



State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

DATE: December 23, 2020

Behavioral Health Information Notice No: 20-073

TO: California Alliance of Child and Family Services
California Association for Alcohol/Drug Educators
California Association of Alcohol & Drug Program Executives, Inc.
California Association of DUI Treatment Programs
California Association of Social Rehabilitation Agencies
California Consortium of Addiction Programs and Professionals
California Council of Community Behavioral Health Agencies
California Opioid Maintenance Providers
California State Association of Counties
Coalition of Alcohol and Drug Associations
County Behavioral Health Directors
County Behavioral Health Directors Association of California
County Drug & Alcohol Administrators

SUBJECT: Cancellation of the fall 2020 Mental Health Consumer Perception Survey Data Collection

PURPOSE: To notify counties that the submission of data for the fall 2020 Consumer Perception Survey (CPS) is postponed until the spring of 2021.

REFERENCE: MHSUDS Information Notice No.: [19-006](#)
Behavioral Health Information Notice No: [19-045](#)
Behavioral Health Information Notice No: [19-044](#)
Behavioral Health Information Notice No: [20-021](#)

BACKGROUND:

The goal of the survey is to collect data for reporting on the federally determined National Outcome Measures (NOMs). Reporting on these NOMs is required by the Substance Abuse and Mental Health Services Administration, and receipt of federal Community Mental Health Services Block Grant funding is contingent upon the submission of this data.

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Counties are required to conduct the survey and submit data per §3530.40 of Title 9 of the California Code of Regulations. Section 3530.40 of the California Code of Regulations requires semi-annual surveys be conducted.

FALL 2020 DATA SUBMISSION:

In recognition of the challenges of the pandemic, the fall 2020 data submission for the Consumer Perception Survey (CPS) has been postponed until the spring of 2021. Additionally, the California Institute for Behavioral Health Solution (CIBHS) will no longer administer the CPS. The new service provider will be the University of California, Los Angeles (UCLA).

DHCS will release additional guidance, detailing changes to the CPS, including new program contacts, and updated instructions in the spring of 2021.

Sincerely,

Marlies Perez, Interim Division Chief
Medi-Cal Behavioral Health Division