STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

GEORGE DEUKMEJIAN, *Governor*

**DEPARTMENT OF HEALTH SERVICES**
714/744 P STREET
P.O. BOX 942732
SACRAMENTO, CA 94234-7320

November 27, 1989

TO: All County Welfare Directors
All County Administrative Officers

Letter No.: 89-102

SUBJECT: TOLERANCE LEVEL-QC ERRORS FOR JAN.-MARCH 1990 QUARTER

ATTN: Medi-Cal Program Coordinators

We have recently been notified by the Health Care Financing Administration (HCFA) that California's projected Medicaid eligibility quality control (MEQC) error rate for the January-March 1990 quarter is less than 3 percent. The error rate is based on MEQC data for October 87-March 88 and April-September 88.

On behalf of the entire Medi-Cal program and the Corrective Action Unit, I would like to extend my thanks and appreciation for your continued efforts in error reduction activities. The solid groundwork you have established in case management and error reduction activities will be critical during the following six-month review period and into the next year. The impact from IRCA/OBRA, 185% of Poverty Program, MCCA, SAVE, and various court ordered program changes will challenge Medi-Cal staff to perform an array of new procedures for new applicants and beneficiaries.

We plan to work closely with you and your Medi-Cal program staff to assist in the development and implementation of additional case and program management activities designed to ease the strain of the increased workload. I am confident that together we can maintain the high performance standards and maintain an error rate below the 3 percent tolerance level for the Medi-Cal program.

Please extend my thanks and appreciation to all Medi-Cal program staff in your county.

Sincerely,

Original signed by

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants

Expiration Date: November 27, 1990