



**Medi-Cal Home and Community-Based Services Resource List
Fresno County
October 1, 2020 version**

The Medi-Cal program offers a number of home- and community-based services to support individuals with Medi-Cal, particularly around transitions home following a stay in an acute or long-term care facility. This resource guide has information about Medi-Cal managed care plans, providers, and agencies in your county that can arrange or provide home and community-based services. Some services may be accessed concurrently with others. Below you will find descriptions of the various Medi-Cal home and community-based services, including enrollment processes, as well as contacts for how to access services in your county. We encourage use of these services to help support Californians during the COVID-19 pandemic.

This resource guide was last updated October 1, 2020 and may not be comprehensive. To update this guide, contact info@calduals.org. Not all programs may have immediate availability. Please contact the organization to learn more.

Medi-Cal Managed Care Plans:

Medi-Cal Managed Care plans have established networks of providers, including doctors, hospitals, and other providers. Managed care benefits include outpatient services, hospitalization, emergency services, preventive services, rehabilitative services, preventive services, mental health services, transportation, and hospice and palliative care. Additional services are available through Fee-For-Service (FFS) Medi-Cal.

Most Medi-Cal beneficiaries in Fresno County are required to enroll in Medi-Cal managed care. Exceptions include individuals dually eligible for Medicare and Medi-Cal, as well as individuals in long-term stays at skilled nursing facilities (generally over 60 days).

For individuals being discharged from hospitals, Medi-Cal managed care plans coordinate with hospital discharge planners on available options, including services available at the individual's home, community settings, and institutional settings.

To enroll in a Medi-Cal managed care plan, or change plans, call Health Care Options at 1-800-430-4263.

Medi-Cal Managed Care Concurrent Program Enrollment		
Program	Yes	No
PACE		X
IHSS	X	
CBAS	X	
1915(c) Waivers	X	
Medi-Cal Fee-For-Service		X



Medi-Cal Managed Care Plan		
MCP	Phone Number	Website
Anthem Blue Cross Partnership Plan	(800) 407-4627	https://www.anthem.com/ca/medicaid/
CalViva Health	(888) 893-1569	https://www.calvivahealth.org/

Program of All-Inclusive Care for the Elderly (PACE):

The PACE model of care provides a comprehensive medical/social service delivery system using an interdisciplinary team approach in a PACE Center or that provides and coordinates all needed preventive, primary, acute and long-term care services. Services are provided to older adults who would otherwise reside in nursing facilities. The PACE model helps eligible individuals remain independent and in their homes for as long as possible. To be eligible, a person must be 55 years or older, reside in a PACE service area, be determined eligible at the nursing home level of care by the Department of Health Care Services, and be able to live safely in their home or community at the time of enrollment. To enroll in PACE, Medi-Cal beneficiaries should contact one of the PACE Organizations listed below.

PAC Concurrent Program Enrollment		
Program	Yes	No
Any other Medi-Cal Managed Care Plan		X
PACE		X
IHSS		X
CBAS		X
1915(c) Waivers		X
Medi-Cal Fee-For-Service		X

PACE Plan		
PACE Plan	Phone Number	Website
Fresno PACE	(559) 400-6420	https://www.fresnopace.org/
Sequoia PACE	(800) 637-3187	https://welbehealth.com/

In-Home Supportive Services (IHSS) Program:

In-Home Supportive Services (IHSS) is a Medi-Cal based program that assists eligible low-income aged, blind, and disabled persons, including children, who are at risk for out-of-home placement, to remain safely at home by providing payment for care provider services. IHSS is considered an alternative to out-of-home care, such as



nursing homes or board and care facilities. The types of services that can be authorized through IHSS are domestic and related services (such as housecleaning, meal preparation, laundry and grocery shopping), personal care services (such as bowel and bladder care, bathing, grooming and paramedical services), accompaniment to medical appointments, and protective supervision for the mentally impaired.

To request IHSS, please contact the Fresno County Department of Social Services.

IH Concurrent Program Enrollment		
Program	Yes	No
Medi-Cal Managed Care	X	
PACE		X
CBAS	X	
1915(c) Waivers	X	
Medi-Cal Fee-For-Service	X	

IHSS Provider			
IHSS Provider	Phone Number	Website	Contact
Fresno County Department of Social Services	(559) 600-6666	https://www.co.fresno.ca.us/departments/social-services/adult-services/in-home-supportive-services	https://www.co.fresno.ca.us/departments/social-services/contact-social-services

California Community Transitions (CCT):

CCT Lead Organizations serve eligible Medi-Cal beneficiaries of all ages, who have nursing level of care needs and have continuously resided in state-licensed health care facilities for a period of 90 consecutive days or longer, with at least one day paid by Medi-Cal. Facility stays for short-term rehabilitation services reimbursed by Medicare are not counted toward the 90-day required period. CCT Lead Organizations employ or contract with transition coordinators who work directly with willing and eligible individuals, support networks, and providers to obtain home and community based long-term services and supports required for individuals to maintain their health and welfare during and after transitioning to the community setting of their choice.



To enroll in CCT, Medi-Cal beneficiaries should contact Libertana Home Health, the Lead Organization in Fresno County, for assistance.

CC Concurrent Program Enrollment		
Program	Yes	No
Medi-Cal Managed Care	X	
PACE		X
IHSS	X	
CBAS	X	
1915(c) Waivers	X	
Medi-Cal Fee-For-Service	X	

CCT Lead Organization			
CCT Lead Organization	Phone Number	Website	Contact
Libertana Home Health	(800) 750-1444	https://www.libertana.com/california-community-transitions	info@libertana.com

Multipurpose Senior Services Program (MSSP):

MSSP provides both social and health care management services to assist frail individuals aged 65 or older to remain in their own homes and communities. To be eligible for MSSP, these individuals must meet the criteria for skilled nursing facility care and live within an MSSP site area. The Program's goal is to prevent or delay institutionalization through ongoing care management, using available community services and resources, and purchasing needed services when they are not already available. The total annual combined cost of care management and other services must be lower than the cost of receiving skilled nursing facility care.

To enroll in MSSP, Medi-Cal beneficiaries can begin the application process, or request to be put on a waitlist, by contacting the Fresno-Madera Area Agency on Aging.

M Concurrent Program Enrollment		
Program	Yes	No
Medi-Cal Managed Care	X	
PACE		X
IHSS	X	
CBAS	X	
Other 1915(c) Waivers		X
Medi-Cal Fee-For-Service	X	



MSSP Site			
MSSP Site	Phone Number	Website	Contact
Fresno-Madera Area Agency On Aging	(559) 214-0299	https://fmaaaa.org/	https://fmaaaa.org/contact-us/

Home and Community-Based Alternatives (HCBA) Waiver:

The HCBA Waiver provides care management services to persons at risk for nursing home or institutional placement. The care management services are provided by a multidisciplinary care team comprised of a nurse and social worker. The care management team coordinates Waiver and State Plan services (e.g., medical, behavioral health, In-Home Supportive Services, etc.), and arranges for other available long-term services and supports available in the local community. Care management and Waiver services are provided in the Participant's community-based residence. This residence can be privately owned, secured through a tenant lease arrangement, or the residence of a Participant's family member.

To enroll in the HCBA waiver, Medi-Cal beneficiaries should complete an application for the HCBA Waiver program, and submit it to the local HCBA Waiver Agency, Libertana Home Health. The waiver application form can be found on the Waiver Agency's website.

Program	Concurrent Program Enrollment	
	Yes	No
Medi-Cal Managed Care	X	
PACE		X
IHSS	X	
CBAS	X	
Other 1915(c) Waivers		X
Medi-Cal Fee-For-Service	X	

HCBA Waiver Agency			
HCBA Waiver Agency	Phone Number	Website	Contact
Libertana Home Health	(800) 750-1444	https://www.libertana.com/hcba	info@libertana.com



Assisted Living Waiver (ALW):

The ALW Program is designed to assist Medi-Cal beneficiaries to remain in their community as an alternative to residing in a licensed health care facility. The program provides specified benefits to eligible seniors and persons with disabilities. Medi-Cal reimburses for the services provided to residents enrolled in the ALW; however, the resident is responsible to pay for their own room and board.

ALW eligible individuals are those who are enrolled in Medi-Cal and meet the level of care provided in a nursing facility due to their medical needs. Individuals with Medi-Cal benefits that include a share of cost may not be enrolled in the ALW. Determination of care needs is done by registered nurses (RN) employed by a Care Coordination Agency (CCA).

To enroll in ALW, Medi-Cal beneficiaries should contact one of the agencies below.

AL Concurrent Program Enrollment		
Program	Yes	No
Medi-Cal Managed Care	X	
PACE		X
IHSS		X
CBAS		X
Other 1915(c) Waivers		X
Medi-Cal Fee-For-Service	X	

ALW Care Coordination Agencies (CCA)			
ALW CCA	Phone Number	Website	Contact
All Hours Adult Care	(844) 657-4748	https://www.allhoursadultcare.com/	info@allhoursadultcare.com
Libertana Home Health Care	(800) 750-1444	https://www.libertana.com/	info@libertana.com
Star Nursing, Inc.	(916) 542-1445	http://app.starnursing.com/assisted-living-waiver-program-alwp/	care@starnursing.com
NorCal Care Coordinator Agency	(916) 385-2784 (925) 519-6100 (916) 385-2785	https://norcalcca.com/	https://norcalcca.com/contact/

Assisted Living Waiver (ALW) Residential Care Facility (RCFE)	
ALW RCFE	Phone Number
Attentive Senior Care LLC	(559) 449-3566
Backer Senior Care Home	(559) 443-1887
Belmar Villa LLC	(559) 486-5977
Blossom Creeks Assisted Living	(559) 598-9515



Assisted Living Waiver (ALW) Residential Care Facility (RCFE)	
ALW RCFE	Phone Number
Dignity Care Home	(559) 385-7115
Everspring Retirement Home	(559) 392-0393
Fresno Guest Home I	(559) 434-1839
Fresno Guest Home II	(559) 299-0867
Fresno Guest Home III	(559) 298-5815
Fresno Guest Home IV	(559) 434-1839
Fresno Guest Home IX	(559) 434-4621
Fresno Guest Home V	(559) 434-1839
Fresno Guest Home VI	(559) 298-4746
Fresno Guest Home VII	(559) 434-1839
Fresno Guest Home VIII	(559) 434-1839
Fresno Guest Home X	(559) 434-1839
Fresno Guest Home XI	(559) 434-1839
Ideal Care Centers	(559) 275-2488
Mums Home Sweet Home	(559) 299-7520
Mums Home Sweet Home 2	(559) 299-7892
Rehab of Fresno Assisted Living	(559) 268-5362
Rose Meadow Manor	(559) 840-1991
Twilight Haven	(559) 251-8417
Victoria's Care Home, Inc.	(559) 495-9859
Victoria's Care Home, Inc.	(559) 960-3789
Victoria's Care Home, Inc.	(559) 960-3789

Community-Based Adult Services (CBAS):

CBAS offers services to eligible older adults and/or adults with disabilities to restore or maintain their optimal capacity for self-care and delay or prevent inappropriate or personally undesirable institutionalization.

CBAS is an alternative to institutionalization for individuals who are capable of living at home with the aid of appropriate health, rehabilitative, personal care, and social services. Each CBAS center has a multidisciplinary team of health professionals who conduct a comprehensive assessment of each potential participant to determine and plan services needed to meet the individual's specific health and social needs. Services provided include the following: professional nursing services, physical, occupational, and speech therapies; mental health services; therapeutic activities; social services; personal care; meals and nutritional counseling; and transportation to and from the participant's residence.

CBAS Temporary Alternative Services (TAS) represent a short-term, modified service delivery approach that allows certified CBAS providers to deliver essential services to participants most at risk during the COVID-19 outbreak. CBAS providers who are



approved for CBAS TAS will be allowed to provide limited individual in-center activities, as well as telephonic, telehealth and in-home services to CBAS participants.

CBAS is a Medi-Cal Managed Care benefit available to eligible Medi-Cal beneficiaries enrolled in Medi-Cal Managed Care. Eligibility to participate in CBAS is determined by the beneficiary's Medi-Cal Managed Care Plan. CBAS also remains a Medi-Cal fee-for-service benefit for a small percentage of individuals who are exempt from Medi-Cal managed care enrollment.

Medi-Cal beneficiaries should begin the CBAS enrollment process by contacting the CBAS center (listed below) from which they would like to receive services. Beneficiaries can also begin the CBAS enrollment process by contacting their Medi-Cal managed care plan.

CBS Concurrent Program Enrollment		
Program	Yes	No
Medi-Cal Managed Care	X	
PACE		X
IHSS	X	
1915(c) Waivers	X	
Medi-Cal Fee-For-Service	X	

CBAS Center		
CBAS Center	Phone Number	Website/Email
Fresno CBAS Center	(559) 512-2227	www.fresnocommunitybasadultservices.com
Adult Day Health Care of Fresno and Clovis	(559) 227-8600	www.adhcfresnoclovis.com
Guardian Angel's Adult Day Health Care	(559) 492-2876	http://guardianangelsadhc.org
Heritage Adult Day Health Care Center	(559) 222-0304	heritageadh@yahoo.com
Heritage West	(559) 261-0707	heritage.west@yahoo.com
Valley Adult Day Health Care Center	(559) 454-0386	http://www.valleyadultfresno.com/

Other Related Resources Contact Information:

Related Resources			
Related Resource	Phone Number	Website	Contact
Fresno-Madera Area Agency On Aging	(559) 214-0299	https://fmaaa.org/contact-us/	https://fmaaa.org/



Fresno County Department of Public Health	(559) 600-3200	https://www.co.fresno.ca.us/departments/public-health	https://www.co.fresno.ca.us/departments/public-health/contact-public-health
Valley Caregiver Resource Center	(800) 541-8614	www.valleycrc.org	https://valleycrc.org/contact-us/

Hospitals in Fresno County:

Hospitals	
Hospital	Phone Number
Adventist Health Reedley	(559) 638-8155
Adventist Health Selma	(559) 891-1000
Clovis Community Medical Center	(559) 324-4000
Coalinga Regional Medical Center	(559) 935-6400
Community Regional Medical Center	(559) 459-6000
Fresno Heart And Surgical Hospital	(559) 433-8000
Fresno Surgical Hospital	(559) 431-8000
Kaiser Foundation Hospital - Fresno	(559) 448-4500
Saint Agnes Medical Center	(559) 450-2198
San Joaquin Valley Rehabilitation Hospital	(559) 436-3600

Nursing Facilities in Fresno County:

Nursing Facilities	
Nursing Facilities	Phone Number
Bethel Lutheran Home, Inc.	(559) 449-3566
California Home For The Aged, Inc.	(559) 443-1887
Coalinga Regional Medical Center Dp/Snf	(559) 486-5977
Community Subacute And Transitional Care Center	(559) 598-9515
Dycora Transitional Health - Clovis	(559) 385-7115
Dycora Transitional Health - Fowler	(559) 392-0393
Dycora Transitional Health - Fresno	(559) 434-1839
Dycora Transitional Health - Manchester	(559) 299-0867
Dycora Transitional Health - Memory Care Of Fresno	(559) 298-5815
Dycora Transitional Health - Reedley	(559) 434-1839
Dycora Transitional Health - Sanger	(559) 434-4621
Evergreen Care Center	(559) 434-1839
Fowler Care Center	(559) 298-4746



Nursing Facilities	
Nursing Facilities	Phone Number
Fresno Nursing Center	(559) 434-1839
Fresno Postacute Care	(559) 434-1839
Healthcare Centre Of Fresno	(559) 434-1839
Horizon Health And Subacute Center	(559) 434-1839
Kingsburg Center	(559) 275-2488
Manning Gardens Care Center, Inc.	(559) 299-7520
North Pointe Healthcare Centre	(559) 299-7892
Oakwood Gardens Care Center	(559) 268-5362
Pacific Gardens Nursing And Rehabilitation Center	(559) 840-1991
Palm Village Retirement Community Health Care Ctr.	(559) 251-8417
Rolling Hills Care Center	(559) 495-9859
Sierra View Homes Inc.	(559) 960-3789
Sierra Vista Healthcare	(559) 960-3789
Sunnyside Convalescent Hospital	(559) 233-6248
The Terraces At San Joaquin Gardens Village	(877) 349-1708
Twilight Haven	(559) 251-8417
Valley Healthcare Center	(559) 251-7161
Veterans Home Of California - Fresno	(559) 493-4226
Willow Creek Healthcare Center	(559) 323-6200