



State of California—Health and Human Services Agency
Department of Health Care Services



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MEDI-CAL MANAGED CARE HEALTH PLANS
ANNUAL NETWORK CERTIFICATION
ASSURANCE OF COMPLIANCE REPORT

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Assurance of Compliance Report

1. Overview

The Department of Health Care Services (DHCS) submits its Assurance of Compliance Report (Assurance) to the federal Centers for Medicaid & Medicare Services (CMS) to demonstrate network adequacy of Medi-Cal managed care health plans (MCP) for the July 2021 contract year. DHCS received CMS approval to submit this report on January 1, 2021 which includes MCPs with contract years starting July 2020 and January 2021.

DHCS assesses network adequacy standards compliance in accordance with Part 438 of the Code of Federal Regulations (CFR) sections 438.68, 438.206 and 438.207 and corresponding state law and policy guidance.¹ DHCS will provide all Annual Network Certification (ANC) documentation collected by DHCS from each MCP to CMS, upon request.² DHCS' policy and compliance guidance for MCPs regarding ANC components and submission requirements are published in All Plan Letter (APL) 20-003.³

For this January 1, 2021 Assurance, DHCS has not identified significant changes or deficiencies in MCP networks that could impact the ability of members to obtain all medically necessary services for the July 2020 and January 2021 contract years.⁴ However, DHCS continuously monitors and works with MCPs that are designated as Pass with Conditions on the ANC to ensure continuing access to all medically necessary services.

2. Annual Network Certification Components

During the ANC process, DHCS evaluates each MCP's compliance with contractual, State, and Federal requirements related to network adequacy standards. This evaluation includes reviewing all MCP reported data through DHCS' monthly 274 provider file and additional MCP submissions for compliance with provider to member ratios, mandatory provider types, and Time and Distance standard requirements. The findings of DHCS' evaluation of all MCPs are detailed in Exhibit A: MCP-Specific Findings.

2.1 Provider-to-Member Ratios

Physician Ratios

MCPs are contractually required to meet provider-to-member ratios for full-time equivalent (FTE) primary care physicians (PCPs) of one PCP to every 2,000 members, and for total network physicians of one FTE physician to every 1,200 members. Non-

¹ Managed Care Final Rule, Federal Register, Vol. 81, No. 88; Welfare & Institutions Code section 14197.7, All Plan Letter 19-001 and any subsequent revisions.

² Title 42 Code of Federal Regulation (C.F.R.) section 438.207(e).

³ APL available at: <https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>

⁴ DHCS contracts with SCAN to serve Medi-Cal members with specialized needs. Enrollment in SCAN is optional as there are full scope Medi-Cal managed care health plans (MCP) operating in the same service areas.

physician medical practitioners may be used to demonstrate a sufficient network of PCPs; however, non-physician medical practitioners are not included in the assessment of provider-to-member ratios.

DHCS calculates provider-to-member ratios by dividing each MCP's total number of network providers by the MCP's projected enrollment for the following contract year. The projected enrollment is based on each MCP reporting unit's monthly enrollment of the 18-month period prior to the contract year. Monthly enrollments are reported in four member populations: Seniors and Persons with Disabilities (SPDs), non-SPDs, age groups 0–17, and 18+.

DHCS projects anticipated enrollment for the next contract year by combining the four member populations to calculate a projected total enrollment per reporting unit. MCPs are required to have the capacity to cover a percentage of projected enrollment as specified in the MCP contract, which varies by Medi-Cal managed care model type. The FTE provider count is based on the sum of FTEs divided by 100 for all distinct providers at the primary MCP level. Each provider has a maximum FTE of 100% for each MCP.

Outpatient Mild-to-Moderate Mental Health Services

MCPs must meet adult and pediatric provider-to-member ratios to ensure access to medically necessary mild-to-moderate outpatient mental health services for State Plan approved providers including: psychologists, licensed clinical social workers, and licensed marriage and family therapists. DHCS calculates provider-to-member ratios annually by taking into account current service utilization, dedicated provider time for providing mental health services, and anticipated utilization of mild-to-moderate mental health services.

Specialty Mental Health Services – MCP Contract Inclusions

In California, county agencies typically provide specialty mental health services through county and local Mental Health Plans (MHPs). However, if an MCP has specialty mental health services included in its contract with DHCS as a covered benefit, it is required to meet the same provider-to-member ratios as the MHPs. Kaiser Permanente (Kaiser) and Partnership Health Plan, through a subcontract with Kaiser, provide specialty mental health services (SMHS) to their members in Sacramento and Solano counties, respectively. In those counties Kaiser is required to meet the same provider-to-member ratios required of MHPs when providing SMHS services in Sacramento County and as a subcontractor of Partnership Health Plan in Solano County.

2.2 Mandatory Provider Types

The Social Security Act set forth that Federally Qualified Health Center (FQHC), Rural Health Clinic (RHC), and Freestanding Birth Center (FBC) services are mandatory Medicaid benefits.⁵ As outlined in CMS SHO Letter #16-006, CMS has determined that,

⁵ Sections 1905(a)(2)(B) and (C) and 1905(a)(28) of the Act, as well as sections 1905(l)(1) through (3) of the Act

in order for an MCP's provider network to be sufficient, the MCP must include access to FQHC, RHC, and FBC services, if available, from FQHCs, RHCs, and FBCs. Federal law requires MCPs to contract with at least one FQHC, RHC, and FBC in each of the MCPs' service area(s), where available.⁶ SHO Letter #16-006 further allows States the flexibility to require MCPs to contract beyond this minimum standard. Pursuant to WIC Section 14087.325 MCPs that operate in a local initiative (LI) health plan model are required to offer to contract with all available FQHCs and RHCs in each of their service area(s)⁷. LI MCPs must provide supporting documentation of their contracting efforts with all FQHCs and RHCs, even if they have a minimum of one active contract with an FQHC and RHC in each service area. MCPs operating under Non-LI health plan models are required to only meet SHO Letter #16-006 requirements. Nonetheless, non-LI MCPs that do not meet this federal requirement must submit a justification or attestation detailing the reasons for not being able to establish a contract. Additionally, the MCP must provide supporting documentation of their contracting efforts.

MCPs must also contract with at least one certified nurse midwife (CNM) and one licensed midwife (LM) in their service areas, where available, per State and federal network adequacy requirements.^{8,9,10} Indian Health Facilities (IHF) are not required to contract with MCPs; however, MCPs are required to offer to contract with each IHF in the MCP's service area(s) and maintain documentation of all contracting efforts.

2.3 Time and Distance Standards

DHCS established network adequacy standards in accordance with State and Federal law and regulations based on county population density for specific provider types.¹¹ MCPs must submit geographic accessibility analyses and narratives, if applicable, to demonstrate compliance with Time and Distance standards for their entire service area by ZIP code to account for current and anticipated member utilization. If the MCP is unable to meet Time and Distance standards based upon the geographic accessibility analysis, it must request DHCS approval for an alternative access standard (AAS) as detailed below in Section 3: Alternative Access Standards.

2.4 Timely Access

DHCS conducts an annual Timely Access Survey that measure provider compliance with appointment wait time standards and provides the results quarterly to each MCP. The survey is performed by DHCS' contracted External Quality Review Organization (EQRO) and includes a statistically valid random sample of network providers to confirm the first three available times for urgent and non-urgent appointments for pediatric and

⁵ State Health Official (SHO) Letter #16-006: <https://www.medicaid.gov/federal-policy-guidance/downloads/smd16006.pdf>

⁷ WIC section 14087.325 places the expanded obligation on LIs. Non-LIs are held to the SHO Letter #16-006 MPT contracting requirements.

⁸ MCP Contract, Exhibit A, Attachment 9, Nurse Midwife and Nurse Practitioner Services.

⁹ WIC section 14132.39; WIC section 14132.4

¹⁰ 42 USC section 1396d(a)(17). The USC is available at: <http://uscode.house.gov/>.

¹¹ Pediatric and adult PCPs, pediatric and adult core specialists, OB/GYN specialist, pediatric and adult mental health providers, hospitals, and pharmacies.

adult members; the availability of interpreter services; and the languages spoken by the network providers and provider site locations.

As part of the ANC, DHCS also verifies timely access to Long Term Services and Supports (LTSS) based on county population density. MCPs must submit policies and procedures to ensure compliance with timely access standards for Skilled Nursing Facility (SNF) services, Intermediate Care Facility (ICF) services, and Community-Based Adult Services (CBAS). MCPs must confirm they have processes for verifying SNF, ICF and CBAS providers are meeting timely access standards within the MCP network. Additionally, for MCPs that do not have SNF, ICF or CBAS providers in their network, those MCPs' policies and procedures must demonstrate how the MCP provides access to SNF, ICF, or CBAS services and attest to the availability of services out-of-network.

MCPs must submit a response to any timely access deficiencies found in the quarterly survey results and identify any changes or corrections necessary to achieve compliance with timely access requirements.

3. Alternative Access Standards

3.1 Alternative Access Standard Requests

MCPs that are unable to meet Time and Distance standards and have exhausted all reasonable contracting efforts with closer providers must submit a request for an alternative access standard (AAS) to DHCS for review and approval. The AAS request is by ZIP code and provider type and must detail the specific reasons demonstrating the need for the AAS.¹² An AAS request can include telehealth and mail-order pharmacy when appropriate for the member's health condition and supported by justification that in-person care is not available. All AAS findings are posted on the DHCS website.

3.2 Delivery System Alternative Access Standard

In cases where an MCP is unable to meet Time and Distance standards due to its unique delivery system, the MCP must demonstrate its capability to deliver the appropriate level of care and access to members. DHCS reviews the MCP's formal justification to determine if its unique delivery system can meet the needs of its members and ensure appropriate and timely access to care.¹³ For this ANC submission, DHCS has approved delivery system AAS for AIDS Healthcare Foundation, Kaiser Permanente, and Rady Children's Hospital.

¹² Health Professional Shortage Areas (HPSAs) are designated by Health Resources and Services Administration (HRSA) as having shortages of health providers. See <https://bhwh.hrsa.gov/shortage-designation>.

¹³ See WIC §14197(e)(1)(B)

4. Network Adequacy Determinations

DHCS evaluates MCP data submissions for each ANC component and makes the following ANC designations:

- A **Pass** designation means the required standards were met.
- An **AAS Pass** designation mean the required standard was not met but an AAS was approved for the MCP or a Delivery System Alternative Access Standard was granted.
- A **Pass with Conditions** designation means the MCP did not fully meet the required standards, and DHCS imposed a temporary access compliance standard for the MCP to maintain until all ANC deficiencies are corrected.
- A **Noncompliant** designation means the MCP did not fully meet the required standard and compliance will be determined through the quarterly monitoring process.

MCPs under the Pass with Conditions designation will have a Corrective Action Plan (CAP) imposed. Under the CAP, DHCS establishes temporary access standards that each MCP must comply with, including, but not limited to, requiring authorization of out-of-network referrals and providing transportation. DHCS also mandates MCP specific CAP requirements for each deficient ANC component. MCPs must comply with the CAP requirements until the MCP corrects all specified deficiencies and DHCS closes the CAP. DHCS publishes a report detailing each MCP's CAP on its website and the findings of DHCS' network adequacy determinations are detailed in Exhibit A.

5. Network Validations

DHCS conducts validations of the providers and facilities by sampling and reviewing MCP monthly 274 network provider file submissions, MPT contracts and approved AAS compliance through various activities specific to each requirement set forth below. Specific validation findings are detailed in Exhibit A.

5.1 Provider and Facility Validations

DHCS validates that MCPs are contracted with network providers entered in the monthly 274 file submission through the Timely Access Survey. The Timely Access Survey question asks whether the provider is contracted with the MCP in order to validate the provider's response as compared to the MCP's monthly 274 file. DHCS considers non-compliance to be a training issue rather than a true access indicator due to the provider's response. Further, DHCS reviews supporting evidence such as contracts between MCPs and network providers to ensure there are valid contracts in place. Therefore, MCPs designated as a Pass with Conditions for Provider Validations in Exhibit A will be required to provide updates on provider training and outreach through the quarterly monitoring process.

5.2 Mandatory Provider Type Validations

DHCS validates each MCP contracts with the required MPTs including FQHCs, RHCs, IHFs, FBCs, CNMs and LMs.¹⁴ As part of the validation process, DHCS reviews that MCPs have an active contract with an MPT, if there is one in the service area. MCPs with no contract are required to submit additional documentation demonstrating that either they attempted to contract and the MPT refused, or that no active MPTs operate in the service area. DHCS reviews all documentation submitted to ensure compliance with the MPT requirement. DHCS' validation findings are detailed in Exhibit A.

5.3 Alternative Access Standard Validations

DHCS validates MCP approved AAS requests through review of contracting efforts, verification of contract signature pages, and other evidence and supporting documentation that validates the MCP's compliance with its approved AAS. MCPs that fail to provide necessary documentation or provide inaccurate information may have their approval rescinded, a CAP may be imposed, and finally sanctions if an MCP repeatedly fails to provide necessary documentation or provides inaccurate information and data. These actions aim to minimize the number of AAS actually needed since MCPs are required to demonstrate good faith contracting efforts before requesting an AAS.

5.4 Out-of-Network Access Validations

DHCS validates out-of-network member access for MCPs with provider types identified as Pass with Conditions. The validation process includes a review of access and transportation services policies and procedures, member services call scripts and training materials, and by conducting a call campaign. MCPs that fail to provide accurate information during the call campaign receive technical assistance and additional call rounds as needed until compliance is achieved. MCPs who continually fail the out-of-network validation process may incur additional corrective action requirements and/or sanction penalties.

6. Compliance Mechanisms and Actions

6.1 Corrective Action Plans

MCPs unable to meet ANC requirements are designated as Pass with Conditions and a CAP is imposed. MCPs under a CAP are required to meet specific CAP mandates as required by DHCS and are continuously monitored by DHCS through ongoing oversight activities. MCPs must correct all MCP specific ANC deficiencies within six months of imposition of the CAP. MCPs that fail to comply with CAP requirements, or fail to correct all ANC deficiencies within the six month CAP timeframe, may have additional CAP requirements imposed and sanctions may be imposed.¹⁵ DHCS will close a CAP after confirming that the MCP has corrected all ANC deficiencies.

¹⁴ SHO Letter #16-006

¹⁵ See WIC section 14197.7.

6.2 Quarterly Monitoring

In addition to the ANC process, DHCS monitors compliance for access and member protection requirements, including provider-to-member ratios, timely access, MPTs, grievances, State Fair Hearings, and out-of-network access through its quarterly monitoring process. MCPs are required to review and provide responses to additional inquiries from DHCS when they are out of compliance and/or do not sufficiently demonstrate improvements in any identified deficiencies.

7. Significant Network Change Recertification

MCPs are required to resubmit ANC documentation any time there is a significant change to their network that could impact the ability to provide all medically necessary services to MCP members. A significant change can occur when:

- An MCP enters into a new contract with DHCS;
- Enrollment of a new population;
- Change in service benefits;
- Change in geographic service areas covered by the MCP; or
- Change in the compositions of, or payments to, network providers.¹⁶

Knox-Keene licensed MCPs are required to submit material modifications (that often constitute significant changes to the MCP network) to the Department of Managed Health Care (DMHC) for approval and to DHCS for informational purposes. In some cases, a significant change to an MCP's network may require the MCP to undergo a network recertification however, DHCS evaluates the significant change submission to determine if a recertification is necessary, in addition to the ANC process.

DHCS will include any required recertification in its Assurance as part of the ANC process if a significant change occurs during the ANC reporting and validation timeframe. At the time of this submission, DHCS does not have any significant network changes to report for this submission.

8. Significant State Initiatives

8.1 Transition of Aged, Blind, and Disabled Federal Poverty Level Beneficiaries into Managed Care

In 2019, the State Legislature approved the transition of Aged, Blind, and Disabled Federal Poverty Level (FPL) Beneficiaries to the Medi-Cal Managed Care delivery system. This transition could have an impact on network adequacy, although the transitioning population is small, therefore, DHCS determined that an ANC recertification was not necessary. The implementation date for this initiative is targeted for December 1, 2020.

¹⁶ 42 C.F.R. 438.207(c)(3);

Assembly Bill 1088 (Wood, Chapter 450, Statutes of 2019) modifies the financial eligibility determination for the State's aged, blind, and disabled (ABD) (FPL) population by disregarding the State's payments of the ABD population's Medicare Part B premiums (\$144.60 per month for 2020).¹⁷

On February 14, 2020, DHCS submitted to CMS a proposed Medicaid State Plan Amendment (SPA 20-0016) that will result in the transition of as many as 35,000 ABD fee-for-service (FFS) beneficiaries into the Medi-Cal Managed Care program.¹⁸ This change will eliminate share-of-cost payments for these beneficiaries and make them eligible for full-scope Medi-Cal; once determined eligible, these beneficiaries will be transitioned to Medi-Cal Managed Care.

The ABD FPL population recently received a second income change pursuant to Senate Bill 104 as implemented in All County Welfare Director Letter (ACWDL) 20-02. Effective August 1, 2020, the ABD FPL program expansion increased the program income limit from 100% of FPL to 138% of FPL, thereby making beneficiaries of other eligibility categories with lower FPL limits eligible for the ABD FPL program.

DHCS conducted an internal data analysis using enrollment and eligibility data and determined that due to this legislative change approximately 35,000 beneficiaries will be transitioned to the Medi-Cal Managed Care delivery system. Compared to the State's 10.5 million MCP members (excluding specialty plans), the anticipated addition of 35,000 persons represents a change of one-third of one percent of the total population. Based on DHCS current ANC methodology to certify for projected enrollment, each MCP has an adequate provider network to support the incoming membership from this population transition and will be able to meet provider-to-member ratios and capacity requirements as contractually required. DHCS also collaborated with the MCPs to develop and send member informing materials that is outside the scope of this Assurance of Compliance.

¹⁷ http://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201920200AB1088.

¹⁸ <https://www.dhcs.ca.gov/formsandpubs/laws/Documents/20-0016-Pending.pdf>.

9. Exhibit A: MCP-Specific Findings

| MCP Name | Reporting Unit | Overall Result |
|---------------------|-------------------|----------------------|
| Aetna Better Health | Sacramento County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |

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| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

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| MCP Name | Reporting Unit | Overall Result |
|---------------------|------------------|----------------------|
| Aetna Better Health | San Diego County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

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| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

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| MCP Name | Reporting Unit | Overall Result |
|----------------------------|--------------------|----------------------|
| AIDS Healthcare Foundation | Los Angeles County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | N/A |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | N/A |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | N/A |
| Dermatology | Pediatric | N/A |
| Endocrinology | Pediatric | N/A |
| ENT/ Otolaryngology | Pediatric | N/A |
| Gastroenterology | Pediatric | N/A |
| General Surgery | Pediatric | N/A |
| Hematology | Pediatric | N/A |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | N/A |
| Nephrology | Pediatric | N/A |
| Neurology | Pediatric | N/A |
| Oncology | Pediatric | N/A |
| Ophthalmology | Pediatric | N/A |
| Orthopedic Surgery | Pediatric | N/A |
| Physical Medicine and Rehabilitation | Pediatric | N/A |

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| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | N/A |
| Pulmonology | Pediatric | N/A |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | N/A |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|----------------------|
| Federally Qualified Health Center (FQHC) | Pass with Conditions |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | N/A |
| Contracted Facilities | Pass |
| Mandatory Provider Types | N/A |
| Alternative Access Standards Requests | N/A |

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| MCP Name | Reporting Unit | Overall Result |
|-----------------------------|----------------|----------------------|
| Alameda Alliance for Health | Alameda County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|-----------------------|-----------------------------|
| Anthem Blue Cross | Alameda County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|----------------------------|-----------------------------|
| Anthem Blue Cross | Contra Costa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|----------------------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass with Conditions |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|----------------------|-----------------------------|
| Anthem Blue Cross | Fresno County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|---------------------|-----------------------------|
| Anthem Blue Cross | Kings County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|----------------|----------------------|
| Anthem Blue Cross | Madera County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|------------------------|----------------------|
| Anthem Blue Cross | Region 1: Butte County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 1: Colusa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|------------------------|----------------------|
| Anthem Blue Cross | Region 1: Glenn County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 1: Plumas County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 1: Sierra County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 1: Sutter County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 1: Tehama County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 2: Alpine County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 2: Amador County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|------------------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|----------------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|----------------------------|----------------------|
| Anthem Blue Cross | Region 2: Calaveras County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|----------------------------|----------------------|
| Anthem Blue Cross | Region 2: El Dorado County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|------------------------------|-----------------------------|
| Anthem Blue Cross | Region 2: Inyo County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|---------------------------|----------------------|
| Anthem Blue Cross | Region 2: Mariposa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-----------------------|----------------------|
| Anthem Blue Cross | Region 2: Mono County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|--------------------------------|-----------------------------|
| Anthem Blue Cross | Region 2: Nevada County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------------|----------------------|
| Anthem Blue Cross | Region 2: Placer County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|----------------------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass with Conditions |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|---------------------------|----------------------|
| Anthem Blue Cross | Region 2: Tuolumne County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-----------------------|----------------------|
| Anthem Blue Cross | Region 2: Yuba County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------|----------------------|
| Anthem Blue Cross | Sacramento County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|-------------------|----------------------|
| Anthem Blue Cross | San Benito County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|----------------------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass with Conditions |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------|----------------------|----------------------|
| Anthem Blue Cross | San Francisco County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|---------|
| PCP | Adult | Pass |
| PCP | Pediatric | Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|---------|
| Alternative Access Standards Request(s) | N/A |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|---------------------------|-----------------------------|
| Anthem Blue Cross | Santa Clara County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|----------------------|-----------------------------|
| Anthem Blue Cross | Tulare County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--|------------------|----------------------|
| Blue Shield of CA Promise Health Plan | San Diego County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-----------|----------------|----------------|
| CalOptima | Orange County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|---------|
| PCP | Adult | Pass |
| PCP | Pediatric | Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|---------|
| Alternative Access Standards Request(s) | N/A |
| Telehealth | Pass |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-----------------|----------------------|
| California Health and Wellness Plan | Imperial County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Butte County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Colusa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Glenn County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Plumas County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Sierra County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Sutter County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 1: Tehama County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Alpine County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Amador County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|----------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Calaveras County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|----------------------------|----------------------|
| California Health and Wellness Plan | Region 2: El Dorado County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-----------------------|----------------------|
| California Health and Wellness Plan | Region 2: Inyo County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|---------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Mariposa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-----------------------|----------------------|
| California Health and Wellness Plan | Region 2: Mono County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Nevada County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Placer County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|---------------------------|----------------------|
| California Health and Wellness Plan | Region 2: Tuolumne County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------------------|-----------------------|----------------------|
| California Health and Wellness Plan | Region 2: Yuba County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------|----------------|----------------------|
| CalViva | Fresno County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------|----------------|----------------------|
| CalViva | Kings County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------|----------------|----------------------|
| CalViva | Madera County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------|-------------------------------|-----------------------------|
| CenCal Health | San Luis Obispo County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------|----------------------|----------------------|
| CenCal Health | Santa Barbara County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--|----------------|----------------------|
| Central California Alliance for Health | Merced County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | Pass |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|------------------------|-----------------------------|
| Central California Alliance for Health | Monterey County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | Pass |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--|-------------------|----------------------|
| Central California Alliance for Health | Santa Cruz County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | Pass |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|------------------|----------------------|
| Community Health Group Partnership Plan | San Diego County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|----------------------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass with Conditions |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|---------------------|----------------------|
| Contra Costa Health Plan | Contra Costa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|------------------------|----------------|----------------------|
| Gold Coast Health Plan | Ventura County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|----------------|----------------------|
| Health Net Community Solutions, Inc. | Kern County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|--------------------|----------------------|
| Health Net Community Solutions, Inc. | Los Angeles County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|-------------------|----------------------|
| Health Net Community Solutions, Inc. | Sacramento County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|------------------|----------------------|
| Health Net Community Solutions, Inc. | San Diego County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|--------------------|----------------------|
| Health Net Community Solutions, Inc. | San Joaquin County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|-------------------|----------------------|
| Health Net Community Solutions, Inc. | Stanislaus County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------------|----------------|----------------------|
| Health Net Community Solutions, Inc. | Tulare County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass with Conditions |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------------|--------------------|----------------------|
| Health Plan of San Joaquin | San Joaquin County | Pass with Conditions |

| Provider to Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------------|-------------------|----------------------|
| Health Plan of San Joaquin | Stanislaus County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass with Conditions |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | Pass |
| Mail Order Pharmacy | Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|------------------|----------------------|
| Health Plan of San Mateo | San Mateo County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------|------------------|----------------------|
| Inland Empire Health Plan | Riverside County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------|-----------------------|----------------------|
| Inland Empire Health Plan | San Bernardino County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------------|----------------|----------------|
| Kaiser NorCal (KP Cal LLC) | Amador County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | Pass |
| Contracted Facilities | N/A |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------------|------------------|----------------|
| Kaiser NorCal (KP Cal LLC) | El Dorado County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | Pass |
| Contracted Facilities | N/A |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------------|----------------|----------------|
| Kaiser NorCal (KP Cal LLC) | Placer County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | Pass |
| Contracted Facilities | N/A |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|----------------------------|-------------------|----------------|
| Kaiser NorCal (KP Cal LLC) | Sacramento County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|---|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Psychiatry Specialty Mental Health Services | Adult | Pass |
| Psychiatry Specialty Mental Health Services | Pediatric | Pass |
| Outpatient Specialty Mental Health Services | Adult | Pass |
| Outpatient Specialty Mental Health Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------|
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | Pass |
| Contracted Facilities | N/A |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------|------------------|----------------|
| Kaiser SoCal (KP Cal LLC) | San Diego County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | Pass |
| Contracted Facilities | N/A |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-------------------------|----------------|----------------------|
| Kern Family Health Care | Kern County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|-----------------------|--------------------|----------------------|
| L.A. Care Health Plan | Los Angeles County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass |
| PCP | Pediatric | Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|------------------------|-----------------------------|
| Molina Healthcare of California Partner Plan, Inc. | Imperial County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|-------------------------|-----------------------------|
| Molina Healthcare of California Partner Plan, Inc. | Riverside County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass with Conditions |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|--------------------------|-----------------------------|
| Molina Healthcare of California Partner Plan, Inc. | Sacramento County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------------|
| Contracted Providers | Pass with Conditions |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|------------------------------|-----------------------------|
| Molina Healthcare of California Partner Plan, Inc. | San Bernardino County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---|-------------------------|-----------------------------|
| Molina Healthcare of California Partner Plan, Inc. | San Diego County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|--------------------------|----------------------|
| Partnership Health Plan of California | Northeast: Lassen County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|-------------------------|----------------------|
| Partnership Health Plan of California | Northeast: Modoc County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|--------------------------|----------------------|
| Partnership Health Plan of California | Northeast: Shasta County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|----------------------------|----------------------|
| Partnership Health Plan of California | Northeast: Siskiyou County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|---------------------------|----------------------|
| Partnership Health Plan of California | Northeast: Trinity County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|-----------------------------|----------------------|
| Partnership Health Plan of California | Northwest: Del Norte County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|----------------------------|----------------------|
| Partnership Health Plan of California | Northwest: Humboldt County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|------------------------|----------------------|
| Partnership Health Plan of California | Southeast: Napa County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|--------------------------|----------------------|
| Partnership Health Plan of California | Southeast: Solano County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|------------------------|----------------------|
| Partnership Health Plan of California | Southeast: Yolo County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|------------------------|----------------------|
| Partnership Health Plan of California | Southwest: Lake County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|-------------------------|----------------------|
| Partnership Health Plan of California | Southwest: Marin County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|-----------------------------|----------------------|
| Partnership Health Plan of California | Southwest: Mendocino County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------------------|--------------------------|----------------------|
| Partnership Health Plan of California | Southwest: Sonoma County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|--------------------------------------|-----------------|----------------------|
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | AAS Pass |
| Mail Order Pharmacy | AAS Pass |

| Provider Validations | Results |
|---------------------------------------|-------------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------|------------------|----------------|
| Rady Children's Hospital | San Diego County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | N/A |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | N/A |
| PCP | Pediatric | AAS Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | N/A |
| Cardiology/ Interventional Cardiology | Adult | N/A |
| Dermatology | Adult | N/A |
| Endocrinology | Adult | N/A |
| ENT/ Otolaryngology | Adult | N/A |
| Gastroenterology | Adult | N/A |
| General Surgery | Adult | N/A |
| Hematology | Adult | N/A |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | N/A |
| Nephrology | Adult | N/A |
| Neurology | Adult | N/A |
| Oncology | Adult | N/A |
| Ophthalmology | Adult | N/A |
| Orthopedic Surgery | Adult | N/A |
| Physical Medicine and Rehabilitation | Adult | N/A |
| Psychiatry | Adult | N/A |
| Pulmonology | Adult | N/A |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | AAS Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | AAS Pass |
| General Surgery | Pediatric | AAS Pass |
| Hematology | Pediatric | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | AAS Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | AAS Pass |
| Ophthalmology | Pediatric | AAS Pass |
| Orthopedic Surgery | Pediatric | AAS Pass |
| Physical Medicine and Rehabilitation | Pediatric | AAS Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | AAS Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | N/A |
| Mental Health Outpatient Services | Pediatric | AAS Pass |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | N/A |
| Contracted Facilities | Pass |
| Mandatory Provider Types | N/A |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|---------------------------|----------------------|----------------|
| San Francisco Health Plan | San Francisco County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|---------|
| PCP | Adult | Pass |
| PCP | Pediatric | Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | Pass |
| ENT/ Otolaryngology | Adult | Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | Pass |
| Cardiology/ Interventional Cardiology | Pediatric | Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | Pass |
| ENT/ Otolaryngology | Pediatric | Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|---------|
| Alternative Access Standards Request(s) | N/A |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | Pass |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------------------|--------------------|----------------------|
| Santa Clara Family Health Plan | Santa Clara County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass |
| Cardiology/ Interventional Cardiology | Adult | Pass |
| Dermatology | Adult | Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | Pass |
| General Surgery | Adult | Pass |
| Hematology | Adult | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | Pass |
| Ophthalmology | Adult | Pass |
| Orthopedic Surgery | Adult | Pass |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | AAS Pass |
| Dermatology | Pediatric | Pass |
| Endocrinology | Pediatric | AAS Pass |
| ENT/ Otolaryngology | Pediatric | AAS Pass |
| Gastroenterology | Pediatric | Pass |
| General Surgery | Pediatric | Pass |
| Hematology | Pediatric | Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | AAS Pass |
| Nephrology | Pediatric | Pass |
| Neurology | Pediatric | AAS Pass |
| Oncology | Pediatric | Pass |
| Ophthalmology | Pediatric | Pass |
| Orthopedic Surgery | Pediatric | Pass |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass |
| Pulmonology | Pediatric | AAS Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|------------------|--------------------|----------------|
| SCAN Health Plan | Los Angeles County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | N/A |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | N/A |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | N/A |
| Dermatology | Pediatric | N/A |
| Endocrinology | Pediatric | N/A |
| ENT/ Otolaryngology | Pediatric | N/A |
| Gastroenterology | Pediatric | N/A |
| General Surgery | Pediatric | N/A |
| Hematology | Pediatric | N/A |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | N/A |
| Nephrology | Pediatric | N/A |
| Neurology | Pediatric | N/A |
| Oncology | Pediatric | N/A |
| Ophthalmology | Pediatric | N/A |
| Orthopedic Surgery | Pediatric | N/A |
| Physical Medicine and Rehabilitation | Pediatric | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | N/A |
| Pulmonology | Pediatric | N/A |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | N/A |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | N/A |
| Contracted Facilities | Pass |
| Mandatory Provider Types | N/A |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|------------------|------------------|----------------|
| SCAN Health Plan | Riverside County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | N/A |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | N/A |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | N/A |
| Dermatology | Pediatric | N/A |
| Endocrinology | Pediatric | N/A |
| ENT/ Otolaryngology | Pediatric | N/A |
| Gastroenterology | Pediatric | N/A |
| General Surgery | Pediatric | N/A |
| Hematology | Pediatric | N/A |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | N/A |
| Nephrology | Pediatric | N/A |
| Neurology | Pediatric | N/A |
| Oncology | Pediatric | N/A |
| Ophthalmology | Pediatric | N/A |
| Orthopedic Surgery | Pediatric | N/A |
| Physical Medicine and Rehabilitation | Pediatric | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------|
| Psychiatry | Pediatric | N/A |
| Pulmonology | Pediatric | N/A |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | N/A |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|---------|
| Contracted Providers | N/A |
| Contracted Facilities | Pass |
| Mandatory Provider Types | N/A |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|------------------|-----------------------|----------------|
| SCAN Health Plan | San Bernardino County | Pass |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | N/A |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------|
| PCP | Adult | AAS Pass |
| PCP | Pediatric | N/A |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | AAS Pass |
| Cardiology/ Interventional Cardiology | Adult | AAS Pass |
| Dermatology | Adult | AAS Pass |
| Endocrinology | Adult | AAS Pass |
| ENT/ Otolaryngology | Adult | AAS Pass |
| Gastroenterology | Adult | AAS Pass |
| General Surgery | Adult | AAS Pass |
| Hematology | Adult | AAS Pass |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | AAS Pass |
| Nephrology | Adult | AAS Pass |
| Neurology | Adult | AAS Pass |
| Oncology | Adult | AAS Pass |
| Ophthalmology | Adult | AAS Pass |
| Orthopedic Surgery | Adult | AAS Pass |
| Physical Medicine and Rehabilitation | Adult | AAS Pass |
| Psychiatry | Adult | AAS Pass |
| Pulmonology | Adult | AAS Pass |
| Cardiology/ Interventional Cardiology | Pediatric | N/A |
| Dermatology | Pediatric | N/A |
| Endocrinology | Pediatric | N/A |
| ENT/ Otolaryngology | Pediatric | N/A |
| Gastroenterology | Pediatric | N/A |
| General Surgery | Pediatric | N/A |
| Hematology | Pediatric | N/A |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | N/A |
| Nephrology | Pediatric | N/A |
| Neurology | Pediatric | N/A |
| Oncology | Pediatric | N/A |
| Ophthalmology | Pediatric | N/A |
| Orthopedic Surgery | Pediatric | N/A |
| Physical Medicine and Rehabilitation | Pediatric | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|------------------------|----------------|
| Psychiatry | Pediatric | N/A |
| Pulmonology | Pediatric | N/A |
| Mental Health Outpatient Services | Adult | AAS Pass |
| Mental Health Outpatient Services | Pediatric | N/A |
| Hospitals | N/A | AAS Pass |
| Pharmacies | N/A | AAS Pass |

| Mandatory Provider Types | Results |
|--|----------------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|----------------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------|
| Alternative Access Standards Request(s) | AAS Pass |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|----------------|
| Contracted Providers | N/A |
| Contracted Facilities | Pass |
| Mandatory Provider Types | N/A |
| Alternative Access Standards Requests | N/A |

2020 ASSURANCE OF COMPLIANCE REPORT

| MCP Name | Reporting Unit | Overall Result |
|--------------------|------------------|----------------------|
| United Health Care | San Diego County | Pass with Conditions |

| Provider-to-Member Ratios | Adult/Pediatric | Results |
|-----------------------------------|-----------------|---------|
| PCP Ratio (1:2,000) | All | Pass |
| Total Physician Ratio (1:1,200) | All | Pass |
| Mental Health Outpatient Services | Adult | Pass |
| Mental Health Outpatient Services | Pediatric | Pass |

| Time and Distance Provider Types | Adult/Pediatric | Results |
|---|-----------------|----------------------|
| PCP | Adult | Pass with Conditions |
| PCP | Pediatric | Pass with Conditions |
| OB/GYN (Primary Care) | N/A | Pass |
| OB/GYN (Specialty Care) | N/A | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Adult | Pass with Conditions |
| Dermatology | Adult | Pass with Conditions |
| Endocrinology | Adult | Pass with Conditions |
| ENT/ Otolaryngology | Adult | Pass with Conditions |
| Gastroenterology | Adult | Pass with Conditions |
| General Surgery | Adult | Pass with Conditions |
| Hematology | Adult | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Adult | Pass with Conditions |
| Nephrology | Adult | Pass with Conditions |
| Neurology | Adult | Pass with Conditions |
| Oncology | Adult | Pass with Conditions |
| Ophthalmology | Adult | Pass with Conditions |
| Orthopedic Surgery | Adult | Pass with Conditions |
| Physical Medicine and Rehabilitation | Adult | Pass with Conditions |
| Psychiatry | Adult | Pass with Conditions |
| Pulmonology | Adult | Pass with Conditions |
| Cardiology/ Interventional Cardiology | Pediatric | Pass with Conditions |
| Dermatology | Pediatric | Pass with Conditions |
| Endocrinology | Pediatric | Pass with Conditions |
| ENT/ Otolaryngology | Pediatric | Pass with Conditions |
| Gastroenterology | Pediatric | Pass with Conditions |
| General Surgery | Pediatric | Pass with Conditions |
| Hematology | Pediatric | Pass with Conditions |
| HIV/AIDS Specialists/ Infectious Diseases | Pediatric | Pass with Conditions |
| Nephrology | Pediatric | Pass with Conditions |
| Neurology | Pediatric | Pass with Conditions |
| Oncology | Pediatric | Pass with Conditions |
| Ophthalmology | Pediatric | Pass with Conditions |
| Orthopedic Surgery | Pediatric | Pass with Conditions |
| Physical Medicine and Rehabilitation | Pediatric | Pass with Conditions |

2020 ASSURANCE OF COMPLIANCE REPORT

| Time and Distance Provider Types | Adult/Pediatric | Results |
|-----------------------------------|-----------------|----------------------|
| Psychiatry | Pediatric | Pass with Conditions |
| Pulmonology | Pediatric | Pass with Conditions |
| Mental Health Outpatient Services | Adult | Pass with Conditions |
| Mental Health Outpatient Services | Pediatric | Pass with Conditions |
| Hospitals | N/A | Pass with Conditions |
| Pharmacies | N/A | Pass with Conditions |

| Mandatory Provider Types | Results |
|--|---------|
| Federally Qualified Health Center (FQHC) | Pass |
| Rural Health Clinic (RHC) | Pass |
| Freestanding Birthing Center (FBC) | Pass |
| Indian Health Facilities (IHF) | Pass |
| Licensed Midwife (LM) | Pass |
| Certified Nurse Midwife (CNM) | Pass |

| Timely Access | Results |
|--|---------|
| Long Term Supports and Services (LTSS) - Policies and Procedures | Pass |

| Alternative Access Standards | Results |
|---|----------------------|
| Alternative Access Standards Request(s) | Pass with Conditions |
| Telehealth | N/A |
| Mail Order Pharmacy | N/A |

| Provider Validations | Results |
|---------------------------------------|--------------|
| Contracted Providers | Noncompliant |
| Contracted Facilities | Pass |
| Mandatory Provider Types | Pass |
| Alternative Access Standards Requests | Not Started |