Department of Health Care Services, Office of Family Planning (OFP)
Stakeholder Meeting Minutes
Date: April 5, 2017
Time: 10:00 AM- 3:30 PM
Meeting Facilitator: Angelica Perez
Meeting Sponsor: Christina Moreno, Nicole Griffith

Introductions

1. **In-person:**
   a. Planned Parenthood Affiliates of CA (PPAC)
      ☒ Kathy Kneer
      ☒ Sonya Rahders
      ☒ Beth Parker
   b. Ravenswood Family HC
      ☒ Isabel Quinone
      ☒ Sonia Cardenas
   c. SUR
      ☒ Kim Flores
   d. Nevada County
      ☒ Cathy Cross
   e. PPMM
      ☒ Jennifer Starte
   f. Essential Access
      ☒ Sylvia Castillo
   g. Merck
      ☒ Karen Sillas
      ☒ Addie Meyers
   h. Bayer
      ☒ Lori Howarth
      ☒ Danielle Addis
   i. Medicines 360
      ☒ Autumn Ehnow
   j. Allergan
      ☒ Jane Sephen
   k. WHS
      ☒ Eileen Schnitgor
      ☒ Shauna Hecken

2. **WebEx:**
   a. UCSF
      ☒ Sandy Navarro
      ☒ Jennifer Yarger
   b. Ole Health
      ☒ Lynette Leighton
   c. Livingston Community Health
      ☒ Rosa Camacho
   d. Vista Community Clinic
      ☒ Lisa Archibald
   e. Maria Elena Rodriguez, MD
      ☒ María Elena Rodríguez
   f. County of San Luis Obispo Health Agency
      ☒ Carol Soto
   g. La Clinica De La Raza, INC.
      ☒ Melissa Jenkins
   h. CSUF Student Health Center
      ☒ Daniel Little
   i. CDPH STD Control Branch
      ☒ Joan Chow
j. Los Angeles Community Clinic, INC.
   ☒ Sherri Siemen
   ☒ Hilda Haroutunian

k. Women’s Health Specialists
   ☒ Leanna Williams

l. Center for Health Care Policy and Research
   ☒ Carrie Lewis

m. Alameda County Public Health Department
   ☒ Caroline Miller

n. Neighborhood Healthcare
   ☒ Marilyn Jackson

o. Planned Parenthood Los Angeles
   ☒ Ted Mendoza

p. San Diego American Indian Health
   ☒ Tammy Goodwin

q. Central City Community Health Center
   ☒ Elizabeth Hernández

r. Hologic
   ☒ Verónica Miller

s. CSU San Marcos
   ☒ Lisa Skola

t. Nevada County Public Health
   ☒ Carol Smith

u. Merck
   ☒ Karen Sillas

v. CAPSLO The Center
   ☒ Kayla Wilburn

w. CDPH-STD Control Branch
   ☒ Jennifer Harmon

x. Allergan
   ☒ Jane Stephen

3. DHCS OFP Staff:
   ☒ Christina Moreno
   ☒ Nicole Griffith
   ☒ James Collopy
   ☒ Lilian De los Santos
   ☒ Sheri Ervin
   ☒ Amber Neves
   ☒ Angelica Perez
   ☒ Jill Michel
   ☒ Mary Marty
   ☒ Alicia Pearsall
   ☒ Emily Winchell
   ☒ Maricel Miguelino
   ☒ Kianna Samadzadeh
   ☒ Janet Whittier
   ☒ Angela Fields
   ☒ Kayla Prusia
MEETING AGENDA:

1. Welcome Remarks
   a. Angelica Perez (OFP) welcomed and thanked group for attending.
   b. Christina Moreno (OFP) welcomed and thanked group for attending.

2. Introductions
   a. Stakeholders and OFP Staff both in person and on the phone introduced themselves (see attendance list above).

3. Kick-Off Session Objectives
   a. As a team, (OFP and Stakeholders):
      i. Identify goals and purpose of stakeholder meetings
      ii. Identify a best practice model
      iii. Gather feedback
   b. Christina Moreno (OFP): Explained we want full transparency and a two-way communication with all stakeholders.
   c. Stakeholder stated: OFP is being much more responsive. The more timelines, the better.

4. What do the Stakeholders want from the Stakeholder meeting?
   a. Stakeholder stated they would like to see:
      i. Timelines
      ii. Regular analysis of data i.e. if low utilization on LARCS, why?
         (They would like these types of reports at every meeting.)
   b. Christina Moreno (OFP) stated: We at OFP would like to know in advance what type of data they are looking for (i.e. STI’s, LARC’s, etc.) that will allow our data team to prepare the reports.
   c. Stakeholder (Planned Parenthood) stated: They are willing to provide us with needed information to conduct reports.
   d. Stakeholder stated: They can see the total number of claims, but they would like to know who the payer is. Utilization rate of LARCs for Managed Care; i.e. Managed Care vs. Family PACT.
   e. Stakeholder: They would like a Managed Care rep at the stakeholders meeting consistently.
   f. ***Stakeholder request: Would like utilization data of LARCs based on the visits from clinics.

5. DHCS-OFP Updates:
   a. Christina Moreno (OFP):
      i. Pursuant to Senate Bill (SB) 999, effective January 1, 2017, the clinic dispensing policy for the vaginal ring and transdermal patch will be updated to allow for a 12-month supply to be dispensed at one time.
1. Vaginal ring is limited to a maximum dispensing quantity of 12 vaginal rings per recipient in a 12 month period.

2. Transdermal patch is limited to a maximum dispensing quantity of 36 patches per recipient in a 12-month period.

   ii. Though the dispensing policy is effective January 1, 2017, providers should not bill with the updated quantity before May 1, 2017, or claims will be denied.

   iii. A Treatment Authorization Request (TAR) is required for an additional supply of vaginal rings or transdermal patches if they are requested within a three-month period of receiving a 12-month supply.

b. ***Stakeholder request: Would like to see the SB 999 All-Plan Letter

6. Birth Control Updates:
   a. Christina Moreno (OFP):
      i. Adding Kyleena (Intrauterine Device) as a benefit under the Medi-Cal and Family PACT programs. No projected effective date; possibly July.
      ii. Mirena & Liletta rate published this month.
      iii. If providers do not want to wait for an erroneous payment correction, providers can re-bill.

7. Transgender Services:
   a. Christina Moreno (OFP):
      i. DHCS will be updating policy to allow providers to use a modifier to bill for Transgender services.
      ii. Medi-Cal will publish the policy in the Medi-Cal manual and OFP will follow Medi-Cal policy
      iii. In the interim, providers can TAR for transgender services
   b. ***Stakeholder request: Once policy is implemented in Medi-Cal, will OFP provide a timeline of when it will be implemented in Family PACT?

8. Salpingectomy:
   a. Christina Moreno (OFP):
      i. Salpingectomy will be added as a benefit for sterilization in both Medi-Cal and Family PACT
   b. ***Stakeholder request: What is the status of nitrofurantoin to be added under S5000 misc. drug?

9. HAP Cards:
   a. Sheri (OFP):
      i. Providers are not utilizing 50% of HAP cards ordered
ii. If providers continue to request more HAP cards, and they have not activated at least 75% of their current stock, they will not receive additional HAP cards

b. Sheri (OFP) stated: The amount of annual card limits for each site per year was updated to:
   i. Private Sector - 500 Sequential, 200 Blank
   ii. Public Sector - 1000 Sequential, 400 Blank
   iii. Newly enrolled Family PACT providers - 200 Sequential, 100 Blank (will count towards annual limit)

c. Sheri (OFP) stated: OFP conducts random searches of HAP cards to monitor utilization for program integrity

d. Stakeholder stated: Is there a limit on client education materials?
   i. Sheri (OFP): Yes, the limit on client education materials is based on the number of Family PACT clients a provider serves per year.

10. Stakeholder Updates:
   a. Stakeholder (Women’s Health) stated: In the clinic, there are a lot more individuals interested in birth control and starting it. There are also a lot less pregnancies

   b. Stakeholder stated: People feel unsafe to come to the clinic due to immigration concerns. The stakeholder stated that they do have a process in place if ICE ever came in to the clinic
      i. Stakeholder (Planned Parenthood): They have brochures regarding ICE Raids in Health Centers and clients rights, in five different languages.

   c. Stakeholder stated: They are seeing more patients requesting long-acting reversible contraceptives methods due to the fact that access to family planning could be taken away

   d. Stakeholder stated: They are seeing more clients with family planning needs because of concerns of costs related to having a child

   e. Stakeholder stated: Since the new administration, the annual number of pelvic exams for women are going down and there is a trend of patients not keeping their initial appointments

   f. Stakeholder stated: They are seeing a decrease in people enrolling in Family PACT

   g. ***Stakeholder request: Data on Family PACT enrollment numbers

11. Provider Onboarding:
   a. Nicole Griffith (OFP) shared a presentation on Family PACT’s new Provider Onboarding process.

   b. Stakeholder stated: Do we have a way to determine where the online sessions are being completed geographically?
c. ***Stakeholder request: They would like a copy of the slides Nicole presented.

12. Breast, Cervical, and Cancer Treatment Program (BCCTP):
   a. The Breast, Cervical, and Cancer Treatment Program (BCCTP) did a presentation to stakeholder on BCCTP - including how Family PACT providers can enroll client in the program.

13. Annual report for FY 2013-2014:
   a. Kiana Samadzadeh (OFP) presented highlights from the Family PACT Program’s Annual Report for FY 13-14 to stakeholders.
      i. ***Stakeholder request: They would like a link to the report Kiana presented.
      ii. ***Stakeholder request: They would like the cumulative number of total clients enrolled and served since inception of Family PACT.
   b. Stakeholder (Kathy Kneer) stated:
      i. Have you done unmet needs by county?
      ii. To see data on adolescent clients under age 18 receiving services
         1. Broken down by age population for demographic characteristics and trends;
         2. Impact on parental notification (if any)
   c. Stakeholder stated: They want to understand if there are any access issues for adolescent clients receiving services
   d. ***Stakeholder (Kathy Kneer) request: Would like to compare STI prevalence by county public health- rates. Are we catching the clients in the right area?
      i. Determine historical prevalence of chlamydia and gonorrhea in African American community/clients
      ii. Investigate increase number of male clients being tested for STIs
      iii. Stratify data by provider type
      iv. Stratify contraceptive utilization by provider type and client age
   e. ***Stakeholder request: Contraceptive mix by provider type; and what age ranges are choosing which contraceptive type - a cost benefits analysis using more recent data.
   f. Christina (OFP) stated that Annual Report for FY 13-14 (and previous years) are on the Family PACT website.

14. Closing Remarks:
   a. Christina (OFP): We want to know what is helpful and useful for the Stakeholders as well as what is NOT helpful or useful to present at Stakeholder meetings.
b. Stakeholder (Kathy Kneer) stated: Would like a county profile where you can go in and pull data and get a sense of what is in need in specific counties if someone is interested in opening a new clinic
   i. Christina (OFP): There is information regarding this type of data from previous years in the Open Data Portal (chhs.data.ca.gov – search “Family PACT”)

c. Stakeholder (Planned Parenthood) stated: There will be statewide Planned Parenthood meeting in San Jose in June. Would it be possible for OFP to do a presentation?

**NEXT MEETING:** June 16, 2017 in Los Angeles