Performance Outcomes System

Report run on August 3, 2017

Background

Three reports will be created during each new reporting period. The reports that will be produced are as follows: statewide aggregate data; population-based county groups; and county-specific data. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi- Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, to develop the Performance Measurement Paradigm, and to develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction. Further information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to: http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.aspx

Purpose and Overview

These county-specific reports provide updated information on the initial indicators that were developed for the Performance Outcomes System and reported on at the statewide aggregate level in February 2015; they help establish a foundation for on-going reporting. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first series of charts and tables focus on the demographics of children and youth under 21 who are receiving SMH' based on approved claims for Medi-Cal eligible beneficiaries. Specifically, this includes demographics tables of this population by age, gender, and race/ethnicity. Two types of penetration information are provided. Both penetration rates tables are also broken out by demographic characteristics. Utilization of services data are shown in terms of dollars, as well as by service, in time increments. The snapshot table provides a point-in-time view of children/youth arriving, exiting, and continuing services over a two-year period. The time to step down table provides a view over the past four years of the time to step-down services following inpatient discharge.

Where possible, the reports provide trend information by displaying information for four Fiscal Years (FY). A FY is from July 1st to June 30th.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The snapshot report provides a point-in-time view of children arriving, exiting, and continuing services over a two-year period. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). ***Note:*** *The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. On subsequent reports, any outpatient service that occurs on or after the inpatient discharge is included in the analysis.*

Definitions

Population - Beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

- Age 20 or younger during the approved date of service on the claim.

Data Sources -

- Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 12/13 through FY 15/16.
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 12/13 through FY15/16.

Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at:
http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx

Note on Privacy:
The Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 rules protect most individually identifiable health information in any form or medium, medium, whether electronic, on paper, or oral. DHCS has strict rules in place to protect the identification of individuals in public reports. A "Public Aggregate Reporting – DHCS Business Reports" process has been established to maintain confidentiality of client Personal Information. The Performance Outcomes System complies with Federal and State privacy laws. Thus, the POS must appropriately and accurately de-identify data for public reporting. Due to privacy concerns, some cells in this report may have been suppressed to comply with state and federal rules. When necessary, this data is represented as follows: 1) Data that is missing is indicated as "-" 2) Data that has been suppressed due to privacy concerns is indicated as "^".

Report Interpretation

*County-specific findings may be interpreted alongside the POS statewide and population-based report findings.

*The ***penetration rates*** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). The differences in methodology make comparison between the POS penetration rates and the EQRO penetration rates not appropriate or useful. The POS methodology for calculating penetrationrates was selected because it is easier to compute, more straightforward to interpret, and is in use by other states and counties. For the POS, the penetration rate is calculated by taking the total number of youth who received X number of SMHS (1 or 5 for POS) in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted.

*The ***snapshot*** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses five general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here: http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx

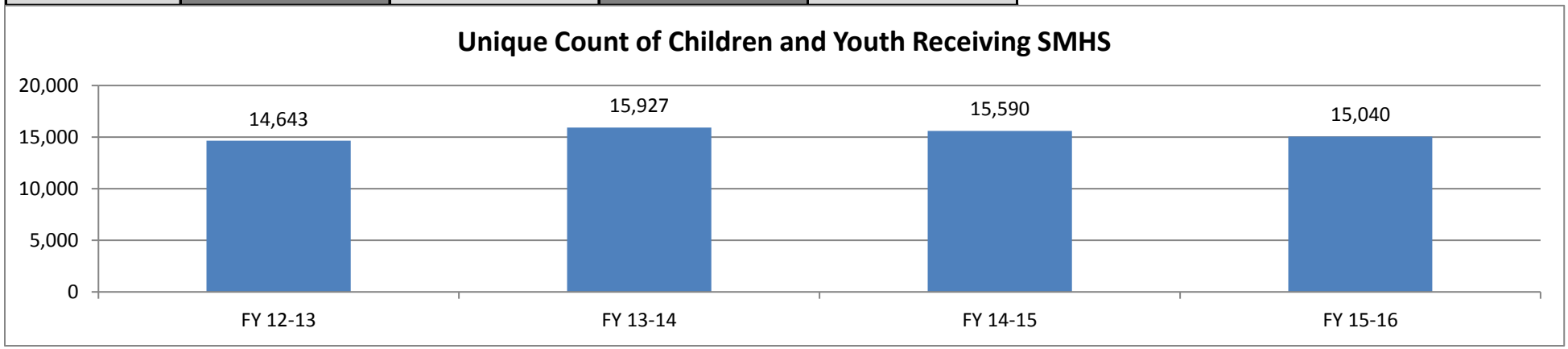
*The psychiatric emergency services/hospital data reported on in the ***time to step-down services*** report includes data from Short Doyle/Medi-Cal II claims data and fee-for-service data. In the future this report will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems. Currently, the number of days is capped at 365 days (to mitigate the impact of extreme statistical anomalies) when calculating the mean and max for time between discharge and step down service. This methodology will be updated in the next reporting cycle. Additionally, county specific and population-based reports are based off of the county of the hospital the patient is discharged from and whom has been attributed the time to next service in days used in the calculations for this indicator.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year

San Bernardino County as of August 3, 2017

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Medi-Cal Eligibles	Year-Over-Year Percentage Change
FY 12-13	14,643		388,647	
FY 13-14	15,927	8.8%	420,732	8.3%
FY 14-15	15,590	-2.1%	439,445	4.4%
FY 15-16	15,040	-3.5%	455,023	3.5%
Compound Annual Growth Rate SFY**		**0.9%**		**5.4%**



**SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.*

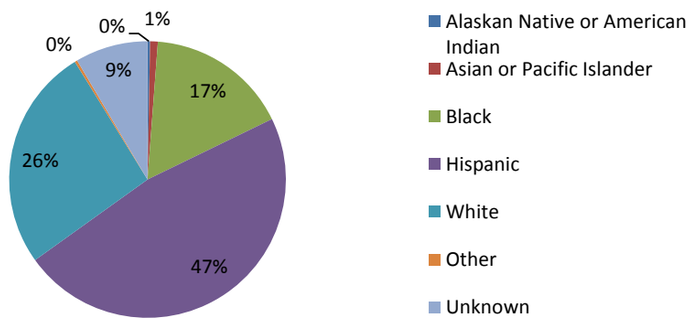
***SFY = State Fiscal Year which is July 1 through June 30.*

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year

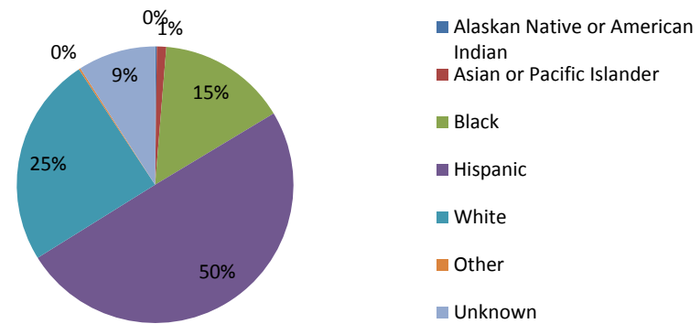
San Bernardino County as of August 3, 2017

Fiscal Year	Alaskan Native or American Indian Count	Alaskan Native or American Indian %	Asian or Pacific Islander Count	Asian or Pacific Islander %	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %	Unknown Count	Unknown %
FY 12-13	45	0.3%	129	0.9%	2,430	16.6%	6,928	47.3%	3,825	26.1%	39	0.3%	1,247	8.5%
FY 13-14	29	0.2%	175	1.1%	2,401	15.1%	7,925	49.8%	3,918	24.6%	34	0.2%	1,445	9.1%
FY 14-15	39	0.3%	165	1.1%	2,286	14.7%	7,765	49.8%	3,740	24.0%	32	0.2%	1,563	10.0%
FY 15-16	34	0.2%	178	1.2%	2,241	14.9%	7,435	49.4%	3,582	23.8%	24	0.2%	1,546	10.3%

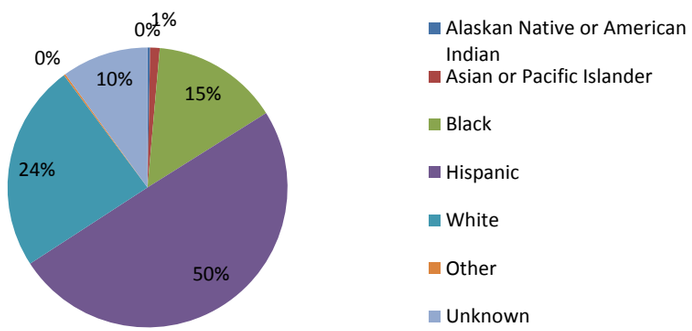
Fiscal Year 12-13 Race Distribution



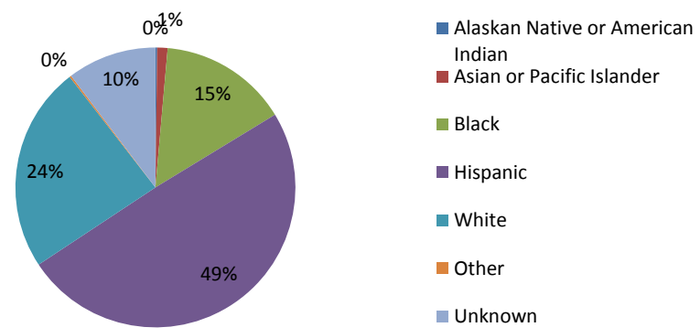
Fiscal Year 13-14 Race Distribution



Fiscal Year 14-15 Race Distribution



Fiscal Year 15-16 Race Distribution



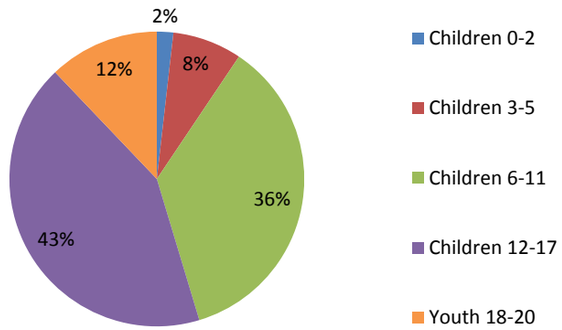
Please note: This report uses the Medi-Cal Eligibility Data System to obtain race/ethnicity data. CDSS uses Child Welfare Services/Case Management System to obtain race/ethnicity data. For more information, please refer to the Measures Catalog.

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year

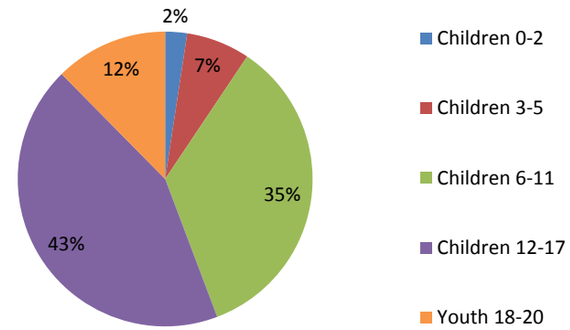
San Bernardino County as of August 3, 2017

Fiscal Year	Children 0-2 Count	Children 0-2 %	Children 3-5 Count	Children 3-5 %	Children 6-11 Count	Children 6-11 %	Children 12-17 Count	Children 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 12-13	269	1.8%	1,112	7.6%	5,258	35.9%	6,228	42.5%	1,776	12.1%
FY 13-14	381	2.4%	1,113	7.0%	5,551	34.9%	6,906	43.4%	1,976	12.4%
FY 14-15	582	3.7%	1,266	8.1%	4,904	31.5%	6,852	44.0%	1,986	12.7%
FY 15-16	709	4.7%	1,401	9.3%	4,611	30.7%	6,396	42.5%	1,923	12.8%

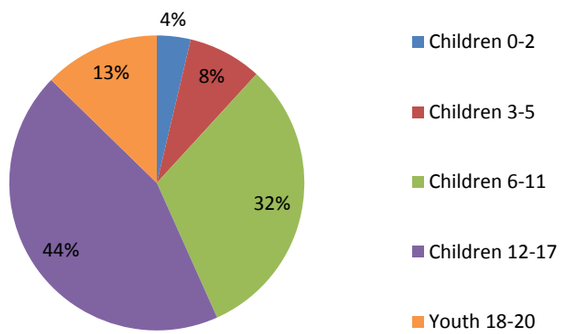
Fiscal Year 12-13 Age Group Distribution



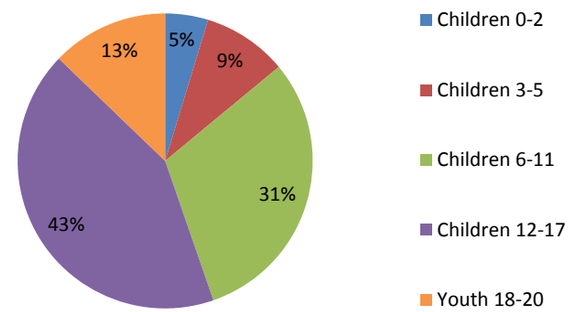
Fiscal Year 13-14 Age Group Distribution



Fiscal Year 14-15 Age Group Distribution



Fiscal Year 15-16 Age Group Distribution

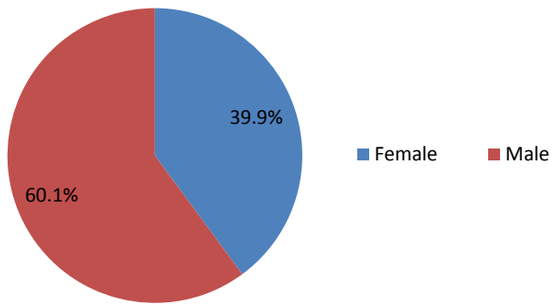


Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year

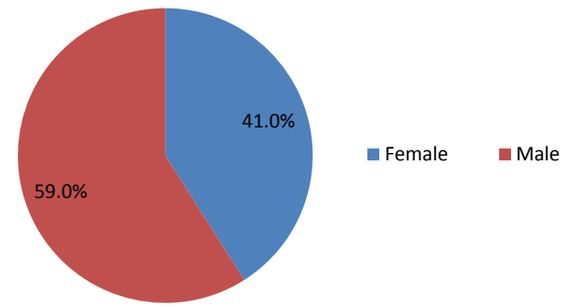
San Bernardino County as of August 3, 2017

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 12-13	5,839	39.9%	8,804	60.1%
FY 13-14	6,533	41.0%	9,394	59.0%
FY 14-15	6,563	42.1%	9,027	57.9%
FY 15-16	6,368	42.3%	8,672	57.7%

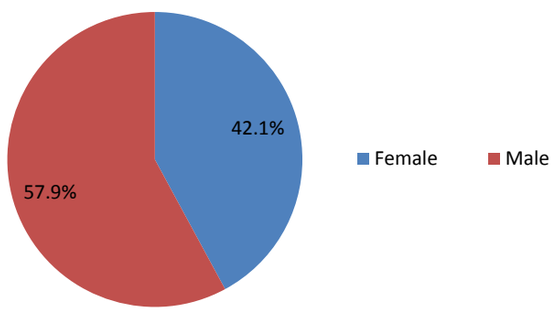
Fiscal Year 12-13 Gender Distribution



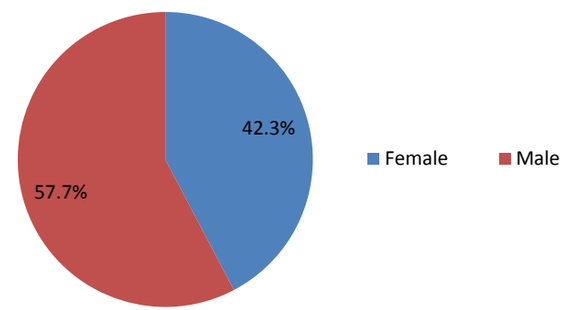
Fiscal Year 13-14 Gender Distribution



Fiscal Year 14-15 Gender Distribution



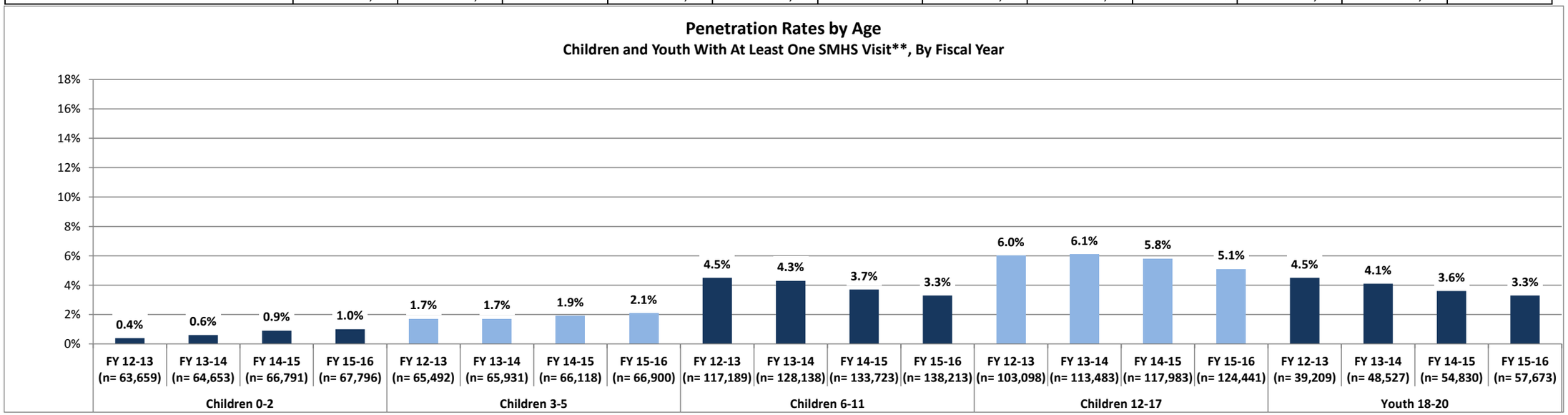
Fiscal Year 15-16 Gender Distribution



Penetration Rates* Report: Children and Youth with At Least One SMHS Visit**

San Bernardino County as of August 3, 2017

	FY 12-13			FY 13-14			FY 14-15			FY 15-16		
	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	**14,643**	**388,647**	**3.8%**	**15,927**	**420,732**	**3.8%**	**15,590**	**439,445**	**3.5%**	**15,040**	**455,023**	**3.3%**
Children 0-2	269	63,659	0.4%	381	64,653	0.6%	582	66,791	0.9%	709	67,796	1.0%
Children 3-5	1,112	65,492	1.7%	1,113	65,931	1.7%	1,266	66,118	1.9%	1,401	66,900	2.1%
Children 6-11	5,258	117,189	4.5%	5,551	128,138	4.3%	4,904	133,723	3.7%	4,611	138,213	3.3%
Children 12-17	6,228	103,098	6.0%	6,906	113,483	6.1%	6,852	117,983	5.8%	6,396	124,441	5.1%
Youth 18-20	1,776	39,209	4.5%	1,976	48,527	4.1%	1,986	54,830	3.6%	1,923	57,673	3.3%
Alaskan Native or American Indian	45	663	6.8%	29	718	4.0%	39	730	5.3%	34	744	4.6%
Asian or Pacific Islander	129	10,573	1.2%	175	13,275	1.3%	165	14,356	1.1%	178	15,189	1.2%
Black	2,430	41,929	5.8%	2,401	43,109	5.6%	2,286	44,288	5.2%	2,241	44,313	5.1%
Hispanic	6,928	243,094	2.8%	7,925	259,524	3.1%	7,765	268,440	2.9%	7,435	274,662	2.7%
White	3,825	57,154	6.7%	3,918	61,353	6.4%	3,740	63,688	5.9%	3,582	63,023	5.7%
Other	39	1,892	2.1%	34	2,358	1.4%	32	2,021	1.6%	24	1,708	1.4%
Unknown	1,247	33,342	3.7%	1,445	40,395	3.6%	1,563	45,922	3.4%	1,546	55,384	2.8%
Female	5,839	191,796	3.0%	6,533	207,195	3.2%	6,563	216,167	3.0%	6,368	223,793	2.8%
Male	8,804	196,851	4.5%	9,394	213,537	4.4%	9,027	223,278	4.0%	8,672	231,230	3.8%

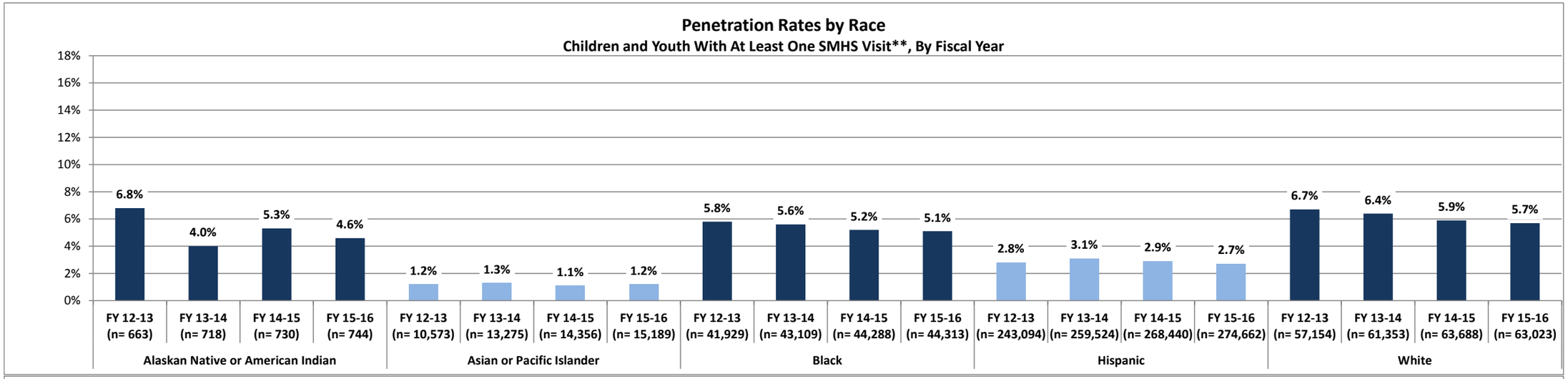


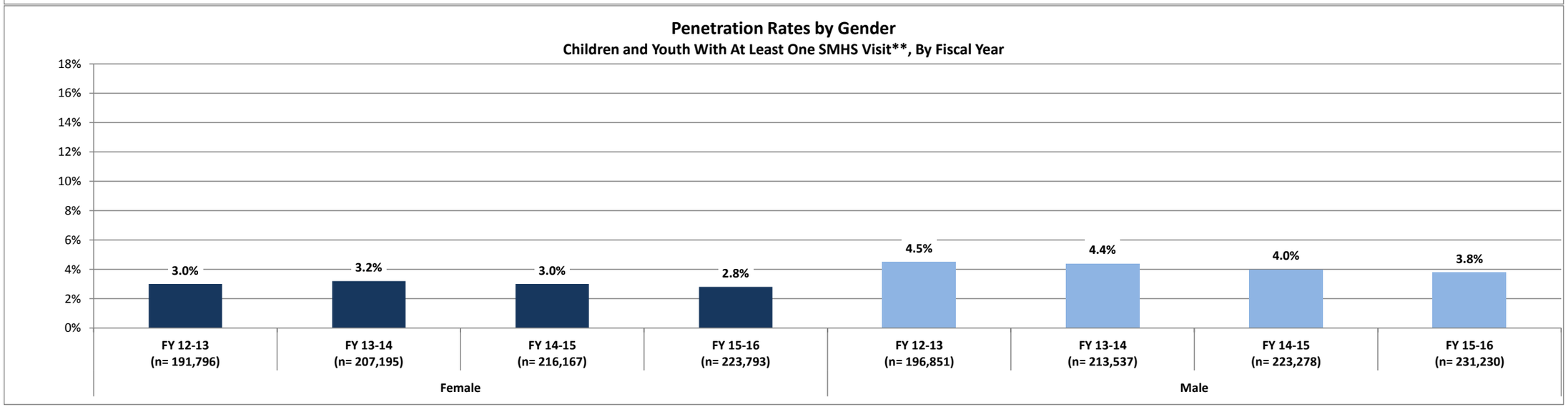
**Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.*

***Children and Youth that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.*

Penetration Rates* Report: Children and Youth with At Least One SMHS Visit**

San Bernardino County as of August 3, 2017





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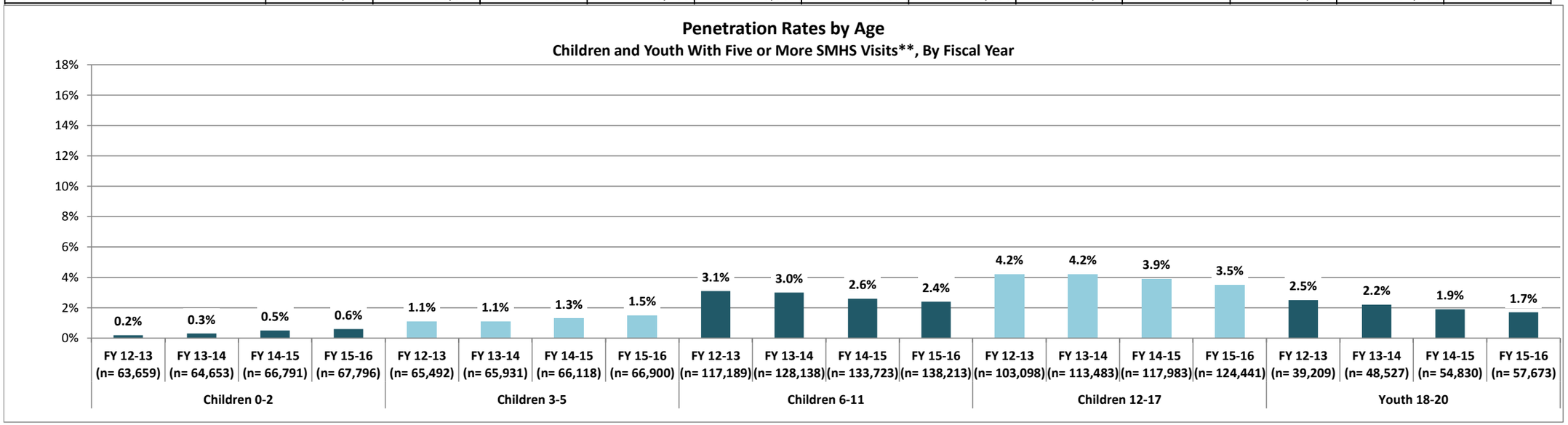
***Children and Youth that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.*

Penetration Rates* Report: Children and Youth with Five or More SMHS Visits**

San Bernardino County as of August 3, 2017

	FY 12-13			FY 13-14			FY 14-15			FY 15-16		
	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	**9,881**	**388,647**	**2.5%**	**10,662**	**420,732**	**2.5%**	**10,283**	**439,445**	**2.3%**	**10,131**	**455,023**	**2.2%**
Children 0-2	154	63,659	0.2%	206	64,653	0.3%	335	66,791	0.5%	419	67,796	0.6%
Children 3-5	753	65,492	1.1%	741	65,931	1.1%	878	66,118	1.3%	979	66,900	1.5%
Children 6-11	3,656	117,189	3.1%	3,906	128,138	3.0%	3,459	133,723	2.6%	3,370	138,213	2.4%
Children 12-17	4,319	103,098	4.2%	4,719	113,483	4.2%	4,582	117,983	3.9%	4,392	124,441	3.5%
Youth 18-20	999	39,209	2.5%	1,090	48,527	2.2%	1,029	54,830	1.9%	971	57,673	1.7%
Alaskan Native or American Indian	28	663	4.2%	15	718	2.1%	16	730	2.2%	24	744	3.2%
Asian or Pacific Islander	86	10,573	0.8%	109	13,275	0.8%	102	14,356	0.7%	111	15,189	0.7%
Black	1,636	41,929	3.9%	1,604	43,109	3.7%	1,474	44,288	3.3%	1,475	44,313	3.3%
Hispanic	4,544	243,094	1.9%	5,222	259,524	2.0%	5,065	268,440	1.9%	4,971	274,662	1.8%
White	2,662	57,154	4.7%	2,666	61,353	4.3%	2,587	63,688	4.1%	2,465	63,023	3.9%
Other	21	1,892	1.1%	22	2,358	0.9%	22	2,021	1.1%	14	1,708	0.8%
Unknown	904	33,342	2.7%	1,024	40,395	2.5%	1,017	45,922	2.2%	1,071	55,384	1.9%
Female	3,787	191,796	2.0%	4,259	207,195	2.1%	4,223	216,167	2.0%	4,193	223,793	1.9%
Male	6,094	196,851	3.1%	6,403	213,537	3.0%	6,060	223,278	2.7%	5,938	231,230	2.6%

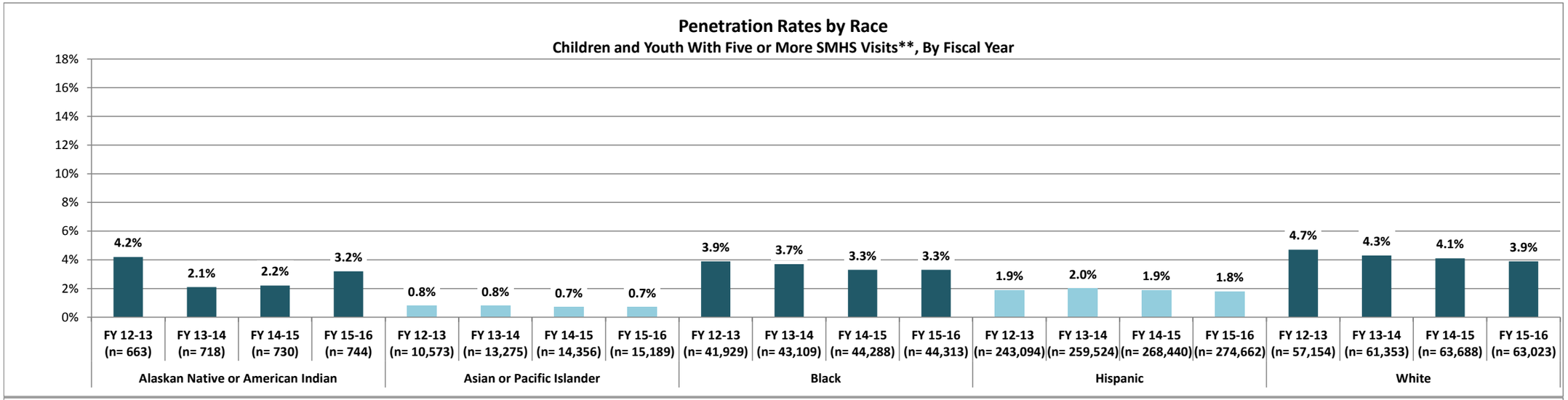


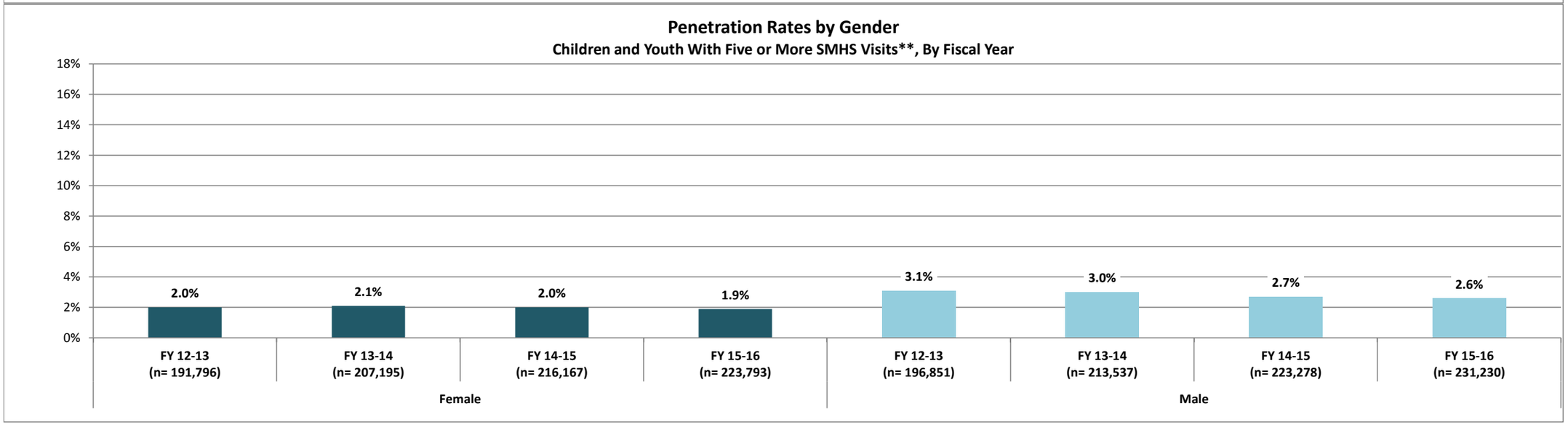
**Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.*

***Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.*

Penetration Rates* Report: Children and Youth with Five or More SMHS Visits**

San Bernardino County as of August 3, 2017





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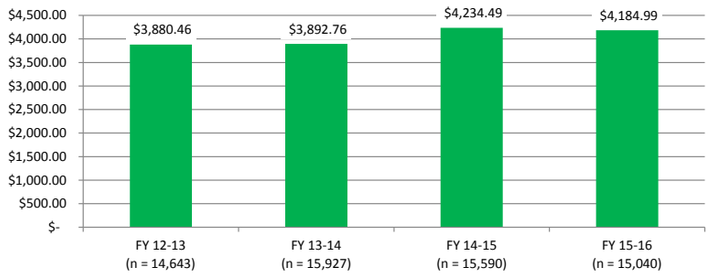
***Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.*

Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year

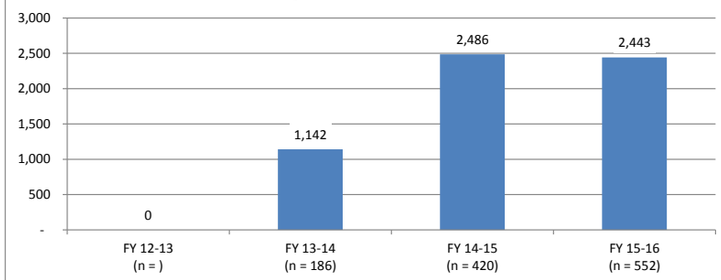
San Bernardino County as of August 3, 2017

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 12-13	$ 3,880.46	0	0	229	1,200	3,644	182	222	16	479	473	5	8	8	38	86	26
FY 13-14	$ 3,892.76	1,142	795	238	1,155	3,562	182	211	13	645	602	4	21	7	41	0	81
FY 14-15	$ 4,234.49	2,486	1,148	241	1,247	3,581	195	236	13	448	569	5	13	6	50	0	58
FY 15-16	$ 4,184.99	2,443	1,122	274	1,231	3,278	211	216	13	646	483	4	19	6	48	41	37
MEAN	**$ 4,048.18**	**2,024**	**1,022**	**246**	**1,208**	**3,516**	**192**	**221**	**14**	**554**	**532**	**4**	**15**	**7**	**44**	**64**	**51**

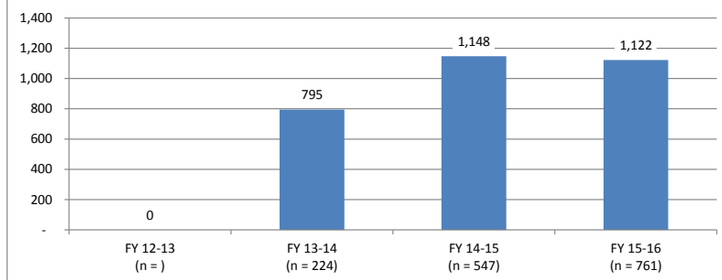
Total Approved Per Unique Beneficiary
By Service Fiscal Year



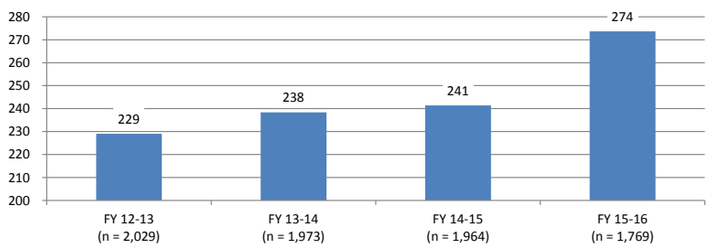
IHBS Minutes Per Unique Beneficiary
By Service Fiscal Year



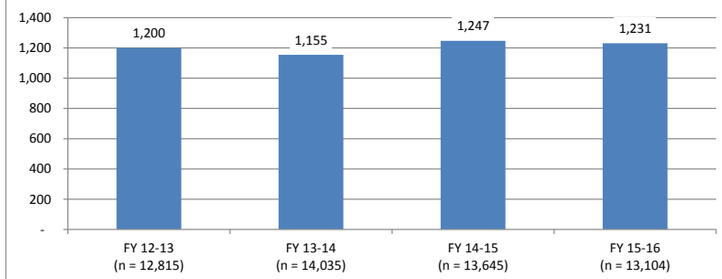
ICC Minutes Per Unique Beneficiary
By Service Fiscal Year



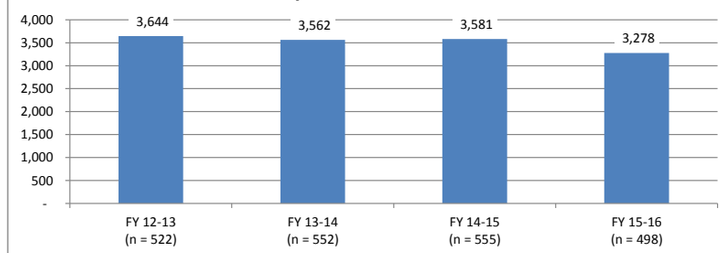
Case Management/Brokerage Minutes Per Unique Beneficiary
By Service Fiscal Year



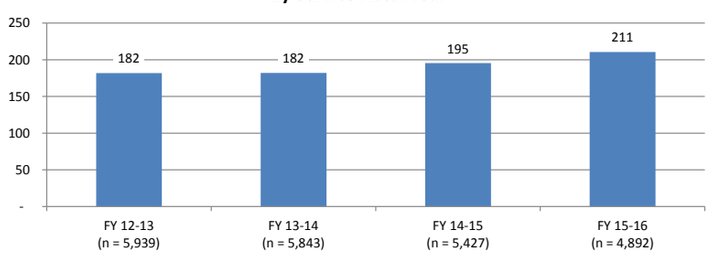
Mental Health Services Minutes Per Unique Beneficiary
By Service Fiscal Year



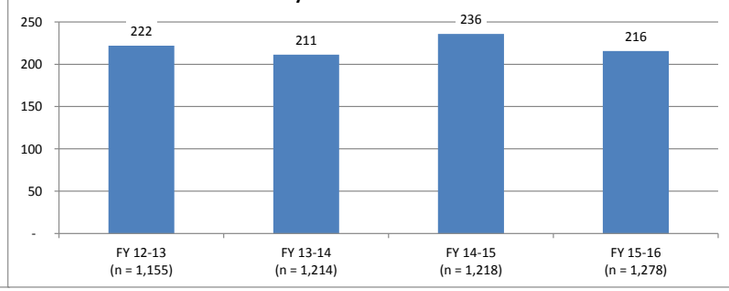
Therapeutic Behavioral Services Minutes Per Unique Beneficiary
By Service Fiscal Year



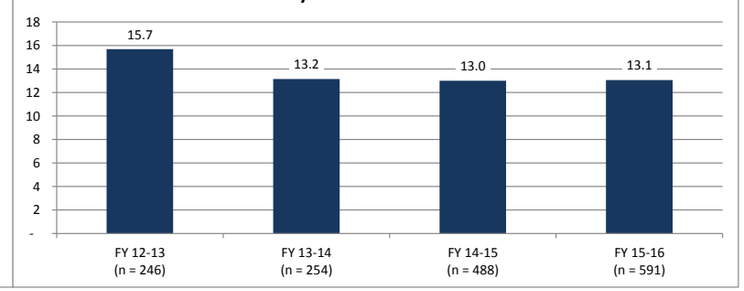
Medication Support Services Minutes Per Unique Beneficiary
By Service Fiscal Year



Crisis Intervention Minutes Per Unique Beneficiary
By Service Fiscal Year



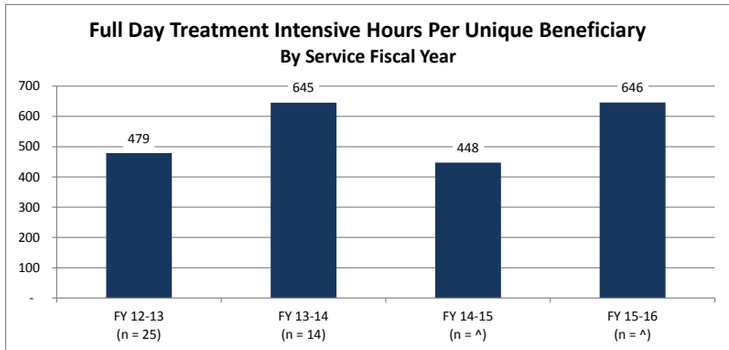
Crisis Stabilization Hours Per Unique Beneficiary
By Service Fiscal Year

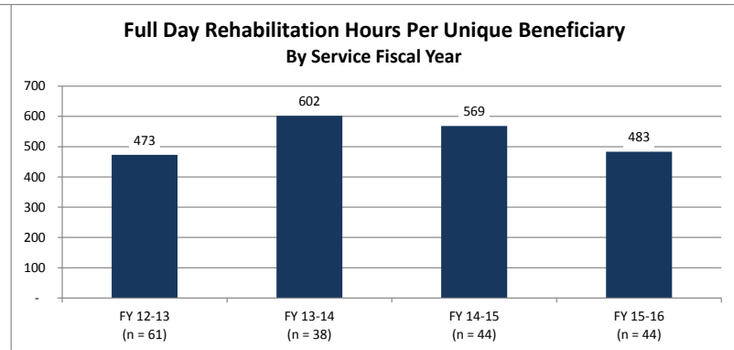


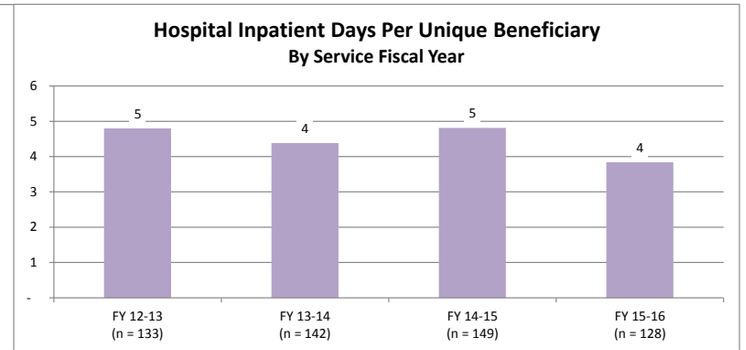
**The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.*

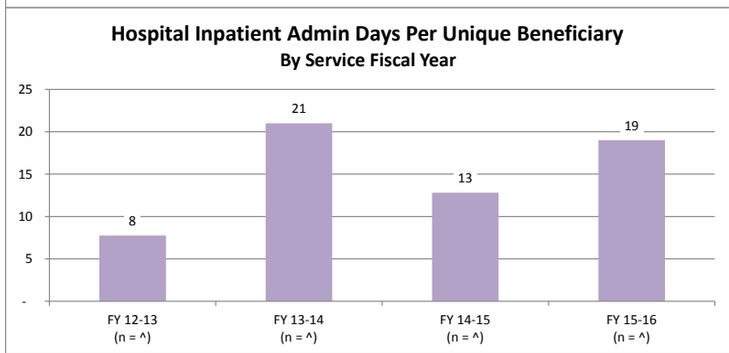
Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

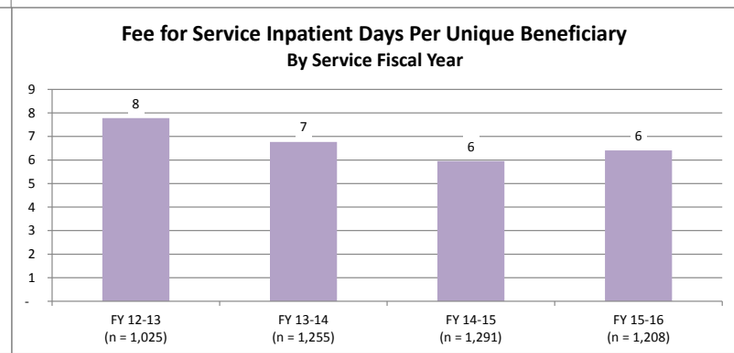
Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year
San Bernardino County as of August 3, 2017

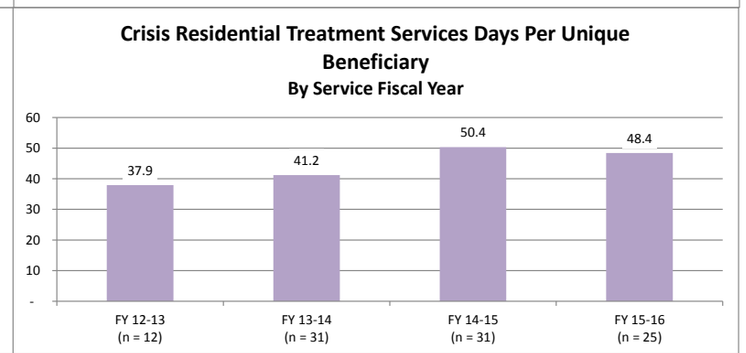


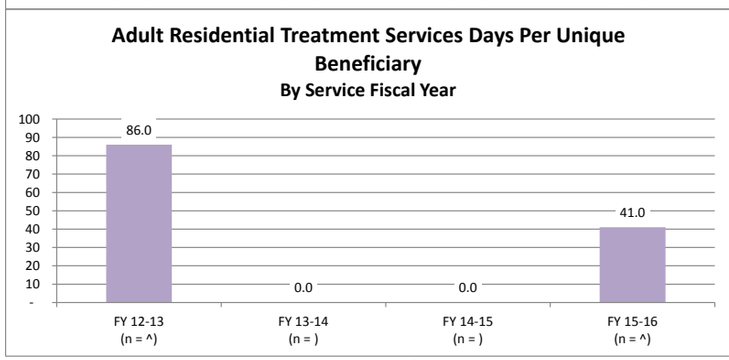


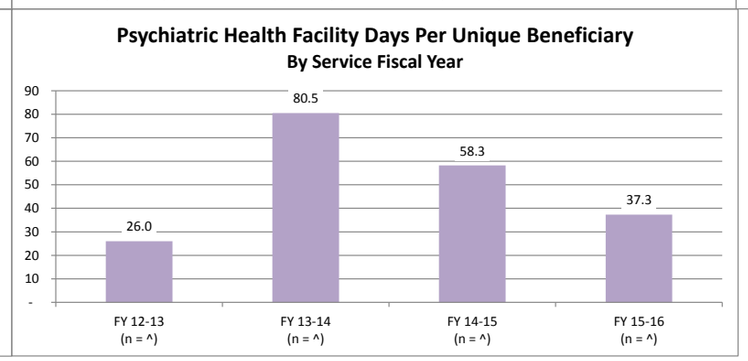












**The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.*

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

^ Data has been suppressed to protect patient privacy.

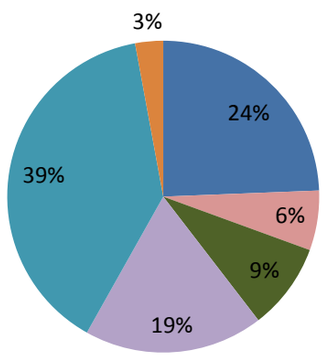
Snapshot Report: Unique Count of Children and Youth Receiving SMHS Arriving, Exiting, and with Service Continuance by Fiscal Year

San Bernardino County as of August 3, 2017

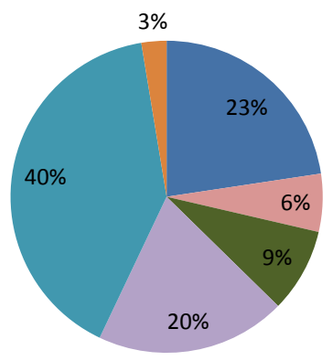
Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (>= 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for **Arrivals** and **Exiting** above for the fiscal year.
Service Continuance & Exiting	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (>= 2 YR) Count	Service Continuance (>= 2 YR) %	Service Continuance (<2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (>= 2 YR) & Exiting Count	Service Continuance (>= 2 YR) and Exiting %	Total Count	Total %
FY 12-13	3,566	24.4%	907	6.2%	1,319	9.0%	2,727	18.6%	5,705	39.0%	419	2.9%	14,643	100%
FY 13-14	3,605	22.6%	959	6.0%	1,390	8.7%	3,134	19.7%	6,426	40.3%	413	2.6%	15,927	100%
FY 14-15	3,380	21.7%	956	6.1%	1,399	9.0%	3,261	20.9%	6,142	39.4%	452	2.9%	15,590	100%
FY 15-16	3,302	22.0%	929	6.2%	1,300	8.6%	3,192	21.2%	5,837	38.8%	480	3.2%	15,040	100%

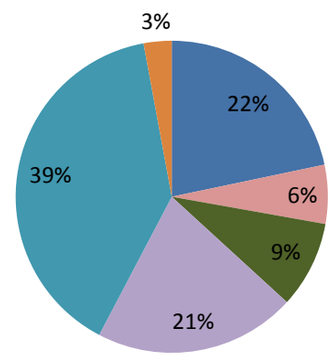
Fiscal Year 12-13 Arrivals, Service Continuance, & Exits Distribution



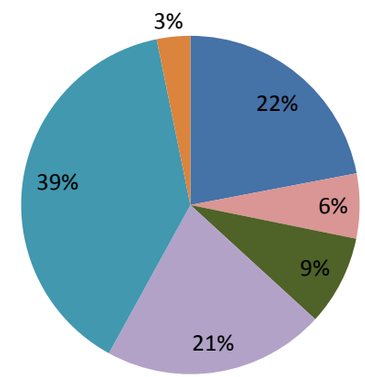
Fiscal Year 13-14 Arrivals, Service Continuance, & Exits Distribution



Fiscal Year 14-15 Arrivals, Service Continuance, & Exits Distribution



Fiscal Year 15-16 Arrivals, Service Continuance, & Exits Distribution



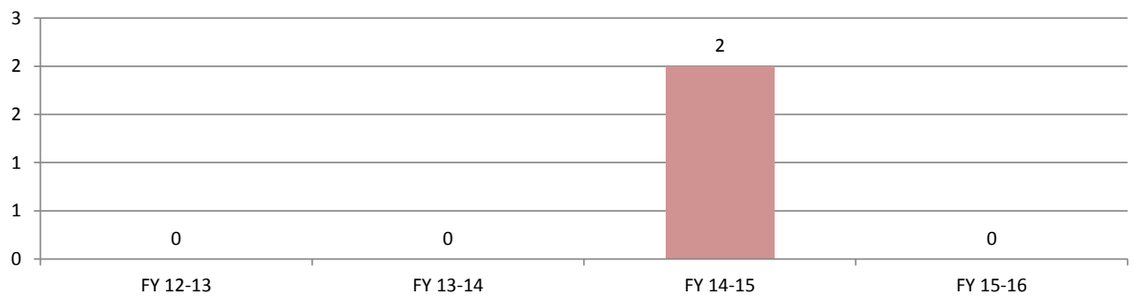
- Arrivals
- Service Continuance (>= 2 YR)
- Service Continuance (< 2 YR)
- Exiting
- Arriving & Exiting
- Service Continuance (>= 2 YR) & Exiting

Time to Step Down Report: Children and Youth Stepping Down in SMHS Services Post Inpatient Discharge*

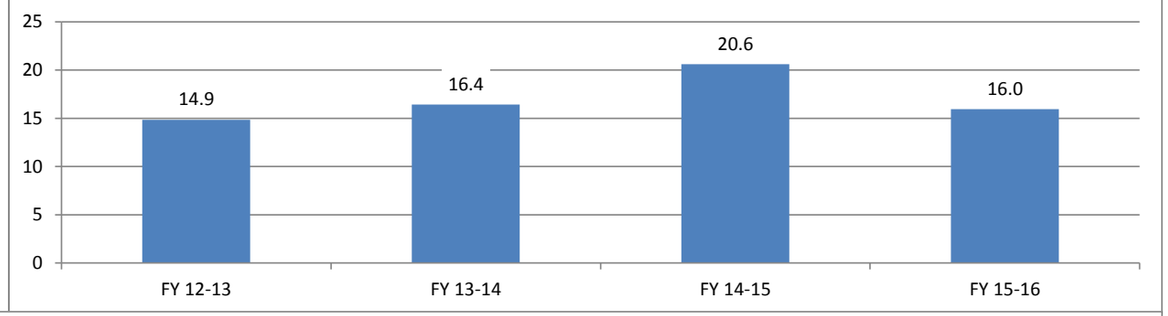
San Bernardino County as of August 3, 2017

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down Between 8 and 30 Days	Percentage of Inpatient Discharges with Step Down Between 8 and 30 Days	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down*	Percentage of Inpatient Discharges with No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 12-13	1,076	72.7%	122	8.2%	173	11.7%	110	7.4%	0	363	14.9	0
FY 13-14	1,079	65.0%	200	12.0%	217	13.1%	164	9.9%	0	335	16.4	0
FY 14-15	1,100	62.0%	241	13.6%	240	13.5%	193	10.9%	0	364	20.6	2
FY 15-16	1,160	69.9%	151	9.1%	138	8.3%	211	12.7%	0	360	16.0	0

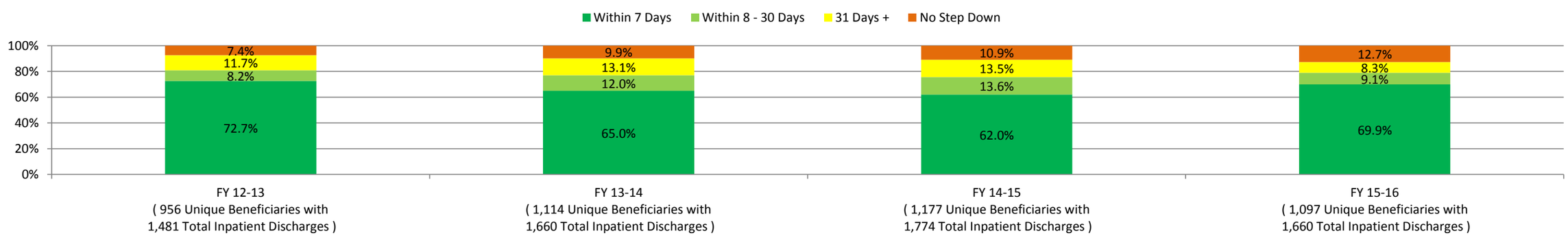
Median Time Between Inpatient Discharge and Step Down Service in Days



Mean Time Between Inpatient Discharge and Step Down Service in Days



Percentage of Discharges by Time Between Inpatient Discharge and Step Down Service



** **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that were moved to a community-based program or beneficiaries that were incarcerated.*