STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

EDMUND G. BROWN JR., Governor

DEPARTMENT OF HEALTH SERVICES
714/744 P STREET
SACRAMENTO, CA 95814

(916) 445-1912

June 15, 1982

To: All County Welfare Directors

Letter No. 82-32

ELIGIBILITY HISTORY FILE (EHF) DISCREPANCIES

This is to inform you of a problem recently discovered regarding the EHF.

Several counties brought to our attention the fact that Computer Sciences Corporation (CSC) has been denying claims due to "ineligible recipient" when the county welfare department's (CWD) records indicate the person is eligible. In researching this problem our Data Systems Branch discovered that some of the eligibility records submitted on a supplemental basis were not forwarded to update the EHF. Consequently, CSC did not receive these records which amounted to approximately 400,000 records from July 1981 until April 1982. This includes a small number of SSI/SSP records for all counties, but the bulk of these records are supplementals received from all counties except Los Angeles (Los Angeles supplementals were processed correctly).

This error has been corrected and the information will be forwarded to CSC so its Recipient Eligibility History File (REHF) can be updated. The updated records should appear on the REHF by June 30, 1982. Providers should follow existing procedures for resubmitting claims that were denied due to this problem. CWDs will be provided with a register of the updated records sometime in July.

If you have any questions, contact your program consultant at (916) 445-1912.

Sincerely,

Original signed by

Madalyn M. Martinez, Chief
Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants