



State of California—Health and Human Services Agency  
Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

DATE: December 3, 2021

Behavioral Health Information Notice No: 21-071

TO: California Alliance of Child and Family Services  
California Association for Alcohol/Drug Educators  
California Association of Alcohol & Drug Program Executives, Inc.  
California Association of DUI Treatment Programs  
California Association of Social Rehabilitation Agencies  
California Consortium of Addiction Programs and Professionals  
California Council of Community Behavioral Health Agencies  
California Hospital Association  
California Opioid Maintenance Providers  
California State Association of Counties  
Coalition of Alcohol and Drug Associations  
County Behavioral Health Directors  
County Behavioral Health Directors Association of California  
County Drug & Alcohol Administrators

SUBJECT: Medical Necessity Determination and Level of Care Determination  
Requirements for Drug Medi-Cal (DMC) Treatment Program Services

PURPOSE: To provide guidance regarding the medical necessity determination requirements and use of the American Society of Addiction Medicine (ASAM) criteria to determine the appropriate level of care for providing covered substance use disorder treatment services in DMC State Plan counties, as specified in Assembly Bill (AB) 133 (Chapter 143, Statutes of 2021), in accordance with Welfare and Institutions Code section 14184.402(i).

REFERENCE: [Welfare and Institutions \(W&I\) Code Section 14184.402\(a\), \(e\), and \(i\)](#)

**BACKGROUND:**

With the California Advancing and Innovating Medi-Cal (CalAIM) initiative, the Department of Health Care Services (DHCS) aims to design a coherent plan to address beneficiaries' needs across the continuum of care, ensure that all Medi-Cal beneficiaries receive coordinated services, and improve health outcomes. The goal is to ensure access to the right care, in the right place, at the right time.

To achieve this aim, and as authorized by W&I Code sections [14184.402 \(a\) and \(e\)](#), DHCS is aligning the medical necessity and level of care determination processes across the behavioral health delivery systems.

In accordance with W&I Code section [14184.402\(i\)](#), DHCS is issuing this information notice to implement, interpret, and make specific the medical necessity and level of care determination requirements for substance use disorder (SUD) treatment services provided to beneficiaries residing in DMC State Plan counties (DMC beneficiaries). And, as specified in W&I Code section [14184.402](#), the requirements outlined below are effective January 1, 2022.

This information notice supersedes any medical necessity criteria and level of care determination requirements for the provision of SUD treatment services provided to DMC beneficiaries set forth in California Code of Regulations Title 22, Section [51341.1](#) and in any information notice or other guidance published prior to January 1, 2022.

**POLICY:**  
**Medical Necessity and DMC Access Criteria**

Pursuant to W&I Code section [14184.402\(a\)](#), all medical necessity determinations for covered SUD treatment services provided to DMC beneficiaries shall be made in accordance with W&I Code section [14059.5](#) and in accordance with the requirements set forth below.

*Initial Assessment and Services Provided During the Assessment Process*

Covered and clinically appropriate DMC services are reimbursable for up to 30 days following the first visit with a Licensed Practitioner of the Healing Arts (LPHA), as defined in the California's Medicaid State Plan, or registered/certified counselor, whether or not a Diagnostic and Statistical Manual (DSM) diagnosis for Substance-Related and Addictive Disorders is established, or up to 60 days for beneficiaries under age 21, or if a provider documents that the beneficiary is experiencing homelessness and therefore requires additional time to complete the assessment. If a beneficiary withdraws from treatment prior to establishing a DSM diagnosis for Substance-Related and Addictive Disorders, and later returns, the 30-day or 60-day time period starts over.

The DMC initial assessment shall be performed face-to-face, by telehealth ("telehealth" throughout this document is defined as synchronous audio and video) or by telephone (synchronous audio-only) by an LPHA or registered or certified counselor and may be

done in the community or the home.<sup>1</sup> Narcotic Treatment Programs (NTPs) conduct a history and physical exam by an LPHA pursuant to state and federal regulations. This history and physical exam done at admission to a NTP qualifies for the purpose of determining medical necessity under the DMC-ODS.

If the assessment of the beneficiary is completed by a registered or certified counselor, then the LPHA shall evaluate that assessment with the counselor and the LPHA shall make and document the initial diagnosis. The consultation between the LPHA and the registered or certified counselor can be conducted in person, by telehealth, or by telephone.

#### *DMC Access Criteria for Services After Assessment*

- a. *Beneficiaries 21 years and older:* To qualify for DMC services after the initial assessment process, beneficiaries 21 years of age and older must meet one of the following criteria:
  - i. Have at least one diagnosis from the Diagnostic and Statistical Manual of Mental Disorders (DSM) for Substance-Related and Addictive Disorders, with the exception of Tobacco-Related Disorders and Non-Substance-Related Disorders, OR
  - ii. Have had at least one diagnosis from the DSM for Substance-Related and Addictive Disorders, with the exception of Tobacco-Related Disorders and Non-Substance-Related Disorders, prior to being incarcerated or during incarceration, determined by substance use history.
  
- b. *Beneficiaries under the age of 21:* Covered services provided under DMC shall include all medically necessary SUD services for individuals under 21 years of age as required pursuant to Section 1396d(r) of Title 42 of the United States Code. Federal EPSDT statutes and regulations require States to furnish all Medicaid-coverable, appropriate, and medically necessary services needed to correct and ameliorate health conditions, regardless of whether those services are covered in the state's Medicaid State Plan. Consistent with [federal guidance](#), services need not be curative or completely restorative to ameliorate a mental health condition, including substance misuse and SUDs. Services that sustain, support, improve, or make more tolerable substance misuse or an SUD are considered to ameliorate the condition and are thus covered as EPSDT services.

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<sup>1</sup>DHCS is currently updating its telehealth policy, following stakeholder input, and the policy on telephone and new patient assessments may be updated, pending that process.

*Additional Coverage Requirements and Clarifications*

Consistent with [W&I Code 14184.402\(f\)](#), clinically appropriate and covered SUD prevention, screening, assessment, and treatment services are covered and reimbursable Medi-Cal services even when:

- 1) Services are provided prior to determination of a diagnosis or prior to determination of whether DMC criteria are met, as described above;
- 2) The prevention, screening, assessment, treatment, or recovery services were not included in an individual treatment plan; or
- 3) The beneficiary has a co-occurring mental health condition.

Regarding (1), DMC services are reimbursable during the assessment process as described above in the *“Initial Assessment and Services Provided During the Assessment Process”* subsection. In addition, clinically appropriate and covered DMC services provided during the assessment process are covered and reimbursable even if the assessment later determines that the beneficiary does **not** meet criteria for DMC. These changes do not eliminate the requirement that all Medi-Cal claims include a CMS approved ICD-10 diagnosis code. In cases where services are provided due to a suspected SUD that has not yet been diagnosed, options are available in the CMS approved ICD-10 diagnosis code list.<sup>2</sup> For example, these include codes for “Other specified” and “Unspecified” disorders,” or “Factors influencing health status and contact with health services” (i.e., Z codes).

Regarding (2), Forthcoming guidance will provide clarification regarding new policies and criteria for DMC documentation standards and requirements. The existing documentation standards and requirements remain in effect until replaced.

Regarding (3), clinically appropriate and covered DMC services delivered by DMC providers are covered and reimbursable Medi-Cal services whether or not the beneficiary has a co-occurring mental health disorder. Reimbursement for covered DMC provided to a beneficiary who meets DMC criteria and has a co-occurring mental health condition shall not be denied as long as DMC criteria and requirements are met.

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<sup>2</sup> The ICD 10 Tabular (October 1st thru September 30th) at <https://www.cms.gov/medicare/icd-10/2022-icd-10-cm>

### Level of Care Determination

In addition to being medically necessary, all SUD treatment services provided to a DMC beneficiary must be clinically appropriate to address that beneficiary's presenting condition.

In accordance with [W&I Code 14184.402\(e\)](#), providers must use the criteria adopted by the American Society of Addiction Medicine (ASAM) to determine the appropriate level of SUD treatment service for DMC beneficiaries.<sup>3</sup> However, a full assessment utilizing the ASAM criteria is not required for a DMC beneficiary to begin receiving covered and reimbursable SUD treatment services; an abbreviated ASAM screening tool may be used for initial screening, referral, and access to clinically appropriate services.

- For DMC beneficiaries 21 and over, a full assessment using the ASAM Criteria shall be completed within 30 days of the beneficiary's first visit with a licensed professional of the healing arts (LPHA) or registered/certified counselor.
- For DMC beneficiaries under 21, or for adults experiencing homelessness, a full assessment using the ASAM criteria shall be completed within 60 days of the DMC beneficiary's first visit with an LPHA or registered/certified counselor.
- If a DMC beneficiary withdraws from treatment prior to completing the ASAM assessment and later returns, the time period starts over.

DMC providers shall assure DMC State Plan Counties that The ASAM Criteria will be used to determine the appropriate level of care.

### *ASAM Background Information*

As background, The ASAM Criteria<sup>®</sup>, formerly known as the ASAM patient placement criteria, is the result of a collaboration that began in the 1980s to define one national set of criteria for providing outcome-oriented and results-based care in the treatment of SUDs. The ASAM Criteria<sup>®</sup> relies on a comprehensive set of guidelines for level of care placement, continued stay, and transfer/discharge of patients with addiction, including those with co-occurring conditions. The ASAM Criteria<sup>®</sup> uses a multidimensional patient assessment to direct medical management and the structure, safety, security, and intensity of treatment services. Detailed information about The ASAM Criteria<sup>®</sup> is available on the [ASAM website](#).

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<sup>3</sup> W&I 14184.402(e)(1)

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Drug Medi-Cal Organized Delivery System (DMC-ODS) counties have implemented The ASAM Criteria© for assessment and level of care determination purposes. To connect directly with a [DMC-ODS county](#) to learn from their experience with implementing The ASAM Criteria©, please refer to this [contact list](#). A publicly available web-based tool offering preliminary level of care recommendations based on limited information, developed by the University of California, Los Angeles Integrated Substance Abuse Program on behalf of DHCS, is available on the [DHCS website](#). A publicly available resource co-developed by ASAM that offers preliminary level of care recommendations is available on the [Shatterproof website](#). In addition, ASAM developed the [ASAM CONTINUUM Triage \(CO-Triage\)](#), an initial provisional referral tool for preliminary level of care recommendations. None of these preliminary level of care recommendation or screening tools are a substitute for a comprehensive ASAM assessment.

**COMPLIANCE:**

Effective January 1, 2022, DMC-certified providers shall utilize the criteria above, and any updates to the criteria above, when providing covered SUD treatment services to DMC beneficiaries.<sup>4</sup>

Questions regarding this BHIN may be directed to [CountySupport@dhcs.ca.gov](mailto:CountySupport@dhcs.ca.gov).

Sincerely,

Original signed by

Shaina Zurlin, PsyD, LCSW, Chief  
Medi-Cal Behavioral Health Division

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<sup>4</sup> W&I, § 14184.402(i)