

**Yolo County MHSa Plan of Correction**  
**Per the County Performance Contract Review Report for Review Date(s) 06-08-2021**

| Finding #, Suggested Improvement # or Technical Assistance # | Finding, Suggested Improvement or Technical Assistance  | Recommendation # (State Corrective Action Step/Identify Timeline/and Evidence of Corrections/Mechanisms for Monitoring Effectiveness)   |  | Comments/Notes<br><br>FOR DHCS USE ONLY |
|--|---|---|--|---|
| Finding #1   | Yolo County's FY 2019-20 Annual Revenue and Expenditure Report (ARER) was not posted to the County's website. (California Code of Regulations, title 9, section 3510.010(b)(1); Welfare and Institutions Code (W&I) section 5899)). | <p>Recommendation#1<br/> <i>The County must post a copy of the FY 2020-21 ARER on the County's website within 30 days of submission to the Department of Health Care Services (DHCS) and for each subsequent ARER thereafter.</i></p> | <p><b>Yolo County Response:</b><br/> Yolo County posted the FY19-20 ARER to the County's MHSa website on June 11, 2021<br/> (<a href="http://www.yolocounty.org/mhsa">www.yolocounty.org/mhsa</a>) and will adhere to the recommendation guidance for subsequent ARERs thereafter.</p> <p>Yolo County will provide DHCS a web link to the FY 20-21 ARER on March 2, 2022.</p> <p>Yolo County will develop a policy and procedure to ensure that these requirements will be performed on an ongoing basis and provide to DHCS by June 30, 2022.</p> | The submitted plan is accepted.         |

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| Finding #2   | <p>Yolo County lacked documentation of achievement of performance outcomes for Community Services and Support (CSS) and Innovation (INN) programs/services in the adopted FY 2019-20 Annual Update (Update). However, there were achievement of performance outcomes for the Prevention and Early Intervention (PEI) programs/services. (County Performance Contract (6.)(A.)(5)(d.); W&amp;I Code section 5848(c)).</p> | <p>Recommendation#2<br/><i>The County must ensure program goals are established and data is collected and analyzed to report on its achievement of performance outcomes for CSS, INN and PEI programs/services provided in the adopted FY 2020-23 Three Year Program and Expenditure Plan (Plan), FY 2021-22 Update and each subsequent Plan and Update thereafter.</i></p> | <p><b>Yolo County Response:</b><br/>Yolo County included these performance outcomes and data in the MHSa Three- Year Program &amp; Expenditure Plan FY 20-23 (<a href="#">3 YR Plan FY 20-23</a>; MHSa Profile; pages 97-106; Attached) and the <a href="#">Annual Update FY 21-22</a> (Attached) within the program data profiles and Prevention &amp; Early Intervention data reports.</p> <p>Furthermore, the new Three-Year Plan established investments to contract with a program evaluator to assist with this work(<a href="#">3 YR Plan FY 20-23</a>; Evaluation Program; page 71) and program data was collected, analyzed, and reported within the <a href="#">Annual Update FY 21-22</a>.</p> <p>Yolo County will develop a policy and procedure to ensure that these requirements will be performed on an ongoing</p> | <p>The submitted plan is accepted.</p>  |

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|  |  |  | basis and provide to DHCS by June 30, 2022.   |   |
| Finding #3   | Yolo County did not report the cost per person for CSS, PEI and INN programs in the adopted FY 2019-20 Update. (W&I Code section 5847(e)). | Recommendation#3<br><i>The County must report the cost per person for CSS, PEI, and INN programs in the adopted FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.</i> | <p><b>Yolo County Response:</b><br/>Yolo County incorporated this recommendation into the <a href="#">Annual Update FY 21-22</a> in June 2021 and will continue to do so with each subsequent Plans/Updates thereafter on the MHPA homepage (<a href="http://www.yolocounty.org/mhpa">www.yolocounty.org/mhpa</a>).</p> <ul style="list-style-type: none"> <li>• The cost per person for CSS, PEI, and INN programs can be found in the FY 21-22 Annual Update at the following pages:</li> <li>• CSS <ul style="list-style-type: none"> <li>○ Peer-and Family-Led Support Services page 16;</li> <li>○ Older Adult Outreach and</li> </ul> </li> </ul> | The submitted plan is accepted.         |

| Finding #,<br>Suggested<br>Improvement #<br>or Technical<br>Assistance # | Finding, Suggested<br>Improvement or<br>Technical Assistance | Recommendation # (State Corrective Action<br>Step/Identify Timeline/and Evidence of<br>Corrections/Mechanisms for Monitoring<br>Effectiveness) |   | Comments/Notes<br><br>FOR DHCS USE<br>ONLY |
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|  |  |  | <p>Assessment Program<br/>page 19;</p> <ul style="list-style-type: none"> <li>○ Adult Wellness Services<br/>page 23;</li> <li>○ Community-Based Drop-<br/>In Navigation Center<br/>page 25;</li> <li>○ Tele-Mental Health<br/>Services page 27;</li> <li>○ Mental Health Crisis<br/>Services and Crisis<br/>Intervention Team (CIT)<br/>Training page 29;</li> <li>○ Children’s Mental Health<br/>Services page 31;</li> <li>○ Pathways to<br/>Independence page 33.</li> </ul> <ul style="list-style-type: none"> <li>● PEI <ul style="list-style-type: none"> <li>○ Senior Peer Counseling<br/>Program page 36;</li> <li>○ Latinx Outreach/Mental<br/>Health Promotores<br/>Program page 40;</li> <li>○ Early Childhood Mental<br/>Health Access and<br/>Linkage Program page<br/>42;</li> <li>○ K-12 School Partnerships<br/>Program page 49;</li> <li>○ Youth Early Intervention</li> </ul> </li> </ul> |  |

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|  |  |  | <p>First Episode Psychosis (FEP) Program page 56;</p> <ul style="list-style-type: none"> <li>○ College Partnerships page 58;</li> <li>○ Early Signs Training and Assistance page 60;</li> <li>○ Cultural Competence page 64;</li> <li>○ Maternal Mental Health Access Hub page 66.</li> </ul> <ul style="list-style-type: none"> <li>● INN <ul style="list-style-type: none"> <li>○ Integrated Medicine into Behavioral Health page 69;</li> <li>○ Crisis Now Learning Collaborative page 70.</li> </ul> </li> </ul> <p>Yolo County will develop a policy and procedure to ensure that these requirements will be performed on an ongoing basis and provide to DHCS by June 30, 2022.</p> |  |

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| Finding #4   | Yolo County did not specify the methods and activities to be used in each of their Stigma and Discrimination Reduction Programs; to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services, including timeframes for measurement and collected data in the adopted FY 2019-20 Update. (Cal. Code of Regs., tit. 9., §§ 3750(d); 3755(f)(3); W&I Code section 5840). | <p>Recommendation #4<br/> <i>The County must include a description specifying the methods and activities to be used in each of their Stigma and Discrimination Reduction Programs; to change attitudes, knowledge and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services; including timeframes for measurement for each PEI Stigma and Discrimination Reduction Program in the adopted FY 2020-23 Plan, FY 2021-22 Update and each subsequent Plan and Update thereafter.</i></p> | <p><b>Yolo County Response:</b><br/> Yolo County provided a detailed account in the program descriptions on the methods and activities to be used for these targeted areas within the subsequent 3 YR Plan FY 20-23 and Annual Update FY 21-22. Yolo included data profiles incorporating Results Based Accountability (RBA) measurements and Prevention and Early Intervention (PEI) data sets (as available), along with timeframes, within the Annual Update FY21-22 as indicated below.</p> <p><b>Stigma and Discrimination Reduction Programs:</b></p> <ul style="list-style-type: none"> <li>• <b>Latinx Outreach/Mental Health Promotores Programs</b> (<a href="#">3YR Plan FY 20-23</a>; page 61; <a href="#">Annual Update FY 21-22</a> pages 39-41)</li> <li>• <b>Early Signs Training and</b></li> </ul> | The submitted plan is accepted. |

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|  |  |   | <p><b>Assistance</b> (<a href="#">3 YR Plan FY 20-23</a>; page 66-67; <a href="#">Annual Update FY 21-22</a> pages 58-63).</p> <ul style="list-style-type: none"> <li>• <b>Cultural Competence Program</b> (<a href="#">3 YR Plan FY 20-23</a>; page 69; <a href="#">Annual Update FY 21-22</a>; page 64)</li> </ul> <p>RBA and PEI data reports are received quarterly and reviewed by program staff and feed into annual stakeholder reporting.</p> <p>Yolo County was impacted by the pandemic with staff detailed to support the pandemic response which limited some of the capacity to provide a full account of the methods and data collection processes. Yolo will work to include additional data along with the timeframes in the upcoming Annual Update FY 22-23 (June 30, 2022) and as part of the expanded MHSA Evaluation Program efforts currently underway.</p> |                                     |

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|  |  |   |  |                                     |
| Suggested Improvement #1                                     | <p>Item #1: MHSA Plans and Updates</p> <p>Suggested Improvement #1a: DHCS recommends the County include in the adopted Plans and Updates a description of County demographics, including, but not limited to:</p> <ul style="list-style-type: none"> <li>• Size of the County</li> <li>• Threshold languages</li> <li>• Unique characteristics</li> <li>• Age</li> <li>• Gender</li> <li>• Race/ethnicity</li> </ul> <p>Suggested Improvement #1b: DHCS recommends the County present the MHSA components in the</p> |   | <p><b>Yolo County Response:</b></p> <p>#1a-Yolo County included extensive County characteristics in the new 3 Year Plan FY 20-23 (<a href="#">3 YR Plan FY 20-23</a>; Pages 22-30) and will ensure that DHCS recommended demographics will be captured in subsequent Plans and Updates (June 30, 2022).</p> <p>#1b-Yolo County will incorporate this recommended order sequence in subsequent Plans and Updates (June 30, 2022).</p> | The submitted plan is accepted.     |



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|  | <p>following order:<br/>Community Program Planning Process (CPPP), CSS, PEI, INN, Workforce Education and Training (WET), and Capital Facilities and Technological Needs (CFTN) in the adopted Plans and Updates.</p>   |   |   |                                     |
| Technical Assistance #1                                      | <p>1.The County must provide an assessment of its capacity to implement mental health programs and services in the adopted FY 2020-23 Plan and each subsequent Plan thereafter, which includes:</p> <p>a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations. The evaluation should include an assessment of bilingual proficiency in</p> |   | <p><b>Yolo County Response:</b><br/>1 -Yolo County will provide a capacity assessment in the Annual Update FY 22-23 (June 30, 2022) and subsequent Plans thereafter.</p> <p>1a. Yolo County will include this recommendation along with an assessment of bilingual proficiency in threshold languages in conjunction with information available from the County Cultural Competency Plan Update (June 30, 2022).</p> <p>1b. Yolo County will include the recommended percentages and comparisons in subsequent Plans and Updates moving forward (June</p> | The submitted plan is accepted.     |

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|  | <p>threshold languages.</p> <p>b. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.</p> <p>c. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers. (Cal. Code Regs., tit. 9, § 3650(a)(5)).</p> |   | <p>30, 2022).</p> <p>1c. Yolo County will include narrative indicating potential barriers and methods to circumvent or limit perceived challenges to implement as part of the capacity assessment component in subsequent Plans and Updates (June 30, 2022).</p> |                                     |

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| Technical Assistance #2                                      | 2.The County must provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year in the adopted FY 2020-23 Plan and for each subsequent Plan thereafter. (Cal. Code Regs., tit. 9, § 3650(a)(3)). |   | <b>Yolo County Response:</b><br>Yolo County included the number of clients in each age group to be served in the FSP category within the <a href="#">Annual Update FY 21-22</a> (Adult/Older Adult pages 18-23; Children pages 30-31; TAY pages 32-33), and will continue to report estimates in subsequent Plans and Updates (June 30, 2022). | The submitted plan is accepted.     |