

Background

State Specific Reporting Requirements

Dual Eligible Special Needs Plans (D-SNPs) are Medicare Advantage (MA) plans that provide specialized care and wrap-around services for dual eligible beneficiaries (eligible for both Medicare and Medicaid). To learn more about types of D-SNPs available in California, visit [Medicare Advantage Options for Dual Eligible Beneficiaries](#).

The Centers for Medicare & Medicaid Services (CMS) requires several types of quality reporting for MA plans, which includes D-SNPs. In addition to all federally required MA reporting requirements, the California Department of Health Care Services (DHCS) has state-specific reporting requirements for D-SNPs, including Medi-Medi Plans, referred to here as Exclusively Aligned Enrollment (EAE) D-SNPs, non-EAE D-SNPs, and SCAN's Fully Integrated Dual Eligible Special Needs Plan (FIDE SNP). These requirements are detailed in the Reporting Requirements chapter of the [CY 2024 D-SNP Policy Guide](#) and the [CY 2024 D-SNP Reporting Requirements Technical Specifications](#).

Individualized Care Plan (ICP1) Measure

The tables below display the data that D-SNPs reported to DHCS on a quarterly basis for the state specific Members with a Care Plan Completed within 90 Days of Enrollment (ICP1) measure for Contract Year (CY) 2024. The tables display percent of members unwilling to participate in a care plan, members the D-SNP was unable to reach to complete a care plan, and members who completed a care plan, per quarter and by plan.

Table 1.1 – Members Unwilling to Participate in a Care Plan by D-SNP, Quarter 1 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	15,033	0	0.0%
Blue Shield of California Promise Health	EAE	538	196	36.4%
CalOptima	EAE	652	163	25.0%
Community Health Group	EAE	222	*	*
Health Plan of San Mateo	EAE	320	27	8.4%
Inland Empire Health Plan	EAE	1,584	35	2.2%
Kaiser Permanente	EAE	6,544	112	1.7%
L.A. Care Health Plan	EAE	2,216	907	40.9%
Molina Healthcare	EAE	2,200	47	2.1%
Santa Clara Family Health Plan	EAE	452	158	35.0%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Wellcare by Health Net	EAE	35,830	963	2.7%
SCAN Health Plan	FIDE SNP	1,155	0	0.0%
Aetna Medicare	Non-EAE	1,079	29	2.7%
Alignment Health Plan	Non-EAE	657	*	*
Anthem Blue Cross of California Partnership Plan	Non-EAE	941	0	0.0%
Blue Shield of California Promise Health	Non-EAE	36	*	*
Chinese Community Health Plan	Non-EAE	201	*	*
Humana (Arcadian)	Non-EAE	1,271	16	1.3%
Imperial Health Plan of California	Non-EAE	129	0	0.0%
Kaiser Permanente	Non-EAE	1,928	41	2.1%
Molina Healthcare**	Non-EAE	386	*	*

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Wellcare by Health Net	Non-EAE	23,565	523	2.2%
Aggregate EAE (including FIDE SNP)		66,746	2,608	3.9%
Aggregate Non-EAE		30,193	635	2.1%
Total D-SNP		96,939	3,243	3.4%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 1.2 – Members the D-SNP was Unable to Reach to Participate in a Care Plan Within 90 Days of Enrollment by D-SNP, Quarter 1 CY 2024

Plan Name	Plan Type	Members Who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	15,033	0	0.0%
Blue Shield of California Promise Health	EAE	538	245	45.5%
CalOptima	EAE	652	261	40.0%
Community Health Group	EAE	222	*	*
Health Plan of San Mateo	EAE	320	106	33.1%
Inland Empire Health Plan	EAE	1,584	408	25.8%
Kaiser Permanente	EAE	6,544	1,060	16.2%
L.A. Care Health Plan	EAE	2,216	1,054	47.6%
Molina Healthcare	EAE	2,200	874	39.7%

Plan Name	Plan Type	Members Who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Santa Clara Family Health Plan	EAE	452	133	29.4%
Wellcare by Health Net	EAE	35,830	5,473	15.3%
SCAN Health Plan	FIDE SNP	1,155	0	0.0%
Aetna Medicare	Non-EAE	1,079	491	45.5%
Alignment Health Plan	Non-EAE	657	*	*
Anthem Blue Cross of California Partnership Plan	Non-EAE	941	0	0.0%
Blue Shield of California Promise Health	Non-EAE	36	*	*
Chinese Community Health Plan	Non-EAE	201	*	*
Humana (Arcadian)	Non-EAE	1,271	672	52.9%
Imperial Health Plan of California	Non-EAE	129	*	*
Kaiser Permanente	Non-EAE	1,928	305	15.8%

Plan Name	Plan Type	Members Who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Molina Healthcare**	Non-EAE	386	*	*
Wellcare by Health Net	Non-EAE	23,565	2,930	12.4%
Aggregate EAE (including FIDE SNP)		66,746	9,614	14.4%
Aggregate Non-EAE		30,193	4,551	15.1%
Total D-SNP		96,939	14,165	14.6%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 1.3 – Members Who Completed an Assessment by D-SNP, Quarter 1 CY 2024

Plan Name	Plan Type	Members Who Reached 90th Day of Enrollment	Members who Completed a Care Plan	Percentage of Members who Completed a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	15,033	9,220	61.3%
Blue Shield of California Promise Health	EAE	538	95	17.7%
CalOptima	EAE	652	147	22.5%
Community Health Group	EAE	222	154	69.4%
Health Plan of San Mateo	EAE	320	136	42.5%
Inland Empire Health Plan	EAE	1,584	1,090	68.8%
Kaiser Permanente	EAE	6,544	5,012	76.6%
L.A. Care Health Plan	EAE	2,216	208	9.4%
Molina Healthcare	EAE	2,200	1,070	48.6%
Santa Clara Family Health Plan	EAE	452	128	28.3%

Plan Name	Plan Type	Members Who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percentage of Members who Completed a Care Plan
Wellcare by Health Net	EAE	35,830	940	2.6%
SCAN Health Plan	FIDE SNP	1,155	1,016	88.0%
Aetna Medicare	Non-EAE	1,079	115	10.7%
Alignment Health Plan	Non-EAE	657	621	94.5%
Anthem Blue Cross of California Partnership Plan	Non-EAE	941	2,125	225.8%***
Blue Shield of California Promise Health	Non-EAE	36	*	*
Chinese Community Health Plan	Non-EAE	201	113	56.2%
Humana (Arcadian)	Non-EAE	1,271	549	43.2%
Imperial Health Plan of California	Non-EAE	129	*	*
Kaiser Permanente	Non-EAE	1,928	1,400	72.6%
Molina Healthcare**	Non-EAE	386	351	90.9%

Plan Name	Plan Type	Members Who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percentage of Members who Completed a Care Plan
Wellcare by Health Net	Non-EAE	23,565	496	2.1%
Aggregate EAE (including FIDE SNP)		66,746	19,216	28.8%
Aggregate Non-EAE		30,193	5,866	19.4%
Total D-SNP		96,939	25,082	25.9%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

*** Error in plan-reported data.

Table 2.1 – Members Unwilling to Participate in a Care Plan by D-SNP, Quarter 2 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	3,506	0	0.0%
Blue Shield of California Promise Health	EAE	489	166	33.9%
CalOptima	EAE	732	200	27.3%
Community Health Group	EAE	419	*	N/A
Health Plan of San Mateo	EAE	171	*	N/A
Inland Empire Health Plan	EAE	2,200	88	4.0%
Kaiser Permanente	EAE	7,087	195	2.8%
L.A. Care Health Plan	EAE	1,626	759	46.7%
Molina Healthcare	EAE	2,196	60	2.7%
Santa Clara Family Health Plan	EAE	576	177	30.7%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Wellcare by Health Net	EAE	3,046	100	3.3%
SCAN Health Plan	FIDE SNP	1,154	0	0.0%
Aetna Medicare	Non-EAE	453	16	3.5%
Alignment Health Plan	Non-EAE	1,051	*	N/A
Anthem Blue Cross Life & Health Insurance Company	Non-EAE	542	0	0.0%
Anthem Blue Cross of California Partnership Plan	Non-EAE	899	0	0.0%
Blue Shield of California Promise Health	Non-EAE	20	*	N/A
Chinese Community Health Plan	Non-EAE	225	25	11.1%
Humana (Arcadian)	Non-EAE	825	15	1.8%
Imperial Health Plan of California	Non-EAE	63	0	0.0%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Kaiser Permanente	Non-EAE	1,978	45	2.3%
Molina Healthcare**	Non-EAE	133	0	0.0%
Wellcare by Health Net	Non-EAE	1,915	75	3.9%
Aggregate EAE (including FIDE SNP)		23,202	1,745	7.5%
Aggregate Non-EAE		8,104	176	2.2%
Total D-SNP		31,306	1,921	6.1%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 2.2 – Members the D-SNP was Unable to Reach to Participate in a Care Plan Within 90 Days of Enrollment by D-SNP, Quarter 2 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in a Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	3,506	0	0.0%
Blue Shield of California Promise Health	EAE	489	237	48.5%
CalOptima	EAE	732	310	42.3%
Community Health Group	EAE	419	*	N/A
Health Plan of San Mateo	EAE	171	*	N/A
Inland Empire Health Plan	EAE	2,200	459	20.9%
Kaiser Permanente	EAE	7,087	1,127	15.9%
L.A. Care Health Plan	EAE	1,626	612	37.6%
Molina Healthcare	EAE	2,196	809	36.8%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in a Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Santa Clara Family Health Plan	EAE	576	173	30.0%
Wellcare by Health Net	EAE	3,046	825	27.1%
SCAN Health Plan	FIDE SNP	1,154	0	0.0%
Aetna Medicare	Non-EAE	453	216	47.7%
Alignment Health Plan	Non-EAE	1,051	*	N/A
Anthem Blue Cross Life & Health Insurance Company	Non-EAE	542	0	0.0%
Anthem Blue Cross of California Partnership Plan	Non-EAE	899	0	0.0%
Blue Shield of California Promise Health	Non-EAE	20	*	N/A
Chinese Community Health Plan	Non-EAE	225	90	40.0%
Humana (Arcadian)	Non-EAE	825	497	60.2%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in a Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Imperial Health Plan of California	Non-EAE	63	11	17.5%
Kaiser Permanente	Non-EAE	1,978	328	16.6%
Molina Healthcare**	Non-EAE	133	0	0.0%
Wellcare by Health Net	Non-EAE	1,915	635	33.2%
Aggregate EAE (including FIDE SNP)		23,202	4,552	19.6%
Aggregate Non-EAE		8,104	1,777	21.9%
Total D-SNP		31,306	6,329	20.2%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 2.3 – Members Who Completed a Care Plan by D-SNP, Quarter 2 CY 2024

Plan Name	Plan Type	Members who Reached 90th Day of Enrollment	Members who Completed a Care Plan	Percent of Members who Completed a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	3,506	2,435	69.5%
Blue Shield of California Promise Health	EAE	489	489	100.0%
CalOptima	EAE	732	203	27.7%
Community Health Group	EAE	419	297	70.9%
Health Plan of San Mateo	EAE	171	23	13.5%
Inland Empire Health Plan	EAE	2,200	1,647	74.9%
Kaiser Permanente	EAE	7,087	5,517	77.8%
L.A. Care Health Plan	EAE	1,626	189	11.6%
Molina Healthcare	EAE	2,196	1,244	56.6%
Santa Clara Family Health Plan	EAE	576	194	33.7%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members who Completed a Care Plan
Wellcare by Health Net	EAE	3,046	95	3.1%
SCAN Health Plan	FIDE SNP	1,154	1,011	87.6%
Aetna Medicare	Non-EAE	453	80	17.7%
Alignment Health Plan	Non-EAE	1,051	1,001	95.2%
Anthem Blue Cross Life & Health Insurance Company	Non-EAE	542	428	79.0%
Anthem Blue Cross of California Partnership Plan	Non-EAE	899	484	53.8%
Blue Shield of California Promise Health	Non-EAE	20	20	100.0%
Chinese Community Health Plan	Non-EAE	225	110	48.9%
Humana (Arcadian)	Non-EAE	825	309	37.5%
Imperial Health Plan of California	Non-EAE	63	31	49.2%
Kaiser Permanente	Non-EAE	1,978	1,476	74.6%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members who Completed a Care Plan
Molina Healthcare*	Non-EAE	133	133	100.0%
Wellcare by Health Net	Non-EAE	1,915	29	1.5%
Aggregate EAE (including FIDE SNP)		23,202	13,344	57.5%
Aggregate Non-EAE		8,104	4,101	50.6%
Total D-SNP		31,306	17,445	55.7%

* Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 3.1 – Members Unwilling to Participate in a Care Plan by D-SNP, Quarter 3 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	2,819	0	0.0%
Blue Shield of California Promise Health	EAE	354	162	45.8%
CalOptima	EAE	845	228	27.0%
Community Health Group	EAE	419	*	N/A
Health Plan of San Mateo	EAE	218	*	N/A
Inland Empire Health Plan	EAE	1,862	110	5.9%
Kaiser Permanente	EAE	4,164	99	2.4%
L.A. Care Health Plan	EAE	1,458	689	47.3%
Molina Healthcare	EAE	2,001	52	2.6%
Santa Clara Family Health Plan	EAE	422	113	26.8%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Wellcare by Health Net	EAE	2,241	84	3.7%
SCAN Health Plan	FIDE SNP	827	0	0.0%
Aetna Medicare	Non-EAE	449	14	3.1%
Alignment Health Plan	Non-EAE	429	*	N/A
Anthem Blue Cross Life and Health Insurance Company	Non-EAE	429	0	0.0%
Anthem Blue Cross of California Partnership Plan	Non-EAE	655	0	0.0%
Blue Shield of California Promise Health	Non-EAE	13	*	N/A
Chinese Community Health Plan	Non-EAE	159	16	10.1%
Humana (Arcadian)	Non-EAE	616	12	1.9%
Imperial Health Plan of California	Non-EAE	44	0	0.0%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Kaiser Permanente	Non-EAE	1,656	32	1.9%
Molina Healthcare**	Non-EAE	85	0	0.0%
Wellcare by Health Net	Non-EAE	1,327	56	4.2%
Aggregate EAE (including FIDE SNP)		17,630	1,537	8.7%
Aggregate Non-EAE		5,862	130	2.2%
Total D-SNP		23,492	1,667	7.1%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 3.2 – Members the D-SNP was Unable to Reach to Participate in a Care Plan Within 90 Days of Enrollment by D-SNP, Quarter 3 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in a Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	2,819	0	0.0%
Blue Shield of California Promise Health	EAE	354	132	37.3%
CalOptima	EAE	845	382	45.2%
Community Health Group	EAE	419	*	N/A
Health Plan of San Mateo	EAE	218	*	N/A
Inland Empire Health Plan	EAE	1,862	1,431	76.9%
Kaiser Permanente	EAE	4,164	594	14.3%
L.A. Care Health Plan	EAE	1,458	586	40.2%
Molina Healthcare	EAE	2,001	710	35.5%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in a Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Santa Clara Family Health Plan	EAE	422	120	28.4%
Wellcare by Health Net	EAE	2,241	339	15.1%
SCAN Health Plan	FIDE SNP	827	0	0.0%
Aetna Medicare	Non-EAE	449	246	54.8%
Alignment Health Plan	Non-EAE	429	*	N/A
Anthem Blue Cross Life and Health Insurance Company	Non-EAE	429	0	0.0%
Anthem Blue Cross of California Partnership Plan	Non-EAE	655	0	0.0%
Blue Shield of California Promise Health	Non-EAE	13	*	N/A
Chinese Community Health Plan	Non-EAE	159	53	33.3%
Humana (Arcadian)	Non-EAE	616	370	60.1%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Participate in a Care Plan	Percent of Members Unable to be Reached to Participate in a Care Plan
Imperial Health Plan of California	Non-EAE	44	*	N/A
Kaiser Permanente	Non-EAE	1,656	164	9.9%
Molina Healthcare**	Non-EAE	85	0	0.0%
Wellcare by Health Net	Non-EAE	1,327	174	13.1%
Aggregate EAE (including FIDE SNP)		17,630	4,294	24.4%
Aggregate Non-EAE		5,862	1,007	17.2%
Total D-SNP		23,492	5,301	22.6%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 3.3 – Members Who Completed a Care Plan by D-SNP, Quarter 3 CY 2024

Plan Name	Plan Type	Members who Reached 90th Day of Enrollment	Members who Completed a Care Plan	Percent of Members who Completed a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	2,819	1,741	61.8%
Blue Shield of California Promise Health	EAE	354	56	15.8%
CalOptima	EAE	845	231	27.3%
Community Health Group	EAE	419	306	73.0%
Health Plan of San Mateo	EAE	218	28	12.8%
Inland Empire Health Plan	EAE	1,862	309	16.6%
Kaiser Permanente	EAE	4,164	3,368	80.9%
L.A. Care Health Plan	EAE	1,458	167	11.5%
Molina Healthcare	EAE	2,001	1,208	60.4%
Santa Clara Family Health Plan	EAE	422	179	42.4%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members who Completed a Care Plan
Wellcare by Health Net	EAE	2,241	1,691	75.5%
SCAN Health Plan	FIDE SNP	827	730	88.3%
Aetna Medicare	Non-EAE	449	103	22.9%
Alignment Health Plan	Non-EAE	429	429	100.0%
Anthem Blue Cross Life and Health Insurance Company	Non-EAE	429	246	57.3%
Anthem Blue Cross of California Partnership Plan	Non-EAE	655	358	54.7%
Blue Shield of California Promise Health	Non-EAE	13	*	N/A
Chinese Community Health Plan	Non-EAE	159	90	56.6%
Humana (Arcadian)	Non-EAE	616	230	37.3%
Imperial Health Plan of California	Non-EAE	44	*	N/A
Kaiser Permanente	Non-EAE	1,656	1,369	82.7%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members who Completed a Care Plan
Molina Healthcare**	Non-EAE	85	85	100.0%
Wellcare by Health Net	Non-EAE	1,327	1,032	77.8%
Aggregate EAE (including FIDE SNP)		17,630	10,014	56.8%
Aggregate Non-EAE		5,862	3,942	67.2%
Total D-SNP		23,492	13,956	59.4%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 4.1 – Members Unwilling to Participate in a Care Plan by D-SNP, Quarter 4 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	5,197	0	0.0%
Blue Shield of California Promise Health	EAE	374	178	47.6%
CalOptima	EAE	771	29	3.8%
Community Health Group	EAE	629	*	N/A
Health Plan of San Mateo	EAE	144	*	N/A
Inland Empire Health Plan	EAE	1,951	135	6.9%
Kaiser Permanente	EAE	4,504	129	2.9%
L.A. Care Health Plan	EAE	1,754	769	43.8%
Molina Healthcare	EAE	2,078	78	3.8%
Santa Clara Family Health Plan	EAE	479	103	21.5%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Wellcare by Health Net	EAE	2,236	72	3.2%
SCAN Health Plan	FIDE SNP	912	0	0.0%
Aetna Medicare	Non-EAE	472	*	N/A
Alignment Health Plan	Non-EAE	404	*	N/A
Anthem Blue Cross Life and Health Insurance Company	Non-EAE	786	0	0.0%
Anthem Blue Cross of California Partnership Plan	Non-EAE	1,187	0	0.0%
Blue Shield of California Promise Health	Non-EAE	*	*	N/A
Chinese Community Health Plan	Non-EAE	123	*	N/A
Humana (Arcadian)	Non-EAE	643	*	N/A
Imperial Health Plan of California	Non-EAE	*	0	N/A

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unwilling to Participate in a Care Plan	Percent of Members Unwilling to Participate in a Care Plan
Kaiser Permanente	Non-EAE	1,896	30	1.6%
Molina Healthcare**	Non-EAE	86	0	0.0%
Wellcare by Health Net	Non-EAE	1,223	51	4.2%
Aggregate EAE (including FIDE SNP)		21,029	1,493	7.1%
Aggregate Non-EAE		6,820	81	1.2%
Total D-SNP		27,849	1,574	5.7%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 4.2 – Members the D-SNP was Unable to Reach to Participate in a Care Plan Within 90 Days of Enrollment by D-SNP, Quarter 4 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Complete a Care Plan	Percent of Members Unable to Reached to Participate in a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	5,197	1,115	21.5%
Blue Shield of California Promise Health	EAE	374	*	N/A
CalOptima	EAE	771	97	12.6%
Community Health Group	EAE	629	*	N/A
Health Plan of San Mateo	EAE	144	*	N/A
Inland Empire Health Plan	EAE	1,951	361	18.5%
Kaiser Permanente	EAE	4,504	576	12.8%
L.A. Care Health Plan	EAE	1,754	785	44.8%
Molina Healthcare	EAE	2,078	776	37.3%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Complete a Care Plan	Percent of Members Unable to Reached to Participate in a Care Plan
Santa Clara Family Health Plan	EAE	479	133	27.8%
Wellcare by Health Net	EAE	2,236	514	23.0%
SCAN Health Plan	FIDE SNP	912	0	0.0%
Aetna Medicare	Non-EAE	472	328	69.5%
Alignment Health Plan	Non-EAE	404	*	N/A
Anthem Blue Cross Life and Health Insurance Company	Non-EAE	786	182	23.2%
Anthem Blue Cross of California Partnership Plan	Non-EAE	1,187	280	23.6%
Blue Shield of California Promise Health	Non-EAE	*	*	N/A
Chinese Community Health Plan	Non-EAE	123	*	N/A
Humana (Arcadian)	Non-EAE	643	319	49.6%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members Unable to be Reached to Complete a Care Plan	Percent of Members Unable to Reached to Participate in a Care Plan
Imperial Health Plan of California	Non-EAE	*	0	N/A
Kaiser Permanente	Non-EAE	1,896	251	13.2%
Molina Healthcare**	Non-EAE	86	*	N/A
Wellcare by Health Net	Non-EAE	1,223	403	33.0%
Aggregate EAE (including FIDE SNP)		21,029	4,357	20.7%
Aggregate Non-EAE		6,820	1,763	25.9%
Total D-SNP		27,849	6,120	22.0%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.

Table 4.3 – Members Who Completed a Care Plan by D-SNP, Quarter 4 CY 2024

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members Who Completed a Care Plan
Anthem Blue Cross of California Partnership Plan	EAE	5197	1,928	37.1%
Blue Shield of California Promise Health	EAE	374	*	N/A
CalOptima	EAE	771	635	82.4%
Community Health Group	EAE	629	400	63.6%
Health Plan of San Mateo	EAE	144	*	N/A
Inland Empire Health Plan	EAE	1,951	1,432	73.4%
Kaiser Permanente	EAE	4,504	3,703	82.2%
L.A. Care Health Plan	EAE	1,754	186	10.6%
Molina Healthcare	EAE	2,078	1,150	55.3%
Santa Clara Family Health Plan	EAE	479	216	45.1%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members Who Completed a Care Plan
Wellcare by Health Net	EAE	2,236	1,445	64.6%
SCAN Health Plan	FIDE SNP	912	811	88.9%
Aetna Medicare	Non-EAE	472	*	N/A
Alignment Health Plan	Non-EAE	404	371	91.8%
Anthem Blue Cross Life and Health Insurance Company	Non-EAE	786	319	40.6%
Anthem Blue Cross of California Partnership Plan	Non-EAE	1,187	378	31.8%
Blue Shield of California Promise Health	Non-EAE	*	*	N/A
Chinese Community Health Plan	Non-EAE	123	97	78.9%
Humana (Arcadian)	Non-EAE	643	*	N/A
Imperial Health Plan of California	Non-EAE	*	*	N/A
Kaiser Permanente	Non-EAE	1,896	1,523	80.3%

Plan Name	Plan Type	Members who Reached 90 th Day of Enrollment	Members who Completed a Care Plan	Percent of Members Who Completed a Care Plan
Molina Healthcare**	Non-EAE	86	*	N/A
Wellcare by Health Net	Non-EAE	1,223	650	53.1%
Aggregate EAE (including FIDE SNP)		21,029	11,906	56.62%
Aggregate Non-EAE		6,820	3,338	48.94%
Total D-SNP		27,849	15,244	54.74%

* Data is suppressed in instances where values were at least one but less than 11.

** Molina Healthcare includes Central Health Plan H5649, Molina Healthcare of California H3038, and Universal Care Inc., H0838 in their reporting for non-EAE plans.