

Executive Summary

CalHEERS Feature Release 19.2 (to be deployed on 02/11/2019) contains updates to the following:

Key New Features that have been added or modified in this release:

- None

Key System Updates that have been deployed in this release:

- Technology
- Eligibility & Enrollment

Key Fixes that have been updated or resolved in this release:

- None

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- None

New with this release

- None

Purpose and Scope

This document describes the content of the CalHEERS Feature Release 19.2. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
None				

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Technology				
Move Notices to the Cloud - Phase 2 (App Changes)				
127380	Change Request	Notices and documents were stored at an Oracle	Notices and documents are stored in the Cloud.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Web Content Center, an on-premise storage.	With this Change Request CalHEERS now supports document retrieval and storage in the Cloud.	
FDSH VLP Interface Update to version 37 with Steps 2 and 3				
92295	Change Request	The CalHEERS - CMS Federal Data Services HUB Verify Lawful Presence interface schema was on version 33 service catalogue for the following verifications: Non-Citizenship verification of Lawful Presence, Qualified Non-Citizenship, and Naturalized Citizenship.	<p>The CalHEERS - CMS Federal Data Services HUB Verify Lawful Presence interface schema is now updated to version 37 service catalogue for the following verifications: Non-Citizenship verification of Lawful Presence, Qualified Non-Citizenship, and Naturalized Citizenship. This version includes verifying Steps 2 and 3.</p> <ul style="list-style-type: none"> The following question Enter [HHM]'s date of birth on immigration document is added to the <i>Enter [HHM]'s first name/given name on immigration document</i> page under the Individual Information Menu section. The following question Has [HHM] lived in the U.S. since August 1996? Is added to the <i>Please select your current immigration status and immigration document</i> page under the Individual Information Menu section. The following question Date of birth on document is added to the 	<p>Enter [HHM]'s first name/given name on immigration document</p> <p>Please select your current immigration status and immigration document</p> <p>[Admin Name]</p> <p>Flexi-App</p> <p>Admin VLP</p> <p>Review and Submit</p> <p>Manual Verification-Personal Verifications</p> <p>Admin Dashboard-Admin Home</p> <p>Individual Info</p> <p>Eligibility</p>

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<p><i>Step 1: Initial Verification</i> popup on the [Admin Name] page under the VLP Dashboard.</p> <ul style="list-style-type: none"> The following question Date of birth on document is added to the <i>Step 1A: Review & Confirm Information</i> popup on the [Admin Name] page under the VLP Dashboard. The <i>Step 1B: Add SEVIS ID Number</i> popup is removed on the [Admin Name] page under the VLP Dashboard. 	
Eligibility & Enrollment				
Update Treatment of a Tax Dependent's MAGI-Based Income in the Individual MAGI Medi-Cal Budget				
126279	Change Request	CalHEERS calculated a tax dependent's MAGI based income for their MAGI-Medi-Cal budget only when the tax dependent was claimed by the parent.	CalHEERS calculates a tax dependent's MAGI based income for their MAGI-Medi-Cal budget when the tax dependent is claimed by someone other than a parent; except when the tax-dependent's parent is in their MAGI Medi-Cal budget and the tax dependent is not expected to be required to file taxes.	NA
Release 19.2 CalHEERS SAWS EHIT Interface Schema Update Version 11				
121151	Change Request	The CalHEERS SAWS EHIT Interface Schema was on version 10.	<p>The CalHEERS SAWS EHIT Interface Schema is now updated to version 11.</p> <p>This Schema supports the following CR's</p> <ul style="list-style-type: none"> CR 92298 CR 109927 	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<ul style="list-style-type: none"> CR 92295 	
Convert Remaining Pages to React part 2				
124966	Change Request	<p>The following pages resided on the legacy architecture:</p> <ul style="list-style-type: none"> <i>Authorized Representative Information</i> <i>Program Eligibility by Person</i> <i>Learn - External Links</i> <i>Documents & Correspondence</i> 	<p>The following pages are migrated to utilize the SSApp Responsive Design architecture. The pages now use the new SSApp page design</p> <ul style="list-style-type: none"> <i>Authorized Representative Information</i> <i>Program Eligibility by Person</i> <i>Learn - External Links</i> <i>Documents & Correspondence</i> <p>The following external pages (these pages resided on Covered CA website) are removed:</p> <ul style="list-style-type: none"> <i>Learn - Tutorials</i> <i>Learn - Announcements</i> <i>Learn - About Us</i> <i>Learn - Mission Statement</i> <i>Learn - Contact Us</i> <p><i>Documents and Correspondence</i> page</p> <ul style="list-style-type: none"> Clicking on the column headers will alternate between sorting the records in that column in ascending and descending order. The number of pages in which the records 	<p>Authorized Representative Information</p> <p>Program Eligibility by Person</p> <p>Learn - External Links</p> <p>Documents & Correspondence</p> <p>The following pages resided on Covered CA website:</p> <p>Learn – Tutorials</p> <p>Learn – Announcements</p> <p>Learn - About Us</p> <p>Learn - Mission Statement</p> <p>Learn - Contact Us</p>

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<p><i>Authorized Representative Information page</i></p> <ul style="list-style-type: none"> ▪ The dropdown values of Jr and Sr for the Suffix field did not have a period (.). ▪ The Delegation Code in the <i>Delegate Access</i> popup was not displayed in square brackets. 	<p>are displayed is based on the number of records to be displayed divided by the number of records selected to be displayed per page by the user.</p> <p><i>Authorized Representative Information page</i></p> <ul style="list-style-type: none"> ▪ Upon adding an Authorized Representative an avatar with the First Name and Last Name of the Authorized Representative is displayed under the Summary of Authorized Representatives section on the page. ▪ A period (Jr. and Sr.) is added to the dropdown values of Jr and Sr for the Suffix field. ▪ The Phone Number field is now an optional field. ▪ The Return button on the page is now named as Back button. ▪ The Delegation Code in the <i>Delegate Access</i> popup is displayed in square brackets. 	
SSA Title II Income and Disability Indicator Verifications				

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
92298	Change Request	<p>CalHEERS contacted SSA for the following verifications:</p> <ul style="list-style-type: none"> • Citizenship • SSN • Incarceration and • Death 	<p>CalHEERS now contacts SSA for the following verifications:</p> <ul style="list-style-type: none"> • Title II Income • Title II disability indicator • Citizenship • SSN • Incarceration and • Death • Title II disability indicator <p>The <i>Budget Worksheet</i> page is updated to display if an individual has a disability indicator.</p>	Budget Worksheet
Immigration Phase III				
109927	Change Request	<ul style="list-style-type: none"> • The Citizenship verification information received from VLP resided in CalHEERS - only. US citizenship indicator was not used to determine eligibility nor was it sent to MEDS when a consumer was verified as a US Citizen from VLP. A CEW had to log into CalHEERS to view the Citizenship verification information. • CalHEERS called VLP for immigrants who are in a state-funded immigration status. • The following status could not be attested to in addition to another status. 	<ul style="list-style-type: none"> • The Citizenship verification information received from VLP is now transmitted to SAWS and/or MEDS from CalHEERS. • CalHEERS no longer calls VLP for immigrants who are in a state-funded immigration status. CalHEERS will be able to allow state-funded immigration individuals to get full scope Medi-Cal eligibility based solely on a document. • The following status can now be attested to in addition to another status <ul style="list-style-type: none"> ▪ Battered non-citizen, or parent or child of battered non-citizen 	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> ▪ Battered non-citizen, or parent or child of battered non-citizen ▪ Filed for a U Visa ▪ Taking Steps to apply for a T Visa or for certification by the office of Refugee Resettlement 	<ul style="list-style-type: none"> ▪ Filed for a U Visa ▪ Taking Steps to apply for a T Visa or for certification by the office of Refugee Resettlement 	

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
None				

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release

#	New Alternate Procedures	Ref ID	Planned Release
None			

Glossary			
Acronym	Full Form	Acronym	Full Form
ABE	Accenture Billing Engine	IRS	Internal Revenue System
ADA	Americans with Disabilities Act	ISO	Information Security Officer
AHBX	Accenture Health Benefit Exchange	IVR	Interactive Voice Response
AI	American Indian	JAWS	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
ALM	Application Lifecycle Management	LFP	Lawful Presence
AN	Alaskan Native	LV	Life event needs verification
APTC	Advance Premium Tax Credits	MCAP	Medi-Cal Access Program
BOB	Book of Business	MCIEP	Medi-Cal Inmate Eligibility Program
BPM	Business Process Management	MEC	Minimal Essential Coverage
BRE	Business Rules Engine	MEDS	Medi-Cal Eligibility Determination System
CCHCS	California Correctional Health Care Services	MNE	Manual Eligibility
CCHIP	County Children’s Health Initiative Program	NHeLP	National Health Law Program
CCP	Covered California Programs	NIST	National Institute of Standards and Technology
CDCR	California Department of Corrections and Rehabilitation	NMEC	Non-MAGI MEC AID Code
CEC	Certified Enrollment Counselor	NQI	New Qualified Immigrants
CEE	Certified Enrollment Entities	OAM	Oracle Access Manager
CEW	County Eligibility Worker	OBIEE	Oracle Business Intelligence Enterprise Edition
CFS	Carry Forward Status	OIM	Oracle Identity Manager
CIN	Client Index Number	OPA	Oracle Policy automation
CMI	Current Monthly Income	PAI	Projected Annual Income
CMS	Centers for Medicare & Medicaid Services	PBE	Plan Based Enroller
COR	County of Responsibility	PBPS	Pitney Bowes Presort Services
CR	Change Requests	PDF	Portable Document Format
CSR	Cost Share Reduction	PLR	Policy Level Reporting
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)	QDP	Qualified Dental Plan

Glossary			
Acronym	Full Form	Acronym	Full Form
CSV	Comma Separated Value	QHP	Qualified Health Plan
DER	Determination of Eligibility Response	RDP	Registered Domestic Partner
DHCS	Department of Health Care Services	ROP	Reasonable Opportunity Period
DIVS	Document Imaging and Verification Solution	RTC	Rational Team Concert
DWH	Data Warehouse	SA	Subject Area
ECM	Electronic Content Management System	SAWS	Statewide Automated Welfare Systems
EDD	Employment Development Department	SCIN	Statewide Client Index Number
EDI	Electronic Data Interchange	SCR	Service Centre Representative
EDR	Eligibility Determination Request	SFTP	Secured File Transfer Protocol
EERC	Eligibility Evaluation Reason Code	SIR	Service Investigation report
EPO	Exclusive Provider Organization	SLCSP	Second Lowest cost silver plan
ESI	Employer Sponsored Insurance	SNOW	Service Now
ETL	Extract, Transform and Load	SQL	Structure Query Language
FDSH	Federal Data Services Hub	SSA	Social Security Administration
FFY	Former Foster Youth	SSApp	Single Streamlined Application
FIPS	Federal Information Processing Standard	SSN	Social Security Number
FPL	Federal Poverty Level	STNA	Short Term Negative Action
FTB	Franchise Tax Board	UAT	User Acceptance Test
FTI	Federal Tax Information	UPW	Unplanned Pregnant Woman
FTR	Failure to Reconcile	URL	Uniform Resource Locator
GI	Get Insured	USPS	United States Postal Service
HHM	Household Member name	VLP	Verify Lawful Presence
High Dated	The record/data end date is set far off into the future with a pseudo date, such as the year 2500.	WAT	Web Accessibility Toolbar
IAP	Insurance Affordability Programs	WCC	Web Center Content
ICT	Inter County Transfer	WP	Work Products
IDD	Interface Definition Document	WSDL	Web Services Descriptor Language
IMM	Immigrant	XML	Extensible Markup Language