

THESE NUMBERS CAN BE GIVEN TO PROVIDERS OR USED TO ANSWER PROVIDER QUESTIONS. PLEASE DO NOT GIVE THESE NUMBERS TO BENEFICIARIES.

General Information

Electronic Data Systems (EDS) General Questions and Billing Information	1 (800) 541-5555
Obstetrics or the Comprehensive Perinatal Services Program	1 (800) 257-6900
California Children's Services/Genetically Handicapped Persons Program	1 (800) 541-7747

Out-of-State Authorizations for Treatment

DHS, Field Services Section	(415) 904-9600
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Out-of-State Provider Billing

Electronic Data Systems (EDS)	(916) 636-1000
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Provider Enrollment (Including Out-of-State Providers)

DHS, PSD, Provider Services Information Unit	(916) 323-1945
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Dental Contract Questions

DHS, PSD, Dental Contract Section	(916) 229-3120
Delta Dental, Denti-Cal General questions and billing information	1 (800) 423-0507

**THESE NUMBERS CAN BE USED TO ANSWER BENEFICIARY QUESTIONS OR
CAN BE GIVEN TO THE BENEFICIARY.**

Medi-Cal General Information

County of Residence of Applicant,
Beneficiary, or Interested Party.
For Information regarding eligibility
for receipt of Medi-Cal services.

Call the County
Social Services Offices

L. A. County-Case Complaint, Inquiry, Referral

(310) 908-8333

San Diego County Public Assistance information

(619) 514-6885

For information regarding services provided
under the Medi-Cal program

(Call provider
rendering service)

Department of Social Services (DSS)
Public Inquiry and Response (PIAR)

(916) 654-1999 &
1 (800) 952-5253

State Hearings

DSS, PIAR

(916) 654-1999 &
1 (800) 952-5253

SSI Benefits or SSI/SSA General Information

Social Security Administration (SSA)

1 (800) 772-1213

Medigap and Medicare Supplement Information

Federal Health Care Financing Administration

1 (800) 638-6833

Other Health Coverage

Coding Errors

1 (800) 952-5294

Prepaid Health Plans/Managed Care

To Enroll or Disenroll:

(916) 657-0025

To Report a "Plan Specific" Complaint:

(916) 657-0025
(916) 654-0618

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Third Party Liability

Health Insurance Billing and Coding, Premium Payment, Medicare Buy-in	1 (800) 952-5294
Casualty, Personal Injury, Probate, Estate, Liens, Workers' Compensation, Overpayment Recovery	- - (916) 322-0521

Medi-Cal Cards Coded With Utilization Restrictions

DHS, Audits & Investigations Division	(916) 322-1071
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Medi-Cal Fraud and Patient Abuse

State Attorney General's Office
Bureau of Medi-Cal and Patient Abuse

Sacramento	1 (800) 722-0432
Los Angeles	(213) 897-2023
San Diego	(619) 645-2456

Provider Fraud & Abuse (A & I)

Northern California	1 (800) 822-6223
Southern California	1 (800) 822-6222

Non-Medi-Cal Services for Persons With AIDS

Office of AIDS	(916) 323-4314
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Beneficiaries' Billing Inquiries

Delta Dental	1 (800) 322-6384
Electronic Data Systems (EDS) (for Medical bills)	(916) 636-1980

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