



Electronic Visit Verification (EVV) Phase II

Stakeholder Webinar
March 3, 2020

Agenda

- Overview of EVV
- EVV Phase II Programs and Services
- EVV Phase II Steps Towards Meeting the Requirements
- Questions

Overview of EVV

EVV Overview

- EVV is a telephone- and computer-based system that electronically verifies when in-home visits occur.
- Federal law requires state Medicaid programs to use an EVV system for:
 - Personal Care Services (PCS) covered by Medicaid (Medi-Cal in California) by January 1, 2021, with a Good Faith Effort (GFE) Exemption.
 - Home Health Care Services (HHCS). HHCS covered by Medicaid (Medi-Cal in California) by January 1, 2023.

Federal EVV Requirements

- EVV systems or solutions must electronically verify:
 - Type of service performed.
 - Individual receiving the service.
 - Individual providing the service.
 - Date of the service.
 - Location of service delivery.
 - Time the service begins and ends.

Good Faith Effort Exemption Approval

- Centers for Medicare and Medicaid Services (CMS) approved the GFE October 22, 2019. CMS approval allows California to be exempt from penalties in 2020 due to unavoidable delays in implementation.
- This extension of time was given for EVV Phase I and Phase II implementation for PCS. PCS implementation expected by January 1, 2022.

EVV Phase I and Phase II Overview

- Phase I: Self-Directed Model for In-Home Supportive Services (IHSS) and waiver personal care services (WPCS) that use Case Management Information & Payrolling System (CMIPS) and the Electronic Timesheet and Telephone Timesheet Systems.
- Phase II: Non-IHSS/WPCS individual providers or agencies that provide PCS and/or HHCS to eligible Medi-Cal beneficiaries.

EVV Phase II Overview

- Includes both PCS and HHCS programs. These are agencies that provide PCS and/or HHCS to eligible Medi-Cal beneficiaries, and non-IHSS or WPCS individual providers that do the same.
- The State will procure a new EVV Solution for non-IHSS/WPCS individual providers or agencies that provide PCS and/or HHCS to eligible Medi-Cal beneficiaries. Phase II also will provide EVV for all Department of Developmental Services (DDS) PCS programs.
- The State will identify the EVV Solution that best fits the needs of California and meets federal requirements.

EVV Phase II Programs and Services

EVV Phase II Programs

- Home and Community-Based Services (HCBS) waiver programs:
 - Home and Community-Based Alternatives (HCBA) Waiver.
 - Multipurpose Senior Services Program (MSSP).
 - AIDS Medi-Cal Waiver Program (MCWP).
- Regional Center Funded Services.
- IHSS and WPCS Agency Model.
- Home Health, through Medi-Cal Managed Care, Fee-for-Service, and California Children's Services.

DDS EVV Phase II Programs

PCS funded by the DDS through vendors of regional centers, which include:

- Respite.
- Supported Living Services.
- Homemaker Services.
- Personal Assistance.

Home Health Care and Personal Care Services Subject to EVV*

- Attendant Care
- Certified Nursing Assistant
- Habilitation
- Home Health Aide
- Homemaker
- Nursing Care
- Occupational Therapy
- Personal Care
- Physical Therapy
- Private Duty Nursing
- Respite Care
- Speech Therapy

*More specific codes will be posted in the coming months.

EVV Phase II

Steps Towards Meeting the Requirements

EVV Phase II

High Level Timeline

- Request for EVV Vendor proposals published by September 2020.
- EVV vendor selection expected by April 2021.
- Training and technical assistance on the EVV system throughout 2021.
- PCS implementation expected by January 1, 2022.
- HHCS implementation expected by January 1, 2023.

EVV Phase II Steps Toward EVV Compliance

- Documented the EVV impacted departments, programs, business processes, and current systems.
- Conducted market research.
- Continuous requirements management.
- Continuous stakeholder engagement and communications.

Open Vendor Solution

- CMS Open Vendor Model
 - The state contracts with at least one EVV vendor or operates its own EVV system while still allowing providers and managed care plans with existing EVV systems to continue to use them.
 - For collecting and reporting data, providers can utilize:
 - The State-provided EVV solution, or
 - Another EVV service of their choosing (i.e., external).

Open Vendor Solution (cont.)

- In-Home Service Providers and Agencies using their own EVV system:
 - Must meet State requirements, including collecting all required EVV data elements.
 - Send their EVV data to the State on an approved transmission schedule (to be determined).
 - Send their EVV data to the State in the approved format (to be determined).

CMS Approved Methods for Electronically Verifying Visits

- Telephone
 - Must be a land line connected to the home address and utilize Interactive Voice Response (IVR).
- Mobile application using GPS
 - Location would be captured only at check-in and check-out in the home.
 - No continuous tracking of service provider required.
- In-Home Device
 - Fixed in-home device generating unique codes at check-in and check-out.

EVV Phase II Contact Information

- For EVV Phase II information, please visit:
 - <http://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>
 - <https://www.dds.ca.gov/EVV/>.
- If you would like to be added to the DHCS EVV Phase II Interested Parties email list or if you have questions, please send them to EVV@dhcs.ca.gov.
- If you would like to be added to the DDS EVV Phase II Interested Parties email list or if you have questions, please send them to EVV@dds.ca.gov.

Questions?