

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

1.	County/City:	Madera County
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	February 1, 2022
4.	Name of Preparer:	-
5.	Preparer Contact Email:	-
6.	Preparer Contact Telephone:	-

	A	B	C	D
#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	1	Madera County's adopted Fiscal Year (FY) 2017-20 Three Year Plan (Plan) and FY 2019-20 Annual Update (Update) does not contain a budget summary for each fiscal year, including the total budgeted for each funding category of Community Services Support (CSS), Prevention Early Intervention (PEI), Innovation (INN), Workforce Education and Training (WET), Capital Facilities (CF), and Technological Needs	1) The County must include a budget summary each fiscal year, including the total budgeted for each funding category of CSS, PEI, INN, WET, CF, and TN in each subsequent adopted Plan and Update thereafter.	1) timeline for implementation and/or completion of actions: FY22.23 update is scheduled to enter the public comment phase in the coming days, for this reason, we will aim for completion of this finding in the next 3-year plan. Completion Date: 07/01/23 P&P Completion Date: 12/31/22. 2) proposed (or actual) evidence of correction to be submitted to DHCS:

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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		<p>(TN). (Welfare and Institution Code (W&I Code) section 5847(e); California Code of Regulations, title 9, sections 3650(a)(6)(c), 3755(l), 3930(d), 3820(e) (Cal. Code Regs., tit. 9,); Information Notice (IN) 08-09 Enclosure 1, 2, & 3; Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions; MHSOAC FY 2015 through 2016 MHSA Update Instructions).</p>		<p>a. Madera County Behavioral Health will strategize and plan to meet the goal of including budget summary for each fiscal year to include the total budgeted for each funding category in its plan updates and every subsequent Plans and Updates thereafter.</p> <p>Evidence of this will be the next 3-year plan for FY23-26.</p> <p>07/01/22 County Update: Partially met, we provided a cost per person for CSS & PEI not INN (Pg. 66 & 94)</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure a budget summary is included in each Plan and Update, including the total budgeted for each funding category.</p>

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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8.	2	Madera County did not report the cost per person for CSS, PEI, and INN services/programs in the adopted FY 2019-20 Update. (W&I Code section 5847(e); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (p 4-5)).	The County must report the cost per person for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.	<p>1) timeline for implementation and/or completion of actions: FY22.23 update is scheduled to enter the public comment phase in the coming days, for this reason, we will aim for completion of this finding in the next 3-year plan.</p> <p>Completion Date: 07/01/23</p> <p>P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS:</p> <ul style="list-style-type: none"> a. Madera County Behavioral Health will strategize and plan to meet the goal of including cost per person information for CSS, PEI, and INN programs in its plan updates and each subsequent plans and updates thereafter.

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

	A	B	C	D
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				<p>Evidence of this will be the information for each CSS, PEI and INN programs noting the cost per person on the next 3-year plan for FY23-26.</p> <p>07/01/22 County Update: Partially met, we provided a cost per person for CSS & PEI not INN (Pg. 66 & 94)</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure the cost per person for CSS, PEI, and INN programs is included in each Plan and Update.</p>
9.	3	Madera County did not identify each Program funded with PEI funds as a Prevention, Early Intervention, Outreach for Increasing Recognition of Early Signs of Mental Illness, Stigma and	The County must identify each Program funded with PEI funds as a Prevention, Early Intervention, Outreach for Increasing Recognition of Early Signs of Mental Illness, Stigma and Discrimination Reduction, Access and Linkage to Treatment,	1) timeline for implementation and/or completion of actions: FY22.23 update is scheduled to enter the public comment phase in the coming days, for this reason, we will aim for completion of this finding in the next 3-year plan.

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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		<p>Discrimination Reduction, Access and Linkage to Treatment, Improve Timely Access to Services for Underserved Populations or Suicide Prevention (optional). (Cal. Code Regs., tit. 9, § 3755(1)(2)).</p>	<p>Improve Timely Access to Services for Underserved Populations, or Suicide Prevention (optional); in each subsequent adopted Plan and Update thereafter.</p>	<p>Completion Date: 07/01/23 P&P Completion Date: 12/31/22. 2) proposed (or actual) evidence of correction to be submitted to DHCS: a. Each program funded with PEI funds will clearly indicate which type of service it provided as: Prevention, Early Intervention, Outreach for Increasing Recognition of Early Signs of Mental Illness, Stigma and Discrimination Reduction, Access and Linkage to Treatment, Improve Timely Access to Services for Underserved Populations, or Suicide Prevention (optional), in its plan updates and each subsequent plans and updates thereafter.</p>

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

	A	B	C	D
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				<p>Evidence of this will be the addition of type of service for each PEI funded program in the next 3-year plan for FY23-26.</p> <p>07/01/22 County Update: Partially met (Pg. 94).</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure each Program funded with PEI funds is identified as a Prevention, Early Intervention, Outreach for Increasing Recognition of Early Signs of Mental Illness, Stigma and Discrimination Reduction, Access and Linkage to Treatment, Improve Timely Access to Services for Underserved Populations, or Suicide Prevention (optional); in each Plan and Update.</p>

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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10.	4	Madera County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3300(c); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).	The County must include a description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.	<p>1) timeline for implementation and/or completion of actions: FY22.23 update is scheduled to enter the public comment phase in the coming days, for this reason, we will aim for completion of this finding in the next 3-year plan.</p> <p>Completion date: 07/01/23</p> <p>P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS:</p> <ul style="list-style-type: none"> a. Madera County Behavioral Health will include narrative descriptions of the training provided to participants during the CPPP process in its plan updates and each subsequent plans and updates thereafter.

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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				<p>Evidence of this will be the addition of narrative descriptions of the trainings provided to participants during the CPPP process to the next 3-year plan for FY23-26.</p> <p>07/01/22 County Update: We provided a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) (Pg. 14).</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure a description of the training provided to participants in the CPPP is included in each Plan and Update.</p>
11.	5	Madera County's adopted FY 2019-20 Update did not include a description of how stakeholder involvement demonstrates a partnership with	The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful	1) timeline for implementation and/or completion of actions: FY22.23 update is scheduled to enter the public comment phase in the coming days, for this reason, we will aim for

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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		<p>constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on: mental health policy, monitoring, quality improvement, evaluation, and budget allocations. The County's adopted FY 2019-20 Updated did include a description of stakeholder involvement in the program planning and implementation process. (W&I Code section 5848(a); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).</p>	<p>stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.</p>	<p>completion of this finding in the next 3-year plan.</p> <p>Completion date: 07/01/23</p> <p>P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS:</p> <ul style="list-style-type: none"> a. Behavioral Health Services will include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the planning and implementation process in its plan updates and each subsequent plans and updates thereafter. <p>Evidence of this will be the addition of description regarding constituent and stakeholder</p>

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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				<p>involvement throughout the planning and implementation process to the next 3-year plan for FY23-26.</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations is included in each Plan and Update.</p>
12.	6	Madera County's adopted FY 2017-20 Plan and FY 2019-20 Update did not	The County must include a narrative description of the stakeholders who participated in	1) timeline for implementation and/or completion of actions:

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

#	A Finding #	B Finding	C Recommendation	D Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
		<p>contain a narrative description of the stakeholders who participated in the local review process in enough detail to establish that the required stakeholders were included and reflected the diversity of the County. (W&I Code section 5848; Cal. Code Regs., tit. 9, §§ 3315, 3300; MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions).</p>	<p>the local review process in enough detail to establish that the required stakeholders were included and reflected the diversity of the County in each subsequent adopted Plan and Update thereafter.</p>	<p>FY22.23 update is scheduled to enter the public comment phase in the coming days, for this reason, we will aim for completion of this finding in the next 3-year plan.</p> <p>Completion date: 07/01/23</p> <p>P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS:</p> <ul style="list-style-type: none"> a. Behavioral Health Services will ensure narrative descriptions detail how the stakeholders who participated in the local review process reflect the diversity of the County in its plan updates and each subsequent plans and updates thereafter.

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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				<p>Evidence of this will be the addition of narrative description to the next 3-year plan for FY23-26 and participant demographic data collected during the corresponding review process.</p> <p>07/01/22 County Update: We provided a narrative description of the stakeholders who participated in the local review process in enough detail to establish that the required stakeholders were included and reflected the diversity of the County (Pg. 22).</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure a narrative description of the stakeholders who participated in the local review process is included in enough detail to establish that the required stakeholders were</p>

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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				included and reflected the diversity of the County, in each Plan and Update.
13.	7	Madera County's adopted FY 2017-20 Plan and FY 2019-20 Update did not include documentation that the Board of Supervisors adopted the Plan or Update and the date of that adoption. (W&I Code section 5847(a); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 6); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 5)).	The County must include documentation that the Board of Supervisors adopted the Plan or Update and the date of that adoption in each subsequent adopted Plan and Update thereafter.	<p>1) timeline for implementation and/or completion of actions: Completion date: 07/01/22 P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS: a. Documentation to demonstrate the Board of Supervisors adoption and the date of adoption will be clearly included in the FY22.23 plan update and each subsequent plan and Update thereafter.</p> <p>Evidence of Board of Supervisor adoption and date of adoption will be part of the FY22.23 MHSA plan update.</p>

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				<p>07/01/22 County Update: We provided documentation that the Board of Supervisors adopted the update and the date of that adoption (Pg. 5).</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure a documentation that shows that the Board of Supervisors adopted the Plan or Update and the date of that adoption is included in each Plan and Update.</p>
14.	8	Madera County did not include any substantive written recommendations for revisions received during the 30-day comment period in either the adopted FY 2017-20 Plan or FY 2019-20 Update. (W&I Code section 5848(b)).	The County must include any substantive written recommendations for revisions received during the 30-day comment period in each subsequent adopted Plan and Update thereafter. If no recommendations for revisions received, identify no recommendations received in the Plan or Update.	<p>1) timeline for implementation and/or completion of actions:</p> <p>Completion date: 07/01/22</p> <p>P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS:</p>

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				<p>a. Any substantive written recommendation for revisions received during the 30-day comment period will be included in its plan updates and subsequent plans and updates thereafter.</p> <p>Evidence of this will be the written recommendations received during the 30-day comment period in the FY22.23 MHSA plan update.</p> <p>07/01/22 County Update: We included written recommendations for revisions received during the 30-day comment period (Pg. 64).</p> <p>b. County will develop Policy and Procedures (P&Ps) to ensure substantive written recommendations, or lack thereof, are included in each Plan and Update.</p>

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

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15.	9	Madera County did not include a description of any substantive changes made to the adopted FY 2017-20 Plan or FY 2019-20 Update that was circulated. (Cal. Code Regs., tit. 9, § 3315(a)(4); MHSOAC FY 2015-2016 MHSA Plan Instructions (pg 4)).	The County must include a description of any substantive changes made to each subsequent adopted Plan and Update thereafter that was circulated. If no changes made, identify no changes made in the Plan or Update.	<p>1) timeline for implementation and/or completion of actions: Completion date: 07/01/22 P&P Completion Date: 12/31/22.</p> <p>2) proposed (or actual) evidence of correction to be submitted to DHCS: <ul style="list-style-type: none"> a. A description of any substantive changes made and circulated will be part of its plan updates and subsequent plans and updates thereafter. </p> <p>Evidence of this will be the narrative description of changes in the FY22.23 MSHA plan update.</p> <p>07/01/22 County Update: We included a description of any substantive changes made to the adopted update that was circulated Pg. 64).</p>

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				<p>b. County will develop Policy and Procedures (P&Ps) to ensure a description of substantive changes, or lack thereof, made to each subsequent adopted Plan and Update thereafter that was circulated are included in each Plan and Update.</p>

Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop-down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to MHSA@dhcs.ca.gov.