

Executive Summary

CalHEERS Feature Release 19.4 (to be deployed on 5/20/2019) contains updates to the following:

Key New Features that have been added or modified in this release:

- Eligibility & Enrollment
- Notices

Key System Updates that have been deployed in this release:

- Online Application
- Enrollment-Financial Management
- Eligibility & Enrollment

Key Fixes that have been updated or resolved in this release:

- EHIT
- Online Application
- Eligibility
- Security
- Enrollment-Financial Management

Alternate Procedures that have been provided with this release:

No Longer in Effect with this release

- None

New with this release

- None

Purpose and Scope

This document describes the content of the CalHEERS Feature Release 19.4. Any known issues are described together with key features of the release contents, alternate procedures, and actions required.

Key New Features

The following summarizes the new features included in this release.

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
Eligibility & Enrollment				
Account Transfer - GI Enrollment Notices				
125843	Change Request	This functionality did not previously exist.	The Add Dependent notice (CalNOD69) is created to notify consumers that a dependent who was added	NA

CalHEERS Release Notes

Release 19.4

Ref ID	Type	Previous Design/Problem	New Functionality In this Release	Pages Impacted
			<p>to the household and is eligible for CCP, has been automatically enrolled in to their existing healthcare plan.</p> <p>This notice is triggered when:</p> <ul style="list-style-type: none"> • A member(s) is added to the household • The household is enrolled in one QHP <p>Note: This notice will not be triggered if the household is enrolled in more than one QHP.</p>	

Notices

FTR Action Notices				
134813	Change Request	This notice did not previously exist.	<p>Consumers terminated from their APTC coverage are sent a Failure to Reconcile (FTR) Action Notice prior to their termination date. This is a dynamic notice generated in the 12 threshold languages.</p> <p>The FTR Action Notice is not accessible for viewing or downloading in the CalHEERS portal, as it contains confidential Federal Tax Information (FTI).</p>	NA

Key System Updates

The following summarizes the modified features included in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Eligibility & Enrollment				

CalHEERS Release Notes

Release 19.4

3

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
Issuer Enrollment Portal Security Profile and GI Configuration				
123986	Change Request	<p>The Issuer Enrollment module was turned Off due to a pending security profile.</p> <p>The Issuer had to contact CalHEERS Service Center to access the Issuer specific enrollment data.</p>	<p>A new CalHEERS user role is created, "Issuer Enrollment Representative", that allows the user to view consumer enrollment and enrollee information. This allows the Issuer (Carriers, e.g., Blue Shield) representatives to directly assist consumers with their enrollment queries through the Get Insured Enrollment Portal rather than calling the Service Center.</p> <p>A new button, Add Enrollment Representative is added to the <i>Issuer Representative</i> page. This button allows the Issuer Admin to add new representatives.</p>	Issuer Enrollment Representative
Convert Account Transfer Dependent Pages to REACT				
130380	Change Request	<p>The following pages resided on the legacy architecture:</p> <ul style="list-style-type: none"> • <i>Manage Delegates</i> • <i>Application History</i> • <i>Transaction History</i> • <i>Transaction History - No Search Results Found</i> • <i>Transaction History - Eligibility Determination</i> • <i>Transaction History - Transaction Details</i> • <i>Terminate Participation</i> • <i>Additional Program Options</i> 	<p>The following pages are updated to REACT to align with the Single Streamlined Application design:</p> <ul style="list-style-type: none"> • <i>Manage Delegates</i> • <i>Application History</i> • <i>Case Transaction History</i> • <i>Case Transaction History - No Search Results Found</i> • <i>Case Transaction History - Eligibility Determination</i> • <i>Case Transaction History - Transaction Details</i> • <i>Terminate Participation</i> • <i>Additional Program Information</i> 	<p>Manage Delegates</p> <p>Application History</p> <p>Case Transaction History</p> <p>Case Transaction History - No Search Results Found</p> <p>Case Transaction History -</p>

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> ○ The Additional Program Information link was not part of the More Actions section on the <i>Individual Home</i> page. ○ The following text "Other than you" was not underlined in the following statement Here is the list of users who have access to manage your Individual Account other than you. Select a row to view details of a currently delegated user. Click the Remove link to remove a user from the delegates list on the <i>Manage Delegates</i> page. 	<p>The navigation links on the following classic pages are updated to point to the respective SSApp redesigned pages:</p> <ul style="list-style-type: none"> • Admin Case Closure • Admin Budget • Admin Case Note <ul style="list-style-type: none"> ○ The Additional Program Information link is added under the More Actions section on the <i>Individual Home</i> page. ○ The following text "Other than you" is underlined in the following statement Here is the list of users who have access to manage your Individual Account other than you. Select a row to view details of a currently delegated user. Click the Remove link to remove a user from the delegates list on the <i>Manage Delegates</i> page. ○ The name of the <i>Transaction History</i> page is changed to <i>Case Transaction History</i>. ○ The dropdown values for Transaction Name field on <i>Case Transaction History</i> page are updated as follows: <ul style="list-style-type: none"> ▪ The following values are added: 	<p>Eligibility Determination</p> <p>Case Transaction History - Transaction Details</p> <p>Terminate Participation</p> <p>Additional Program Information</p> <p>Admin Case Closure</p> <p>Admin Budget</p> <p>Admin Case Notes</p>

CalHEERS Release Notes

Release 19.4

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			<ul style="list-style-type: none"> ➤ Add Household Member ➤ Admin Verified ➤ Citizenship/ Immigration Status Change ➤ Complete Application ➤ Incarceration Status ➤ Remove Household Member ➤ Tax Information Change ▪ The following values are removed: <ul style="list-style-type: none"> ➤ Admin Update ➤ Admin Verification ➤ Application Expired ➤ Auto Plan Termination ➤ Carrier Cancellation ➤ Carrier Effectuation ➤ Carrier Termination ➤ Change APTC Applied Amount ➤ Change Plan Selection ➤ Duplicate Case Closure ➤ Eligibility Determination - DIVS ➤ Employer Contact Information ➤ Enrollment Override Transaction ➤ Keep/Switch Coverage ➤ ROP 	

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<p>The spelling of “where” was incorrectly displayed on the <i>Additional Program Information</i> page in the text If you are not registered to vote wehre you live now, would you like to apply to register to vote today?</p>	<ul style="list-style-type: none"> ➤ Reasonable Opportunity Period ➤ SOGI Information ➤ Update Current Plan <p>The spelling of “where” is correct in the following text If you are not registered to vote where you live now, would you like to apply to register to vote today? on the <i>Additional Program Information</i> page.</p>	
Account Transfer Phase 1				
119170	Change Request	<p>CalHEERS served part of the enrollment process through the following SSApp pages.</p> <ul style="list-style-type: none"> • Choose Enrollment Groups • Select Adults Who Need Dental Coverage • Next, You Can Enroll Each Group in a Plan <p>The remaining part of enrollment process was completed by CalHEERS serving the following GI pages from CalHEERS IFrame (An IFrame (Inline Frame) is an HTML document embedded inside another HTML document on a website).</p> <ul style="list-style-type: none"> • Tell us about your health care needs • Health Plans / Dental Plans • Confirm Your Plan Selection 	<p>CalHEERS uses GI pages only to complete the enrollment process. The GI pages are no longer served from the CalHEERS IFrame (An IFrame (Inline Frame) is an HTML document embedded inside another HTML document on a website). The following pages are accessed directly from the GI servers to fulfil the enrollment process.</p> <ul style="list-style-type: none"> • Enrollment Dashboard • Household Grouping • Tell us about your health care needs • Health Plans / Dental Plans • Confirm Your Plan Selection • Provide eSignature • Confirmation <p>This change carries no impact to the users view.</p>	<p>Enrollment Dashboard</p> <p>Household Grouping</p> <p>Tell us about your health care needs</p> <p>Health Plans / Dental Plans</p> <p>Confirm Your Plan Selection</p> <p>Provide eSignature Confirmation</p>

CalHEERS Release Notes

Release 19.4

7

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		<ul style="list-style-type: none"> Provide eSignature Confirmation 		
Enrollment-Financial Management				
36481 CR 119170	Defect Fix	GHIX back fill batch job (PR1_GI2.0_MOTHLY_ENR_PREMIUM_ADHOC) did not populate the monthly premium in the monthly premium table for all the covered months when the admin advanced the coverage start date.	GHIX back fill batch job (PR1_GI2.0_MOTHLY_ENR_PREMIUM_ADHOC) populates the monthly premium in the monthly premium table for all the covered months even when the admin advances the coverage start date.	NA
37403 CR 119170	Defect Fix	The organization, "Community Bridges", displayed without an address in the search results on the <i>Search for in-person assistance Covered California</i> page in Find Local Help .	The organization, "Community Bridges", displays with an address in the search results on the <i>Search for in-person assistance Covered California</i> page in Find Local Help .	Search for in-person assistance Covered California
Online Application				
39347 CR 130380	Defect Fix	Clicking on the Submit button on the <i>Terminate Participation</i> page displayed <i>Individual Home</i> page.	Clicking on the Submit button on the <i>Terminate Participation</i> page displays <i>Cancel Coverage</i> popup.	Terminate Participation
33678	Defect Fix	The coverage Start Date displayed the incorrect date on the <i>Household Eligibility Results Summary</i> page.	The coverage Start Date displays the correct date on the <i>Household Eligibility Results Summary</i> page.	Household Eligibility Results Summary

Key Fixes

The following summarizes the key defect fixes implemented in this release.

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
EHIT				
40063	Defect Fix	There were multiple relationship records for one relationship in the	There is only one relationship record for one relationship in the	NA

CalHEERS Release Notes

Release 19.4

8

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		HBX_HH_RELATIONSHIP table.	HBX_HH_RELATIONSHIP table.	
42379	Defect Fix	Clicking on the Household Member Name link on the <i>Household Verifications</i> page displayed a We Apologize error message.	Clicking on the Household Member Name link on the <i>Household Verifications</i> page displays the <i>Personal Verification</i> page.	Household Verifications
42380	Defect Fix	There were multiple active High Dated eligibility records per user in the HBX_INDV_CASE_ELIG table.	There is only one active High Dated eligibility record per user in the HBX_INDV_CASE_ELIG table.	NA
Eligibility				
47177	Defect Fix	CalNOD01 notice displayed an incorrect coverage start date.	CalNOD01 notice displays the correct coverage start date.	NA
Enrollment-Financial Management				
36007	Defect Fix	The SLCSP amount displayed null for a few months in the Tax table.	The SLCSP amount displays the actual value for all months in the Tax table.	NA
40137	Defect Fix	The Enrollment Confirmation Date was not populated in the database after the Enrollment Status was updated on the <i>Complete Enrollments Override Update</i> page.	The Enrollment Confirmation Date is populated in the database after the Enrollment Status is updated on the <i>Complete Enrollments Override Update</i> page.	Complete Enrollments Override Update
41201 & 41205	Defect Fix	The Batch job (IRS-2015-OB-01) returned an exception error.	The Batch job (IRS-2015-OB-01) is processed successfully.	NA
41414	Defect Fix	Clicking on the Choose Health Plan button on the <i>Next, You Can Enroll Each Group in a Plan</i> page displayed a <i>We Apologize</i> popup when the Death Date of an HHM was before the Termination Date.	Clicking on the Choose Health Plan button on the <i>Next, You Can Enroll Each Group in a Plan</i> page displays the <i>Plan Selection Date</i> popup when the Death Date of an HHM is before the Termination Date.	Next, You Can Enroll Each Group in a Plan
42092	Defect Fix	The APTC amount was not updated in the HBX_ENRL_FIN table after reporting a change.	The APTC amount is updated in the HBX_ENRL_FIN table after reporting a change.	NA
43562	Defect Fix	The 834 XML batch job did not update the Change Plan	The 834 XML batch job updates the Change Plan	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		Effective Date correctly in the database.	Effective Date correctly in the database.	
44625	Defect Fix	Clicking on the Enrollment History link on the <i>Application History</i> page displayed the <i>Enrollment History</i> page without enrollment details.	Clicking on the Enrollment History link on the <i>Application History</i> page displays the <i>Enrollment History</i> page with enrollment details.	Application History
42197	Defect Fix	When the user / admin performed reinstatement for a member in cancelled status, it triggered IND69 transaction and the member was re-enrolled in GI and showed ENROLLED status, but no transaction was triggered in AHBX and still showed CANCELLED .	When the user / admin performs reinstatement for a member in cancelled status, it triggers an IND69 transaction and the member is re-enrolled in both GI and AHBX. The status displays as ENROLLED .	NA
46159	Defect Fix	When a CEE clicked the Save button on the <i>Comment</i> popup in the <i>Active Delegate Summary</i> page, they received a "Sorry your comment could not be added" message.	When a CEE clicks the Save button on the <i>Comment</i> popup in the <i>Active Delegate Summary</i> page the comment is saved.	Active Delegate Summary
43437	Defect Fix	The Enrollment details updated on the <i>Complete Enrollments Override Update</i> page did not reflect in the EHB_EFF_DATE column and RATING_AREA_EFF_DATE in the database.	The Enrollment details updated on the <i>Complete Enrollments Override Update</i> page now reflects in the EHB_EFF_DATE column and RATING_AREA_EFF_DATE in the database.	Complete Enrollments Override Update
43561	Defect Fix	GHIX was unable to successfully send Subscriber effectuation to AHBX via the interface (IND21).	GHIX can send Subscriber effectuation in AHBX successfully via the interface (IND21).	NA
44354	Defect Fix	The IND56 transaction updated the member coverage end date in the GHIX database only but not in the AHBX database.	The IND56 transaction updates the member coverage end date both in the GHIX and the AHBX databases.	NA
45417	Defect Fix	The Premium amount did not change for the change in	The Premium amount changes for a change in	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		rating area when the case was in Carry Forward mode.	rating area when the case is in Carry Forward mode.	
48150	Defect Fix	The IRS batch job (IRS-2018-IB-01) returned exceptions.	The IRS batch job (IRS-2018-IB-01) processed successfully.	NA
Online Application				
35351	Defect Fix	The IRS batch jobs for the 2016 tax year skipped a few records.	The IRS batch jobs for the 2016 tax year does not skip any record.	NA
41174	Defect Fix	The Renewal Eligibility batch job (ELG-1001-DD-02) returned an exception error.	The Renewal Eligibility batch job (ELG-1001-DD-02) completes successfully.	NA
44387	Defect Fix	The <i>Manage Delegates</i> page did not display the Consumer Home button.	The <i>Manage Delegates</i> page displays the Consumer Home button.	Manage Delegates
46944	Defect Fix	When an Agent clicked on the Live Chat button on the <i>Household Member</i> page, the chat window that opened in a new window did not have the maximize option in the Internet Explorer browser.	When an Agent clicks on the Live Chat button on the <i>Household Member</i> page, the chat window that opens in a new window has the maximize option in the Internet Explorer browser.	HHM
47271	Defect Fix	<ul style="list-style-type: none"> The Redetermine Eligibility button on the <i>Household Verification</i> page was disabled for the MCIEP case after applying a negative action. The Redetermine Eligibility button was disabled on the <i>Household Verification</i> page, when the values for the fields Incarceration, Income, CA resident and Medicare were set to Pass on the <i>Personal Verification</i> page. 	<ul style="list-style-type: none"> The Redetermine Eligibility button on the <i>Household Verification</i> page is enabled for the MCIEP case after applying a negative action. The Redetermine Eligibility button is enabled on the <i>Household Verification</i> page, when the values for the fields Incarceration, Income, CA resident and Medicare were set to Pass on the <i>Personal Verification</i> page. 	Household Verification
47801	Defect Fix	Only one HHM's data displayed on the <i>VLP Case Results</i> page when the user	HHM data displays on the <i>VLP Case Results</i> page when the user searches with	VLP Case Results

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
		searched with the CalHEERS case ID for a SAWS case.	a CalHEERS Case ID for a SAWS case.	
47802	Defect Fix	The No VLP Call Reason incorrectly displayed as Administrative Verification provided and grant date is not required Verification caching rules applied on the <i>Personal Verification</i> page.	The No VLP Call Reason correctly displays as Administrative Verification provided and grant date is not required on the <i>Personal Verification</i> page.	Personal Verification
47803	Defect Fix	The VLP Verification status for the cases which had Step Status as System Error / Error incorrectly displayed blank (--) on the <i>VLP Dashboard</i> page.	The VLP Verification status for the cases which had Step Status as System Error / Error correctly displays previous step verification on the <i>VLP Dashboard</i> page.	VLP Dashboard
47805	Defect Fix	Clicking on the Ver el resumen de presencia legal verificada (VLP) button incorrectly displayed the response text in English (instead of Spanish) under the Response section on the <i>Transaction History</i> page.	Clicking on the Ver el resumen de presencia legal verificada (VLP) button correctly displays the response text in Spanish under the Response section on the <i>Transaction History</i> page.	Transaction History
47806	Defect Type	The <i>Household Eligibility Results Summary</i> page displayed incorrect eligibility results after re-applying the case.	The <i>Household Eligibility Results Summary</i> page displays correct eligibility results after re-applying the case.	Household Eligibility Results Summary
47807	Defect Fix	An additional SSA call was made after passing Medicare and California residency for a State MCEIP case.	The additional SSA call is no longer made after passing Medicare and California residency for a State MCEIP case.	NA
47850	Defect Fix	The Value for the Attribute Description Five Year Bar Exempt/Five Year Bar Met incorrectly displayed Y for a Naturalized/Derived Citizen on the <i>Personal Verification</i> page.	The Value for the Attribute Description Five Year Bar Exempt/Five Year Bar Met now correctly displays N for a Naturalized/Derived Citizen on the <i>Personal Verification</i> page.	Personal Verification

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
47851	Defect Fix	<p>The following fields in the Review & Confirm Information popup on the <i>Individual Information Menu</i> page were not editable</p> <ul style="list-style-type: none"> • First Name • Middle Name • Last Name • Date of Birth on Document • Alien number / USCIS number • Receipt number • SEVISID • Naturalization Number • Citizenship Number • Passport Number • Visa Number 	<p>The following fields in the Review & Confirm Information popup on the <i>Individual Information Menu</i> page are now editable</p> <ul style="list-style-type: none"> • First Name • Middle Name • Last Name • Date of Birth on Document • Alien number / USCIS number • Receipt number • SEVISID • Naturalization Number • Citizenship Number • Passport Number • Visa Number 	Individual Information Menu
47905	Defect Fix	<p>The header incorrectly displayed Log-in link for already logged-in VLP admin on the <i>Application History</i> page.</p>	<p>The header now correctly displays Log-out link for already logged-in VLP admin on the <i>Application History</i> page.</p>	Application History
47933	Defect Fix	<p>A We Apologize error displayed when the user updated information on the Household Information menu / Individual Information menu and clicked the Submit Application button, on the <i>Sign and Submit Your Application</i> page.</p>	<p>The page successfully saves when the user updates information on the Household Information menu / Individual Information menu and clicks the Submit Application button, on the <i>Sign and Submit Your Application</i> page. <i>The Household Eligibility Results Summary page</i> displays.</p>	Sign and Submit Your Application
47957	Defect Fix	<p>The Has HHM lived in the U.S. since August 1996? question displayed on the <i>Individual Information Menu</i> page, for a state inmate application.</p>	<p>The Has HHM lived in the U.S. since August 1996? question does not display on the <i>Individual Information Menu</i> page, for a state inmate application.</p>	Individual Information Menu

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
47701	Defect Fix	The ROP dates displayed incorrect dates in CalNOD01 Notices	The ROP dates displays correct dates in CalNOD01 Notices	NA
47970	Defect Fix	When a VLP Admin searched for VLP cases, for which Step 2 was already initiated 3-5 days prior, the search results did not display any cases on the VLP Dashboard page.	When a VLP Admin searches for VLP cases, for which Step 2 is already initiated 3-5 days prior, the search results display the cases on the VLP Dashboard page.	VLP Dashboard
47987	Defect Fix	When a VLP Admin searched for a case that had Passport information the <i>Transaction History</i> page displayed only the Country of Issuance and not the Passport Number .	When a VLP Admin searches for a case that has Passport information the <i>Transaction History</i> page displays the Country of Issuance and Passport Number .	Transaction History
48007	Defect Fix	When a SCR searched for a case that had Intake/RAC done for 2018, but the plan selection was pending, the Manage Application section on the <i>Account Home</i> page incorrectly displayed Select health and dental Plan for 2018 link.	When a SCR searches for a case that has Intake/RAC done for 2018, but the plan selection is pending, the Manage Application section on the <i>Account Home</i> page correctly display Choose health and dental Plan for 2018 link.	Account Home
48093	Defect Fix	The VLP Steps buttons were enabled even after the VLP steps were triggered on the <i>VLP Summary</i> page.	The VLP Steps buttons are disabled after the VLP steps are triggered on the <i>VLP Summary</i> page.	VLP Summary
48099	Defect Fix	When a VLP Admin searched for VLP cases with the volume greater than 400 Export available 8am tomorrow displayed on the <i>VLP admin</i> page.	When a VLP Admin searches for VLP cases with the volume greater than 400 Download Export link displays on the <i>VLP admin</i> page.	VLP admin
48250	Defect Fix	EDR execution returned exception error.	EDR processed successfully.	NA
45682	Defect Fix	The admin verification for Incarceration, Deceased and Medicare were not discarded for the cases with/without SSN during MAGI Renewal EDR with renewal run reason.	The admin verification for Incarceration, Deceased and Medicare are now discarded for the cases with/without SSN during MAGI Renewal EDR with renewal run reason.	NA

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
46976	Defect Fix	The <i>Budget worksheet</i> page incorrectly displayed as Someone else not listed on the Application for the question Who claims this person as a Tax Dependent?	The <i>Budget worksheet</i> page now correctly displays the selected HHM for the question Who claims this person as a Tax Dependent?	Budget worksheet
47531	Defect Fix	When submitting a Negative Action for an MCIEP case where a Renewal has already been submitted a <i>We Apologize</i> popup displayed.	When submitting a Negative Action for an MCIEP case where a Renewal has already been submitted the <i>Household Eligibility Results Summary</i> page displays.	Household Eligibility Results Summary
47988	Defect Fix	<ul style="list-style-type: none"> When a VLP admin clicked on the Search button on the <i>VLP Dashboard</i> page, the result was defaulted with parameters which the Admin did not select and took several minutes to load. When a VLP Admin searched with a valid Case ID the case was not displayed. 	<ul style="list-style-type: none"> When a VLP admin clicks on the Search button on the <i>VLP Dashboard</i> page, the result displays parameters which the Admin selects and takes few minutes to load. When a VLP Admin searches with a valid Case ID the case displays. 	VLP Dashboard
48118	Defect Fix	The text Non-MAGI Medi-Cal incorrectly displayed as Non Magi Medical on the <i>Program Eligibility Summary by Person</i> page.	The text Non-MAGI Medi-Cal now correctly displays as Non-MAGI Medi-Cal on the <i>Program Eligibility Summary by Person</i> page.	Program Eligibility Summary by Person
48100	Defect Fix	Clicking on the Get VLP Case Details link on the <i>Transaction History</i> page displayed <i>We Apologize</i> popup.	Clicking on the Get VLP Case Details link on the <i>Transaction History</i> page now displays <i>VLP Case Details</i> page.	Transaction History
Security				
43665	Defect Fix	Clicking on the Continue button on the <i>Choose Your Security Questions</i> page displayed the <i>We Apologize</i> popup.	Clicking on the Continue button on the <i>Choose Your Security Questions</i> page displays the <i>Login Assistance</i>	Choose Your Security Questions

Ref ID	Type	Previous Design/Problem	Updated/Resolved Functionality In this Release	Pages Impacted
			– Register Email and Cell Phone Number page.	

Alternate Procedures

Summary of Alternate Procedures

This section summarizes Alternate Procedures **No Longer in Effect** as of this release. Except for the following (and those noted in previous release notes), all other Alternate Procedures from previous releases remain in effect.

#	Alternate Procedures No Longer in Effect	Ref ID	Release Delivered
None			

This section summarizes the **NEW** Alternate Procedures for known issues agreed to be resolved in a future release.

#	New Alternate Procedures	Ref ID	Planned Release
None			

Glossary

Acronym	Full Form	Acronym	Full Form
ABE	Accenture Billing Engine	IMM	Immigrant
ADA	Americans with Disabilities Act	IRS	Internal Revenue System
AHBX	Accenture Health Benefit Exchange	ISO	Information Security Officer
AI	American Indian	IVR	Interactive Voice Response
ALM	Application Lifecycle Management	JAWS	Job Access with Speech (JAWS is a computer screen reader program for Microsoft Windows that allows blind and visually impaired users to read the screen either with a text-to-speech output or by a Refreshable Braille display)
AN	Alaskan Native	LFP	Lawful Presence
APTC	Advance Premium Tax Credits	LV	Life event needs verification

Glossary

Acronym	Full Form	Acronym	Full Form
BOB	Book of Business	MCAP	Medi-Cal Access Program
BPM	Business Process Management	MCIEP	Medi-Cal Inmate Eligibility Program
BRE	Business Rules Engine	MEC	Minimal Essential Coverage
CCHCS	California Correctional Health Care Services	MEDS	Medi-Cal Eligibility Data System
CCHIP	County Children's Health Initiative Program	MNE	Manual Eligibility
CCP	Covered California Programs	NHeLP	National Health Law Program
CDCR	California Department of Corrections and Rehabilitation	NIST	National Institute of Standards and Technology
CEC	Certified Enrollment Counselor	NMEC	Non-MAGI MEC AID Code
CEE	Certified Enrollment Entities	NQI	New Qualified Immigrants
CEW	County Eligibility Worker	OAG	Oracle API Gateway
CFS	Carry Forward Status	OAM	Oracle Access Manager
CIN	Client Index Number	OBIEE	Oracle Business Intelligence Enterprise Edition
CMI	Current Monthly Income	OIM	Oracle Identity Manager
CMS	Centers for Medicare & Medicaid Services	OPA	Oracle Policy automation
COR	County of Responsibility	PAI	Projected Annual Income
CR	Change Requests	PBE	Plan Based Enroller
CSR	Cost Share Reduction	PBPS	Pitney Bowes Presort Services
CSS	Cascading Style Sheets (CSS is a style sheet language used for describing the look and formatting of a document written in a markup language)	PDF	Portable Document Format
CSV	Comma Separated Value	PLR	Policy Level Reporting
DER	Determination of Eligibility Response	QDP	Qualified Dental Plan
DHCS	Department of Health Care Services	QHP	Qualified Health Plan
DIVS	Document Imaging and Verification Solution	RDP	Registered Domestic Partner
DWH	Data Warehouse	ROP	Reasonable Opportunity Period
ECM	Electronic Content Management System	RTC	Rational Team Concert
EDD	Employment Development Department	SA	Subject Area
EDI	Electronic Data Interchange	SAWS	Statewide Automated Welfare Systems
EDR	Eligibility Determination Request	SCIN	Statewide Client Index Number

Glossary

Acronym	Full Form	Acronym	Full Form
EERC	Eligibility Evaluation Reason Code	SCR	Service Centre Representative
EPO	Exclusive Provider Organization	SFTP	Secured File Transfer Protocol
ESI	Employer Sponsored Insurance	SIR	Service Investigation report
ETL	Extract, Transform and Load	SLCSP	Second Lowest cost silver plan
FDSH	Federal Data Services Hub	SNOW	Service Now
FFY	Former Foster Youth	SQL	Structure Query Language
FIPS	Federal Information Processing Standard	SSA	Social Security Administration
FPL	Federal Poverty Level	SSApp	Single Streamlined Application
FTB	Franchise Tax Board	SSN	Social Security Number
FTI	Federal Tax Information	STNA	Short Term Negative Action
FTR	Failure to Reconcile	UAT	User Acceptance Test
GHIX	GetInsured Health Insurance Exchange	UPW	Unplanned Pregnant Woman
GI	Get Insured	URL	Uniform Resource Locator
HCV	Health Coverage Verification	USPS	United States Postal Service
HHM	Household Member name	VLP	Verify Lawful Presence
High Dated	The record/data end date is set far off into the future with a pseudo date, such as the year 2500.	WAT	Web Accessibility Toolbar
HMS	Health Management System	WCC	Web Center Content
IAP	Insurance Affordability Programs	WP	Work Products
ICT	Inter County Transfer	WSDL	Web Services Descriptor Language
IDD	Interface Definition Document	XML	Extensible Markup Language