



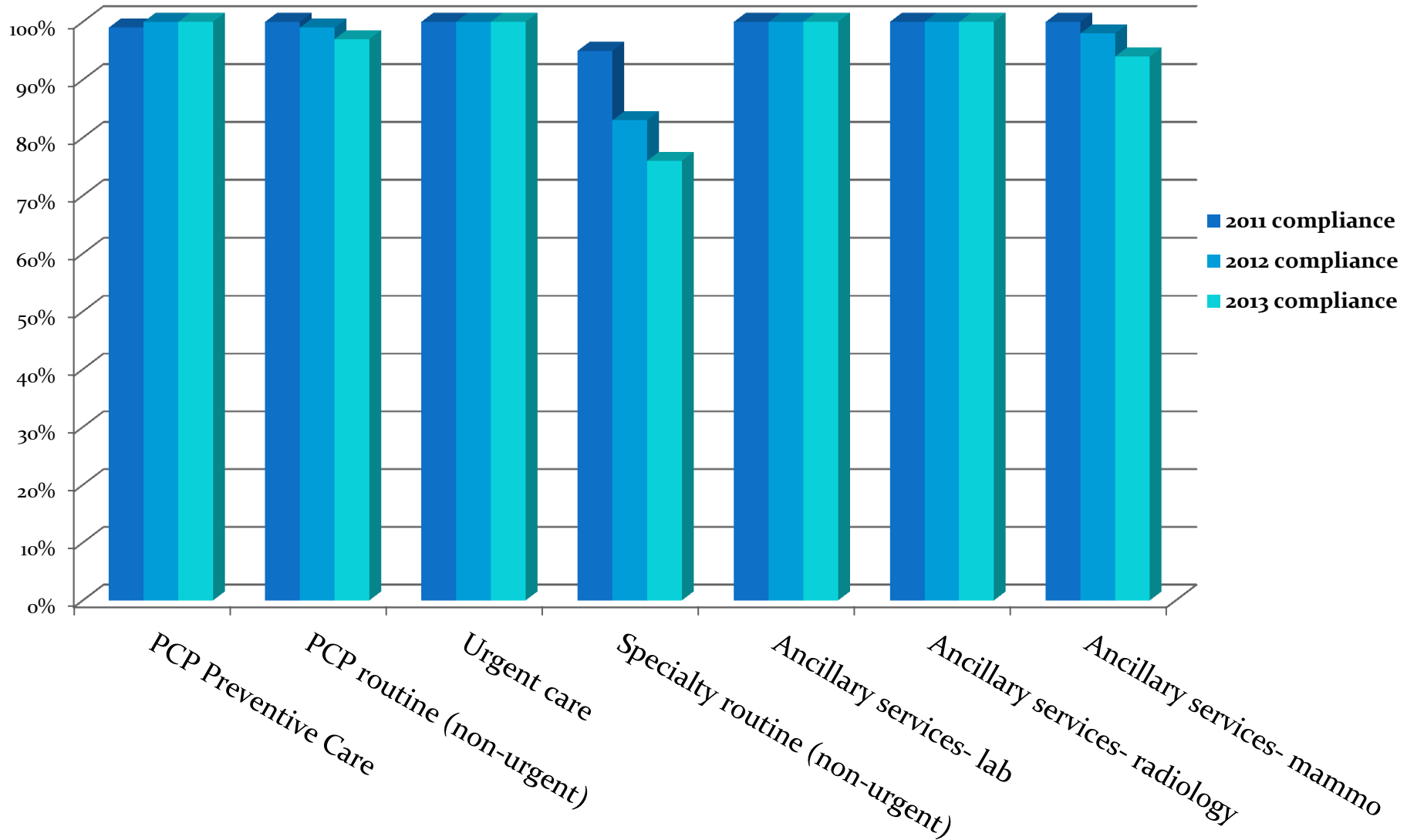
1115 Waiver Stakeholder Advisory Committee
December 3, 2014

Network Adequacy & Access

- Proactive
 - Monthly
 - Analysis of PCP Capacity Reports
 - Provider Reps. Speak with PCPs Before Capacity is Reached
 - Quarterly
 - GeoAccess Reports: PCP, Specialty & Allied Service Access
 - Specific Analysis Based on Trend Analysis & Anticipated Needs
- Reporting: TAF to DMHC (Title 28 CCR § 1300.67.2.2)
 - Appointment Surveys (Q4)
 - Non-Urgent Specialty Care: Gastro.; Ortho.; and, Pain

Timely Access: Compliance Rate Comparison

Comparison of Annual Results



Solutions

- Gastroenterology
 - Expanded With New Provider
 - Enticed a New Pediatric Gastroenterologist
- Orthopedics
 - Volume Has Continued To Increase – “Maxed Out”
 - Provider Efficiencies & Referral Patterns
- Pain Management
 - Continuing Volume Increase
 - Attempting To Add Providers (SLO)
- FQHC “Specialty Center” Addition (SLO)

Behavioral Health

- Closely Working With County MH Departments
- Network Development is Difficult
 - Limited Providers: Full Schedules
 - Payment: DHCS Rate Versus Reality
 - Historical Payments: Cash, No “Insurance Hassles”
- Challenges
 - Homeless
 - New Previously “Disenfranchised” Expansion Members

Moving Forward

- Telemedicine
 - Working With Providers
 - Challenging Areas: Endocrinology, Dermatology, Etc.
- Challenges
 - Different Demographics: Rural v. Urban
 - Provider Availability
 - Difficult-to-Serve Expansion Population
 - Rates v. Reality

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Thank You