STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY GEORGE DEUKMEJIAN, Governor

DEPARTMENT OF HEALTH SERVICES
714/744 P STREET
SACRAMENTO, CA 95814

February 3, 1984

SSAN VALIDATION/REFERRAL PROCESS -- SPECIAL NOTICE

The Department of Health Services has just received information from the Social Security Administration (SSA) which will modify the Department's planned processing of unvalidated Social Security Account Numbers (SSANs). The modifications apply only to those validation reports and computer files that you will receive in February 1984.

SSA has notified us that a new system has been installed to process State validation files. This new system contains more current and accurate information which should validate more SSANs. The State has determined that processing the unvalidated SSANs resulting from the September 1983 validation run against this new SSA validation system will further reduce the number of unvalidated SSANs to be returned to counties for resolution.

Therefore, in the current validation update process, we will not process any records identified as unvalidated by SSA in the September 1983 run. It is anticipated that the State will receive the new instructions from SSA for SSAN validation processing within a month. A new validation file will then be created and transmitted to SSA. Upon return of that file from SSA, paper listing and/or tapes of the SSAN validation results will be submitted to the counties. Any changes in record format for those counties requesting tape will be sent as soon as we receive the information from SSA.

Based upon the above, the following changes have been made in the tape output counties will receive as a result of the validation update process currently being run:

> Those counties that have requested both validated and unvalidated SSAN information on tape will only receive validated SSAN information. Those counties that requested only unvalidated information via tape will not receive a tape from this SSAN validation process since all unvalidated records will be resubmitted through the SSA's new system. When the results have been received, counties that requested unvalidated information via tape will receive that information.
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> Those counties that requested validated SSAN information via tape should note that even though an SSAN is identified as validated on the tapes, the MEDS data base may indicate unvalidated. This situation occurs when a MEDS ID and/or birthdate change was made by the county subsequent to creation of the validation files (September 1983). Eligibility worker alerts will be sent informing the county when a MEDS ID and/or birthdate discrepancy resulted in an SSAN being flagged as unvalidated.

It is expected that counties will receive unvalidated SSAN information resulting from the new SSAN Validation reprocess within the next three or four months. In addition to the reprocessing, the State will submit any

additional SSANs that have not been validated. This entire reprocessing will replace the originally scheduled June 1984 validation process.

The attached letter contains the final procedures for the ongoing SSAN Validation/Referral process. Other than the changes described in this SPECIAL NOTICE and the possible change to Appendix E (SSAN Validation tape record layout) for future validation runs, the procedures reflect the current SSAN Process.

Should you have any questions regarding this special notice, please contact Karla Gurley or Jenny Juarez at (916) 322-3394 or (916) 445-1969 respectively. Contact persons for questions regarding the attached SSAN Validation/Referral procedures are included in those procedures.

Sincerely,

Original signed by

Caroline Cabias, Chief
Medi-Cal Eligibility Branch

Attachments

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants
MEDS County Liaisons
County EDP Coordinators

STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

GEORGE DEUKMEJIAN, Governor

DEPARTMENT OF HEALTH SERVICES
714/744 P STREET
SACRAMENTO, CA 95814

February 23, 1984

To: All County Welfare Directors Letter No. 84-4

POSSIBILITY OF MEDS DOWN THE DAY AFTER RENEWAL

The purpose of this letter is to inform counties that the Medi-Cal Data System (MEDS) may not be available on the day following renewal. With the recent addition of all remaining counties on MEDS and the installation of the PHP interface, processing time has been insufficient to allow all renewal processing to be completed before the beginning of the next day's operations. Therefore, it may be necessary to complete renewal processing during all or part of the day following renewal, causing the system to be unavailable except for the issuance of immediate need cards (EW-15 Transactions).

As soon as it is determined that it will be necessary to make the system unavailable, the State will notify the counties of the date and expected duration through a MEDS broadcast, or by other means. The Department is currently working toward a long term solution for this problem.

Please contact Russ Hart of my staff at (916) 322-3463 if you require additional information regarding this letter.

Sincerely,

Caroline Cabias

Caroline Cabias, Chief
Eligibility

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants