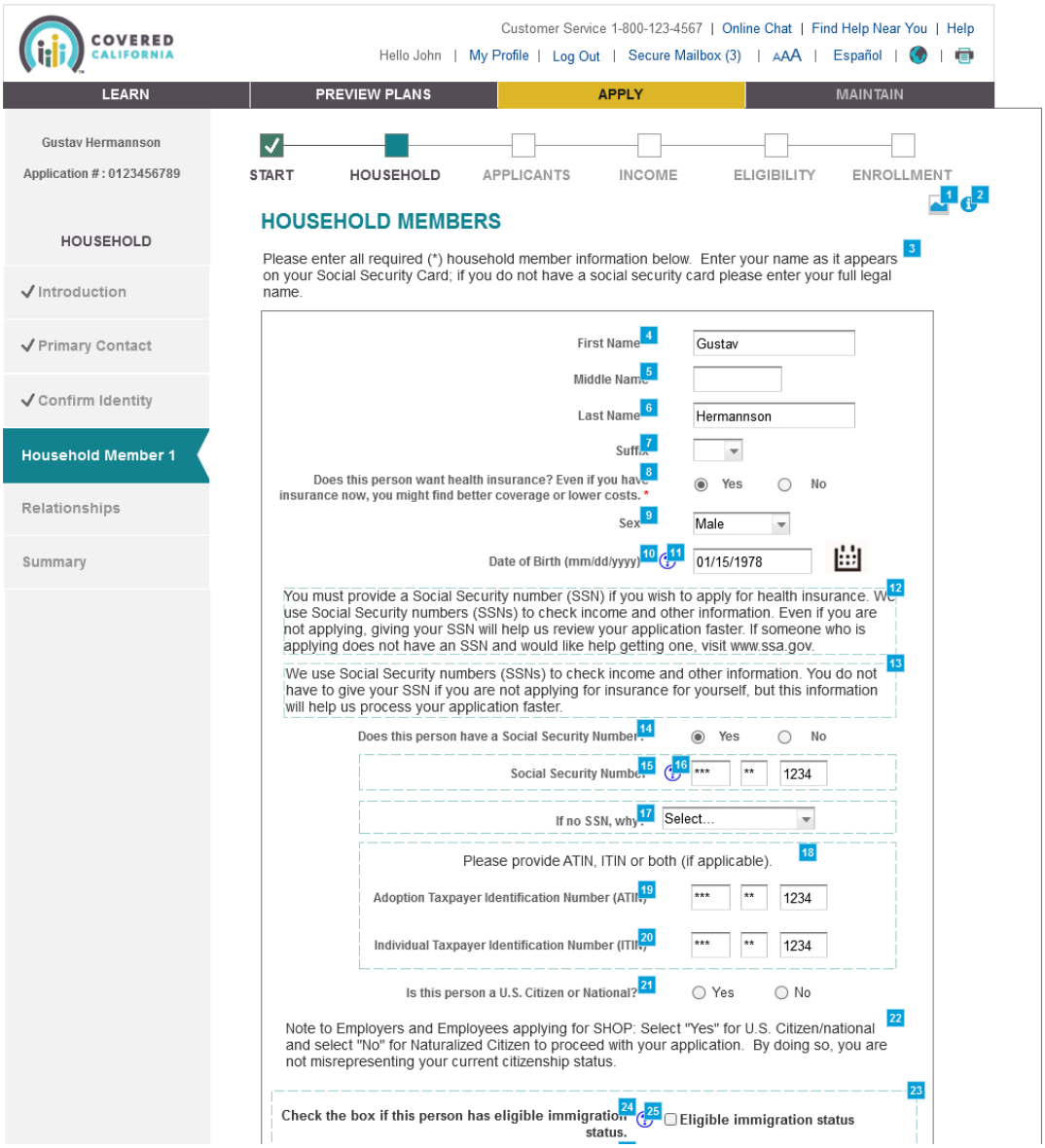
Household Members (Individual View)

Page Description

The purpose of this page is to build the household members list for 'Self and Household' coverage type.

User Interface



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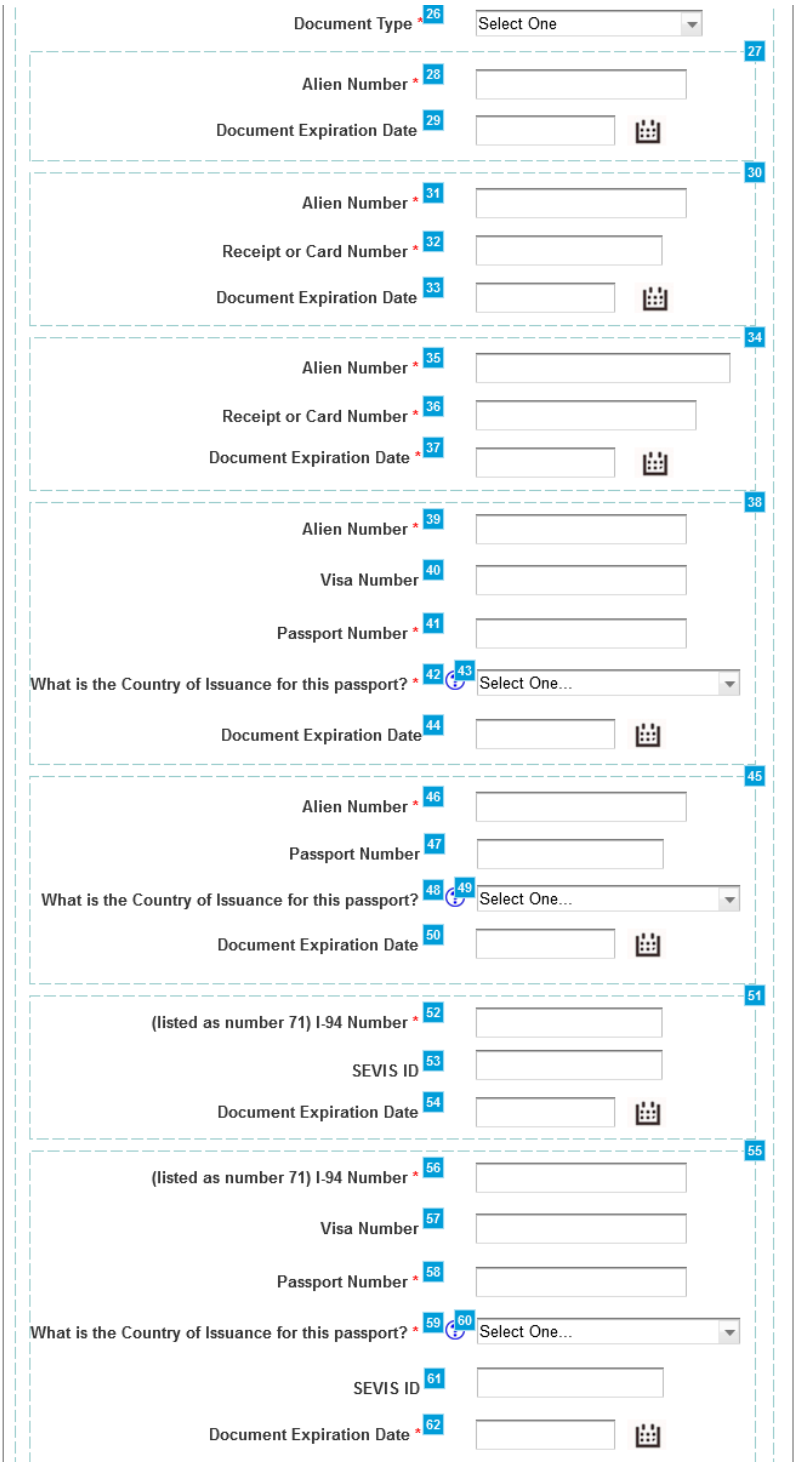

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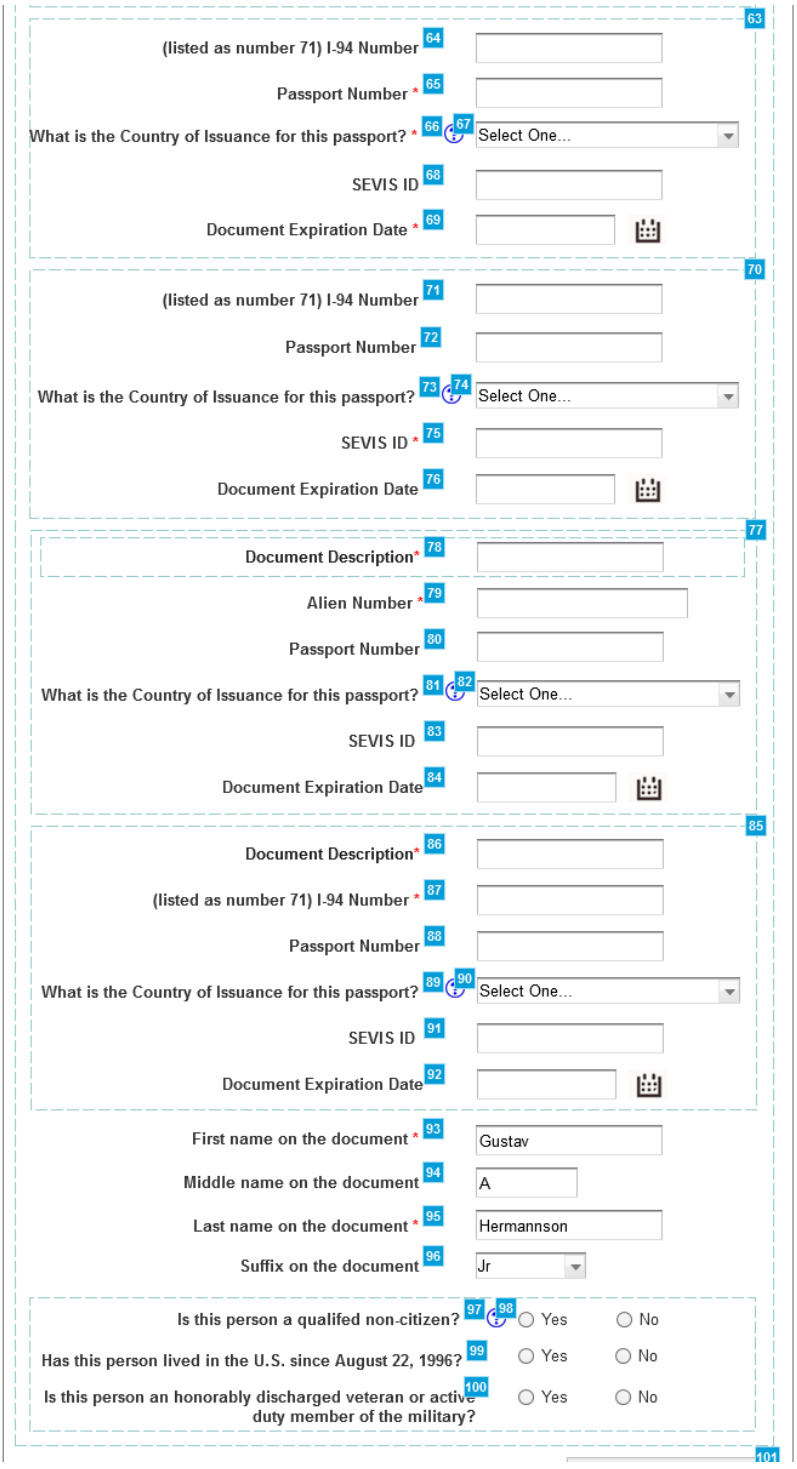

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Page Elements

Footnote	Label	Element Type	Business Rule	CalHEERS Notes
1	N/A	Contextual Help Widget	1. Display Contextual Help link to CoveredCA.com with the same name as the current page. 2. Image or link will be defined through Acuity usability testing. This may repurpose the existing online help link or be another icon next to it, per their review. 3. On click, open the new CoveredCA.com URL in a new window.	Added per CR 10966 for Contextual Help
2	N/A	Online Help icon	1. On Click, display the 'Household Members' online help page.	N/A
3	N/A	Text field	1. Display text: 'Please enter all required (*) household member information below. Enter your name as it appears on your Social Security Card; if you do not have a social security card please enter your full legal name.'	Added per CR 6597 (6933).
4	First Name *	Text Box	1. Required.	N/A
5	Middle Name	Text Box	1. Optional	N/A
6	Last Name *	Textbox	1. Required.	N/A
7	Suffix	Dropdown	1. Prepopulate the textbox with the value captured during the user account set up 2. Dropdown options include Jr., Sr., I, II, III, IV, X, VI, VII, VIII, IX, X.	N/A
8	Does this person want health insurance? Even if you have insurance now, you might find better coverage or lower costs. *	Radio Button	1. Required. 2. A member is considered as an Applicant if the user selects YES as the option 3. A member is considered as a Non-Applicant if the user selects NO as the option	N/A
9	Sex *	Textbox	1. List options: Male, Female	N/A
10	Date of Birth	Date Field	1. Freeze this value after it has been verified at the Federal Hub. 2. Date of Birth shall not be after the system date. 3. Trigger Non-MAGI referral if Individual's age is over 65. 4. Prepopulate the textbox for Consumer, Authorized Representative views with the value captured during the user account set up, if available	Updated text to demonstrate appropriate format for DOB (per CR 6933).
11	N/A	Hover Text Image	1. Display the text "Enter Date of Birth in mm/dd/yyyy format." when a user hovers cursor over the question mark image.	N/A

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
12	N/A	Text field	1. Display this text for any individual who indicates they are applying for health insurance. 'You must provide a Social Security number (SSN) if you wish to apply for health insurance. We use Social Security numbers (SSNs) to check income and other information. Even if you are not applying, giving your SSN will help us review your application faster. If someone who is applying does not have an SSN and would like help getting one, visit www.ssa.gov.'	N/A
13	N/A	Text field	1. Display this text for any individual who indicates they are not applying for health insurance. 'We use Social Security numbers (SSNs) to check income and other information. You do not have to give your SSN if you are not applying for insurance for yourself, but this information will help us process your application faster.'	N/A
14	Does this person have a Social Security Number?	Text box	1. Defaults to Yes. If 'No; is selected, display dropdown with reason for no SSN options	N/A
15	Social Security Number	Text Box	1. Social Security Number shall not be required for non-Applicants 2. Freeze this value after it has been verified at the Federal Hub.	N/A
16	N/A	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: 'Your eligibility to receive benefits could be impacted if in case you don't provide a SSN. Provide either your SSN or DHS ID in order for the Exchange to verify your lawful presence. If the member is less than 1 year old, SSN is optional'	Updated Hover Text for clarity
17	If no SSN, why?	Dropdown	1. Display this field only if the answer to 'Does this person have a SSN' is No. 2. Dropdown options shall include: 2a. "Religious Exemption" 2b. "I do not have a SSN but have applied for one" 2c. "ITIN/ATIN available" 2d. "This person does not qualify for a SSN" 2e. "SHOP Application" 3. If the answer to this question is "I do not have a SSN but have applied for one" and the individual qualifies for MAGI Medi-Cal, return a Pending MC result with SSN verification needed and flag the case during eHIT as "SSN applied via SSA" 4. If the answer to this question is "ATIN/ITIN Available", display the ATIN/ITIN fields.	Removed Child under 1 per CR 3134 and included "I do not have a SSN but have applied for one"
18	Please provide ATIN, ITIN or both (if applicable).	Text field	1. Display Text "Please provide ATIN, ITIN or both (if applicable)."	Added per CR 3134.

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
19	Adoption Taxpayer Identification Number (ATIN)	Text Box	1. Display only if "Reason for no SSN field is "ATIN/ITIN available.	Added per CR 3134.
20	Individual Taxpayer Identification Number (ITIN)	Text Box	1. Display only if "Reason for no SSN field is "ATIN/ITIN available.	Added per CR 3134.
21	Is this person a U.S. Citizen? or National?	Radio Button	1. The question is optional if the member is non-applicant	“No” no longer triggers naturalization question per CR 4628 (6933).
22	N/A	Text field	1. Display the following text: 'Note to Employers and Employees applying for SHOP: Select "Yes" for U.S. Citizen/national and select "No" for Naturalized Citizen to proceed with your application. By doing so, you are not misrepresenting your current citizenship status.'	Added per CR XXXX.
23	N/A	Conditional Question Set	1. Display the question set only if the response is NO to 'Is this person a US citizen or US national?' question	N/A
24	Check the box if this person has eligible immigration status.	Checkbox	1. The question is optional.	N/A
25	N/A	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: 'Many documents can prove satisfactory immigration status. Even if you don't have one of these documents, you may still be able to get health services if you have an emergency or are pregnant.'	N/A

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
26	Document Type *	Dropdown list	1. Required. 2. Dropdown list values - a. Reentry Permit (I-327) b. Permanent Resident Card (“Green Card,” I-551) c. Refugee Travel Document (I-571) d. Employment Authorization Card (I-766) e. Machine Readable Immigrant Visa (with Temporary I-551 Language) f. Temporary I-551 Stamp (on passport or I-94, I-94A) g. Arrival/Departure Record (I-94, I-94A) issued by U.S. Citizenship and Immigration Services h. Arrival/Departure Record (I-94, I-94A) issued by U.S. Customs and Border Protection i. Arrival/Departure Record in Unexpired Foreign Passport (I-94) j. Unexpired foreign passport k. Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20) l. Certificate of Eligibility for Exchange Visitor (J-1) Status (DS2019) m. Notice of Action (I-797) n. Document indicating American Indian born in Canada – LPR – I-551 o. Document indicating member of a federally-recognized Indian tribe p. Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR) q. Office of Refugee Resettlement (ORR) eligibility letter r. Cuban/Haitian Entrant, Document indicating withholding of removal s. Resident of American Samoa t. Resident of Commonwealth of the Northern Mariana Islands u. Other document with an Alien Number v. Other document with an I94 Number	Added u. Other document with an Alien Number and v. Other document with an I94 Number per CR 6197
27	I-327/I-571 question set	Conditional Question Display	1. Display the question set if the user selects 'Reentry Permit (I-327)' or 'Refugee Travel Document (I-571)' as Document Type dropdown value	This question will no longer display if the user selects 'Employment Authorization Card (I-766)' as Document Type dropdown value per CR 6197
28	Alien Number *	Text box	1. Required.	N/A
29	Document Expiration Date	Text box	1. Optional 2. Allow user to key a date value in mm/dd/ccyy format.	Made optional per CR 6197
30	I-551 question set	Conditional Question Display	1. Display the question set if the user selects 'Permanent Resident Card (“Green Card,” I-551)' as Document Type dropdown value	N/A
31	Alien Number *	Text box	1. Required.	N/A
32	Receipt or Card Number *	Text box	1. Required.	Changed from "Card Number" to "Receipt or Card Number" per CR 6197

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
33	Document Expiration Date	Text box	1. Optional. 2. Allow user to key a date value in mm/dd/ccyy format.	Made optional per CR 6197
34	I-766 question set	Conditional Question Display	1. Display the question set if the user selects 'Employment Authorization Card (I-766)' as Document Type dropdown value	This question set was added per CR 6197
35	Alien Number *	Text box	1. Required.	Added per CR 6197
36	Receipt or Card Number *	Text box	1. Required.	Added per CR 6197
37	Document Expiration Date *	Text box	1. Required. 2. Allow user to key a date value in mm/dd/ccyy format.	Added per CR 6197
38	Machine Readable I-551 question set	Conditional Question Display	1. Display the question set if the user selects 'Machine Readable Immigrant Visa (with Temporary I-551 Language)' as Document Type dropdown value	Does not appear in Production as of 7/24. CR 3335 will allow for this question set to appear.
39	Alien Number *	Text box	1. Required.	N/A
40	Visa Number	Text box	1. Optional.	Made optional per CR 6197
41	Passport Number *	Text box	1. Required.	N/A
42	What is the Country of Issuance for this Passport? *	Dropdown List	1. Required. 2. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105).	Added per CR3335 - Country of Issuance
43	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
44	Document Expiration Date	Text box	1. Optional. 2. Allow user to key a date value in mm/dd/ccyy format	Made optional per CR 6197
45	Temp I-551 question set	Conditional Question Display	1. Display the question set if the user selects 'Temporary I-551 Stamp (on passport or I-94, I-94A)' as Document Type dropdown value	N/A
46	Alien Number *	Text box	1. Required.	N/A
47	Passport Number	Text box	1. If the Country of Issuance is provided, make Passport Number question Mandatory.	Validation updated per CR 3335
48	What is the Country of Issuance for this Passport?	Dropdown List	1. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105). 2. If the Passport Number is provided, make Country of Issuance Mandatory.	Added per CR3335 - Country of Issuance
49	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
50	Document Expiration Date	Text box	1.Optional. 2. Allow user to key a date value in mm/dd/ccyy format	Made optional per CR 6197

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
51	I-94 question set	Conditional Question Display	1. Display the question set if the user selects 'Arrival/Departure Record (I-94, I-94A) issued by U.S. Citizenship and Immigration Services' or 'Arrival/Departure Record (I-94, I-94A) issued by U.S. Customs and Border Protection' as Document Type dropdown value	This question set will no longer display if 'Arrival/Departure Record in Unexpired Foreign Passport (I-94)' is selected as Document Type dropdown value per CR 6197
52	(listed as number 71) I-94 Number *	Text box	1. Required.	N/A
53	SEVIS ID	Text box	1. Optional.	N/A
54	Document Expiration Date *	Text box	1. Optional. 2. Allow user to key a date value in mm/dd/ccyy format	Made optional per CR 6197
55	Unexpired Foreign Passport (I-94)question set	Conditional Question Display	1. Display the question set if the user selects 'Arrival/Departure Record in Unexpired Foreign Passport (I-94)' as Document Type dropdown value	Added per CR 6197
56	(listed as number 71) I-94 Number *	Text box	1. Required.	Added per CR 6197
57	Visa Number	Text box	1. Optional	Added per CR 6197
58	Passport Number *	Text box	1. Required.	Added per CR 6197
59	What is the Country of Issuance for this Passport? *	Dropdown List	1. Required. 2. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105).	Added per CR3335 - Country of Issuance
60	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
61	SEVIS ID	Text box	1. Optional.	Added per CR 6197.
62	Document Expiration Date *	Text box	1. Required 2. Allow user to key a date value in mm/dd/ccyy format.	Added per CR 6197
63	Unexpired foreign passport	Conditional Question Display	1. Display the question set if the user selects 'Unexpired foreign passport' as Document Type dropdown value	N/A
64	(listed as number 71) I-94 Number	Text box	1. Optional	Made optional per CR 6197
65	Passport Number *	Text box	1. Required.	Made required per CR 6197
66	What is the Country of Issuance for this Passport? *	Dropdown List	1. Required. 2. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105).	Added per CR3335 - Country of Issuance
67	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
68	SEVIS ID	Text box	1. Optional	N/A

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
69	Document Expiration Date *	Text box	1. Required. 2. Allow user to key a date value in mm/dd/ccyy format	N/A
70	I-20/DS2019 question set	Conditional Question Display	1. Display the question set if the user selects 'Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)' or 'Certificate of Eligibility for Exchange Visitor (J-1) Status (DS2019)' as Document Type dropdown value	N/A
71	(listed as number 71) I-94 Number	Text box	1. Optional.	N/A
72	Passport Number	Text box	1. If the Country of Issuance is provided, make Passport Number question Mandatory.	Added per CR 6197
73	What is the Country of Issuance for this Passport?	Dropdown List	1. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105). 2. If the Passport Number is provided, make Country of Issuance Mandatory.	Added per CR3335 - Country of Issuance
74	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
75	SEVIS ID	Text box	1. Required.	N/A
76	Document Expiration Date	Text box	1. Optional. 2. Allow user to key a date value in mm/dd/ccyy format	Made optional per CR 6197.
77	Other Case 1 question set	Question Set	1. Display the question set if the user selects one of the following Document Type as dropdown value: a) Document indicating American Indian born in Canada – LPR – I-551 b) Document indicating member of a federally-recognized Indian tribe c) Certification from U.S. Department of Health and Human Services (HHS) Office of Refugee Resettlement (ORR) d) Office of Refugee Resettlement (ORR) eligibility letter e) Cuban/Haitian Entrant, Document indicating withholding of removal f) Resident of American Samoa g) Resident of Commonwealth of the Northern Mariana Islands h) Notice of Action (I-797) i) Other document with an Alien Number	N/A
78	Document Description	Text box	1. Display this question if the user selects 'Other document with an Alien Number' as the dropdown value for Document Type. 2. Required if displayed.	Added per CR 6197
79	Alien Number *	Text box	1. Required.	N/A
80	Passport Number	Text box	1. If the Country of Issuance is provided, make Passport Number question Mandatory.	Added per CR 6197

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
81	What is the Country of Issuance for this Passport?	Dropdown List	1. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105). 2. If the Passport Number is provided, make Country of Issuance Mandatory.	Added per CR3335 - Country of Issuance
82	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
83	SEVIS ID	Text box	1. Optional	Added per CR 6197
84	Document Expiration Date	Text box	1. Optional. 2. Allow user to key a date value in mm/dd/ccyy format	Made optional per CR 6197.
85	Other Case 2 question set	Question Set	1. Display the question set if the user selects "Other Document with an I94 Number" as Document Type dropdown value.	Added per CR 6197
86	Document Description*	Text box	1. Required	Added per CR 6197
87	I94 Number	Text box	1. Required.	Added per CR 6197
88	Passport Number	Text box	1. If the Country of Issuance is provided, make Passport Number question Mandatory.	Added per CR 6197
89	What is the Country of Issuance for this Passport?	Dropdown List	1. Display the 196 DHS-recognized countries in alphabetical order (refer to DSH_RD_BSD_VLP_V33 Table 105). 2. If the Passport Number is provided, make Country of Issuance Mandatory.	Added per CR3335 - Country of Issuance
90	Country of Issuance Hover Text Image	Hover Text Image	1. Display the text when a user hovers cursor over the question mark image: "Please select the Country that issued the Passport whose information you entered."	Added per CR3335 - Country of Issuance
91	SEVIS ID	Text box	1. Optional	Added per CR 6197
92	Document Expiration Date	Text box	1. Optional. 2. Allow user to key a date value in mm/dd/ccyy format	Added per CR 6197.
93	First name on the document *	Textbox	1. Prepopulate from First Name textbox (footnote #4) 2. Freeze this value after it has been verified at the Federal Hub.	N/A
94	Middle name on the document	Textbox	1. Prepopulate from Middle Name textbox (footnote #5) 2. Freeze this value after it has been verified at the Federal Hub.	Error message added per CR 6197
95	Last name on the document *	Textbox	1. Prepopulate from Last Name textbox (footnote #6) 2. Freeze this value after it has been verified at the Federal Hub.	N/A
96	Suffix on the document	Dropdown list	1. Prepopulate from Suffix dropdown (footnote #7) 2. Freeze this value after it has been verified at the Federal Hub.	N/A

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
97	Is this person a qualified non-citizen? *	Radio Button	1. The question is optional if the member is non-applicant; required otherwise. 2. Display the question if the response to "eligible immigration status" question is Yes	Added per CR 6197
98	Qualified Non-Citizen Hover Text Image	Hover Text Image	1. Display the text exactly as shown below when a user hovers cursor over the question mark image: Please select 'Yes' for this question if this person meets one of the following statuses: • Aliens lawfully admitted for permanent residence under the Immigration and Nationality Act (INA), 8 USC 1101 et seq.; • Refugees, admitted under §207 of the INA; • Aliens granted asylum under §208 of the INA; • Cuban and Haitian Entrants, as defined in §501(e) of the Refugee Education Assistance Act of 1980; • Aliens granted parole for at least one year under §212(d)(5) of the INA; • Aliens whose deportation is being withheld under (1) §243(h) of the INA as in effect prior to April 1, 1997; or (2) §241(b)(3) of the INA, as amended; • Aliens granted conditional entry under §203(a)(7) of the INA in effect before April 1, 1980; • Battered aliens, who meet the conditions set forth in §431(c) of PRWORA, as added by §501 of the Illegal Immigration Reform and Immigrant Responsibility Act of 1996, P.L. 104-208 (IIRIRA), and amended by §5571 of the Balanced Budget Act of 1997, P.L. 105-33 (BBA), and §1508 of the Violence against Women Act of 2000, P.L. 106-386. Section 431(c) of PRWORA, as amended, is codified at 8 USC 1641(c). • Victims of a severe form of trafficking, in accordance with §107(b)(1) of the Trafficking Victims Protection Act of 2000, P.L. 106-386.	Added per CR 6197
99	Has this person lived in the U.S. since August 22, 1996? *	Radio Button	1. The question is optional if the member is non-applicant 2. Display the question set if the response to "eligible immigration status" question is Yes and the person's date of birth is prior to 08/22/1996	Updated to include "August 22" per CR 6197
100	Is this person an honorably discharged veteran or active duty member of the military? *	Radio Button	1. The question is optional if the member is non-applicant 2. Display the question set if the response to "eligible immigration status" question is Yes and the the person's age (DOB compared with current system date) > 16 years	N/A

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
101	Remove Member	Button	1. Do not display the button if there exists only one member in the application 2. Display the button under all other circumstances 3. On click of the button, a) Display a popup dialog with message 'All family relationship, demographic and income data associated with the member on this application shall be removed. Are you sure to remove the member from the application?' with Yes and No option b) On click of Yes option on the popup dialog, (i) Close the popup dialog (ii) Remove the current household member (iii) Navigate to the previous 'Household Member' page if the user removed the last member on the application (iv) Navigate to the next 'Household Member' page under all other circumstances c) On click of No option on the popup dialog, (i) Close the popup dialog	N/A
102	Continue	Button	1. Perform field level validation for all the fields displayed on 'Household Members' page for the current member 2. On the click of continue for the last household member listed on the application: -2a. Perform SSN verification using Federal Hub service if SSN is provided if there is not a cached verification for SSN, deceased, incarceration, and citizenship. -2b. Perform lawful presence verification using Federal Hub service if member attests to eligible immigration status and there is not a cached verification for immigration status. 3. Set the Five Year Bar Applicability Indicator in the VLP request to "N" when any of the following are known: -3a. The person has lived in the US since August 22, 1996. -3b. The person is an honorably discharged veteran or active duty member of the military or a spouse or child under 21 of an honorably discharged veteran or active duty member of the military. -3c. The person is pregnant. -3d. The person is under 21. -3e. The person is not applying for benefits. 4. If SSN or Lawful Presence validation fails due to a mismatch on the SSN or DHS ID information, prompt the user 3 times to confirm their information before moving to the next page. -4a. Call SSA or VLP as described in design -4b. If SSA or VLP fails, show error message as described in 'error message' field. -4c. If a change is made by consumer, then on next, recall SSA or VLP. If SSA or VLP fails, repeat step	Five year bar applicability logic and VLP error messaging updated per CR 6197

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Footnote	Label	Element Type	Business Rule	CalHEERS Notes
			-4c2. This is attempt#2. -4d. If no change is made by the consumer proceed to next page without verification. -4e. Allow max of three calls to SSA or VLP. If the consumer fails three times, they proceed to the next page in the app with no verification. If the consumer fails SSA or VLP, but does not change their details when prompted, they also proceed through the app with no verification. -4f. There should be a configurable time param associated with the SSN 3 retries lockout. 5. Navigate to 'Household Members' page if the next member is available on the application 6. Navigate to 'Family Relationships' page if the next member is not available and there exists more than 1 member on the application 7. Navigate to 'Personal Data - Address & Contact Information' page if there exists only 1 member on the application	
103	Add Another Member	Button	1. Add a new instance of "Member #" on click of the button	N/A

Page Validations

Footnote	Label	Validation	Error Messages
1	N/A	N/A	N/A
2	N/A	N/A	N/A
3	N/A	N/A	N/A
4	First Name *	1. A value must be entered.	1. 'First Name: This box cannot be left blank. Please enter only letters, hyphens, spaces, apostrophes or periods.'
5	Middle Name	1. Allow letters, hyphens, spaces, apostrophes or periods.	N/A
6	Last Name *	1. Allow letters, hyphens, spaces, apostrophes or periods	1. 'Last Name: This box cannot be left blank. Please enter only letters, hyphens, spaces, apostrophes or periods.'
7	Suffix	N/A	N/A
8	Does this person want health insurance? Even if you have insurance now, you might find better coverage or lower costs. *	1. There shall be at least one Applicant in an application. 2. A value must be selected.	1. 'There must be at least one applicant in this application.' 2. 'Is this person applying for health coverage? Please choose one.'
9	Sex *	1. A value must be selected.	1. Gender: Select a value.
10	Date of Birth	1. Value must be entered in mm/dd/yyyy format. 2. Value must be after 01/01/1900. 3. Value cannot be after the current date.	1. 'Date of Birth: Enter a valid date in the format mm/dd/yyyy.'
11	N/A	N/A	N/A
12	N/A	N/A	N/A

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Footnote	Label	Validation	Error Messages
13	N/A	N/A	N/A
14	Does this person have a Social Security Number?	N/A	N/A
15	Social Security Number	1. If consumer indicates they have a Social Security Number and are applying, Social Security Number must be entered in numbers only. 2. SSN box 1 must be 3 digits. 3. SSN box 2 must be 2 digits. 4. SSN box 1 must be 4 digits. 5. SSN must meet certain criteria (cannot start with 999, 000, 666)	1. SSN: Only numbers are allowed. SSN 1: This box cannot be left blank. Please enter a 3 digit number. SSN 2: This box cannot be left blank. Please enter a 2 digit number. SSN 3: This box cannot be left blank. Please enter a 4 digit number. SSN: The Social Security Number you entered is not valid. Please enter a valid SSN.
16	N/A	N/A	N/A
17	If no SSN, why?	1. A value must be selected.	1. If left blank, display "You must give a reason for no SSN."
18	Please provide ATIN, ITIN or both (if applicable).	1. Either ATIN or ITIN below must be completed per their validations to continue off the page.	1. If ATIN and ITIN are both blank, display "You must provide either an ATIN or ITIN for this individual." 1a. Highlight both ATIN and ITIN fields.
19	Adoption Taxpayer Identification Number (ATIN)	1. Allow 3 digit numericals only in first text box 2. Allow 2 digit numericals only in second text box 3. Allow 4 digit numericals only in third text box	1. If not complete, display "ATIN: Cannot be empty."
20	Individual Taxpayer Identification Number (ITIN)	1. Allow 3 digit numericals only in first text box 2. Allow 2 digit numericals only in second text box 3. Allow 4 digit numericals only in third text box	1. If not complete, display "ITIN: Cannot be empty."
21	Is this person a U.S. Citizen? or National?	N/A	N/A
22	N/A	N/A	N/A
23	N/A	N/A	N/A
24	Check the box if this person has eligible immigration status.	N/A	N/A
25	N/A	N/A	N/A
26	Document Type *	1. A value other than 'select one' must be chosen.	1. 'Document Type for Immigration: Select Document Type for immigration from the list.'
27	I-327/I-571 question set	N/A	N/A
28	Alien Number *	1. Required. 2. Allow 9 character alphanumericals only	1. 'Alien Number: Enter a 9 character combination of letters and numbers.' 2. 'Alien Number: Enter a 9 character combination of letters and numbers.'
29	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
30	I-551 question set	N/A	N/A

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Footnote	Label	Validation	Error Messages
31	Alien Number *	1. Required. 2. Allow 9 character alphanumericals only.	1. 'Alien Number: Enter a 9 character combination of letters and numbers.' 2. 'Alien Number: Enter a 9 character combination of letters and numbers.'
32	Receipt or Card Number *	1. Required. 2. Allow 13 alphanumerals only	1. 'Receipt or Card Number: Field cannot be empty. Enter 13 character alphanumericals only.' 2. "Receipt or Card Number: Enter a 13 character combination of letters and numbers."
33	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
34	I-766 question set	N/A	N/A
35	Alien Number *	1. Required. 2. Allow 9 character alphanumericals only	1. 'Alien Number: Enter a 9 character combination of letters and numbers.' 2. 'Alien Number: Enter a 9 character combination of letters and numbers.'
36	Receipt or Card Number *	1. Required. 2. Allow 13 alphanumerals only	1. 'Receipt or Card Number: Field cannot be empty. Enter 13 character alphanumericals only.' 2. "Receipt or Card Number: Enter a 13 character combination of letters and numbers."
37	Document Expiration Date *	1. Required. 2. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. ' 2. 'Document Expiration Date: Should be greater than or equal to system date. '
38	Machine Readable I-551 question set	N/A	N/A
39	Alien Number *	1. Required. 2. Allow 9 character alphanumericals only	1. 'Alien Number: Enter a 9 character combination of letters and numbers.' 2. 'Alien Number: Enter a 9 character combination of letters and numbers.'
40	Visa Number	1. Allow 8 character alphanumericals only	1. "Visa Number: Enter a 8 character combination of letters and numbers"
41	Passport Number *	1. Required 2. Allow minimum length 6 and maximum length 12 alphanumericals only	1. "Passport Number: Cannot be empty. Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Enter a 6-12 character combination of letters and numbers."
42	What is the Country of Issuance for this Passport? *	1. A value must be selected other than "Select One..."	1. "Country of Issuance is a required field."
43	Country of Issuance Hover Text Image	N/A	N/A
44	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
45	Temp I-551 question set	N/A	N/A
46	Alien Number *	1. Required. 2. Allow 9 character alphanumericals only	1. 'Alien Number: Enter a 9 character combination of letters and numbers.' 2. 'Alien Number: Enter a 9 character combination of letters and numbers.'

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Footnote	Label	Validation	Error Messages
47	Passport Number	1. Allow minimum length 6 and maximum length 12 alphanumericals only 2. If the Country of Issuance is provided, Passport Number is mandatory.	1. "Passport Number: Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Passport Number is required when a Country of Issuance is entered."
48	What is the Country of Issuance for this Passport?	1. If Passport Number is provided, a value must be selected other than "Select One..."	1. "Country of Issuance is required when a Passport Number is entered."
49	Country of Issuance Hover Text Image	N/A	N/A
50	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
51	I-94 question set	N/A	N/A
52	(listed as number 71) I-94 Number *	1. Required. 2. Allow 11 digit numericals only	1. 'I-94 Number: Cannot be empty. Enter a combination of 11 numbers.' 2. 'I-94 Number: Cannot be empty. Enter a combination of 11 numbers.'
53	SEVIS ID	1. The first character value shall be 'N' followed by 10 numeric characters	1. 'SEVIS ID: Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)'
54	Document Expiration Date *	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
55	Unexpired Foreign Passport (I-94)question set	N/A	N/A
56	(listed as number 71) I-94 Number *	1. Required. 2. Allow 11 digit numericals only	1. 'I-94 Number: Cannot be empty. Enter a combination of 11 numbers.' 2. 'I-94 Number: Cannot be empty. Enter a combination of 11 numbers.'
57	Visa Number	1. Allow 8 character alphanumericals only	1. "Visa Number: Enter a 8 character combination of letters and numbers"
58	Passport Number *	1. Required. 2. Allow minimum length 6 and maximum length 12 alphanumericals only	1. "Passport Number: Cannot be empty. Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Enter a 6-12 character combination of letters and numbers."
59	What is the Country of Issuance for this Passport? *	1. A value must be selected other than "Select One..."	1. "Country of Issuance is a required field."
60	Country of Issuance Hover Text Image	N/A	N/A
61	SEVIS ID	1. The first character value shall be 'N' followed by 10 numeric characters	1. 'SEVIS ID: Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)'
62	Document Expiration Date *	1. Required 2. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. ' 2. 'Document Expiration Date: Should be greater than or equal to system date. '
63	Unexpired foreign passport	N/A	N/A

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Footnote	Label	Validation	Error Messages
64	(listed as number 71) I-94 Number	1. Allow 11 digit numericals only	1. 'I-94 Number: Enter a combination of 11 numbers.'
65	Passport Number *	1. Required. 2. Allow minimum length 6 and maximum length 12 alphanumericals only	1. "Passport Number: Cannot be empty. Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Enter a 6-12 character combination of letters and numbers."
66	What is the Country of Issuance for this Passport? *	1. A value must be selected other than "Select One..."	1. "Country of Issuance is a required field."
67	Country of Issuance Hover Text Image	N/A	N/A
68	SEVIS ID	1. The first character value shall be 'N' followed by 10 numeric characters	1. 'SEVIS ID: Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)'
69	Document Expiration Date *	1. Required. 2. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. ' 2. 'Document Expiration Date: Should be greater than or equal to system date. '
70	I-20/DS2019 question set	N/A	N/A
71	(listed as number 71) I-94 Number	1. Allow 11 digit numericals only	1. "I-94 Number: Enter a combination of 11 numbers."
72	Passport Number	1. Allow minimum length 6 and maximum length 12 alphanumericals only 2. If the Country of Issuance is provided, Passport Number is mandatory.	1. "Passport Number: Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Passport Number is required when a Country of Issuance is entered."
73	What is the Country of Issuance for this Passport?	1. If Passport Number is provided, a value must be selected other than "Select One..."	1. "Country of Issuance is required when a Passport Number is entered."
74	Country of Issuance Hover Text Image	N/A	N/A
75	SEVIS ID	1. Required. 2. The first character value shall be 'N' followed by 10 numeric characters	1. "SEVIS ID: Cannot be empty. Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)" 2. 'SEVIS ID: Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)'
76	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
77	Other Case 1 question set	N/A	N/A
78	Document Description	1. Required. 2. Allow 35 characters or less	1. "Document Description: Cannot be empty. Enter a valid document description. "
79	Alien Number *	1. Required. 2. Allow 9 character alphanumericals only	1. 'Alien Number: Enter a 9 character combination of letters and numbers.' 2. 'Alien Number: Enter a 9 character combination of letters and numbers.'

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Footnote	Label	Validation	Error Messages
80	Passport Number	1. Allow minimum length 6 and maximum length 12 alphanumericals only 2. If the Country of Issuance is provided, Passport Number is mandatory.	1. "Passport Number: Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Passport Number is required when a Country of Issuance is entered."
81	What is the Country of Issuance for this Passport?	1. If Passport Number is provided, a value must be selected other than "Select One..."	1. "Country of Issuance is required when a Passport Number is entered."
82	Country of Issuance Hover Text Image	N/A	N/A
83	SEVIS ID	1. The first character value shall be 'N' followed by 10 numeric characters	1. 'SEVIS ID: Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)'
84	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
85	Other Case 2 question set	N/A	N/A
86	Document Description*	1. Required. 2. Allow 35 characters or less	1. "Document Description: Cannot be empty. Enter a valid document description."
87	I94 Number	1. Required. 2. Allow 11 digit numericals only	1. 'I-94 Number: Cannot be empty. Enter a combination of 11 numbers.' 2. 'I-94 Number: Cannot be empty. Enter a combination of 11 numbers.'
88	Passport Number	1. Allow minimum length 6 and maximum length 12 alphanumericals only 2. If the Country of Issuance is provided, Passport Number is mandatory.	1. "Passport Number: Enter a 6-12 character combination of letters and numbers." 2. "Passport Number: Passport Number is required when a Country of Issuance is entered."
89	What is the Country of Issuance for this Passport?	1. If Passport Number is provided, a value must be selected other than "Select One..."	1. "Country of Issuance is required when a Passport Number is entered."
90	Country of Issuance Hover Text Image	N/A	N/A
91	SEVIS ID	1. The first character value shall be 'N' followed by 10 numeric characters	1. 'SEVIS ID: Enter a total of 11 letters and numbers, beginning with N (for example: N1234567890)'
92	Document Expiration Date	1. Date value shall be greater than or equal to the current system date	1. 'Document Expiration Date: Should be greater than or equal to system date. '
93	First name on the document *	1. Allow alphabetic characters only 2. Allow up to 50 characters.	1. 'First Name as per the Document: May not be empty. Must be alphabets, hyphen, space, apostrophe and period.'
94	Middle name on the document	1. Allow alphabetic characters only 2. Allow up to 50 characters.	1. 'Middle Name as per the Document: Must be alphabets, hyphen, space, apostrophe and period.'
95	Last name on the document *	1. Allow alphabetic characters only 2. Allow up to 50 characters.	1. 'Last Name as per the Document: May not be empty. Must be alphabets, hyphen, space, apostrophe and period.'

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Footnote	Label	Validation	Error Messages
96	Suffix on the document	1. Select values from dropdown list only	N/A
97	Is this person a qualified non-citizen? *	1. A value must be selected when the user clicks the continue button if the member is an applicant.	1. "Is this person a qualified non-citizen? You must choose one."
98	Qualified Non-Citizen Hover Text Image	N/A	N/A
99	Has this person lived in the U.S. since August 22, 1996? *	1. A value must be selected if the member is an applicant.	1. "Has this person lived in the U.S. since August 22, 1996? You must choose one."
100	Is this person an honorably discharged veteran or active duty member of the military? *	1. A value must be selected if the member is an applicant.	1. "Is this person an honorably discharged veteran or active duty member of the military? You must select an option."
101	Remove Member	N/A	N/A
102	Continue	1. If VLP returns Eligibility Statement Code = 37 and IAV Type Code = "NMM" or “BDMM" or "RNF". 2. If SSA returns error code = HE030002.or HE030003 or HE030004.	1. "We cannot verify your personal details. Please check your First name on the document, Middle name on the document, Last name on the document, Date of Birth, Alien Number, (listed as number 71) I-94 Number, Receipt or Card Number, SEVIS ID, Passport Number, or Visa Number." 2. "We cannot verify your personal details. Please check your First Name, Last Name, Date of Birth and Social Security Number."
103	Add Another Member	N/A	N/A

Spanish Translations

Footnote	Label	Spanish Translation	Spanish Error Message
1	N/A	N/A	N/A
2	N/A	N/A	N/A
3	N/A	[TBD]	N/A
4	First Name *	[TBD]	[TBD]
5	Middle Name	N/A	N/A
6	Last Name *	[TBD]	[N/A]
7	Suffix	[TBD]	[TBD]
8	Does this person want health insurance? Even if you have insurance now, you might find better coverage or lower costs. *	[TBD]	[TBD]
9	Sex *	[TBD]	[TBD]
10	Date of Birth	[TBD]	[TBD]
11	N/A	N/A	N/A
12	N/A	[TBD]	N/A
13	N/A	[TBD]	N/A
14	Does this person have a Social Security Number?	[TBD]	[TBD]
15	Social Security Number	[TBD]	[TBD]

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Footnote	Label	Spanish Translation	Spanish Error Message
16	N/A	N/A	N/A
17	If no SSN, why?	[TBD]	[TBD]
18	Please provide ATIN, ITIN or both (if applicable).	TBD	N/A
19	Adoption Taxpayer Identification Number (ATIN)	[TBD]	[TBD]
20	Individual Taxpayer Identification Number (ITIN)	[TBD]	[TBD]
21	Is this person a U.S. Citizen? or National?	[TBD]	N/A
22	N/A	[TBD]	N/A
23	N/A	N/A	N/A
24	Check the box if this person has eligible immigration status.	[TBD]	[TBD]
25	N/A	N/A	N/A
26	Document Type *	[TBD]	[TBD]
27	I-327/I-571 question set	N/A	N/A
28	Alien Number *	[TBD]	[TBD]
29	Document Expiration Date	[TBD]	[TBD]
30	I-551 question set	N/A	N/A
31	Alien Number *	[TBD]	[TBD]
32	Receipt or Card Number *	[TBD]	[TBD]
33	Document Expiration Date	[TBD]	[TBD]
34	I-766 question set	N/A	N/A
35	Alien Number *	[TBD]	[TBD]
36	Receipt or Card Number *	[TBD]	[TBD]
37	Document Expiration Date *	[TBD]	[TBD]
38	Machine Readable I-551 question set	N/A	N/A
39	Alien Number *	[TBD]	[TBD]
40	Visa Number	[TBD]	[TBD]
41	Passport Number *	[TBD]	[TBD]
42	What is the Country of Issuance for this Passport? *	[TBD]	[TBD]
43	Country of Issuance Hover Text Image	[TBD]	N/A
44	Document Expiration Date	[TBD]	[TBD]
45	Temp I-551 question set	N/A	N/A
46	Alien Number *	[TBD]	[TBD]
47	Passport Number	[TBD]	[TBD]
48	What is the Country of Issuance for this Passport?	[TBD]	[TBD]
49	Country of Issuance Hover Text Image	[TBD]	N/A
50	Document Expiration Date	[TBD]	[TBD]
51	I-94 question set	N/A	N/A
52	(listed as number 71) I-94 Number *	[TBD]	[TBD]

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Footnote	Label	Spanish Translation	Spanish Error Message
53	SEVIS ID	[TBD]	[TBD]
54	Document Expiration Date *	[TBD]	[TBD]
55	Unexpired Foreign Passport (I-94)question set	N/A	N/A
56	(listed as number 71) I-94 Number *	[TBD]	[TBD]
57	Visa Number	[TBD]	[TBD]
58	Passport Number *	[TBD]	[TBD]
59	What is the Country of Issuance for this Passport? *	[TBD]	[TBD]
60	Country of Issuance Hover Text Image	[TBD]	N/A
61	SEVIS ID	[TBD]	[TBD]
62	Document Expiration Date *	[TBD]	[TBD]
63	Unexpired foreign passport	N/A	N/A
64	(listed as number 71) I-94 Number	[TBD]	[TBD]
65	Passport Number *	[TBD]	[TBD]
66	What is the Country of Issuance for this Passport? *	[TBD]	[TBD]
67	Country of Issuance Hover Text Image	[TBD]	N/A
68	SEVIS ID	[TBD]	[TBD]
69	Document Expiration Date *	[TBD]	[TBD]
70	I-20/DS2019 question set	N/A	N/A
71	(listed as number 71) I-94 Number	[TBD]	[TBD]
72	Passport Number	[TBD]	[TBD]
73	What is the Country of Issuance for this Passport?	[TBD]	[TBD]
74	Country of Issuance Hover Text Image	[TBD]	N/A
75	SEVIS ID	[TBD]	[TBD]
76	Document Expiration Date	[TBD]	[TBD]
77	Other Case 1 question set	N/A	N/A
78	Document Description	[TBD]	[TBD]
79	Alien Number *	[TBD]	[TBD]
80	Passport Number	[TBD]	[TBD]
81	What is the Country of Issuance for this Passport?	[TBD]	[TBD]
82	Country of Issuance Hover Text Image	[TBD]	N/A
83	SEVIS ID	[TBD]	[TBD]
84	Document Expiration Date	[TBD]	[TBD]
85	Other Case 2 question set	N/A	N/A
86	Document Description*	[TBD]	[TBD]
87	I94 Number	[TBD]	[TBD]
88	Passport Number	[TBD]	[TBD]
89	What is the Country of Issuance for this Passport?	[TBD]	[TBD]

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Footnote	Label	Spanish Translation	Spanish Error Message
90	Country of Issuance Hover Text Image	[TBD]	N/A
91	SEVIS ID	[TBD]	[TBD]
92	Document Expiration Date	[TBD]	[TBD]
93	First name on the document *	[TBD]	[TBD]
94	Middle name on the document	[TBD]	[TBD]
95	Last name on the document *	[TBD]	[TBD]
96	Suffix on the document	[TBD]	N/A
97	Is this person a qualified non-citizen? *	[TBD]	[TBD]
98	Qualified Non-Citizen Hover Text Image	[TBD]	N/A
99	Has this person lived in the U.S. since August 22, 1996? *	[TBD]	[TBD]
100	Is this person an honorably discharged veteran or active duty member of the military? *	[TBD]	[TBD]

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