STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

PETE WILSON, *Governor*

DEPARTMENT OF HEALTH SERVICES
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November 26, 1991
Letter No.: 91-111

TO: All County Welfare Directors
All County Administrative Officers
All County Medi-Cal Program Specialists/Liaisons

SUBJECT: Tolerance Level - QC Errors For January - March 1992 Quarter

We have recently been notified by the Health Care Financing Administration (HCFA) that California's projected Medicaid Eligibility Quality Control (MEQC) error rate for the January - March 1992 quarter is less than three percent. The error rate is based on MEQC data for October 1989 - March 1990 and April - September 1990.

On behalf of the entire Medi-Cal program, I would like to extend my thanks and appreciation for your continued efforts in error reduction activities. The solid groundwork you have established in case management practices has been critical to maintaining low error rates. The impact of new programs/court ordered program changes have made corrective action activities increasingly difficult. However, error rates have remained minimal. Due to the high performance standards that have been set, I am confident the statewide error rate will remain below the three percent tolerance level.

Please extend my thanks and appreciation to all Medi-Cal program staff in your county.

Sincerely,

ORIGINAL SIGNED BY

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch