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Department of Health Care Services

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CalAIM Enhanced Care Management: Model of Care Questions for Children & Youth Populations of Focus and Pregnant and Postpartum Individuals At Risk for Adverse Perinatal Outcomes Population of Focus

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Overview

This document is a preview of what Medi-Cal Managed Care Plans (MCPs) will be required to submit for their updated Models of Care. Questions are subject to change. **This document is informational purposes only. MCPs should <u>not</u> submit responses to this document.** DHCS will release an updated template by the end of 2022 for MCPs to use when submitting responses to these questions. Responses will be due by **February 1, 2023**.

These questions apply **only** to:
1) The Children and Youth ECM Populations of Focus going live statewide on **July 1, 2023**, which include:
   1. Children and Youth Experiencing Homelessness
   2. Children and Youth At Risk for Avoidable Hospital or Emergency Department (ED) Utilization (Formerly "High Utilizers")
   3. Children and Youth with Serious Mental Health and/or Substance Use Disorder (SUD) Needs
   4. Children and Youth Enrolled in California Children's Services (CCS) or CCS Whole Child Model (WCM) with Additional Needs Beyond the CCS Condition
   5. Children and Youth Involved in Child Welfare
   6. Children and Youth with Intellectual or Developmental Disabilities (I/DD)
   7. Children and Youth who are Pregnant and Postpartum At Risk for Adverse Perinatal Outcomes

2) How pregnant and postpartum individuals are served by ECM if they meet criteria for any ECM Population of Focus. DHCS is establishing a new Population of Focus known as "Pregnant and Postpartum Individuals At Risk for Adverse Perinatal Outcomes." During 2023, MCPs will not be required to offer ECM to pregnant individuals who would not have otherwise met criteria via any other Population of Focus. However, DHCS is establishing this standalone Population of Focus to emphasize the need for specific

planning to meet the needs of this population, including through contracting with ECM Providers with special expertise in serving this population.

- Describe all network development activities for the Pregnant and Postpartum Individuals At Risk for Adverse Perinatal Outcomes Population of Focus and the Children and Youth Populations of Focus. Describe mitigation strategies for any anticipated challenges, specifying to which county/service area they apply. Word limit: 500 words.

- Describe how the MCP will prioritize engagement of (1) county behavioral health staff/providers to serve as the ECM Provider for the ECM children/youth Population of Focus with serious mental health and/or SUD needs and (2) county CCS staff/providers to serve as the ECM Provider for the ECM children/youth Population of Focus with CCS/WCM with additions beyond their CCS condition, provided they agree and are able to coordinate all services needed by those Populations of Focus, not just their mental health/ SUD or CCS/WCM services. Word limit: 500 words.

- If the MCP is unable to provide sufficient capacity to meet the needs of all ECM Populations of Focus through contracts with community-based ECM Providers, then the MCP is requesting an exception to the CalAIM ECM and Community Supports Contract Template Provisions: Section 4(f). In order to grant this exception, DHCS needs more information. The MCP can request an ECM Provider Exceptions Request Guidance document. The Provider Exception Barrier and Strategy Table must be completed before an exception can be approved. If approved, the Provider Exception Updates Table is due six (6) weeks after each Quarterly Implementation Report submission. Requests for an ECM Provider Exceptions Request Guidance document and monitoring submissions can be sent to CalAIMECMILOS@dhcs.ca.gov.

- Provide Policies and Procedures describing how the MCP will use available MCP data to identify Members for ECM who are eligible for a Children/Youth Populations of Focus and/or the Pregnant and Postpartum Individuals At Risk of Adverse Perinatal Outcomes Population of Focus. Please be as specific as possible in describing the applicable data sources (e.g., Plan Data Feed, results from any available Adverse Childhood Experiences (ACE) Screening,1915(c) waiver wait lists, school absentee or truancy information). MCPs must include explicit reference to each of the data sources listed in Section 6 of the ECM/Community Supports MCP Contract. Include in the MCP's answer how frequently data will be refreshed to identify newly eligible Members.

- Provide Policies and Procedures to describe the MCP's process for accepting and acting on referrals from ECM Providers, other Providers, Members, and other entities serving Children and Youth Populations of Focus and/or the

Pregnant and Postpartum Individuals At Risk of Adverse Perinatal Outcomes Population of Focus. Please be as specific as possible in describing applicable Providers who serve Members who meet these Populations of Focus (e.g., CCS Specialty Care Centers, Regional Centers, First 5 County Commissions and Centers, County Mental Health Plans, local Perinatal Programs). Describe how the MCP will inform Providers and other entities serving their Members about how to request ECM on behalf of a Member and how the MCP will accept the request and communicate back the status of the request.

- Provide Policies and Procedures describing the requirements and process for ECM Providers to obtain authorization from the Member's parent/guardian for ECM-related data sharing, when required by federal law (Note: MCPs are not obligated to obtain authorization for data sharing when not required by federal law). Include:
    i.   What processes will ECM Providers be required to follow to obtain, document, and manage the Member's parent/guardian authorization for the sharing of Personally Identifiable Information between the MCP, ECM, Community Supports, and other Providers involved in the provision of Member care.
    ii. What processes ECM Providers will be required to follow to communicate the Member's parent/guardian authorization of data sharing authorization preferences back to the MCP.

- MCPs will also be asked to update their network provider list by May 1, 2022, using the supplementary Excel template titled "MOC Excel File ECM Provider Capacity" to include ECM providers for the Adult Pregnant and Postpartum Individuals At Risk for Adverse Perinatal Outcomes Population of Focus and the Children and Youth ECM Populations of Focus.