STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

PETE WILSON, *Governor*

DEPARTMENT OF HEALTH SERVICES
714/744 P STREET
P.O. BOX 942732
SACRAMENTO, CA 94234-7320

(916) 657-2941

May 1, 1995

ACWDL Informational Letter No.: I-95-02

TO: All County Welfare Directors
All County Medi-Cal Program Specialists/Liaisons

QUARTERLY REPORT ON DISABILITY PACKET RETURNS

The purpose of this letter is to inform counties of the recent quarterly report on disability packet returns which was compiled by State Programs Disability Evaluation Division (SP-DED). Enclosed is the return report for the quarter covering the months of October through December of 1994.

Report and Findings

During the above quarter, there were 38 of the 58 counties with return rates over 10 percent. This is an increase from the previous quarter. The total number of DED packets received by SP-DED in the above quarter was 11,220 and the total number of packets which were returned was 1,382 which resulted in a statewide return rate of 12.3 percent. There was an increase of 1.3 percent statewide from the previous quarter.

Problem areas which continue to need to be resolved:

- MC 220, Authorization for Release of Medical Information. Missing or improperly completed MC 220 forms contributed to the highest return category. Returns in this category totaled 662 packets or 33.8 percent of the total returns. There was a 1.9 percent increase in this category from the previous quarter.

- MC 223, Applicant's Supplemental Statement of Facts for Medi-Cal. Missing or incomplete MC 223 forms contributed to 30.3 percent of the total returns or 593 returned packets. There was a 1.7 percent increase in this category from the previous quarter.

- The category identified as "Other" contributed to 16.8 percent of the total returns or 328 packets. There was a decrease of 4.6 percent in this category from the previous quarter.

Remedies

Remedies which were previously suggested should continue to be followed.

- Emphasis should be placed on rechecking each DED packet for completeness before submitting to DED.

- Records should be checked to ensure that a DED packet had not previously been submitted. This will decrease some of the returns due to the "Other" category. Some packets are submitted to DED for an applicant already receiving benefits and a reason for resubmitting a duplicate packet is not given.

- In the Medi-Cal Eligibility Procedures Manual under 22 C-4.3, directions are clearly given for completing the MC 220. Counties must ensure that these directions are followed.

- All discrepancies should be documented and explanation(s) given preferably under number 10 on the MC 221, Disability Determination and Transmittal, or in the margin of the MC 223 where appropriate.

We continue to stress the importance of striving to reduce DED packet return rates. If you have any questions or require more information, please contact Ms. Marie Taketa of my staff at (916) 657-1250.

Sincerely,

Original signed by

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch

Enclosure

DED-STATE PROGRAMS QUARTERLY COUNTY RETURN REPORT, 10/1/94 - 12/31/94

total

CODE	COUNTY	REFER-RAL ERROR	DOB/SSN DISC.	NAME DISC.	MC221 INCOMP. OR MISS.	MC223 INCOMP. OR MISS.	OLD MC223	MC220 MISS	MC220 IMPROP. COMPL.	OTHER	TOTAL RETURNS	TOTAL RECEIPTS	PERCENT RETURNED
1	ALAMEDA	9	6	3	10	43	1	16	30	27	101	641	15.8%
2	ALPINE	0	0	0	0	0	0	0	0	0	0	0	0.0%
3	AMADOR	0	0	0	0	0	0	0	0	0	0	0	0.0%
4	BUTTE	0	0	0	0	1	0	0	0	1	3	79	3.8%
5	CALAVERAS	0	0	0	0	1	0	1	1	1	3	11	27.3%
6	COLUSA	0	0	1	0	1	0	0	0	0	1	6	16.7%
7	CONTRA COSTA	3	2	2	1	5	0	1	4	6	15	209	7.2%
8	DEL NORTE	0	0	0	0	0	0	1	0	0	1	6	16.7%
9	EL DORADO	1	0	0	0	2	0	1	2	2	5	38	13.2%
10	FRESNO	12	5	3	10	33	0	7	16	20	65	452	14.4%
11	GLENN	0	0	1	1	3	0	2	0	2	7	12	58.3%
12	HUMBOLDT	3	1	0	5	9	1	1	0	5	19	54	35.2%
13	IMPERIAL	0	0	0	3	1	0	3	1	1	7	31	22.6%
14	INYO	0	0	0	0	0	0	0	0	0	0	3	0.0%
15	KERN	2	0	0	0	1	0	1	3	2	7	96	7.3%
16	KINGS	0	0	0	0	0	0	0	0	0	0	0	0.0%
17	LAKE	2	0	0	2	6	0	3	0	6	14	82	17.1%
18	LASSEN	0	0	0	0	0	0	0	0	0	0	2	0.0%
19	LOS ANGELES	25	53	10	28	220	6	197	128	119	548	4182	13.1%
20	MADERA	0	0	0	1	2	1	0	0	0	4	29	13.8%
21	MARIN	0	0	0	0	5	0	2	0	1	6	44	13.6%
22	MARIPOSA	0	0	0	0	1	0	1	0	0	1	3	33.3%
23	MENDOCINO	0	1	0	0	2	0	0	0	0	2	23	8.7%
24	MERCED	0	0	0	0	0	1	3	1	0	4	38	10.5%
25	MODOC	0	0	0	0	0	0	1	0	1	1	8	12.5%
26	MONO	0	0	0	0	0	0	0	0	0	0	5	0.0%
27	MONTEREY	2	0	2	1	12	0	8	2	9	23	99	23.2%
28	NAPA	1	0	0	0	2	1	3	2	2	7	19	36.8%
29	NEVADA	1	0	0	0	0	1	0	0	0	2	17	11.8%

DED-STATE PROGRAMS QUARTERLY COUNTY RETURN REPORT, 10/1/94 - 12/31/94

total

CODE	COUNTY	REFER-RAL ERROR	DOB/SSN DISC.	NAME DISC.	MC221 INCOMP. OR MISS.	MC223 INCOMP. OR MISS.	OLD MC223	MC220 MISS	MC220 IMPROP. COMPL.	OTHER	TOTAL RETURNS	TOTAL RECEIPTS	PERCENT RETURNED
30	ORANGE	2	5	2	3	17	0	10	14	11	54	432	12.5%
31	PLACER	0	0	0	1	4	0	4	1	4	8	33	24.2%
32	PLUMAS	0	0	0	0	0	0	0	0	0	0	2	0.0%
33	RIVERSIDE	4	6	0	8	23	1	15	14	14	63	388	16.2%
34	SACRAMENTO	6	1	1	3	26	1	8	4	8	43	340	12.6%
35	SAN BENITO	0	0	0	0	0	0	0	0	0	0	7	0.0%
36	SAN BERNARDINO	5	7	5	4	27	0	29	16	21	70	428	16.4%
37	SAN DIEGO	0	1	0	1	6	0	3	4	2	14	624	2.2%
38	SAN FRANCISCO	15	0	2	0	9	0	5	2	12	35	804	4.4%
39	SAN JOAQUIN	2	0	1	1	6	0	3	0	3	11	110	10.0%
40	SAN LUIS OBISPO	1	1	0	0	9	1	4	1	2	14	103	13.6%
41	SAN MATEO	5	3	4	3	26	0	19	7	9	53	320	16.6%
42	SANTA BARBARA	2	0	1	0	11	0	1	2	4	19	128	14.8%
43	SANTA CLARA	3	3	1	2	27	0	5	8	13	46	440	10.5%
44	SANTA CRUZ	3	1	0	1	5	1	2	0	1	12	88	13.6%
45	SHASTA	3	0	0	0	3	0	0	2	3	9	61	14.8%
46	SIERRA	0	0	0	0	1	0	0	0	0	1	4	25.0%
47	SISKIYOU	0	0	0	0	2	0	2	1	0	5	17	29.4%
48	SOLANO	3	1	1	0	4	0	5	2	3	12	74	16.2%
49	SONOMA	4	0	0	1	7	0	2	1	2	12	71	16.9%
50	STANISLAUS	2	0	1	0	3	0	2	0	5	10	156	6.4%
51	SUTTER	0	0	0	0	2	0	3	1	3	4	6	66.7%
52	TEHAMA	0	0	0	0	0	0	0	0	0	0	4	0.0%
53	TRINITY	0	0	0	0	1	0	0	0	0	1	11	9.1%
54	TULARE	0	0	0	0	3	0	0	0	0	3	87	3.4%
55	TUOLUMNE	0	0	0	0	0	0	2	1	0	2	6	33.3%
56	VENTURA	0	2	1	2	18	2	8	5	3	32	239	13.4%
57	YOLO	0	0	0	0	2	0	1	0	0	2	43	4.7%
58	YUBA	0	0	0	0	1	0	1	0	0	1	5	20.0%
TOTALS		121	99	42	92	593	18	386	276	328	1382	11220	12.3%
PERCENTAGE OF ERRORS		6.2%	5.1%	2.1%	4.7%	30.3%	0.9%	19.7%	14.1%	16.8%	TOTAL ERRORS		1955