

Your destination for affordable, quality health care, including Medi-Cal

The purpose of this document is to help you handle questions about how and when a Consumer or Service Center Representative / County Eligibility Worker can withdraw an application.

An application can <u>ONLY</u> be withdrawn during the Initiated and Submitted phases of the Application process:

Can I withdraw an application?								
	Pre-Application	Application Initiated	Application Submitted	Successful Plan Enrollment				
Withdraw Application	No	Yes	Yes	No				

1. To withdraw an application, navigate to the Consumer's home page by searching for the Consumer and clicking the **View Home** button.

Administration Californa et of Health neffs Exchange	Eind Heip Jiear Your APPLY FOR HEALTH INSURANCE	
LEARN	Preview Plans APPLY	Renew
WELCOME, You are just steps away from fir Re	nohing your appication.	
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How Do I Locate Assistant	You can jump right back to where you left off in your	ACTIONS Withdraw Application RESOURCES Manager Detropation Download DDF Application Get Advide PDF Reader
DID YOU KNOW? There were an estimated 7 Californians to health insur	7.1 million uninsured people in California last year. Coverred California is here to help. We connected 250,000	MORE OPTIONS Begister to vole

## JOB AID: WITHDRAW AN APPLICATION

2. Then scroll to the **Actions** section on the lower right hand section of the page. Click the **Withdraw Application** link.

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3. Click the **Yes** button on *the Withdraw Application Confirmation* popup to finalize the withdrawal.

Withdraw Application Confirmation							×
Do you want to Withdraw the Application?:	_						
				Yes	]	No	