STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

EDMUND G. BROWN JR., Governor

DEPARTMENT OF HEALTH SERVICES
4/744 P STREET
SACRAMENTO, CA 95814
916/445-1797

October 4, 1979

Letter No. 79-26

To: All County Welfare Directors

MEDI-CAL FISCAL INTERMEDIARY OPERATIONS - COMPUTER SCIENCES CORPORATION

On September 1, 1978 a five and one-half year contract to process Medi-Cal claims was awarded to Computer Sciences Corporation (CSC). Upon contract approval, State and CSC staff began the conversion process necessary to phase-out the present contract, Medi-Cal Intermediary Operations (MIO), and phase-in CSC. The contract with CSC will not affect the Department's claims processing contracts with California Dental Services and Redwood Health Foundation. These two organizations will continue to process Medi-Cal claims as they have in the past.

Computer Sciences Corporation is implementing claims processing by claim type. CSC assumed responsibility for pharmaceutical claims on June 1, 1979 and long term care claims on September 1, 1979. These will be followed by hospital in/outpatient claims on December 1, 1979 and medical claims on March 1, 1980. MIO will continue to process claims of each claim type for services rendered prior to the CSC implementation date. For instance, in/outpatient hospital claims for services through November 30, 1979 should be sent to CSC. MIO will continue to process all "in-house" claims until their contract expires on June 30, 1980. At that time, any claims at MIO not yet adjudicated will be sent to CSC for final adjudication.

Computer Sciences Corporation's contract with the State requires mechanisms to assure timely and responsive communications with Medi-Cal providers. Providers who have questions or problems should be encouraged to contact CSC directly at 800/852-7760. This is a toll-free line. If the provider prefers, he or she may write Fred Anderson, Vice President State and Provider Services, CSC, Government Health Services, P. O. Box 15300C, Sacramento, CA 95813.

Out-of-state providers may obtain billing information by writing to CSC at the above address or by calling a CSC provider services representative at 916/920-5000.

Medi-Cal providers will receive an initial copy of the appropriate provider manual and all updates. Additional copies for providers or other interested individuals may be obtained by writing to Mr. Anderson and including a check made payable to the Department of Health Services. Pharmacy and long term care manuals are now available for $3.00 and $3.45 respectively. This charge includes all updates. In/outpatient hospital and medical manuals will be

available shortly.

Please direct any questions regarding this letter to your Medi-Cal field representative.

Sincerely,

Original signed by

Barbara V. Carr for
Doris Z. Soderberg, Chief
Eligibility Branch

cc: Medi-Cal Liaisons
Medi-Cal Field Representatives