

**San Diego County Plan of Correction  
Per the County Performance Contract Review Report for Review Dates May 20, 2021**

Finding #, Suggested Improvement # or Technical Assistance #	Finding, Suggested Improvement or Technical Assistance	Recommendation # (State Corrective Action Step/Identify Timeline/and Evidence of Corrections/Mechanisms for Monitoring Effectiveness)		Comments/Notes  FOR DHCS USE ONLY
Finding #1	San Diego County did not provide the dates of the public hearing held by the local mental health board or commission in the adopted FY 2019-20 Annual Update (Update).	<p>Recommendation #1</p> <p>The County must provide the dates of the public hearing held by the local mental health board or commission in the adopted FY 2020-23 Three-Year Program and Expenditure Plan (Plan), FY 2021-22 Annual Update (Update) and each subsequent Plan and Update thereafter.</p>	<ul style="list-style-type: none"> <li>• The dates of the public hearings held by the local mental health board or commission will be included in the FY 2022-23 Annual Update and each subsequent Plan and Update thereafter.</li> <li>• The final FY 2020-23 Three Year Plan and FY 2021-22 Annual Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</li> <li>• The plan of correction will be reviewed during the completion of upcoming plans and updates to ensure compliance.</li> </ul>	The submitted plan is accepted.
Finding #2	San Diego County did not include a description of the training provided to participants in the Community Program Planning	<p>Recommendation #2: The County must include a description of the training provided to participants in the CPPP in the adopted FY 2020-23 Plan, FY 2021-22 Update and each</p>	<ul style="list-style-type: none"> <li>• San Diego County will include a description of the training provided to participants in the CPPP in the FY 2022-23 Annual Update and each subsequent Plan and Update thereafter.</li> </ul>	The submitted plan is accepted.

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	Process (CPPP) in the adopted FY 2019-20 Annual Update (Update).	subsequent Plan and Update thereafter.	<ul style="list-style-type: none"> <li>The final FY 2020-23 Three Year Plan and FY 2021-22 Annual Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</li> <li>The plan of correction will be reviewed during the completion of upcoming plans and updates to ensure compliance.</li> </ul>	
Finding #3	San Diego County did not specify the methods to be used to reach out and engage potential responders or the methods to be used for potential responders and public mental health service providers to learn together about how to identify and respond supportively to	Recommendation #3: The County shall specify the methods to be used to reach out and engage potential responders and the methods to be used for potential responders and public mental health service providers to learn together about how to identify and respond supportively to signs and symptoms of potentially serious mental illness for each Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the adopted FY	<ul style="list-style-type: none"> <li>San Diego County will specify the methods to be used to reach out and engage potential responders and the methods to be used for potential responders and public mental health service providers in the FY 2022-23 Annual Update and each subsequent Plan and Update thereafter.</li> <li>The final FY 2020-23 Three Year Plan and FY 2021-22 Annual Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</li> <li>The plan of correction will be reviewed during the completion of</li> </ul>	The submitted plan is accepted.

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	signs and symptoms of potentially serious mental illness for each Outreach for Increasing Recognition of Early Signs of Mental Illness Program (RE- 01 Independent Living Association) in the adopted FY 2019-20 Update.	2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.	upcoming plans and updates to ensure compliance.	
Finding #4	San Diego County did not explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment for each Access and	Recommendation #4: The County shall explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment and how the program will follow up with the referral to support engagement in treatment for each Access and Linkage to Treatment	<ul style="list-style-type: none"> <li>• San Diego County will explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment and how the program will follow up with the referral to support engagement in treatment for each Access and Linkage to Treatment Program.</li> <li>• This change will be incorporated in the FY 2022-23 Annual Update and</li> </ul>	The submitted plan is accepted.

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	<p>Linkage to Treatment Program (VF-01 Veterans &amp; Family Outreach Education/Courage to Call) or how each Access and Linkage to Treatment Program will follow up with the referral to support engagement in treatment in the adopted FY 2019-20 Update.</p>	<p>Program in the adopted FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.</p>	<p>each subsequent Plan and Update thereafter.</p> <ul style="list-style-type: none"> <li>The final FY 2020-23 Three Year Plan and FY 2021-22 Annual Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</li> <li>The plan of correction will be reviewed during the completion of upcoming plans and updates to ensure compliance.</li> </ul>	
<p>Finding #5</p>	<p>San Diego County's FY 2019-20 Annual Revenue and Expenditure Report (ARER) was inconsistent with the budget in the adopted FY 2019-20 Update. Specifically, the adopted FY 2019-</p>	<p>Recommendation #5: The County must ensure that the program names listed in the adopted FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter, are consistent with the names in the approved ARER. The budget in the adopted Plan and Update should be consistent with the</p>	<ul style="list-style-type: none"> <li>San Diego County submitted the final approved FY 2020-23 Three Year Plan. The programs that match the program names on FY 2020-21 ARER are included in Appendix A: MHSA Three Year Expenditure Plan (page 47).</li> <li>Effective FY 2020-21 ARER, if a program or service did not occur, San Diego County will report the</li> </ul>	<p>The submitted plan is accepted.</p>

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	<p>20 Update included a budget for Children's Full Service Partnership (FSP) Housing and Emergency Medical Technician (EMT) Mental Health Clinician Team, however, these programs were not included in the FY 2019-20 ARER to reflect expenditures spent.</p>	<p>approved ARER. If the program or service did not occur, report the program or service on the approved ARER and indicate zero expenditures. Any discrepancies or name changes must be explained in the adopted Plan and Update.</p>	<p>program or service in the ARER and indicate zero expenditures.</p> <ul style="list-style-type: none"> <li>○ The plan of correction has been implemented during the preparation of the FY 2020-21 ARER submitted on 01/31/22.</li> <li>○ The plan of correction will also be reviewed and implemented during the completion of future ARERs.</li> </ul>	
<p>Suggested Improvement #1</p>	<p>MHSA Plans and Updates</p>	<p>SI #1 Recommendation: The Department of Health Care Services (DHCS) recommends the County expand community group representation categories used in the CPPP to collect stakeholder demographic data (i.e. registration forms, surveys, etc.) to adults and seniors with severe mental illness; families of children,</p>	<ul style="list-style-type: none"> <li>● The County of San Diego will expand community group representation categories used in the CPPP to include adults and seniors with severe mental illness; families of children, adults, and seniors with severe mental illness; providers of services; law enforcement agencies; education; social services agencies; veterans; providers of alcohol and drug services; health care organizations;</li> </ul>	<p>The submitted plan is accepted.</p>

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		<p>adults, and seniors with severe mental illness; providers of services; law enforcement agencies; education; social services agencies; veterans; providers of alcohol and drug services; health care organizations; other specified important interests; and specific underserved and/or underserved populations as referenced in W&amp;I Code section 5848(a) in the adopted Plans and Updates. Specifically, social services agencies, providers of alcohol and drug services and health care organizations are not included in the adopted FY 2019-20 Update.</p>	<p>other specified important interests; and specific underserved and/or underserved populations as referenced in W&amp;I Code section 5848(a) in 2022 and thereafter.</p> <ul style="list-style-type: none"> <li>• In prior Annual Updates and Three-Year Plans, participants could identify if they were a behavioral health provider (inclusive of mental health and substance use disorder prevention or treatment providers). We will expand categories and include social service agency representation as a category.</li> <li>• In alignment with prior fiscal years, the FY 2022-23 MHSA Annual update with included information as requested will be submitted by November 2022.</li> <li>• The plan of correction will be reviewed during the completion of upcoming CPPPs to ensure compliance. The applicable documents will be included as an appendix in the FY 2022-23 Annual Update.</li> </ul>	

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Suggested Improvement #1a		SI #1a Recommendation: DHCS recommends the County include a description of challenges or barriers with each program and strategies to mitigate those challenges or barriers in the adopted Plans and Updates	<ul style="list-style-type: none"> <li>• The County of San Diego will include description of challenges or barriers, and strategies to mitigate those challenges or barriers in the FY 2022-23 Annual Update and each subsequent Plan and Update thereafter.</li> <li>• The final FY 2020-23 Three Year Plan and FY 2021-22 Annual Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</li> <li>• The plan of correction will be reviewed during the completion of upcoming plans and updates to ensure compliance.</li> </ul>	The submitted plan is accepted.
Technical Assistance #1		TA #1 Recommendation: The adopted FY 2020-23 Plan must include an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year.	<ul style="list-style-type: none"> <li>• The County of San Diego will include an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category in the FY 2022-23 Annual Update and each subsequent Plan and Update thereafter.</li> <li>• The final FY 2020-23 Three Year Plan and FY 2021-22 Annual</li> </ul>	The submitted plan is accepted.

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			<p>Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</p> <ul style="list-style-type: none"> <li>The plan of correction will be reviewed during the completion of upcoming plans and updates to ensure compliance.</li> </ul>	
Technical Assistance #2		<p>TA #2 Recommendation: The adopted FY 2020-23 Plan must include a narrative analysis of its assessment of its capacity to implement proposed programs of mental health needs of unserved, underserved and residents who qualify for MHSA services.</p>	<ul style="list-style-type: none"> <li>The County of San Diego will include a narrative analysis of assessment of capacity to implement proposed programs of mental health needs of unserved, underserved and residents who qualify for MHSA services in the FY 2022-23 Annual Update and each subsequent Plan and Update thereafter.</li> <li>The final FY 2020-23 Three Year Plan and FY 2021-22 Annual Update have been adopted by the San Diego County Board of Supervisors and no further revisions are possible.</li> <li>The plan of correction will be reviewed during the completion of</li> </ul>	The submitted plan is accepted.



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			upcoming plans and updates to ensure compliance.	