



Population Health Management (PHM) Advisory Group Meeting

September 29, 2022

Key Takeaways

During the discussion on the **Member Story**:

- Partnership Health Plan:
 - Shared how they identify and address member needs using their risk stratification approach, supplemented by 'human logic', to identify member cohorts with rising risk to offer proactive outreach and intervention.
 - Shared an example of how Partnership's Population Health Healthy Living Program reached out to a member with poorly controlled diabetes and a recent emergency department visit to offer support including healthy cooking resources.
- PHM Advisory Group Members:
 - Applauded Partnership for their ability to meaningfully identify and address member needs.

During the discussion on the **PHM Service Vendor Update**:

- DHCS:
 - Introduced Gainwell Technologies, the proposed vendor that DHCS had selected to implement the PHM Service, as communicated in a notice of intent to award released on September 6th. Gainwell will be providing services in partnership with Arcadia, Brilljent, Collibra, InterSystems, HealthTrio, McKinsey & Company and Partners in Care Foundation.
 - Noted that PHM Advisory Group members may nominate interested entities as potential partners in the test launch phase of PHM Service implementation.
 - Clarified that the PHM Service is not exclusive to managed care and will also support beneficiaries enrolled in Medi-Cal fee-for-service.
 - Clarified that data sources in the PHM Service would be phased in over time and that some types of data (e.g., provider electronic health record [EHR] data) would likely not be available at time of launch.
 - Shared that the PHM Service will be available in all threshold languages to support accessibility and that DHCS will be engaging beneficiaries in user experience testing.
- Gainwell Technologies:
 - Presented proposed functionalities of the PHM Service including modules for benefits & eligibility, health education, and member overview, among others.
- PHM Advisory Group Members:
 - Suggested various data elements and features that would be helpful to make available in the PHM Service (e.g., a beneficiary's Medi-Cal redetermination date).



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During the discussion on the **Risk Stratification, Segmentation, and Tiering (RSST) Overview:**

- DHCS:
 - Provided an overview of the planned RSST functionality in the PHM Service which would enable a statewide approach to RSST in Medi-Cal.

During the discussion on **RSST in the PHM Service and Related Advisory Bodies:**

- DHCS:
 - Provided an overview of the framework for implementing RSST in the PHM Service inclusive of phases for design, development, testing, deployment, assessment, and refinement.
 - Provided an overview of the RSST Work Group and the Scientific Advisory Council (SciAC), which will both support the development of the RSST algorithm that will be made available in the PHM Service
 - Described the relationships of the RSST Work Group and the SciAC to each other, the PHM Advisory Group, and DHCS.
 - Solicited nominations for the Scientific Advisory Council.
- PHM Advisory Group Members:
 - Requested more time for open discussion in future meetings.