Chat Log

16:02:34 From Chris Stoner-Mertz to Hosts and panelists:

Just finishing lunch and will be on camera shortly

16:03:00 From Sonja Bjork to Everyone:

Hi, I'm an AI assistant helping Maria Lemus take notes for this meeting. Follow along the transcript here: https://otter.ai/u/GtU-64jlfk0639cwcnX4G7I04lY?utm_source=va_chat_link_1

You'll also be able to see screenshots of key moments, add highlights, comments, or action items to anything being said, and get an automatic summary after the meeting.

16:03:10 From Captioner Steve (he/him) to Everyone:

The live captions can be seen in a separate browser window at this link: https://www.streamtext.net/player?event=DHCS-CalAIM

16:05:16 From Carlos Lerner to Everyone:

I'm not sure whether this is intentional —The slides are not being shared.

16:05:29 From Carlos Lerner to Everyone:

Got it. Never mind.

16:11:02 From Carolyn Rivera to Hosts and panelists:

Amazing story and shows the importance of treating the whole patient; Medical/BH/Housing. So crucial to build that rapport with the care taker.

16:13:16 From Tangerine Brigham to Hosts and panelists:

Heartwarming patient story. Shows the importance of care management. Persistence demonstrated by Sarah C and Sarah's month

16:13:27 From Tangerine Brigham to Hosts and panelists:

mother :-)

16:13:52 From Rob Davenport to Everyone:

Great job Sarah for your persistence. THANK YOU!!!!!!!

16:14:02 From Laurie Soman to Everyone:

Great story. Sarah. Can you clarify-- are you staff with IEHP or an ECM provider through a contract with the plan?

16:14:47 From Carolyn Rivera to Everyone:

The power of persistence and face to face interventions!

16:16:01 From Chris Stoner-Mertz to Everyone:

Thanks Sarah - excellent example of how ECM and other supports can make a difference. And of course, your persistence.

16:17:10 From Will Lightbourne - OYCR to Hosts and panelists:

Any solution in sight for youth in FFS to receive ECM?

16:18:47 From Captioner Steve (he/him) to Hosts and panelists:

Please slow down a little if you can, thank you.

16:21:59 From Susie Smith to Hosts and panelists:

I assume this population data is de-duplicated, right?

16:22:21 From Brenda Grealish to Hosts and panelists:

Kudos to Sarah for applying her expertise and persistence to provide such high quality care to a family clearly in need! What was experienced is unfortunately all too common, so it's great to highlight these stories to demonstrate how this could/should work. For a future suggestion, would be great to see an ECM story for a child/youth who received a diagnosis of a psychotic disorder (e.g., schizophrenia) as this seems to be an area where it's not always clear for these youth and their families how the system should "work." Thanks for considering!.

16:23:23 From Maria Lemus to Everyone:

Seems like an appropriate place to integrate promotoras for outreach education

16:24:44 From Aisha Iqbal to Hosts and panelists:

that was very insightful information on children needing to be connected to ECM providers, will these slides be shared after the meeting?

16:26:42 From Alex Briscoe to Hosts and panelists:

Provider communities in CW and JJ (POF w the lowest penetration rates) are the least likely to have a previous relationship with a managed care plan, let alone a EHR,

claims engine, and necessary clinical supervision.   Generally, these providers are not big health systems and will need investment and support.

16:27:09 From Brenda Grealish to Hosts and panelists:

Thinking from a justice-involved perspective, to increase ECM utilization, could market it within the schools for at-promise youth (teachers tend to know which students are in need of help), as well as partner with county probation departments to ensure justice-involved youth and their families/caregivers are aware of ECM and how to access it.

16:28:29 From Abbi Coursolle, NHeLP to Hosts and panelists:

Hispanic/Latine and LEP populations are disproportionately underrepresented in both ECM and CS utilization. This data aligns with community experience and feedback from partners. How is DHCS making sure that these populations are getting access to these services?

16:30:28 From Sarah Allin to Everyone:

Aisha, meeting materials will be posted on the following website a few days after the meeting: https://www.dhcs.ca.gov/CalAIM/Pages/PopulationHealthManagement.aspx

16:31:59 From Aisha Iqbal to Hosts and panelists:

thank you Sarah

16:32:58 From Sarah Allin to Everyone:

You're Welcome -- if you scroll down on that link there is a section titled "Population Health Management Advisory Group Meeting Information" where the meeting slides are posted.

16:33:46 From Alex Briscoe to Hosts and panelists:

I keep hearing from providers that ECM authorizations must be done via individual PDF submissions. Is there a future state where DHCS would allow health plans to receive flat files of some kind and batch authorize (not sure i am using the right words here).

16:35:10 From Palav Babaria to Hosts and panelists:

@Alex--that's the next agenda item!

16:35:38 From Ann-Louise Kuhns to Everyone:

Sarah, I don't see these slides posted yet.

16:36:39 From Sarah Allin to Everyone:

Ann-Louise -- yes slides are posted a few days after the meeting

16:36:54 From Ann-Louise Kuhns to Everyone:

Ok thx.

16:44:20 From Alex Briscoe to Hosts and panelists:

18k of the 22k of kids in out of home care in LA are FFS.   And/but all 4k should be in ECM.

16:46:23 From Alex Briscoe to Hosts and panelists:

MOU's can and should include presumptive eligibility for ECM for all kids w a foster care aid code (and more).

16:48:18 From Claudia Velasquez to Everyone:

Reminder that this data is from the close of Q3 2023 when the children/youth PoFs had only been live for 3mos. We expect to see increases in this next report due 5/15/24.

16:48:27 From Alex Briscoe to Hosts and panelists:

Can DHCS clarify that ECM and ICC are not mutually exclusive? (you can do both, right?)

16:49:13 From Camille Schraeder to Everyone:

I am the CEO of Full Circle Health Network. The challenges are many , training, education, community knowledge, for the Child Welfare and Specialty systems. collaboration. Really understanding the way in which CALAIM can compliment the other case management programs has been a significant focus for us in working with our CBO's n this HUB system.

16:56:09 From Chris Stoner-Mertz, CA Alliance of Child & Family Services to Everyone:

+1 Mary - the providers are there and ready. It is really breaking down the barriers in communication to allow public agencies to share the required information

16:56:13 From Geoff Leung to Hosts and panelists:

Related to question #6, I wonder how we are thinking about ECM Youth in relation to CYBHI? Is there some potential synergy or opportunity among these two programs? (Along a spectrum or continuum of need)

16:57:11 From Maria Lemus to Everyone:

++ cary

16:58:19 From Alex Briscoe to Everyone:

yes yes yes to last speaker,. born out by Health Affairs analysis. https://www.healthaffairs.org/content/forefront/cbo-health-plan-contracting-under-calaim-and-competitive-social-care-market

17:00:56 From Camille Schraeder to Everyone:

We have supported our CBO's by responding to the CITED grants on behalf of the providers and then we hold the administrative and reporting evidence so they do get the funding to support their program roll out. We have 68 plus grants for CITED 2, and hope to receive additional provider support in CITED 3.

17:09:16 From Jeff Norris to Hosts and panelists:

I can answer burning questions on EPT in chat :)

17:10:08 From Tasha Krongard to Hosts and panelists:

Please add me to the invite list for the next call covering Equity & Practice Transformation. Tkrongard@partnershiphp.org

17:10:19 From Alex Briscoe to Everyone:

Thx Jeff. Can you link to best/most current resource on EPT grants? Not sure we are tracking most current docs...

17:11:09 From Jeff Norris to Hosts and panelists:

Thanks, we do not have any upcoming broad webinars scheduled. If you email info@pophealthlc.org, they can add you to list serve though!

17:11:16 From Mike Odeh to Everyone:

Jeff, will there be any future EPTP funding round(s) or opportunities?

17:11:50 From Jeff Norris to Hosts and panelists:

@Alex, the Guidelines at https://www.dhcs.ca.gov/qphm/Documents/Provider-Directed-Payment-Program-Activities-and-Milestones.pdf will be updated in the near future. The activities and milestones for cohort 1 are posted at https://www.dhcs.ca.gov/qphm/Documents/Provider-Directed-Payment-Program-Activities-and-Milestones.pdf.

17:12:17 From Alex Briscoe to Everyone:

👍

17:12:34 From Jeff Norris to Hosts and panelists:

@Mike, DHCS is actively in the planning process for a Cohort 2. No details can be shared at this time. If you have thoughts about Cohort 2 as DHCS goes through planning, please email ept@dhcs.ca.gov.

17:12:50 From Mike Odeh to Everyone:

thanks Jeff

17:15:47 From Alex Briscoe to Everyone:

Good stuff here DHCS. Thx.

17:19:21 From Chris Stoner-Mertz, CA Alliance of Child & Family Services to Everyone:

The CITED reimbursement process (which takes about 6 months for the full cycle) also hampers providers ability to engage as well.

17:19:42 From Laurie Soman to Everyone:

For c

17:19:49 From Tangerine Brigham to Hosts and panelists:

is it possible to broaden #1 to include primary care providers

17:20:00 From Kim Lewis to Hosts and panelists:

Maybe require plans accept all referrals (i.e. presumptively authorized) from another plan (MHP, Child welfare agency, CCS County) where their "eligibility" as a POF member is already determined.

17:20:17 From Laurie Soman to Everyone:

For CCS kids, does "CCS Providers" include county CCS programs with ECM contracts? if not, it should.

17:20:34 From Ann-Louise Kuhns to Everyone:

This is good stuff!

17:21:07 From Edith Stowe to Everyone:

@Laurie - yes

17:21:15 From Nancy Netherland to Hosts and panelists:

This is such a promising direction!! Nice changes.

17:21:25 From Laurie Soman to Everyone:

Thanks, Edith!

17:21:28 From Michelle Cabrera (she/her) to Hosts and panelists:

Shouldn't the plan know and be able to inform their ECM providers?

17:21:34 From Claudia Velasquez to Everyone:

MCP portals show authorization records so if the provider is contracted, they have that visibility.

17:21:39 From Cynthia Carmona to Hosts and panelists:

Some MCPs have additional requirements for payment (you must provide 8 units of service before getting capitation, for example). What does presumptive authorization mean in those cases? Unit requirements still must be met?

17:22:11 From Claudia Velasquez to Everyone:

This could help reduce the # of duplication of services.

17:24:28 From Chris Stoner-Mertz, CA Alliance of Child & Family Services to Hosts and panelists:

We should add all service providers serving foster youth - foster family agencies, short term residential programs, Wraparound providers, those providing prevention services in family resource cneters.

17:24:42 From Laurie Soman to Everyone:

These are major improvements, Palav, thanks!

17:25:14 From Michelle Cabrera (she/her) to Hosts and panelists:

Also, how are MCPs using the transportation benefit as a way to foster engagement, if at all?

17:25:49 From Camille Schraeder to Everyone:

Agreed with the last speaker.   Many of the provider agencies serve multiple POF's within their residential and outpatient, school based settings. Seems like as we are building overall capacity that could be helpful.

17:27:08 From Kim Lewis to Hosts and panelists:

Were Drug-Medi-Cal /DMC-ODS providers are your list?

17:27:53 From Katherine Barresi to Hosts and panelists:

Needing to check health plan assignment (Medi-Cal eligibility) will still need to be required by ECM providers.

17:28:20 From Cynthia Carmona to Everyone:

I think presumptive eligibility also assumes referrals are sent to the right plan?

17:28:46 From Ann-Louise Kuhns to Everyone:

Palav, really appreciate you and your team's work on this!

17:29:04 From Patricia Gish to Everyone:

To strengthen enrollment, it's also critical to ensure outreach efforts can be reimbursed, even if an individual attempt is not successful. Some plans reimburse outreach efforts that don't result in a member's enrollment and some MCPs do not reimburse those efforts -- despite DHCS guidance indicating it should be reimbursed.

17:30:08 From Aisha Iqbal to Everyone:

great meeting, thank you Palav for all of your teams work on ECM.

17:30:12 From Kim Lewis to Hosts and panelists:

Thank you, DHCS, for working to improve this access!

17:30:37 From Jeff Norris to Hosts and panelists:

Again, email ept@dhcs.ca.gov for EPT-related questions

17:30:55 From Lisa Potter to Everyone:

Can we get a copy of this presentation?

17:31:02 From Katherine Barresi to Hosts and panelists:

Thank you!

17:31:07 From Lisa Potter to Everyone:

Thanks!

17:31:16 From Caroline Sanders to Everyone:

Thank yiou!