

DEPARTMENT OF HEALTH SERVICES

714/744 P STREET
SACRAMENTO, CA 95814

December 2, 1983

To: All County Welfare Directors

Letter No. 83-77

OTHER HEALTH COVERAGE - HRB 2A

Recently, you were informed of your county's performance and error rate in identifying Medi-Cal recipients with other health insurance coverage (OHC).

At the September 21 California Welfare Directors Association, Medical Care Committee meeting, State staff presented the common problems associated with completion of the Health Insurance Questionnaire (HRB 2A).

The committee asked staff to communicate these problems to all counties via an all county letter. Following are five specific areas we need your assistance on:

1. Incomplete or missing Medi-Cal numbers

The 2-digit aid code, the single-digit family budget unit number, and the two-digit person number are often incorrect. There are either too many digits or missing digits. A higher error rate has been identified on forms issued by AFDC workers. Forms completed on dependent children whose insurance is provided through an absent parent create a problem for us because the worker usually omits the Medi-Cal number for the "applicant". Instead of leaving the Medi-Cal number blank, please draw a line through that space or write "not covered" in the Medi-Cal number space. We need to know the number is missing because the applicant is not covered by health insurance.

2. Ineligible cases

Because we review many of the forms against MEDS, we find "pending" eligibility on some family members or the entire case. Please send the forms to the Department after your eligibility determination process is complete.

3. Kaiser, CHAMPUS, and Ross Loos

We still receive many forms indicating Kaiser, CHAMPUS, or Ross Loos coverage. The forms should not be completed; however, the eligibility worker must enter the K, C, or R alpha code into the system. It is critical that the alpha OHC code print out on the Medi-Cal card. This ensures that these benefits are used before Medi-Cal.

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4. Other problems

We are receiving forms from independent counties on the county medically indigent adult population.

Many forms have "N/A" written across the form. If the recipient does not have other health coverage, the form should not be issued and/or completed.

Forms should not be completed on pre-paid health plans (PHP) and health maintenance organizations (HMO). Attached is a list of these organizations. Please notify your staff of the plans/organizations available in your county.

5. Multiple insurance policies

The 10/82 version of the form has space for only one policy. Please remind staff to inquire about second policies. If the answer to the question regarding multiple policies at the top of the form is checked "Yes", ask the recipient to complete a form on the second policy.

If a Technical Assistance session with your workers and/or supervisors is needed, or if you have any questions, please call Glenda Arellano 800-952-5294.

Sincerely,

ORIGINAL SIGNED BY

Caroline Cabias, Chief
Eligibility Branch

Attachment

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants

California Pre-Paid Health Plans
Health Maintenance Organizations

<u>Name of Plan</u>	<u>Street Address</u>	<u>Phone No.</u>
Consolidated Health Service, Inc.	3593 Fifth Avenue, Ste. C San Diego, CA 92103	(714) 299-7572
Health Benefits Incorporated	30101 Town Center Drive, Ste. 200 Laguna Niguel, CA 92677	(714) 831-5333
La Societe Francaise De Bienfaisance Mutuelle De Los Angeles	3921 Wilshire Blvd., Ste. 504 Los Angeles, CA 90010	(213) 384-4144
Medic-Aid	16000 Ventura Blvd., #400 Encino, CA 91436	(213) 872-2204
Bay Area Vision Centers	715 Bryant Street San Francisco, CA 94107	(415) 391-2020
Bay Pacific Health Plan	950 Elm Avenue, #340 San Mateo, CA 94403	(415) 952-2005
CDC Enterprises, Inc. (American Shoppers Dental Plan; Ca. Dental Cntrs., Smile Plus)	3744 Mount Diablo Blvd., #210 Lafayette, CA 94549	(415) 283-3906
California Medical Group Health Plan, Inc. or CIGNA Healthplan of California	700 North Brand Blvd. Glendale, CA 91209	(213) 500-6262
California Medical Plans, Inc. (California Eyecare Plan, DBA)	P.O. Box 1265 El Cajon, CA 92022	(619) 287-6010
California Vision Service (Vision Service Plan, DBA)	100 Howe Avenue Sacramento, CA 95825	(916) 481-8720
California Wellness Plan	2800 28th Street, #333 Santa Monica, CA 90405	(213) 450-0205
Children's Hospital of San Francisco (Children's Hospital Health Plan, DBA)	P.O. Box 3805 San Francisco, CA 94119	(415) 387-8700 Ext. 777
Citizens Health Plan, Inc.	2001 East First Street, Ste. 101 Santa Ana, CA 92705	(714) 558-8058
Comprecare, Inc.	3850 Wilshire Blvd. Los Angeles, CA 90010	(213) 380-8680
Contra Costa County (Contra Costa Health Plan, Key Plan, DBA)	2500 Alhambra Avenue Martinez, CA 94553	(415) 372-2920

California Pre-Paid Health Plans
Health Maintenance Organizations

<u>Name of Plan</u>	<u>Street Address</u>	<u>Phone No.</u>
Family Health Foundation of Alviso, Inc. (Alviso Health Plan, DBA)	1621 Gold Street Alviso, CA 95002	(408) 262-7944
Family Health Program, Inc.	9930 Talbert Avenue Fountain Valley, CA 92708	(714) 962-4431
Family Health Services, Inc. (General Medical Centers Health Plan, DBA)	2121 Towne Centre Place, Ste. 200 Anaheim, CA 92806	(714) 937-0180
Foundation Health Plan	650 University Avenue Sacramento, CA 95825	(916) 929-1480
Golden West Health Plan (Ventura Dental Health Plan, Golden West Dental Plan, DBA)	3787 Transport Street Ventura, CA 93003	(805) 647-1393
Greater San Diego Health Plan	3702 Ruffin Road San Diego, CA 92123	(714) 292-0301
Group Health Service Plan (Healthcare, DBA)	930 Alhambra Boulevard Sacramento, CA 95816	(916) 444-9160
Group Health Services, Inc., of California	6800 W. Lincoln Avenue, Ste. 100 Buena Park, CA 90620	(714) 821-4480
Health Group International	2029 Century Park E., #3400 Los Angeles, CA 90067	(213) 552-6161
Herrick Alta Bates Study (Heals, DBA)	5901 Christie Avenue, Ste. 402 Emeryville, CA 94608	(415) 653-3522
Hygeia, Inc.	8730 Wilshire Blvd. Beverly Hills, CA 90211	(213) 659-9863
Hygenics, Inc.	170 South Spruce Street, Ste. 115 South San Francisco, CA 94080	(415) 692-8850
Inland Health Plan	22700 Cooley Drive Colton, CA 92324	(714) 824-1860
Institute for Preventative Medicine (IPM Health Plan)	521 Georgia Street Vallejo, CA 94590	(707) 557-3110
Kaiser Foundation Health Plan, Inc. (Kaiser Foundation/Permanent Medical Care Program, DBA)	2770 Ordway Bldg., 1 Kaiser Plaza Oakland, CA 94612	(415) 271-2680

California Pre-Paid Health Plans
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<u>Name of Plan</u>	<u>Street Address</u>	<u>Phone No.</u>
La Societe Francaise De Bienfaisance Mutuelle (French Hospital Health Plan, DBA)	3055 Wilshire Blvd., #985 Los Angeles, CA 90010	(213) 384-4144
Lifeguard, Inc.	1715 South Bascom Avenue Campbell, CA 95008	(408) 371-9611
Los Padres Group Health	P.O. Box 1767 San Luis Obispo, CA 93406	(805) 544-2574
Maxi-Care	4455 West 117th Street Hawthorne, CA 90250	(213) 679-9037
Modern Health Care Systems	5213 Lindsey Avenue Pico Rivera, CA 90660	(213) 692-8728
Northern California Institute for Medical Service (Rockridge Health Care Plan, DBA)	828 San Pablo Avenue Albany, CA 94706	(415) 653-9980
Oral Health Services, Inc.	15720 Ventura Blvd., Ste. 305 Encino, CA 91436	(213) 990-6725
Pacificare, Inc.	5400 Orange Avenue, Ste. 220 Cypress, CA 90630	(714) 952-1121
Plan for Health, Inc.	5252 Balboa Avenue Cypress, CA 90630	(619) 571-8600
Pomona Valley Health Plan, Inc.	146 Nemaha Pomona, CA 91767	(714) 623-8715 Ext. 1133
Preferred Health Plan, Inc. (Personal Dental Services; Personal Vision Services, DBA)	4034 Park Blvd. San Diego, CA 92103	(714) 297-6670
Private Medical-Care Inc. (PMI, DBA)	2011 West Chapman Avenue Orange, CA 92668	(714) 978-6624
Protective Health Providers	150 West Washington St., #220 San Diego, CA 92103	(714) 298-5275
Psychological Health Plan (California Psychological Health Plan, DBA)	2800 - 28th Street Santa Monica, CA 90405	(213) 450-0530
Ross-Loos Health Plan of Southern California	700 North Brand Blvd. Glendale, CA 91209	(213) 500-6262

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<u>Name of Plan</u>	<u>Street Address</u>	<u>Phone No.</u>
Ross-Loos Medical Group, Inc.	700 North Brand Blvd. Glendale, CA 91209	(213) 500-6262
Safeguard Health Plans, Inc.	13215 East Penn Street, Ste. 100 Whittier, CA 90602	(213) 945-1641
Serra Medical Foundation	9375 San Fernando Rd., Ste. 605 Sun Valley, CA 91352	(213) 767-7525
Southern California HMO or California Healthplan, Inc.	3180 University Avenue, Ste. 500 San Diego, CA 92104	(714) 584-0580
United Healthcare Corporation	Safeco Corp., Safeco Plaza (T-22) Seattle, WA 98185	(206) 545-5667
Ventura County Health Maintenance Organization VIP Health Plan	P.O. Box 832 Oxnard, CA 93030	(805) 487-8541
WATTS Health Foundation, Inc. (WATIS Health Plan, DBA)	10300 Compton Avenue Los Angeles, CA 90002	(213) 564-4331
M-D Health Plan	302 West Carrillo Street Santa Barbara, CA 93101	(805) 965-5275
Health Maintenance Network of Southern California (Health Net, DBA)	P.O. Box 70000 Van Nuys, CA 91470	(213) 703-3025
TakeCare Corporation	1950 Franklin Street Oakland, CA 94659	(415) 645-3120
Health Plan of America	2200 Powell Street, Ste. 760 Emeryville, CA 94608	(415) 420-4368