

**Mental Health Services Act (MHSA) Performance Contract Review Report
AMENDED Solano County Program Review
May 4, 2021**

Finding #1: Solano County did not post a copy of the FY 2019-20 Annual Revenue and Expenditure Report (ARER) on the County's website within 30 days of submitting to the state. Specifically, the FY 2019-20 ARER link on the County's website is directed to the FY 2018-19 ARER. (California Code of Regulations, title 9, section 3510.010(b)(1)).

Recommendation #1: The County must post a copy of the FY 2020-21 ARER on the County's website within 30 days of submitting to the Department of Health Care Services (DHCS), and each subsequent ARER thereafter.

Finding #2: Solano County's approved FY 2019-20 Annual Update (Update) did not include corresponding expenditure plans. Specifically, the approved FY 2019-20 Update does not include a FY 2019-20 budget. (Cal. Code Regs., tit. 9, § 3310(c); Welfare and Institution (W&I Code) section 5847(e)).

Recommendation #2: The County must include a corresponding expenditure plan or budget worksheet for each MHSA component that corresponds to the same fiscal year in the approved FY 2020-23 Three-Year Program and Expenditure Plan (Plan) and FY 2021-22 Update and each subsequent Plan and Update thereafter.

Finding #3: Solano County lacked the Behavioral Health Director's signature date on the MHSA County Compliance Certification in the approved FY 2019-20 Update. (W&I Code section 5847(b)(8)).

Recommendation #3: The County must complete in its entirety the MHSA County Compliance Certification including the date of County Board of Supervisors adoption, Behavioral Health Director's signature and certification date in the approved FY 2020-23 Plans and FY 2021-22 Update.

Finding #4: Solano County lacked the Behavioral Health Director's signature date on the MHSA County Fiscal Accountability Certification in the approved FY 2019-20 Update. (W&I Code section 5847(b)(9)).

Recommendation #4: The County must complete in its entirety the MHSA County Fiscal Accountability Certification including applicable fiscal dates, Behavioral Health Director's signature and certification date as well as the County Auditor-Controller's signature and certification date.

Finding #5: Solano County did not provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category in the approved FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3650(a)(3); W&I Code section 5847(e)).

Recommendation #5: The County must provide an estimate of the number of FSP clients to be served in each age group: children (0-15 years), transitional age youth

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(16-25 years), adult (26-59 years), and older adult (60+ years) for each fiscal year in the approved FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.

SUGGESTED IMPROVEMENT

Item #1: MHSA Plans and Updates

Suggested Improvement #1a: DHCS recommends the County identify the County's threshold language as Spanish in the County demographics section of the approved Plans and Updates.

Suggested Improvement #1b: DHCS recommends the County include a description of training provided to participants in the Community Program Planning Process (CPPP) in the approved Plans and Updates.

Suggested Improvement #1c: DHCS recommends the County include in the approved Plans and Updates a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that specifies meaningful stakeholder involvement on:

- Mental health policy
- Monitoring
- Quality improvement
- Evaluation
- Budget allocations

Suggested Improvement #1d: DHCS recommends the County present the MHSA components in the following order: CPPP, Community Services and Support (CSS), PEI, Innovation (INN), Workforce, Education and Training (WET), and Capital Facilities and Technological Needs (CFTN) in the approved Plans and Updates.

TECHNICAL ASSISTANCE

The Findings and Suggested Improvements outlined above pertain to the approved FY 2019-20 Update. The following items represent a list of technical assistance provided to the County during the review call on May 4, 2021 and pertain specifically to inconsistencies and clarity issues identified in the approved FY 2017-20 Plan. All Findings, Suggested Improvements and Technical Assistance items on this Performance Contract Review report must be addressed by the County in all future Plans and Updates.

#1: The approved FY 2020-23 Plan and FY 2021-22 Update must include documentation of achievement in performance outcomes for CSS, PEI and INN.

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(W&I Code section 5892(g)).

#2: The approved FY 2020-23 Plan and or FY 2021-22 Update must include an Annual PEI Report using the previous fiscal year's data. (Cal. Code Regs., tit. 9, § 3560.010(a)(2)).

#3: The approved FY 2020-23 Plan and FY 2021-22 Update must specify for each Stigma and Discrimination Reduction Program the methods and activities to be used to change attitudes, knowledge, and or behavior regarding being diagnosed with mental illness, having mental illness and or seeking mental health services. (Cal. Code Regs., tit. 9, § 3755(f)(3)).

SUMMARY

The Department of Health Care Services' MHSA Program Monitoring Unit conducted a review of Solano County Behavioral Health Services' approved FY 2017-20 Plan and FY 2019-20 Update on May 4, 2021.

There were notable reporting improvements between the County's approved FY 2017-20 Plan and FY 2019-20 Update such as the inclusion of required PEI reporting information and previous fiscal years data to measure achievement of performance outcomes. The County also reported target population participation in the CPPP, which included areas of improvement. As part of this review, the County compared stakeholder participation in the CPPP and County demographic data to evaluate whether stakeholder participation reflects the diversity of the County. Additionally, the County clearly identifies local unserved/underserved communities as Latino, Filipino and LGBTQ by utilizing County penetration rate data. Lastly, the County's MHSA Issue Resolution Process Policy & Procedure and MHSA Issue-Suggestion Form are accessible on the County's website.

Solano County was able to adapt to telehealth services quickly, including training staff on this method of service delivery as a result of the COVID-19 public health emergency. For those clients where telehealth was not feasible, the County worked to maintain a sense of normalcy and consistency by encouraging providers to continue seeing clients in person while taking appropriate safety precautions. Additionally, the County has implemented changes to their contracts to ensure deliverables are meaningful and appropriately tracked. The community-based mobile crisis services has recently been implemented in Solano County and operational Monday through Friday from 11:00am to 10:00pm with the hope of expanding to weekends.

One of Solano County's challenges includes mitigating barriers for access to telehealth services for the unserved and underserved communities, including school-based services for children and youth during distance learning. Other challenges the County faces are limited availability of local community-based organizations when trying to

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implement new programs, difficulty in recruiting and staffing psychiatrists, and adequate trained staff to ensure accurate data collection.