

IRS MEC Reporting and Form 1095-B Returns

1095-B Stakeholder Meeting Minutes, 9/22/15

- Concern rose over not mentioning MCAP and CHIP programs in the beneficiary letter. DHCS will incorporate CHIP and other concerns into the cover letter for the 1095-B. **(Action Item #7)**
- Concern rose over beneficiary letter sounding too “bureaucratic.” Also, request made that DHCS translate the beneficiary letters into all 13 threshold languages. DHCS will discuss further translation options with our vendor. **(Action Item #2)**
- Request made that DHCS include a blurb regarding EITC tax filing into the MEDIL. Possible solution is to add information to the FAQ webpage. **(Action Item #10)**
- Question arose asking if Xerox, (the call center that will be used to address 1095-B questions for the beneficiaries), supports language translation services by bi-lingual representatives or a separate language line that provides translation services. DHCS will follow up on this question for next meeting. **(Action Item #1)**
- Suggestion provided regarding utilizing social media via Facebook and Twitter to further outreach efforts of the 1095-B mailing. **(Action Item #3)**
- Two questions arose regarding the inclusion of the beneficiary letter in the Joint vs Rank (JVR) mailing:
 - Could DHCS place the beneficiary letter in front of the hearing rights notice to avoid the letter being potentially discarded by the beneficiary? **(Action Item #4)**
 - How is the address file being organized for the JVR mailing, for example- by county or alpha numeric order? **(Action Item #5)**
 - Question arose regarding the timeline how the beneficiary letter and 1095-B form will be mailed. DHCS is looking into the process of mailing for the JVR and will have an answer by next meeting. **(Action Item #5)**
- DHCS mentioned it is in the early stages of forming the dispute process for beneficiaries who request to contest their coverage as reported on the 1095-B form. Once a work flow is finalized, DHCS will share it with stakeholders and counties for feedback. **(Action Item #8)**
- DHCS gave update on status of reconciliation process.
- Convenient times for continued stakeholder meetings were discussed to set a defined schedule pertaining to future 1095-B discussions.
- DHCS will email a Word document of a snapshot of the 1095-B beneficiary webpage for feedback. **(Action Item #9)**
- As DHCS develops the cover letter for the 1095-B, stakeholders will be included in feedback of its content.