benefits awaiting comments.
 - 3) Sonal will provide language for the "Do not reapply"
 - a. Received on 10/06.
 - 4) DHCS will send out the ACWDL status list, SME list and Phone list.
 - a. Sent with agenda on 10/17.
 - 5) Provide information/planning on efforts to minimize increase to the backlog during open enrollment.
 - a. Outreach efforts.
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