



Medi-Cal Managed Care & CalAIM: Upcoming Program Updates

June 29, 2021

Welcome!



BACKGROUND

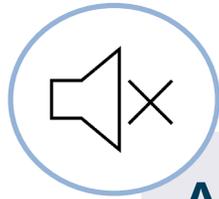


OBJECTIVES



INTRODUCTIONS

Housekeeping



All participants will be on mute during the presentation.



Submit questions via the “Q&A” function.



Meeting materials will be made available following the webinar.

Topics Covered

1

What is Medi-Cal?

2

How does Medi-Cal Managed Care work?

3

What is California Advancing and Innovating Medi-Cal (CalAIM)?

4

What are Enhanced Care Management (ECM) and In Lieu of Services (ILOS)?

5

What is the timeline and how can providers prepare?



Medi-Cal and Medi-Cal Managed Care

Medi-Cal (California's Medicaid program) is a public health insurance program that provides health care coverage for low-income individuals and families who meet defined eligibility requirements.



Medi-Cal

Medi-Cal is **NOT** the same as:



Medicare, which covers people over 65 or with disabilities



Commercial or individual health insurance, such as employer health insurance or Covered California

Medi-Cal currently serves over 13 million individuals, including:

Low-income children & their parents (48%)



Low-income seniors & people with disabilities (some of whom also qualify for Medicare) (15%)



Low-income adults (31%)



Other special categories of individuals (6%)

Medi-Cal provides a core set of health benefits, including:



How does Medi-Cal Deliver Services? (1/3)

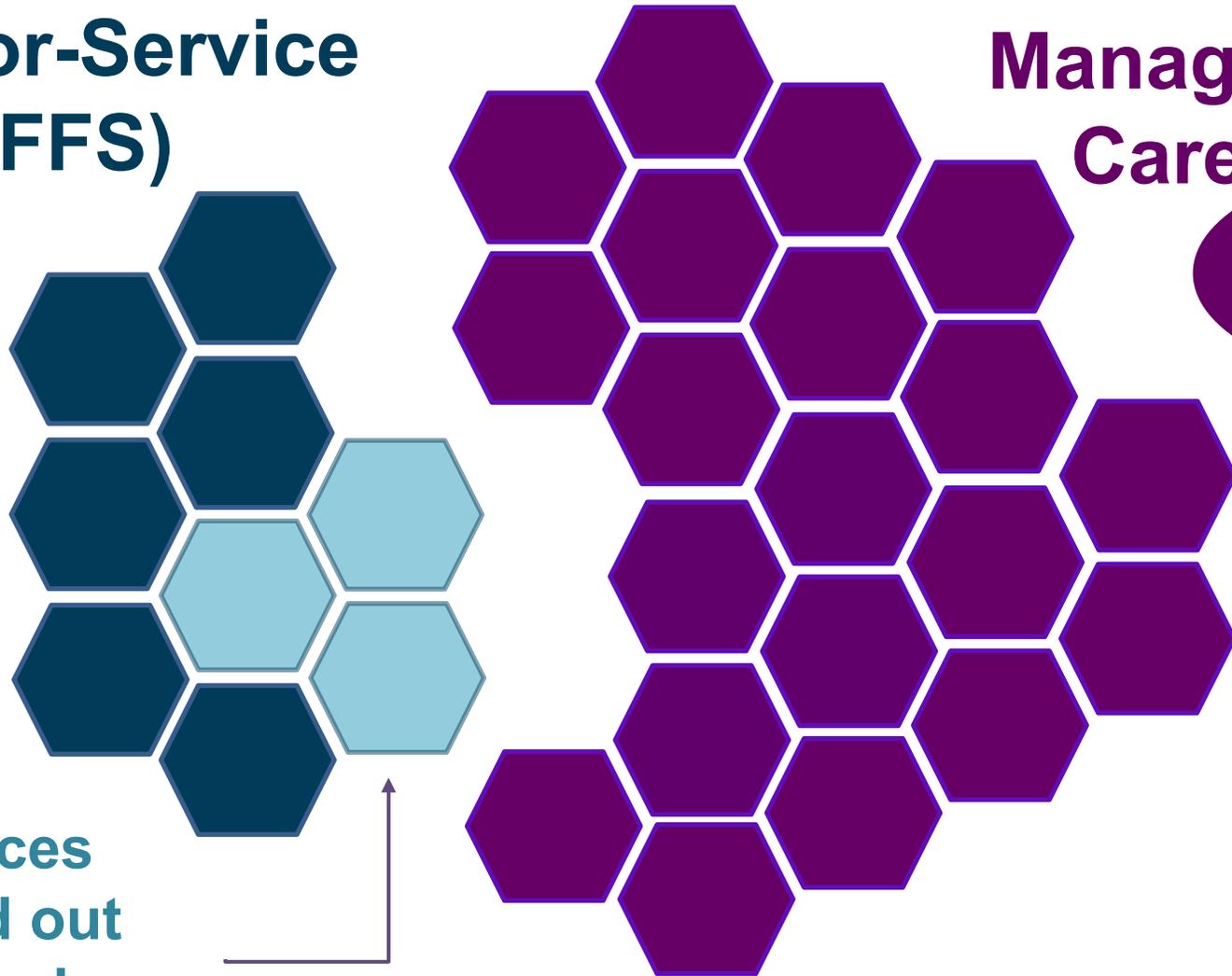
**Medi-Cal
Fee-for-Service
(FFS)**

**Medi-Cal
Managed
Care**

**17% Medi-Cal
enrollment**

**83% Medi-Cal
enrollment**

**Services
carved out
of managed care**



How does Medi-Cal Deliver Services? (2/3)

Medi-Cal FFS

- Direct relationship and payment between state and providers
- No defined network
- Providers are paid for each service delivered

Medi-Cal Managed Care

- The state contracts with managed care plans (MCPs)
- MCPs establish a defined network of providers and pay them directly (payment models vary)
- Aim is to provide coordinated, high-quality, cost-effective care

Services “Carved Out” of Medi-Cal Managed Care

*For more information about Medi-Cal MCPs in your county, please refer to the Appendix (Slides 55 – 70).

How does Medi-Cal Deliver Services? (3/3)

Medi-Cal FFS

Medi-Cal Managed Care

Services “Carved Out” of Medi-Cal Managed Care

- Specialty Mental Health Services
- Substance Use Disorder (SUD) Treatment
- Dental Services
- Long-Term Care (LTC) [in most counties]*
- Long Term Services and Supports (LTSS) [in most counties]*
- California Children’s Services (CCS) [in most counties]

*LTC and LTSS will be carved into managed care over time as part of CalAIM.

Medi-Cal Managed Care Payment Processes

How Plans are Paid by the State

- The state contracts with managed care plans (MCPs) to deliver Medi-Cal services and provide cost-effective health care to beneficiaries. Medi-Cal MCPs receive a monthly capitation payment, also referred to as a per-member per-month (PMPM) payment, to cover the services outlined in their contract.

How Providers are Paid by Plans

- Each MCP has the authority and responsibility to negotiate payment rates with providers in its county or service network.



California Advancing and Innovating Medi-Cal (CalAIM)

California Advancing and Innovating Medi-Cal

What is CalAIM?

CalAIM is a multi-year initiative led by DHCS that aims to improve the quality of life and health outcomes of Medi-Cal beneficiaries by implementing delivery system and payment reforms across the program.

CalAIM leverages **Medicaid as a tool** to help address many of the complex challenges facing California's most vulnerable residents and takes a **person-centered approach** that targets social determinants of health and reduces health disparities and inequities.

CalAIM Goals

- Identify and manage member risk and need through whole person care approaches and addressing Social Determinants of Health
- Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility
- Improve quality outcomes, reduce health disparities, and drive delivery system transformation and innovation through value-based initiatives, modernization of systems and payment reform

Major CalAIM Initiatives

Move Medi-Cal to a more consistent and seamless system
by reducing complexity and increasing flexibility

Implement changes to improve and streamline Managed Care,
County-Based Services, Behavioral Health, and Dental Services.

Specific initiatives in one or more of these programs include:

Standardized Enrollment and Benefits

Streamlining and Integration of
Administrative Functions and Information

Payment Reforms

Quality Standards

Enhanced Oversight and Monitoring

Regional Contracting or Rates

Major CalAIM Initiatives

Identify and Manage Member Risk and Need through Whole Person Care Approaches and Addressing Social Determinants of Health

Population Health Management	Serious Mental Illness (SMI) /Serious Emotional Disturbance (SED) Demonstration
Enhanced Care Management	Medi-Cal Enrollment Prior to Release from County Jail
In Lieu of Services	Care Integration Pilots
Shared Risk, Shared Savings & Incentive Payments	Improve Outcomes for Foster Care Children and Youth



Enhanced Care Management (ECM) and In Lieu of Services (ILOS)

Levels of Care Management



level of need/risk

Enhanced Care Management

- Intended for highest risk members who need long-term coordination for multiple chronic conditions, social determinants of health issues, and utilization of multiple service types and delivery systems.

Complex Case Management

- Intended for high-risk members who need coordination of services for complex conditions or episodic need.

Basic Case Management

- Intended for members who require support with planning and coordination that is not at the highest level of complexity, intensity, or duration.

What are ECM and ILOS? (1/2)

Enhanced Care Management

A **Medi-Cal managed care benefit** that will address clinical and non-clinical needs of high-need, high-cost individuals through the coordination of services and comprehensive care management.

In Lieu of Services

Services that **Medi-Cal managed care plans are strongly encouraged but not required to provide** “in lieu of”/ as substitute for utilization of other services or settings such as hospital or skilled nursing facility admissions, discharge delays, or emergency department use.

Building on What We Know

What are ECM and ILOS? (2/2)

**Enhanced Care
Management**

In Lieu of Services

Building on What We Know

ECM and ILOS will build on the design and learnings from California's **Whole Person Care Pilots (WPC)** and **Health Homes Program (HHP)** and will replace both models to scale interventions to a statewide care management approach.

The Health Homes Program (HHP)

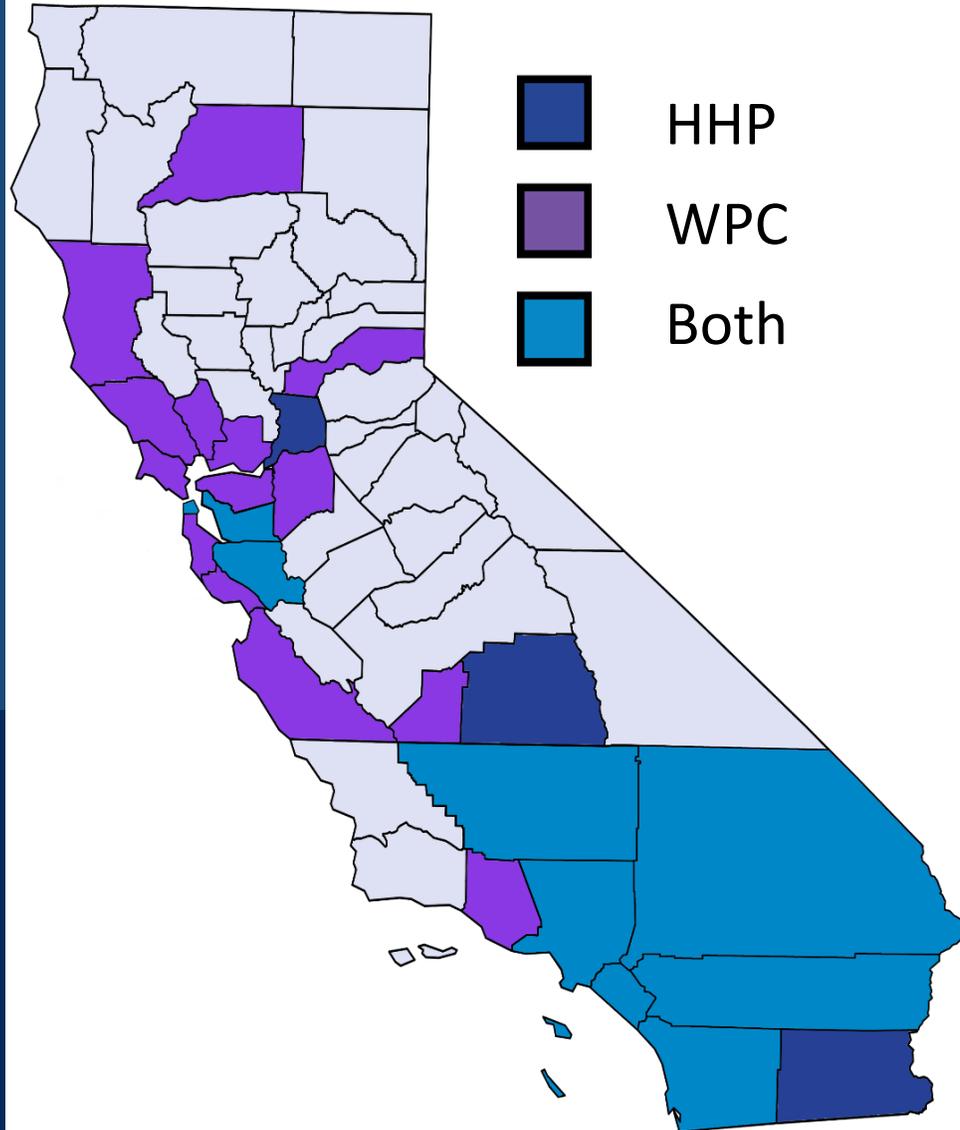
HHP is administered by 17 MCPs across 12 counties.

Whole Person Care (WPC)

23 WPC Pilots participate in the program.

HHP and WPC Pilots will be replaced by ECM/ILOS as of **January 1, 2022.**

Counties Participating in HHP/WPC



-  HHP
-  WPC
-  Both

HHP

- Imperial County
- Sacramento County
- Tulare County

HHP and WPC

- Alameda County
- Kern County
- Los Angeles County
- Orange County
- Riverside County
- San Bernardino County
- San Diego County
- San Francisco County
- Santa Clara County

WPC

- Contra Costa County
- Kings County
- Marin County
- Mendocino County
- Monterey County
- Napa County
- Placer County
- San Joaquin County
- San Mateo County
- Santa Cruz County
- Shasta County
- Solano County
- Ventura County

HHP/WPC Transition to ECM/ILOS

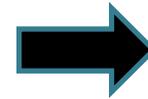
CURRENT STATE

WPC

- Pilot program
- FFS and managed care members
- Administrator: Local entities

HHP

- Benefit (state plan service)
- Managed care members only
- Administrator: MCPs



FUTURE STATE

ECM

- Benefit
- Managed care members only
- Administrator: MCPs

ILOS

- Optional, but strongly encouraged
- Managed care members only
- Administrator: MCPs

Enhanced Care Management (ECM)

- ✓ A new statewide mandatory managed care benefit, with implementation beginning in HHP and WPC counties on 1/1/2022 for certain populations.
- ✓ Available to eligible high-need individuals enrolled in managed care.
- ✓ Designed to provide person-centered care and address clinical and non-clinical needs.
- ✓ Part of broader CalAIM population health system design through which MCPs will offer care management interventions at different levels of intensity based on member need, with ECM as the highest intensity level.

ECM Populations of Focus (1/2)

Adults

Children/Youth up to age 21

1. Individuals and families experiencing homelessness;

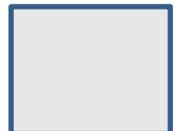
2. High utilizers;

3. Serious Mental Illness (SMI) /
Substance Use Disorder (SUD);

4. Incarcerated and transitioning to the community;

2. High utilizers;

3. Serious Emotional Disturbance
(SED), identified to be at Clinical High
Risk (CHR) for psychosis or
experiencing a First Episode of
Psychosis;



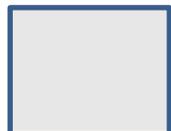
Populations have
been defined



Additional details
are forthcoming

ECM Populations of Focus (2/2)

Adults	Children/Youth up to age 21
<p>5. At risk for institutionalization and eligible for long-term care;</p> <p>6. Nursing facility residents transitioning to the community.</p>	<p>5. Enrolled in California Children's Services (CCS) / Whole Child Model (WCM) with additional needs beyond CCS;</p> <p>6. Involved in Child Welfare (including those with a history of involvement, and foster care up to age 26).</p>



Populations have been defined



Additional details are forthcoming

ECM Core Services



Outreach and
Engagement



Member and Family
Supports



Comprehensive Assessment
and Care Management Plan



Health Promotion



Coordination of and Referral
to Community and Social
Support Services



Comprehensive
Transitional Care



Enhanced Coordination
of Care

In Lieu of Services (ILOS)

- ✓ Focused on addressing combined medical and social determinants of health needs and avoiding higher levels of care and associated costs.
- ✓ Medically appropriate, cost-effective alternative services or settings that are provided “in lieu of” / substitute for more costly services or settings such as hospital or skilled nursing facility admissions, discharge delays, or emergency department use.
- ✓ Strongly encouraged but not required for Medi-Cal MCPs to implement (not benefits).
- ✓ Optional for Medi-Cal Managed Care Members to receive.
- ✓ Must be medically appropriate and cost-effective.
- ✓ Begin implementation statewide 1/1/2022.

ILOS Services

DHCS has pre-approved fourteen (14) potential medically appropriate and cost-effective ILOS that MCPs may offer. MCPs may also submit proposals to offer additional ILOS that are not on this menu, subject to DHCS approval. Pre-approved DHCS ILOS options include:

- Housing Transition Navigation Services
- Housing Deposits
- Housing Tenancy and Sustaining Services
- Short-Term Post-Hospitalization Housing
- Recuperative Care (Medical Respite)
- Respite Services
- Day Habilitation Programs
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services
- Environmental Accessibility Adaptations (Home Modifications)
- Meals/Medically-Tailored Meals or Medically-Supportive Foods
- Sobering Centers
- Asthma Remediation

Roles: MCPs

MCPs

- Responsible for establishing provider networks to deliver ECM and elected ILOS.
- Expected to contract with existing WPC/HHP providers, as well as other medical, behavioral, and social services providers, to deliver ECM/ILOS.
- Responsible for oversight and monitoring of ECM/ILOS service delivery and providers.

ECM Providers

ILOS Providers

Roles: ECM Providers (1/2)

MCPS

ECM Providers

- Community-based entities, with experience and expertise providing intensive, in-person care management services to individuals in one or more of the populations of focus for ECM.
- Primary responsible entity for coordinating care across multiple medical, behavioral, and social service systems.
- Must designate a Lead Care Manager.
- Contract with health plans and must meet specific contractual requirements and demonstrate certain capabilities related to care models, billing, and data sharing.

ILOS Providers

Roles: ECM Providers (2/2)

MCPs

ECM Providers

Examples of the types of ECM providers Medi-Cal MCPs may choose to contract with, include but are not limited to:

- County agencies;
- Federally qualified health centers;
- Primary care providers;
- Behavioral health entities;
- Community and rural health clinics;
- Community mental health centers;
- Organizations serving individuals experiencing homelessness or justice-involved individuals.

ILOS Providers

Roles: ILOS Providers (1/2)

MCPs

ECM Providers

ILOS Providers

- Deliver critical medical and social services, such as housing navigation, recuperative care, medically-tailored meals, or community transitions, which are not typically funded by Medi-Cal.
- Contract with MCPs as the primary responsible entity for delivering select medically appropriate alternatives to more costly state plan services. Subcontract with other entities as appropriate.
- Must meet certain contractual requirements, such as those related to care models, billing, and data sharing.

Roles: ILOS Providers (2/2)

MCPs

ECM Providers

ILOS Providers

Examples of the types of ILOS providers Medi-Cal MCPs may choose to contract with, include but are not limited to:

- Social services agencies;
- Life skills training and education providers;
- Home health or respite agencies;
- Home delivered meals providers;
- Affordable housing and supportive housing providers;
- Sobering centers.



Timeline and What's Coming Next

What is the transition timeline?

ECM

January 2022

- Transition all Members enrolled in a WPC Pilot or HHP who are identified by the WPC Lead Entity or HHP CB-CME as belonging to a Population of Focus¹:
- ECM goes live for the following ECM Populations of Focus:
 - *Individuals & Families Experiencing Homelessness;*
 - *High Utilizer Adults;*
 - *Adults with SMI/SUD;*
 - *Adults & Children/Youth Transitioning from Incarceration².*

ILOS

January 2022

- Statewide launch of ILOS
- Eligible members currently served by HHP/WPC transition to ILOS.

1. Includes children and youth currently served by HHP or WPC

2. In WPC Pilot counties only, where the services provided in the Pilot are consistent with those described in the ECM Contract.

What is the transition timeline?

ECM

July 2022

- In non-HHP/WPC counties, ECM goes live for the following ECM Populations of Focus:
 - *Homeless;*
 - *High Utilizer adults;*
 - *Adults with SMI/SUD.*
- Each MCP must show in its MOC how it will grow its network capacity to serve each Population of Focus over the first 12 months of implementation (July 2022- July 2023).

ILOS

July 2022

Every 6 months, MCPs may add additional pre-approved **ILOS**.

What is the transition timeline?

ECM

January 2023

- ECM goes live for the following ECM Populations of Focus³:
 - *Individuals Transitioning from Incarceration (adults and children/youth);*
 - *Members Eligible for LTC and at risk of Institutionalization;*
 - *Nursing Home Residents transitioning to community*

July 2023

- ECM goes live for all other Children and Youth⁴.

ILOS

January 2023

Every 6 months, MCPs may add additional pre-approved **ILOS**.

July 2023

Every 6 months, MCPs may add additional pre-approved **ILOS**.

3 - 4. MCPs may begin offering ECM to these Populations of Focus earlier than the indicated start dates; however, rates will not be adjusted to reflect these Populations of Focus until the indicated start dates.

What's Coming Next? (1/3)



DHCS Policy Decisions and Guidance

Early to Mid Summer

- ECM and ILOS program guides
- ILOS pricing guidance

Late Summer to Fall

- ECM/ILOS reporting guidance
- ECM/ILOS data authorization guidance

MCP Deadlines

- July 1, 2021 – Model of Care part I
- September 1, 2021 – Model of Care part II
- October 1, 2021 – Model of Care part III

What's Coming Next? (2/3)



Upcoming Webinars

- Additional Information about Enhanced Care Management (ECM) and In Lieu of Services (ILOS)
 - Intended For: Providers, counties and others interested in participating in ECM/ILOS
 - Topics Covered: MCP and provider roles, provider expectations (including vetting, outreach and engagement, billing, and reporting), and questions to consider

What's Coming Next? (3/3)



Next Steps for Providers

- Learn more about ECM and ILOS:
 - [ECM/ILOS FAQs](#)
 - [ECM Key Design Implementation Decisions](#)
- Review ECM and ILOS guidance documents:
 - [DHCS-MCP ECM and ILOS Contract Template](#)
 - [ECM and ILOS Standard Provider Terms and Conditions](#)
- Reach out to the MCPs in your county if you are interested in becoming an ECM/ILOS provider, see Slides 55 – 70 in the Appendix for additional details.

Questions?

For more information about CalAIM, visit:

<https://www.dhcs.ca.gov/provgovpart/Pages/CalAIM.aspx>

For more information about ECM and ILOS, visit:

<https://www.dhcs.ca.gov/Pages/ECMandILOS.aspx>

Send questions or comments to

CalAIMECMILOS@dhcs.ca.gov

THANK YOU!



Appendix

Key Terms & Acronyms (1/2)

- **Department of Health Care Services (DHCS):** DHCS helps provide low-income and disabled Californians' access to affordable, integrated, high-quality health care, including medical, dental, mental health, substance use treatment services, and long-term care.
- **Medi-Cal Fee-for-Service (FFS):** under FFS Medi-Cal, beneficiaries are responsible for finding primary care providers and specialists who are willing to accept Medi-Cal; beneficiaries are not matched with a primary care provider who coordinates their care. DHCS establishes fee schedules, negotiates rates with hospitals, determines medical necessity criteria and pays provider claims for services provided.
- **Medi-Cal Managed Care (MC):** under Medi-Cal Managed Care, each of the participating health plans contract with DHCS and assume full financial risk for all covered services.

Key Terms & Acronyms (2/2)

- **Managed Care Plan (MCP):** MCPs provide health care services for their members through contracts with health care providers and medical facilities. These providers and facilities make up the plan's network.
- **California Advancing and Innovating Medi-Cal (CalAIM):** CalAIM is a DHCS initiative to reform the Medi-Cal program and, in turn, improve the quality of life and health outcomes of Medi-Cal members.
- **Enhanced Care Management (ECM):** A Medi-Cal managed care benefit that will address clinical and non-clinical needs of high-need, high-cost individuals through the coordination of services and comprehensive care management.
- **In Lieu of Services (ILOS):** Services that Medi-Cal managed care plans are strongly encouraged but not required to provide "in lieu of"/ as substitute for utilization of other services or settings such as hospital or skilled nursing facility admissions, discharge delays, or emergency department use.

Medi-Cal Managed Care Models

- **County Organized Health System (COHS):** in this model, a health plan is created and administered by a County Board of Supervisors. Within a COHS county, all managed care enrollees are in the same plan (22 counties).
- **Two-Plan Model:** this model is comprised of a publicly-run entity (a “Local Initiative”) and a commercial plan (14 counties).
- **Geographic Managed Care (GMC):** in this model, DHCS contracts with a mix of commercial and non-profit plans that compete to serve Medi-Cal beneficiaries (2 counties).
- **Regional Expansion Model:** DHCS contracts with two commercial plans in each county (18 counties).
- **Imperial Model:** this model only operates in Imperial County where DHCS contracts with two commercial plans.
- **San Benito Model:** this model only operates in San Benito County where DHCS contracts with one commercial plan.

In Lieu of Services Descriptions (1/4)

- **Housing transition navigation services:** housing transition services assist beneficiaries in obtaining housing
- **Housing deposits:** assist with identifying, coordinating, securing, or funding one-time services and modifications necessary to enable a person to establish a basic household
- **Housing tenancy and sustaining services:** provide tenancy and sustaining services, with a goal of maintaining safe and stable tenancy once housing is secured
- **Short-term post-hospitalization housing:** provides beneficiaries who do not have a residence and who have high medical or behavioral health needs with the opportunity to continue their medical, physical, or substance use recovery immediately after exiting an inpatient facility

In Lieu of Services Descriptions (2/4)

- **Recuperative care (medical respite):** short-term residential care for individuals who no longer require hospitalization, but still need to heal from an injury or illness (including behavioral health conditions) and whose condition would be exacerbated by an unstable living environment
- **Respite services:** short-term services provided to caregivers of participants who require intermittent temporary supervision to give relief to the caregiver
- **Day habilitation programs:** provide services in or out of a participant's home to assist the participant in acquiring, retaining and improving self-help, socialization and adaptive skills necessary to reside successfully in the person's natural environment
- **Medically tailored meals/medically-supportive food:** meals/food that help individuals achieve their nutrition goals at critical times to help them regain and maintain their health

In Lieu of Services Descriptions (3/4)

- **Nursing facility transition/diversion to assisted living facilities:** services to assist individuals to live in the community and/or avoid institutionalization when possible by facilitating nursing facility transition back into a home-like, community setting and/or preventing skilled nursing admissions for beneficiaries with an imminent need for nursing facility level of care
- **Community transition services/nursing facility transition to a home:** assists individuals to live in the community to avoid further institutionalization by providing non-recurring set-up expenses for individuals transitioning from a licensed facility to a living arrangement in a private residence
- **Personal care and homemaker services:** provide services for individuals who need assistance with Activities of Daily Living (ADL) and/or Instrumental Activities of Daily Living (IADL)

In Lieu of Services Descriptions (4/4)

- **Environmental accessibility adaptations (home modifications):** physical adaptations to a home that are necessary to ensure the health, welfare, and safety of the individual, or enable the individual to function with greater independence in the home
- **Sobering centers:** centers used as alternative destinations for individuals who are found to be publicly intoxicated and would otherwise be transported to the emergency department or jail
- **Asthma remediation:** physical modifications to a home environment that are necessary to ensure the health, welfare, and safety of the individual, or enable the individual to function in the home and without which acute asthma episodes could result in the need for emergency services and hospitalization

MCPs by County & Contact Information (1/16)

County	Health Plans	Contact Information
Alameda County	Alameda Alliance for Health	CaAIMinfo@alamedaalliance.org
	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
Alpine County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Amador County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com

MCPs by County & Contact Information (2/16)

County	Health Plans	Contact Information
Butte County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Calaveras County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Colusa County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com

MCPs by County & Contact Information (3/16)

County	Health Plans	Contact Information
Contra Costa County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	Contra Costa Health Plan	Sharron.Mackey@cchealth.org
Del Norte County	Partnership Health Plan	CaAIM@partnershiphp.org
El Dorado County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Fresno County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com

MCPs by County & Contact Information (4/16)

County	Health Plans	Contact Information
Fresno County	CalViva	CalViva_ECM_ILOS@healthnet.com
Glenn County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Humboldt County	Partnership Health Plan	CaAIM@partnershiphp.org
Imperial County	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare.Com

MCPs by County & Contact Information (5/16)

County	Health Plans	Contact Information
Inyo County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Kern County	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
	Kern Family Health Care	amisha.pannu@khs-net.com
Kings County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	CalViva Health	CalViva_ECM_ILOS@healthnet.com
Lake County	Partnership Health Plan of California	CaAIM@partnershiphp.org

MCPs by County & Contact Information (6/16)

County	Health Plans	Contact Information
Lassen County	Partnership Health Plan of California	CalAIM@partnershiphp.org
Los Angeles County	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
	L.A. Care Health Plan	ECM: mzavala@lacare.org ILOS: aklurfeld@lacare.org
Madera County	Anthem Blue Cross Partnership Plan	Interest Form CalAIM@anthem.com
	CalViva Health	CalViva_ECM_ILOS@healthnet.com
Marin County	Partnership Health Plan of California	CalAIM@partnershiphp.org

MCPs by County & Contact Information (7/16)

County	Health Plans	Contact Information
Mariposa County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Mendocino County	Partnership Health Plan of California	CaAIM@partnershiphp.org
Merced County	Central California Alliance for Health	ECMILOSPROGRAM@ccah-alliance.org
Modoc County	Partnership Health Plan of California	CaAIM@partnershiphp.org

MCPs by County & Contact Information (8/16)

County	Health Plans	Contact Information
Mono County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Monterey County	Central California Alliance for Health	ECMILOSProgram@ccah-alliance.org
Napa County	Partnership Health Plan of California	CaAIM@partnershiphp.org
Nevada County	Central California Alliance for Health	ECMILOSProgram@ccah-alliance.org
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com

MCPs by County & Contact Information (9/16)

County	Health Plans	Contact Information
Orange County	CalOptima	BusinessIntegration@caloptima.org
Placer County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Plumas County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Riverside County	Inland Empire Health Plan	ECM@iehpa.org
	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare.Com

MCPs by County & Contact Information (10/16)

County	Health Plans	Contact Information
Sacramento County	Aetna Better Health	FlanaganBrownJ@aetna.com
	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
	Kaiser Permanente	https://healthy.kaiserpermanente.org/northern-california/front-door
	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare.Com
San Benito County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com

MCPs by County & Contact Information (11/16)

County	Health Plans	Contact Information
San Bernardino County	Inland Empire Health Plan	ECM@iehp.org
	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare.Com
San Diego County	Aetna Better Health of California	FlanaganBrownJ@aetna.com
	Blue Shield of California Promise Health Plan	ECM-ILOS@blueshieldca.com
	Community Health Group Partnership Plan	info@chgsd.com
	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
	Kaiser Permanente	Medi-Cal-State-Program@kp.org

MCPs by County & Contact Information (12/16)

County	Health Plans	Contact Information
San Diego County	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare.Com
	UnitedHealthcare Community Plan	morgan_perez@uhc.com
San Francisco County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	San Francisco Health Plan	calaimecmilos@sfhp.org
San Joaquin County	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
	Health Plan of San Joaquin	https://www.hpsj.com/contact-us/
San Luis Obispo County	CenCal Health	https://www.cencalhealth.org/contact-us/

MCPs by County & Contact Information (13/16)

County	Health Plans	Contact Information
San Mateo County	Health Plan of San Mateo	https://www.hpsm.org/contact-us
Santa Barbara County	CenCal Health	https://www.cencalhealth.org/contact-us/
Santa Clara County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	Santa Clara Family Health Plan	ehennessy@scfhp.com
Santa Cruz County	Central California Alliance	ECMILOSPprogram@ccah-alliance.org
Shasta County	Partnership Health Plan of California	CaAIM@partnershiphp.org

MCPs by County & Contact Information (14/16)

County	Health Plans	Contact Information
Sierra County	CenCal Health	https://www.cencalhealth.org/contact-us/
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Siskiyou County	Partnership Health Plan of California	CaAIM@partnershiphp.org
Solano County	Partnership Health Plan of California	CaAIM@partnershiphp.org
Sonoma County	Partnership Health Plan of California	CaAIM@partnershiphp.org
Stanislaus County	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
	Health Plan of San Joaquin	https://www.hpsj.com/contact-us/

MCPs by County & Contact Information (15/16)

County	Health Plans	Contact Information
Sutter County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Tehama County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Trinity County	Partnership Health Plan of California	CaAIM@partnershiphp.org

MCPs by County & Contact Information (16/16)

County	Health Plans	Contact Information
Tulare County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	Health Net Community Solutions, Inc.	ECM_ILOS@healthnet.com
Tuolumne County	Anthem Blue Cross Partnership Plan	Interest Form CaAIM@anthem.com
	California Health & Wellness	CaHealthWellness_ECM_ILOS@cahealthwellness.com
Ventura County	Gold Coast Health Plan	ppreciado@gchp.org
Yolo County	Partnership Health Plan of California	CaAIM@partnershiphp.org