STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

GEORGE DEUKMEJIAN, Gover

DEPARTMENT OF HEALTH SERVICES
714/744 P STREET
P.O. BOX 942732
SACRAMENTO, CA 94234-7320
(916) 445-0266

November 26, 1990
Letter No.: 90-98

TO: All County Welfare Directors
All County Administrative Officers

SUBJECT: AUTOMATED MONTHLY DISPOSITION LIST - MEDI-CAL QUALITY CONTROL CASES

The Medi-Cal Quality Control Section has developed a system to transmit monthly disposition listings to the county offices via computer. This service will assist counties in identifying error trends and creating meaningful corrective action plans.

If your county would like to put this service into operation, the Quality Control headquarters office in Sacramento would need you to provide a designated person at the county office. This designated person would receive a logon ID and password to gain access to our computer. When the files are made available, we will establish a date and time period when your designated person can download the file to your office computer.

This system can also be used to transmit error letters as well as second level appeal letters and other data analysis.

For a county to benefit from this system, it must have a personal computer (IBM compatible), with a modem which can be set at 1200 or 2400 baud rate. The county would also need to have the telecommunication software product called "R2Call". This particular software is fairly inexpensive, costing approximately $90.00. The package is very user friendly and installation is fairly quick and easy.

If your office would be interested in using this method of transmitting/receiving data, or if you have any questions, please contact Karen Green at (916) 324-4963.

Sincerely,
ORIGINAL SIGNED BY

FRANK S. MARTUCCI, Chief
Medi-Cal Eligibility Branch

cc: Medi-Cal Liaisons
Medi-Cal Program Consultants