

**Mental Health Services Act (MHSA) Performance Contract Review Report
Nevada County Program Review
April 8, 2020**

FINDING #1: Nevada County lacked a description of innovation projects, including start dates, duration, and stakeholder process in the approved FY 2018-19 Annual Update (Update). (California Code of Regulations, title 9, section 3930(b)(c)).

Recommendation #1: The County must include a description of all innovation projects and address all components of Cal. Code Regs. tit 9, § 3930(b)(c) in the approved FY 2020-23 Three-Year Program and Expenditure Plan (Plan), FY 2020-21 Update, and each subsequent Plan and Update thereafter.

SUGGESTED IMPROVEMENTS

Item #1: MHSA Transparency and Consistency

Suggested Improvement #1: The Department of Health Care Services (DHCS) recommends the program names listed in the CSS, PEI, and INN components of the approved FY 2020-23 Plan, FY 2020-21 Update, and each subsequent Plan and Update thereafter, are consistent with the names in the approved ARER. The budget in the approved Plan and Update should be consistent with the approved ARER. If the program or service did not occur, report the program or service on the approved ARER and indicate zero expenditures. Any discrepancies or name changes must be explained in the approved Plan and Update.

Item #2: MHSA Policies and Procedures

Suggested Improvement #2: DHCS recommends updating the County's Policy and Procedure (P&P) 291.2, titled "Individual Treatment Plans – Development, Approvals, and Change Process", last revised on December 7, 2018. DHCS recommends identifying the specific staff member who is responsible for helping develop the treatment plan with the client and/or family member.

CONCLUSION

The Department of Health Care Services' MHSA Monitoring Unit conducted a review of the Nevada County Health and Human Services Agency-Behavioral Health Services MHSA program on April 8, 2020. Although COVID-19 has provided challenges, the County has been able to rapidly adapt to ensure continued access to services, The County is working diligently to integrate their children's services with the child welfare department and has created a homeless outreach and engagement team to include a Nurse Practitioner to reach underserved populations in the community. Significant challenges to the county include limited service providers, difficulty in attracting bilingual

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staff, and transportation of clients to services due to the county's small size and geographic isolation.