Encounter Data Submission Process

The Department of Health Care Services (DHCS) requires Medi-Cal Managed Care Health Plans (MCP) to submit encounter data in accordance with requirements in the MCP contract and All Plan Letter 14-019, or any subsequent updates. For Enhanced Care Management (ECM) and In Lieu of Services (ILOS), MCPs will be required to submit encounter data for these services through the existing encounter data reporting mechanisms for all covered services for which they have incurred any financial liability, whether directly or through subcontracts or other arrangements, using ASC X12 837 version 5010 x223 Institutional and Professional transactions or NCPDP 2.2 or 4.2 transactions and the new ECM and ILOS coding requirements outlined in this document, to the Post Adjudicated Claims and Encounters System (PACES) beginning on January 1, 2022.

Enhanced Care Management – Coding Options

The following Healthcare Common Procedure Coding System (HCPCS) codes must be used for ECM services. The HCPCS code and modifier combined define the service as ECM. As an example, HCPCS code G9008 by itself does not define the service as an ECM service. HCPCS code G9008 must be reported with modifier U1 for the care coordination service to be defined and categorized as an ECM service. **If an ECM service is provided through telehealth, an additional modifier GQ must be used. All telehealth services must be provided in accordance with DHCS policy.**[1]

HCPCS Level II Code	HCPCS Description	Modifiers	Modifier Description
G9008	ECM In-Person: Provided by Clinical Staff. Coordinated care fee, physician coordinated care oversight services.	U1	Used by Managed Care with HCPCS code G9008 to indicate Enhanced Care Management services
G9008	ECM Phone/Telehealth: Provided by Clinical Staff. Coordinated care fee, physician coordinated care oversight services.	U1, GQ	Used by Managed Care with HCPCS code G9008 to indicate Enhanced Care Management services.
G9012	ECM In-Person: Provided by Non-Clinical Staff. Other specified case management service not elsewhere classified.	U2	Used by Managed Care with HCPCS code G9012 to indicate Enhanced Care Management services
G9012	ECM Phone/Telehealth: Provided by Non-Clinical Staff. Other specified case management service not elsewhere classified.	U2, GQ	Used by Managed Care with HCPCS code G9012 to indicate Enhanced Care Management services.

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[1] For more information refer to the DHCS Medi-Cal Provider Manuals

In Lieu of Services – Coding Options

The following HCPCS codes must be used for In ILOS services. The HCPCS code and modifier combined define the service as ILOS. As an example, HCPCS code H0043 by itself does not define the service as a Housing Transition/Navigation ILOS. HCPCS code H0043 must be reported with modifier U6 for the supported housing services to be defined and categorized as an ILOS. MCPs may utilize alternative payment approaches with ILOS providers, but must use the below HCPCS codes and modifiers for reporting applicable encounters to DHCS. For example, an MCP might opt to pay a provider for Housing Transition and Navigation Services as a per member per month (PMPM) payment. That MCP must still report encounters to DHCS as a per diem for every service rendered by that provider, using the HCPCS codes and modifiers below. **If an ILOS is provided through telehealth, the additional modifier GQ must be used. All telehealth services must be provided in accordance with DHCS policy.**[2]

HCPCS Level II Code	HCPCS Description	Modifier	Modifier Description
Housing Transition/Navigation Services			
H0043	Supported housing; per diem	U6	Used by Managed Care with HCPCS code H0043 to indicate In-Lieu of Services supported housing
H2016	Comprehensive community support services; per diem	U6	Used by Managed Care with HCPCS code H2016 to indicate In-Lieu of Services comprehensive community support services
Housing Deposits			
H0044	Supported housing, per month. Requires deposit amounts to be reported on the encounter. Modifier used to differentiate housing deposits from Short-Term Post-Hospitalization Housing.	U2	Used by Managed Care with HCPCS code H0044 to indicate In-Lieu of Services Housing Deposit
Housing Tenancy and Sustaining Services[3]			
T2040	Financial management, self-directed; per 15 minutes	U6	Used by Managed Care with HCPCS code T2040 to indicate In-Lieu of Services Housing Tenancy and Sustaining Services[4]

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[2] For more information refer to the DHCS Medi-Cal Provider Manuals
[3] DHCS has requested CMS designate per diem codes for Housing Tenancy and Sustaining Services. Once available, the codes will be added to this table.
[4] MCPs should process service encounters using this code. The modifier indicates to DHCS that this is the Housing Tenancy and Sustaining Services ILOS. The use of this encounter code will signal the capturing of the service as alternative per diem codes are not available.

HCPCS Level II Code	HCPCS Description	Modifier	Modifier Description
Housing Tenancy and Sustaining Services (continued)			
TBD	Financial management, self-directed; per diem	U6	Used by Managed Care with HCPCS code T2040 to indicate In-Lieu of Services Housing Tenancy and Sustaining Services
T2041	Support brokerage, self-directed; per 15 minutes	U6	Used by Managed Care with HCPCS code T2041 to indicate In-Lieu of Services Housing Tenancy and Sustaining Services[5]
TBD	Support brokerage, self-directed; per diem	U6	Used by Managed Care with HCPCS code T2040 to indicate In-Lieu of Services Housing Tenancy and Sustaining Services
Short-Term Post-Hospitalization Housing			
H0044	Supported housing, per month. Modifier used to differentiate Short-Term Post Hospitalization Housing from Housing Deposits.	U3	Used by Managed Care with HCPCS code H0044 to indicate In-Lieu of Services Short-Term Post-Hospitalization Housing
Recuperative Care (Medical Respite)			
T2033	Residential care, not otherwise specified (NOS), waiver; per diem	U6	Used by Managed Care with HCPCS code T2033 to indicate In-Lieu of Services Recuperative Care (Medical Respite)
Respite Services			
H0045	Respite care services, not in the home; per diem	U6	Used by Managed Care with HCPCS code H0045 to indicate In-Lieu of Services Respite Services
S5151	Unskilled respite care, not hospice; per diem	U6	Used by Managed Care with HCPCS code S5151 to indicate In-Lieu of Services Respite Services
S9125	Respite care, in the home; per diem	U6	Used by Managed Care with HCPCS code S9125 to indicate In-Lieu of Services Respite Services
Day Habilitation Programs			
T2012	Habilitation, educational; per diem	U6	Used by Managed Care with HCPCS code T2012 to indicate In-Lieu of Services Day Habilitation Programs

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[5] MCPs should process service encounters using this code. The modifier indicates to DHCS that this is the Housing Tenancy and Sustaining Services ILOS. The use of this encounter code will signal the capturing of the service as alternative per diem codes are not available.

HCPCS Level II Code	HCPCS Description	Modifier	Modifier Description
Day Habilitation Programs (continued)			
T2014	Habilitation, prevocational; per diem	U6	Used by Managed Care with HCPCS code T2014 to indicate In-Lieu of Services Day Habilitation Programs
T2018	Habilitation, supported employment; per diem	U6	Used by Managed Care with HCPCS code T2018 to indicate In-Lieu of Services Day Habilitation Programs
T2020	Day habilitation; per diem	U6	Used by Managed Care with HCPCS code T2020 to indicate In-Lieu of Services Day Habilitation Programs
H2014	Skills training and development; per 15 minutes[6]	U6	Used by Managed Care with HCPCS code H2014 to indicate In-Lieu of Services Day Habilitation Programs
TBD	Skills training and development; per diem	U6	Used by Managed Care with HCPCS code H2014 to indicate In-Lieu of Services Day Habilitation Programs
H2024	Supported employment; per diem	U6	Used by Managed Care with HCPCS code H2024 to indicate In-Lieu of Services Day Habilitation Programs
H2026	Ongoing support to maintain employment; per diem	U6	Used by Managed Care with HCPCS code H2026 to indicate In-Lieu of Services Day Habilitation Programs
Nursing Facility Transition/Diversion to Assisted Living Facilities[7]			
T2038	Community transition; per service. Requires billed amount(s) to be reported on the encounter. Modifier used to differentiate from Community Transition Services/Nursing Facility Transition to a Home.	U4	Used by Managed Care with HCPCS code T2038 to indicate In-Lieu of Services Nursing Facility Transition/ Diversion to an Assisted Living Facility

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[6] DHCS has requested CMS designate a per diem code for Day Habilitation Programs - Skills Training. Once available, the code will be added to this table. MCPs should process service encounters using this code. The modifier indicates to DHCS that this is the Day Habilitation Programs ILOS. The use of this encounter code will signal the capturing of the service as alternative per diem codes are not available.

[7] Multiple encounters may be submitted for a single transition if different services are involved. A transition can also be indicated on a single encounter with a Begin and End date.

HCPCS Level II Code	HCPCS Description	Modifier	Modifier Description
Nursing Facility Transition/Diversion to Assisted Living Facilities (continued)			
H2022	Community wrap-around services, per diem. Requires billed amount(s) to be reported on the encounter.	U5	Used by Managed Care with HCPCS code to indicate In-Lieu of Services Community Transition Services/Nursing Facility Transition to a Home
T2038	Community transition; per service. Requires billed amount(s) to be reported on the encounter. Modifier used to differentiate from Nursing Facility Transition/Diversion to Assisted Living Facilities.	U5	Used by Managed Care with HCPCS code T2038 to indicate In-Lieu of Services Community Transition Services/Nursing Facility Transition to a Home
Community Transition Services/Nursing Facility Transition to a Home			
T2038	Community transition; per service. Requires billed amount(s) to be reported on the encounter. Modifier used to differentiate from Nursing Facility Transition/Diversion to Assisted Living Facilities.	U5	Used by Managed Care with HCPCS code T2038 to indicate In-Lieu of Services Community Transition Services/Nursing Facility Transition to a Home
Personal Care/Homemaker Services			
S5130	Homemaker services; per 15 minutes	U6	Used by Managed Care with HCPCS code S5130 to indicate In-Lieu of Services Personal Care/Homemaker Services
T1019	Personal care services; per 15 minutes	U6	Used by Managed Care with HCPCS code T1019 to indicate In-Lieu of Services Personal Care/Homemaker Services
Environmental Accessibility Adaptations			
S5165	Home modifications; per service. Requires billed amount(s) to be reported on the encounter.	U6	Used by Managed Care with HCPCS code S5165 to indicate In-Lieu of Services Accessibility Adaptations/Home Modifications
Medically-Supportive Food/Meals/Medically Tailored Meals			
S5170	Home delivered prepared meal	U6	Used by Managed Care with HCPCS code S5170 to indicate In-Lieu of Services Medically-Supportive Food/Meals/Medically Tailored Meals
S9470	Nutritional counseling, diet	U6	Used by Managed Care with HCPCS code S9470 to indicate In-Lieu of Services Medically-

			Supportive Food/Meals/Medically Tailored Meals
S9977	Meals; per diem, not otherwise specified	U6	Used by Managed Care with HCPCS code S9977 to indicate In-Lieu of Services Medically-Supportive Food/Meals/Medically Tailored Meals
Sobering Centers			
H0014	Alcohol and/or drug services; ambulatory detoxification	U6	Used by Managed Care with HCPCS code H0014 to indicate In-Lieu of Services sobering centers alcohol and/or drug services; ambulatory detoxification services
Asthma Remediation			
S5165	Home modifications; per service	U5	Used by Managed Care with HCPCS code S5165 to indicate In-Lieu of Services Asthma Remediation