



**Department of Health Care Services  
Advisory Panel for Medi-Cal Families Meeting Summary  
March 27, 2014  
Sacramento, California**

**Members**

**in attendance:**

Jack Campana, Education/Chairperson;  
Karen Lauterbach, Non-Profit Clinic Representative;  
Elizabeth Stanley-Salazar, Substance Abuse Provider  
Representative; Alice Mayall, Ph.D, Subscriber with Special Needs  
Child Representative; Jan Schumann, Subscriber Representative;  
Paul Phinney, Pediatrician Representative; Jared Fine, D.D.S.,  
M.P.H., County Public Health Representative

**DHCS Staff**

**in attendance:**

Anastasia Dodson, Associate Director for Policy; Phoebe Sadler,  
Director's Office; Danielle Stumpf, Director's Office; Rene Mollow,  
Deputy Director, Health Care Benefits and Eligibility; Linh Le, Health  
Care Benefits and Eligibility; Matt Ortiz, Health Care Benefits and  
Eligibility; Gordon Sloss, Office of the Medical Director; Margaret  
Tatar, Acting Deputy Director; Health Care Delivery Systems;  
Sarah Royce, Ph.D, Medi-Cal Managed Care Division (MMCD);

**Audience:**

Bruce Lee, Department of Finance; Jack Montez, MAXIMUS; Kim  
Flores, Senate Office of Research; Kristine Marck, California  
Medical Association (CMA); Kelley Hardy, Children Now; Sean  
O'Brien, Health Net

**1. Introductions**

- Jack Campana, Advisory Panel for Medi-Cal Families Chairperson, opened the meeting. Mr. Campana introduced himself and asked the Panel Members, the Department of Health Care Services (DHCS) staff, and the audience to introduce themselves.



TOBY DOUGLAS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

## 2. Advisory Panel Agenda Structure

- Mr. Campana noted that in the beginning of the year the Advisory Panel was in a transition period.
  - Mr. Campana stated that since then, DHCS has worked with him, as the chair, on the structure of the meetings. He informed the Panel that DHCS is in the process of developing a plan, and the Panel and DHCS will be meeting every two months. Once more context and structure for the meetings is established, they will revert back to quarterly meetings.
  - Mr. Campana noted that the Panel would like to have three hour meetings, as the Panel did in the past. He stated that the Panel can assess the agendas as they are developed to determine which meetings should be three hours or longer.
- Jan Shumann, Subscriber Representative, stated that he would like to receive a summary of the various subcommittees to determine where input in other stakeholder meetings can be made.
- Anastasia Dodson, Associate Director for Policy, expressed that in conjunction with the deep dive topics, the Department would welcome the attendance of panel members at other DHCS stakeholder groups. Ms. Dodson stated that DHCS would like to send the Panel a list of the stakeholder groups, and as a starting point, members can view the Department landing page on the DHCS website that will list the various Stakeholder meetings.
  - Ms. Dodson informed the Panel that Danielle Stumpf or Pheobe Sadler will send the information regarding the other stakeholder meetings.
- Elizabeth Stanley-Salazar, Substance Abuse Provider Representative, stated that a contact person for each of these groups would be helpful
- Mr. Schumann added that it would be valuable to know what the key topics are in each stakeholder meeting.
- Rene Mollow, Deputy Director for Health Care Benefits and Eligibility, notified the Panel that the DHCS Office of Public Affairs sends a bi-monthly summary of the Department's key initiatives, which includes some of DHCS's stakeholder meetings.
  - It would also be valuable for the Department to hear from the Panel members recommendations that DHCS can bring back to help start a dialogue with the contact person in the specific subject areas.



TOBY DOUGLAS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

- Alice Mayall, Ph.D, Subscriber with Special Needs Child Representative, noted that MRMIB provided a Legislative update to the Panel previously. Ms. Mayall stated that it would be beneficial to continue to have these updates on items such as AB 357, in addition to other items that directly affect the Panel.
- Mr. Campana requested a legislative update from the department at each meeting, similar to the update previously provided by MRMIB to this Panel.
- Ms. Dodson stated that due to the large number of bills that affect DHCS, the change in focus for the panel, and the need to have a wide range of DHCS staff available to present the bills and answer questions, DHCS would likely not provide a legislative update, but she would inquire if DHCS had a public list of bills and any potential process to share the list..
- Ms. Stanley-Salazar inquired into an idea regarding a deep dive discussion. She stated that the ACA provides the opportunity for Behavioral Health and Mental Health Services.
  - She expressed that there is a need to stay informed and in contact with the access piece of these services.
- Mr. Campana requested that Ms. Dodson check with the Department to see if there is an informational packet that just has the status of the bills.
- Other members suggested a non-profit organization such as Children Now can provide an unbiased list of proposed legislation.

### **3. Potential Discussion Topics for Future Meetings**

- Karen Lauterbach, Non-Profit Clinic Representative, stated that she understands that there is a regular stakeholder meeting in L.A. on Dental.
  - Ms. Mollow reaffirmed that the Department has regular meetings in both Sacramento and L.A. She stated that these are very engaged stakeholder groups and that both meetings are used to discuss dental managed care and Fee For Service.
  - Jared Fine, D.D.S., M.P.H, County Public Health Representative, informed Ms. Mollow that he has not been receiving information about these meetings. He suggested having a non-duplicative deep dive discussion on this topic.
  - Kim Flores, Senate Office of Research, inquired into the recent report of Dental Services in the Healthy Families Program. She stated that it would be helpful to look at this to determine challenges and opportunities to address those challenges.



TOBY DOUGLAS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

- Dr. Fine requested to review the RFP for the new fiscal intermediary, for informational purposes only.
- Mr. Campana stated that the two areas not currently being addressed are Dental coverage and access to Mental Health and Substance Use Disorder services.
- Paul Phinney, Pediatrician Representative, stated that he found the list of members and the list of Advisory Panels that serve the whole area very confusing. He informed DHCS that it would be very helpful to know what all of the groups are and how the Advisory Panel for Medi-Cal Families fits into the big picture.
  - Ms. Dodson notified Mr. Phinney that he had been added to the meeting notifications for the MMCD Advisory Group list. She informed him that we can use a consistent phrase on our meetings to help minimize the confusion.
- Ms. Hardy suggested that DHCS add a place on the website where stakeholders can find a list of the stakeholder groups with short descriptions of the group, a contact person for each group, and more information if it is available.
- Ms. Mayall requested to have input on communication and forms that are being sent to families of Medi-Cal beneficiaries.
  - Ms. Dodson discussed the AB 1296 meeting and process that is in place and helps with form development.

#### **4. Deep Dive Topic: Medi-Cal Managed Care Dashboard**

- Margaret Tatar, Acting Deputy Director, Health Care Delivery Systems, presented on the Medi-Cal Managed Care Dashboard and informed the Panel that the dashboard can be found on our website at the following link [http://www.dhcs.ca.gov/services/Documents/MMCD/MMCD\\_Dashboard\\_2013.pdf](http://www.dhcs.ca.gov/services/Documents/MMCD/MMCD_Dashboard_2013.pdf).
- Ms. Tatar notified the Panel that DHCS will be updating this document on an ongoing basis. Moreover, she stated that DHCS is very pleased to launch the Dashboard and have it be an iterative process.
  - ❖ This will help DHCS grow with the delivery system as this document tells a story.
- Sean O'Brien, Health Net, stated that there are about 600,000 individuals in CalFresh identified as potentially eligible for Medi-Cal, but only 140,000



State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

people have actually enrolled in Medi-Cal through Express Lane efforts. How are we measuring against those who have not enrolled?

- ❖ Ms. Mollow stated we identify those that are eligible to enroll but not enrolled and that DHCS looks at all of the strategies that were used to enroll individuals into Medi-Cal.
- Dr. Fine asked if DHCS includes children in the families category on the Dashboard or in another group?
  - ❖ Ms. Mollow stated that the number specific to children is under the OTLIP item on this chart, but informed him that the children are also included in the families category as well.
- Ms. Mayall asked if it is possible to organize numbers by population. She inquired where a child with a disability would be shown.
  - ❖ Dr. Sarah Royce informed Ms. Mayall that DHCS is working on a new page that breaks out the demographics.
    - Dr. Fine asked if that would reflect an age breakdown. For example adults vs. children, and Dr. Royce confirmed, yes.
- Kristine Marck, California Medical Association, suggested the Dashboard contain the ability to click into certain areas to see what the data is per county.
- Ms. Lauterbach asked if it was possible to click on the items to see what county each group is in.
- Ms. Mayall suggested the addition of a glossary of terms with descriptions to help parents understand what the terms mean.
  - ❖ Ms. Tatar stated that the Dashboard is currently static, but DHCS is working toward a more dynamic Dashboard where by double clicking, the next level of data would appear. As DHCS moves forward into a more dynamic iteration, these suggestions will be helpful.
- Ms. Stanley-Salazar informed DHCS that the prenatal HEDIS measures are great; however, it would be helpful to have other measures such as Well Baby, and other pediatric HEDIS measures.
  - ❖ Dr. Royce assured her that DHCS will provide the link to the HEDIS measures that reflect all of those measures. She stated that the Dashboard is released quarterly and the HEDIS measures are



TOBY DOUGLAS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

released annually, so DHCS will rotate the information tracked and reported.

**5. Open Discussion**

- Ms. Dodson suggested reviewing the notes for this meeting and the January meeting to determine the deep dive topic for the next meeting.
  - Ms. Stanley-Salazar informed DHCS that the Panel has not looked at the most recent HEDIS data.
    - ❖ Mr. Campana motioned to have the next deep dive topic on the most recent HEDIS measures.
      - a. Motion was approved by the Panel
- Mr. Campana motioned to approve the meeting minutes from the meeting in November and in January.
  - Motion approved

**6. Meeting Adjourned**

DRAFT