STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

PETE WILSON, *Governor*

DEPARTMENT OF HEALTH SERVICES
714/744 P STREET
P. BOX 942732
SACRAMENTO, CA 94234-7320
(916) 657-2941

May 8, 1995

ACWDL Informational Letter No.: I-95-03

TO: All County Welfare Directors
All County Administrative Officers
All County Medi-Cal Program Specialists/Liaisons

IMPROVING COMMUNICATIONS BETWEEN COUNTY WELFARE DEPARTMENTS (CWDs) AND SOCIAL SECURITY ADMINISTRATION (SSA) FIELD OFFICES

The purpose of this letter is to transmit to CWDs the list of approved CWD and SSA contacts to be used for problem resolution. Also enclosed is a copy of the letter SSA sent to their field offices (FOs) informing the FOs of the designated contacts at each CWD to be used to resolve Medi-Cal problems for the Supplemental Security Income/State Supplementary Payment population.

Medi-Cal Eligibility Branch staff met with SSA staff in December 1994. As a result of that meeting, both agencies agreed to compile a "contact person" list to be exchanged between the agencies to help enhance lines of communication. Individuals on these lists should be contacted by the respective agency to assist the technical staff in both agencies to resolve problems that require more than routine research.

As indicated in the SSA letter, Department of Health Services (DHS) encourages management staff at all CWDs to meet with their counterparts at SSA to discuss the types of situations which will require communication with the SSA liaison. Both agencies will periodically update the liaison list and reissue as needed. In order to maintain correct names and telephone numbers, it is important for the CWDs to notify both DHS and their local SSA field office of future changes.

CWDs should send liaison changes to:

Ms. Ana Ramirez
714 P Street, Room 1692
P.O. Box 942732
Sacramento, California 94232-7320
(FAX 916-657-3224)

Please do not give the SSA liaison's name or phone number to the public. These persons may only be contacted by the corresponding agency liaison for those cases which need assistance from the SSA for the proper benefit issuance.

DHS also encourages periodic meetings between the CWDs and the local SSA field office staff to facilitate and increase communication between the agencies.

The CWD should review the lists for any possible errors and send corrections to Ms. Ramirez at the above address.

If you have any further questions concerning this letter, please direct them to Ms. Ramirez of my staff at (916) 657-1401.

Sincerely,

Original signed by

Frank S. Martucci, Chief
Medi-Cal Eligibility Branch

Enclosures

Enclosures

SOCIAL SECURITY ADMINISTRATION
REGIONAL OFFICE, ORC
75 HAWTHORNE STREET
SAN FRANCISCO, CALIFORNIA 94105

Regional Memorandum No. F-95-29

TO : All Field Office Managers

DATE: 4/10/95

FROM : Deputy Regional Commissioner

Refer to: S2D9B51
SI-16-1-12

SUBJECT: Establishing Better Communications With County Welfare Offices -- ACTION

INFORMATIONAL to FOs OUTSIDE CALIFORNIA

As we told you in December, the California Department of Health Services (DHS) and Social Security Administration have agreed to provide their respective local offices with appropriate contact persons to enhance lines of communication at local levels.

Attached is a list of names and telephone numbers of contact persons in each county welfare office in California. These people have been designated to work with counterparts in local SSA field offices to resolve Medical and/or Medical Eligibility Data Systems (MEDS) problems. Also attached is the corresponding list of SSA's Medical liaisons for field offices in California. For Medical-related situations which cannot be resolved in routine contacts between technical staffs in the local offices, these are the people who should intervene. The telephone numbers should <u>not</u> be given to the general public.

Managers are encouraged to meet with the county liaisons to discuss the types of situations, and under what circumstances, the respective offices should contact each other. DHS will be encouraging its county liaisons to do the same thing. DHS and SSI Programs will periodically update the liaison lists, but it is obviously more important to keep each other informed of staff or telephone number changes at local levels. We hope that you and your staffs will take this opportunity to establish and maintain a closer relationship with your counterparts in the counties.

DISTRIBUTION: All Area Directors/PAM, District, Branch, and TSC Managers, RTO, Supervisory Resident Reps

Informational copies to: RPIR, OHA, DOC

RETENTION: November 30,

OPTIONAL FORM 99 (7-90)

FAX TRANSMITTAL

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To Glenda Arellano	From Bruce McNaughton
Dept./Agency DHS - Medical	Phone # 415 744 4494
Fax # 916 657 3224	Fax #

NSN 7540-01-317-7368 5099-101 GENERAL SERVICES ADMINISTRATION

As an example of the results we have had at the regional level through regular meetings with DHS, we have established a pilot in four SSA FOs that could lead to all CA FOs having direct query access to MEDS information, with the possibility of eventually having query access to other State data systems, such as state unemployment and disability benefits, and state tax information. In addition, we are well on the way to setting up more effective methods of identifying SSI recipients who are admitted to title XIX facilities, and for providing electronic verification of SSNs for the CA Department of Motor Vehicles.

This memorandum is informational to FOs outside California. This type of mutual exchange of information can be useful, however, for all FOs, and if problems cannot be resolved locally, please contact us.

Questions concerning this memorandum may be directed to Bruce McNaughton, SSI Programs, at (415) 744-4494.

/S/ Carmen Maria Bolt

Attachments

California County Contacts for MEDS and MediCal Problems

County (District)	Name (Alternate)	Phone Number
Alameda	Lenna Faulkner	510-268-2189
Alpine	Lorraine Lake	916-694-2235
Amador	Emily Daniel	209-223-6550
Butte	Cathi Grams	916-538-2070
Calaveras	Connie McLain	209-754-6440
Colusa	Nancy Montgomery	916-458-0265
Contra Costa	Sandy Baldwin	510-313-1621
Del Norte	Terry Husberg	707-464-3191
El Dorado	Sally West Cheryle Burnett	916-621-6367 916-621-6345
Fresno	Elsa Sweeney	209-453-6183
Glenn	Patti Blakeman	916-934-6514
Humboldt	Mary McCutcheon	707-445-6026
Imperial	Kari Hill	619-337-7408
Inyo	Darlene Landis	619-872-1394
Kern	Beverly Gieg	805-631-6190
Kings	Linda Reeves	209-582-3241

Lake		
	Kathy Quick	707-262-3261
Lassen		
	Penny Lee	916-251-8169
Los Angeles		
Belvedere	Linda Angelo	213-727-4322
Civic Center	Elizabeth Ambrose	213-974-0205
Compton	Jerrilynn Jones	310-603-8403
Cuduhy	Lucy Holguin	213-560-5007
East Valley	Diana Stansauk	818-901-4487
Echo Park	Juanita Meeks	213-738-4303
El Monte	Betty Hodge	818-572-5506
Exposition Park	Patricia Fuller	213-730-3204
Florence	W. Charles Stewart	213-585-7003
Glendale	Barbara Berry	818-500-3060
Lancaster	Patti Beckman	805-723-4003
Lincoln Heights	Betty J. Gauff	213-342-8143
Medi-Cal LTC	Lucy Lynch	818-854-4700
Metro East	Rosle Fernandez	213-260-3503
Metro Family AIDS	Luis Corral	213-744-6604
Metro North	Pat Morris	213-738-3704
Met. Special AIDS	Jeannette McClinton	213-744-5031
Norwalk	Mary L'homme	310-807-7816
Paramount	Angie Garcia-Montes	310-809-7801
Pasadena	Joan Reyes	818-791-6308
Pomona	Sandra Duran	909-865-5208
Private Hospitals	Pat Morris	213-738-3704
Rancho Park	Phyllis Phelps	310-312-6706
San Gabriel Vly.	Sally Lobato	818-572-6209
South Central	Dennis Veals	213-563-4159
South Family AIDS	Viola Crews Sanders	310-761-2400
South Spec. AIDS	Daryl Grenier	310-761-2500
S.W. Special AIDS	Lkhlas Shaheed-Mitchell	213-418-2204
West Los Angeles	Lynetta Edwards	310-312-5103
West Valley	Robin Hall	818-709-2258
Madera		
	Pam Hansen	209-675-2364
Marin		
	John Paul	415-499-7056
Mariposa		
	Roxanne Kearney	209-966-3609
Mendocino		
	Pat Meek	707-463-2437
Merced		
	Kelly Kilveros	209-385-3000

Modoc	Richard Belarde	916-233-6501
Mono	Frances Thompson	916-932-7291
Monterey	Terry Bishop	408-755-4407
Napa	Teresa Zimmy	707-253-4697
Nevada	Cindy Brian	916-265-1638
Orange	Linda Monroe	714-541-7706
Placer	Stewart Perry	916-889-7617
Plumas	Carol Roberts	916-283-6350
Riverside	Ellen Hinkle	909-358-3042
	Diana Butts	909-358-3059
Sacramento		
Auburn	Jane Christensen	916-889-7871
Tahoe	Larry Kuticka	916-546-5906
Roseville	Cindy Harmon	916-784-6029
San Benito	Alma Villasana	408-637-5336
San Bernardino	Raquel Raden	909-387-4785
San Diego	Fran Meister (Elig Mgr)	619-565-3140
San Francisco	David Erikson	415-557-5840
San Joaquin	Rod Gaede	209-468-1353
San Luis Obispo	Bruce Adams	805-781-1841
San Mateo	Robert Fucilla	415-595-7570

Santa Barbara	Barry McCampbell	805-737-6009
Santa Clara	Karen Kazlauckas	408-441-5590
Santa Cruz	Sue Clements Maria Luis	408-454-4073 408-454-4714
Shasta	Phyllis Trummel	916-225-5596
Sierra	Lori Wright	916-993-6720
Siskiyou	Debbie Walsh	916-993-6720
Solano	Bette Snider	707-421-7700
Sonoma	Carol Barnett	707-527-3542
Stanislaus	Carol Wright	916-558-2679
Sutter	Vera Poperszky	916-741-7230
Tehema	Gene Meyers	916-527-1911
Trinity	Joni McFarren	916-623-1392
Tulare	Joan Harrell	209-733-6751
Tuolumne	Sharon Minor	209-533-5711
Ventura	Mary Preece	805-652-7619
Yolo	Lynn Lawson Steve Dibble	916-372-2000 x9708 916-661-2750 x2794
Yuba	Chris Adams	916-749-6273

SSA Field Office Medical Liaisons

South Coast Area

Office	Liaison	Telephone
Anaheim	Susan Wright	714-502-9937
Boyle Heights	Judi Adams	213-265-3536
Brea	Sandy LeBlanc	714-993-0271
Chula Vista	Sylvia Orozco	619-427-1970
Compton	Earnestine Allen	310-603-1018
Downey	Richard Hatch	310-861-1680
El Cajon	Vicki Fahy	619-440-1150
El Sereno	Lily Tom	213-221-1633
Escondido	Linda Cochran	619-745-9310
Huntington Park	Richard Amendola	213-583-7100
La Mesa	Sing McLaughlin	619-464-4224
Montebello	Richard Bargeron	213-720-1281
National City	Gil Martinez	619-267-7189
Norwalk	Christina Caldwell	310-929-4496
Oceanside	Susanne Audet	619-439-1072
San Diego	Jon Snyder	619-557-5015
Santa Ana	Steve Cadena	714-836-3490
Whittier	Rosa Holper	310-945-0342

Bay Area

Office	Liaison	Telephone
Berkeley	Patti Bittenbender	510-486-3101
Carmel	Joel Hoag	408-625-3985
Fremont	Norma Braswell	510-797-2418
Gilroy	Steve Ponzio	408-842-7101
Hayward	Linda Johnson	510-783-9140
Livermore	Lita Ubarro	510-443-5106
Oakland District	Mary Ann Staples	510-483-0231
Pittsburg	Larry Daniels	510-439-3838
Richmond	Glenda Terrance	510-235-1697
Salinas	Melanie Stacy	408-758-4461
San Francisco (Civic Center)	Louise Carter	415-556-3139
San Francisco (Mission District)	Lavonne Rayford-Wilson	415-556-5341
San Jose	Joseph Porche	408-291-7398
San Jose East	Terrence Carroll	408-291-7679
San Mateo	Karen Sims	415-579-3901
San Pablo	Patrice West	510-234-2438
San Rafael	Janey Mulas	415-507-9404
Santa Cruz	Nancy Parker	408-426-7505
Walnut Creek	Rebecca Austin	510-938-7640
Watsonville	Dennis Stacey	408-722-7144

Northern Area

Office	Liaison	Telephone
American River (Carmichael)	Liz Behrens	916-338-2432
Auburn	Bill Kenard	916-885-5339
Chico	Linda Arnall	916-345-9788
Crescent City	Linde Ballentine	707-465-6003
Eureka	John Taylor	707-445-3197
Feather River (Yuba City)	Joe Tijerino	916-671-4218
Fort Bragg	Manny Semiatin	707-964-1235
Lakeport	Andy Anderson	707-263-8134
Lodi	Colleen Bohacek	209-369-0342
Manteca	Ed Stadnik	209-239-2207
Merced	Nick Andon	209-723-0494
Modesto	Elena Phillips	209-523-2666
Napa	Jim Wrobel	707-252-2360
Oroville	Mark Davis	916-534-0161
Placerville	Connie Eaton	916-626-8415
Redding	Dana Watson	916-246-5277
Roseville	Martin White	916-783-5085
Sacramento	Jack Braitman	916-381-9414
Sacramento North	Andy Sanderson	916-566-7417
Sacramento South	FAX only	916-689-3854
Sacramento West	Diane Salinas	916-338-1112
Santa Rosa	Weedy Tuhtan-Joseph	707-544-4147
Sonora	Jennie Moiso	209-532-4341
Stockton	Julian Galpia	209-946-6215
Susanville	Debra Wofford	916-257-3101
Ukiah	Sherry Hoey	707-462-1588
Vallejo/Fairfield	Linda Jesmok	707-425-0688
Yreka	Rick Helmkamp	916-842-1283

Sierra West Area

Office	Liaison	Telephone
Bakersfield	Mary Billingsley	805-861-4178
Beach Cities (Manhattan Beach)	Jerry Snyder	310-376-3497
Crenshaw	Herlinda Basquez	213-294-3624
Fresno Southeast	Paula Singer	209-487-5410
Inglewood	Andrea Ramsey/ Carla Hayes-Cooper	310-215-1368
Long Beach District	Roland Platas	310-866-6553
Madera	Linda Popovich	209-661-4447
Oxnard	Janet Rorex	805-486-4624
San Luis Obispo	Sylvia Wilburn	805-544-3079
Santa Barbara	Antoinette Thorburn	805-966-4686
Santa Maria	David Young	805-934-8162
Torrance	Jim Anderson	310-328-3419
Ventura	Harriet McNamara	805-642-0505
Visalia	Stuart Bartolotti	209-734-6751
Westwood (West LA, Culver City, Marina)	Jennifer Parker	310-235-6214

Inland Area

Office	Liaison	Telephone
Banning	Sue Bechtel	909-849-8996
Barstow	Shirley Leonard	619-256-3224
Corona	Peggy Burrows	909-272-2801
El Centro/Yuma	Gloria Garcia	619-352-5100
Fontana	Carolyn Thomas	909-829-1190
Hemet	Mark Knepper	909-652-1197
Indio/Blythe	Jane Amar	619-347-3230
Industry Hills (City of Industry)	Sharon Kokenes	818-913-4966
Needles	Ruth Canfield	619-326-4375
Palm Springs/ Yucca Valley	Margot Schools	619-325-7674
Redlands	Sue Marco	909-793-1213
Riverside	Dave Bornstein	909-276-6041
San Bernardino	Patricia Lavely	909-383-5805
Victorville	Bonny Highfield	619-241-7526

Los Angeles Metropolitan Area

Office	Liaison	Telephone
Alhambra	Mary Gilbaugh	818-570-1158
Arcadia	Ed Vanek	818-358-2991
Bishop	George Dille	619-873-6979
Burbank	Lorraine Kelly	818-848-0318
Chatsworth	Michelle Rogers	818-727-7203
El Monte	Miguel Mendez	818-288-1720
Glendale	Ron Hatcher	818-549-0262
Glendora	Nancy Himelhoch	818-963-9058
Hollywood	Pat Flores	213-965-3923
Lancaster	Joan Enquita	805-723-3086
Los Angeles (Downtown)	Stephanie Flower	213-251-7231
Miracle Mile-LA	John Muglia	213-938-2330
Ontario	Linda Kenyon	909-986-2344
Pasadena	Raymond Loesch	818-795-6228
Pomona	Charlene Houston	909-629-1971
Thousand Oaks	Lynne D'Anna	805-497-8166
University Village	Bob Bordier	213-746-3619
Van Nuys	Jim Brennan	818-904-6114
Verdugo Hills (Tujunga)	Val Anderson	818-951-6689
Watts	Robert Henry	213-566-3171
West Covina	Mike Mulraney	818-966-3594
Wilshire Center-LA	Vera Mayer	213-739-0518