

Coordinated Care Initiative Update

*Stakeholder Advisory Committee (SAC) Meeting
December 3, 2014*



Today's Update

- CCI/CMC Plan Readiness
- January Enrollment

CCI & Cal MediConnect Plan Readiness

- **Alameda County:** CCI will not move forward.
 - Consensus decision with Alameda Alliance for Health, local stakeholders.
 - Allows Alameda Alliance for Health to focus on financial issues and serving current beneficiaries.
- **Orange County:** Cal MediConnect passive enrollment to begin in August 2015.
 - Allows for CalOptima plan readiness and appropriate beneficiary noticing.

January Enrollment - 1

- January has a unique enrollment into Cal MediConnect with several groups enrolling.
 - Beneficiaries with January birthdays
 - Beneficiaries enrolled in DSNPs associated with Cal MediConnect plans
 - Medicare Part D LIS re-assignees
 - Santa Clara County
- Approximately 70,500 people in Los Angeles.
- Beneficiaries will receive 90, 60, and 30-day notices.

January Enrollment - 2

- Working with county partners to inform them of the January enrollment wave through our outreach.
- Working with local HICAP and Ombudsman program to ensure they have the information they need to support the January enrollees.
 - Additional funding for Ombuds
- Working with Health Care Options to increase staffing and ensure that call center representatives are well trained on the enrollment wave and it's unique set of enrollees.
- DHCS Strike Team gearing up to support case work and case management.

January Enrollment Tele Town Halls

- Three town halls were conducted by DHCS to reach the large January group of beneficiaries enrolling.
 - November 12th – LIS re-assignees
 - November 18th – January Birthdays
 - November 20th – DSNP Crosswalk
- Specific information about why each group is enrolling in January 2015 will be covered.

Emphasis on Care Coordination

- DHCS is working closely with plans to track their efforts to reach and engage consumers.
- DHCS and CMS are analyzing HRA completion data to determine the best way to present it publicly.
- DHCS is working with plans to ensure LTSS providers are included in Individual Care Plans for high-risk beneficiaries receiving LTSS.
- In preparation for January, DHCS is monitoring plan staffing levels.
- DHCS will publish clarifying guidance to ensure beneficiaries continue receiving treatment from any in-network providers.
- DHCS is hosting a provider summit in LA County to discuss integrated care, engaging consumers, and continuity of care.