

**Mental Health Services Act (MHSA) Performance Contract Review Report
Modoc County Program Review
July 27, 2021**

Finding #1: Modoc County did not submit the FY 2019-20 Annual Revenue and Expenditure Report (ARER) by January 31st following the end of the fiscal year. (California Code of Regulations, title 9, section 3510(a)).

Recommendation #1: The County must submit the FY 2020-21 ARER by January 31st following the end of the fiscal year to the Department of Health Care Services (DHCS) and for each subsequent ARER thereafter. Failure to submit the ARER in a timely manner may result in a withholding of twenty-five (25) percent of each monthly distribution to the County. (Cal. Code Regs., tit. 9, § 3510.005(d)).

Finding #2: Modoc County's FY 2019-20 ARER was not posted to the county's website. (Cal. Code of Regs. tit. 9, § 3510.010(b)(1); Welfare and Institutions Code (W&I) section 5899)).

Recommendation #2: The County must post a copy of the FY 2020-21 ARER on the County's website within 30 days of submitting to DHCS, and each subsequent ARER thereafter.

Finding #3: Modoc County's approved FY 2019-20 Annual Update (Update) did not include corresponding expenditure plans. Specifically, the approved FY 2019-20 Update did not include a budget for each MHSA component for each fiscal year. (Cal. Code Regs., tit. 9, § 3310(c); W&I Code section 5847(e)).

Recommendation #3: The County must include a corresponding expenditure plan or budget worksheet for each MHSA component that corresponds to the same fiscal year as the Update in the approved FY 2020-23 Plan and FY 2021-22 Update and each subsequent Plan and Update thereafter.

Finding #4: Modoc County did not include performance outcomes for Community Service and Support (CSS), Prevention and Early Intervention (PEI), and Innovation (INN) programs/services in the approved FY 2019-20 Update. (County Performance Contract (6)(A)(5)(d); W&I Code section 5848).

Recommendation #4: The County must include reports on the achievement of performance outcomes for CSS, PEI, and INN programs/services in the approved FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.

Finding #5: Modoc County did not report the cost per person for PEI and INN services/programs in the approved FY 2019-20 Update. (W&I Code section 5847(e)).

Recommendation #5: The County must report the cost per person for CSS, PEI, and INN programs in the approved FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.

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Finding #6: Modoc County did not include a description of County demographics, including, but not limited to: size of the County, threshold languages, unique characteristics, age, gender, race/ethnicity in the approved FY 2019-20 Update.

Recommendation #6: The County must include a description of County demographics, including, but not limited to: size of the County, threshold languages, unique characteristics, age, gender, race/ethnicity in the approved FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.

TECHNICAL ASSISTANCE

The Findings and Suggested Improvements outlined above pertain to the approved FY 2019-20 Update. The following items represent a list of technical assistance provided to the County during the review call on July 27, 2021 and pertain specifically to inconsistencies and clarity issues identified in the approved FY 2017-20 Plan. All Findings, Suggested Improvements and Technical Assistance items on this Performance Contract Review report must be addressed by the County in all future Plans and Updates.

- The approved FY 2020-23 Plan and FY 21-22 Update must include signed and dated County Certification and Fiscal Certification pages. (W&I Code section 5847(b)(8); W&I Code section 5847(b)(9); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions and FY 2015-2016 MHSA Update Instructions).
- The approved FY 2020-23 Plan and FY 21-22 Update must include evidence that the Board of Supervisors (BOS) adopted the Plan and Update and the date of that adoption. (W&I Code section 5847(a); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions and FY 2015-2016 MHSA Update Instructions).
- The approved FY 2020-23 Plan and FY 2021-22 Update must be submitted to DHCS and the Mental Health Services Oversight and Accountability Commission (MHSOAC) within 30 days of BOS adoption. (W&I Code section 5847(a)).
- The approved FY 2020-23 Plan must include an assessment of the County's capacity to implement mental health programs and services, to include the bilingual proficiency in threshold languages (Spanish) and provide percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to the percentage of the total population needing services and the total population being served. (Cal. Code Regs., tit. 9, § 3650(a)(5)(A); Cal. Code Regs., tit. 9, § 3650(a)(5)(B)).

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- The approved FY 2020-23 Plan must include an estimate of the number of FSP clients to be served in each age group: children (0-15 years), transitional age youth (16-25 years), adult (26-59 years), and older adult (60+ years) for each fiscal year. (Cal. Code Regs., tit. 9, § 3650(a)(3); W&I Code section 5847(e)).

SUMMARY

The Department of Health Care Services' MHSA Program Monitoring Unit conducted a review of Modoc County Behavioral Health Services' approved FY 2017-20 Plan and FY 2019-20 Update on July 27, 2021.

The County's approved FY 2019-20 Update included a well-organized and clear PEI Annual Report that provided easy to understand information. The County provides many combined PEI programs that provide an array of services including many programs that are provided through the education system. Specifically, the School Wide Positive Behavioral Intervention Services Program which has received positive feedback from the community. Additionally, the County's MHSA Issue Resolution Process is easily accessible on the County's website.

The County has been able to implement a new Promotores program that specifically provides services to Latino populations. The County had identified tremendous need for this program and since the implementation of the Promotores program there has been increased engagement with the Latino population. Additionally, the County has been able to utilize Workforce, Education and Training (WET) funding to assist clinical staff with furthering their education— specifically from a high school education to completing their Master's degree.

The County has faced challenges with COVID-19 and the impact on MHSA services/programs. Specifically, the County has noticed a decrease in group attendance as virtual meetings did not generate the same interest as face-to-face meetings. The County has started in-person groups again but are struggling on how to help improve attendance back to what it was pre-COVID. The County has also experienced a decrease in staff with many staff retiring at the same time. The County is currently interviewing for the vacant MHSA Coordinator position.