## DHCS/Covered CA Immigration Workgroup Action Item Log

ltem Number	Date Logged	Action Item	Owner	Status	Notes
1	6/1/2015	Is a Medi-Cal denial notice required for individuals who are under Medi-Cal income limits, but not eligible for full scope Medi-Cal due to immigration status, to apply for Covered CA? Ex. An individual with Temporary Protected Status who is eligible for Medi-Cal but is not eligible for full-scope Medi-Cal due to immigration status, but is lawfully present for coverage through the exchange.	Covered CA	Completed	No. These cases are escalated and require a manual verification and workaround.
2	6/1/2015	How is the exchange handling individuals who are not eligible for exchange coverage but apply and get coverage? For example a DACA individual. Will these individuals have to repay/payback subsides?	Covered CA	Completed	These cases would fall under the reconciliation process. They would have to repay subsides. They have the right to appeal.
3	6/1/2015	Provide a list of acceptable Remote Identity Proofing (RIDP) identity documents.	Covered CA	In Progress	Link of acceptable documents provided in email by Covered CA on 06/29/15, however there are no documents listed for Remote Identity Proofing.
4	6/15/2015	What is Individual Taxpayer Identification Number (ITIN) used for?	Covered CA	Completed	The ITIN number is optional. It can be used if an applicant can not provide an SSN. This number is used by the tax board to verify income.
5	6/15/2015	How many people are waiting to complete an application due to RIDP	Covered CA	In Progress	
6	6/15/2015	<ol> <li>Are questions regarding qualified immigrant, residence since August 1996, veteran or active-duty military used correctly on the application?</li> <li>Advocates would like to know if these questions will only be asked if the applicant is Medi-Cal eligible. For example, would these questions only be asked of applicants who screen financially eligible for Medi-Cal?</li> </ol>	MCED	In Progress	<ol> <li>CR 32277 (Eligibility Based on LP/QNC (Qualified Non-Citizen)) will deploy functionality to use the 5-year bar information from the application as well as HUB electronic verification information related to whether or not the 5-year applies (yes/no) and has been met (yes/no).</li> <li>There is no current ability to use dynamic functionality to screen application itself. At this time, the online applicant must answer all required questions, sign the application and click "submit" before eligibility for Medi-Cal or APTC/CSR is determined. As the 5-year bar questions are required for certain applicants based on their response to citizenship/immigration questions, these applicants will need to answer the question before the program they are eligible for is known.</li> </ol>
7	6/15/2015	Covered CA informing notices	Covered CA	In Progress	Revisions made, will send out a copy of the revised notices. Notices will be in the most common threshold languages, but will include the babel page which includes all threshold languages.
8	6/15/2015	Inconsistency numbers for this year	Covered CA	In Progress	We cannot yet release this information.
9	6/29/2015	What does the appeals process look like?	Covered CA	In Progress	The appeals process is not different for immigration issues. It is described at http://www.coveredca.com/youre-in/file-an-appeal-or- complaint/
10	6/29/2015	How many cases are there for DACA individuals who have had to appeal?	Covered CA	In Progress	None to date.
11	6/29/2015	What threshold languages will the notices be sent in?	Covered CA	In Progress	Notices will be available in English, Spanish, Chinese (traditional), Vietnamese and Korean. The information on the babel page will be translated in the remaining 11 threshold languages.
12	6/29/2015	Will outreach include calls and emails this year?	Covered CA	In Progress	Yes, Covered CA will organize an outbound call unit to resolve inconsistencies. In addition, an e-mail campaign will also be launched.
13	7/13/2015	Send out a copy of the notices that will be mailed to advocates for inconsistencies and pre-term notices. Was the babel line changed as requested by advocates?	Covered CA	Open	
14	7/13/2015	Are the 85,000 inconsistencies for newly eligibles?	Covered CA	Open	
15	7/13/2015	Health Care for All Children Work Plan	MCED	Open	