

Whole Person Care

Enrollment Report

January 1, 2017 – December 31, 2020

Prepared September 2021



About the Whole Person Care Program

The California Whole Person Care (WPC) Pilot Program is part of California’s current Section 1115 Medicaid Waiver called “Medi-Cal 2020,” implemented from January 1, 2016 to December 31, 2021. Twenty-five WPC Pilots are selected to provide coordinated and integrated medical care, behavioral health and substance use care, and social services to the Medi-Cal beneficiaries who repeatedly use multiple and often acute services and have poor health outcomes. WPC Pilots develop partnerships with other service providers (e.g., managed care organizations, behavioral health departments, hospitals, housing authorities, and community based organizations) to systematically identify target populations, share data, coordinate care, and evaluate improvements in the health of their enrolled populations. The program is expected to improve service delivery and health outcomes; enhance sustainability of infrastructure improvements and program interventions; and reduce costs through reductions in avoidable utilization.

- Target populations include: (1) High Utilizers, (2) Chronic Physical Conditions, (3) Severe Mental Illness and/or Substance Use Disorder, (4) Homeless, (5) At-Risk-of-Homelessness, (6) Justice-Involved, and (7) COVID. The COVID target population was added in 2020.
- WPC Pilots projected enrolling around 250,000 individuals over the five years of the program. Projected enrollment by WPC Pilots ranged from 250 to 140,146 individuals.
- WPC Pilots implementation was staggered between two groups, one starting January 2017 and the other starting July 2017.

Implementation Group 1 (January 2017)				Implementation Group 2 (July 2017)	
Alameda	Contra Costa	Kern	Placer	Kings	Marin
Riverside	San Bernardino	San Diego	San Mateo	Mendocino	Sacramento
Shasta	Solano	Los Angeles	Monterey	Santa Cruz	Small County WPC Collaborative
Napa	Orange	San Francisco	San Joaquin	Sonoma	
Santa Clara	Ventura				

Methods

The following charts are based on the quarterly *Enrollment and Utilization Reports* submitted by WPC Pilots and UCLA analyses of Medi-Cal Enrollment, Claims, and Encounter data. The most recent data available to UCLA were used for the report.

1) Enrollment and Utilization Reports

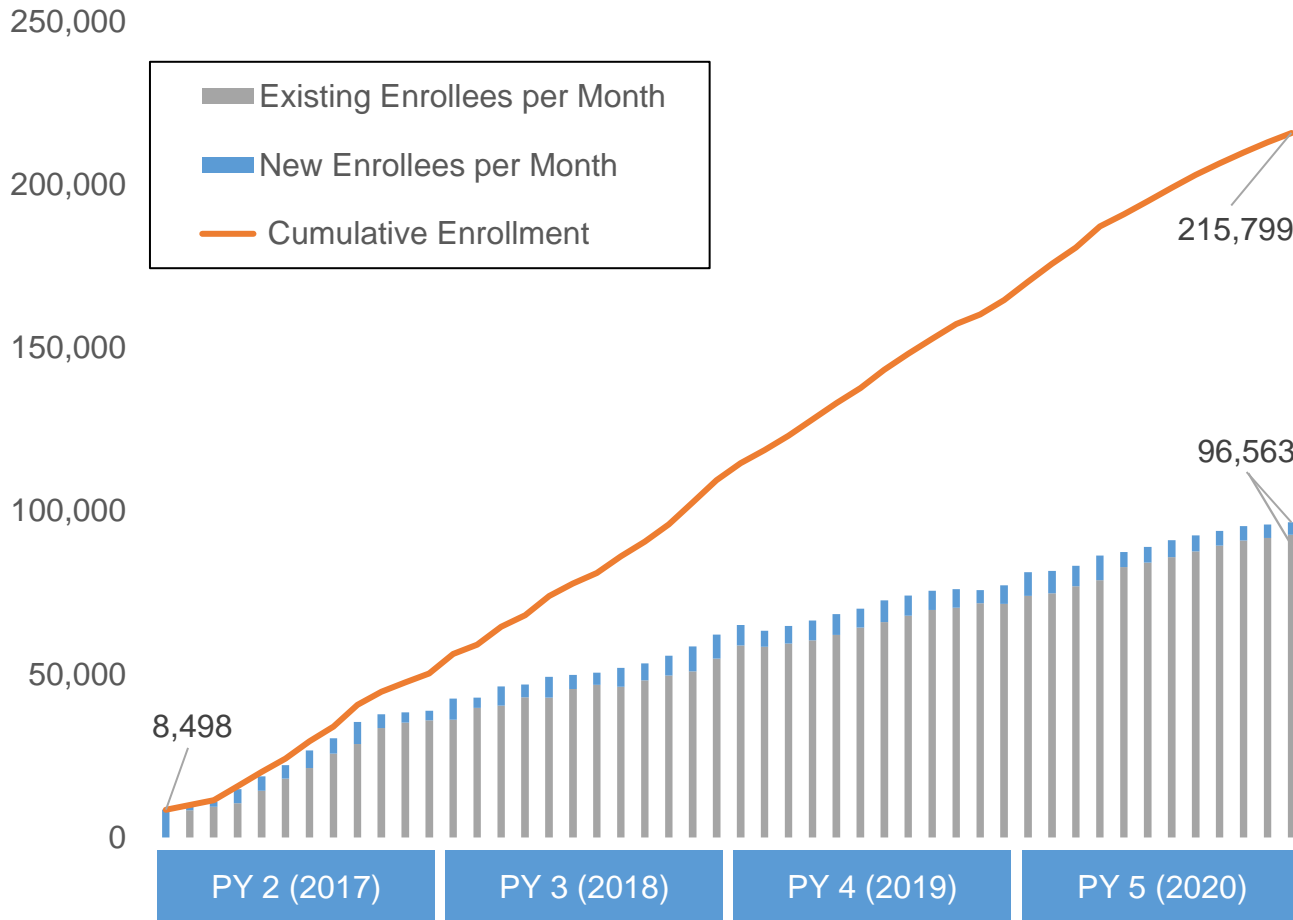
WPC Pilots submit *Enrollment and Utilization Reports* to DHCS each quarter, from January 2017 to December 2020. These reports contain monthly records for each individual that participates in WPC. Data include enrollment status, enrollment date, disenrollment date, disenrollment reason, target populations, homeless status, and service utilization. Enrollees are identified in one or more of the six target populations selected by WPC Pilots. Homeless status is reported separately for each individual because not all WPC Pilots chose to select the homeless as a target population. UCLA combined data from all WPC Pilot reports, and addressed discrepancies between enrollment and disenrollment dates.

2) Medi-Cal Enrollment, Claims and Encounter Data

Using WPC enrollment data, UCLA identified the WPC enrollees' enrollment, encounters, and claims data between January 2015 to December 2020. Some enrollees were absent from Medi-Cal data because they had never received Medi-Cal benefits or WPC Pilots were not able to collect this data during their brief interaction with the individual.

Enrollment Patterns in WPC

Unduplicated Monthly and Cumulative WPC Enrollment, January 2017 to December 2020



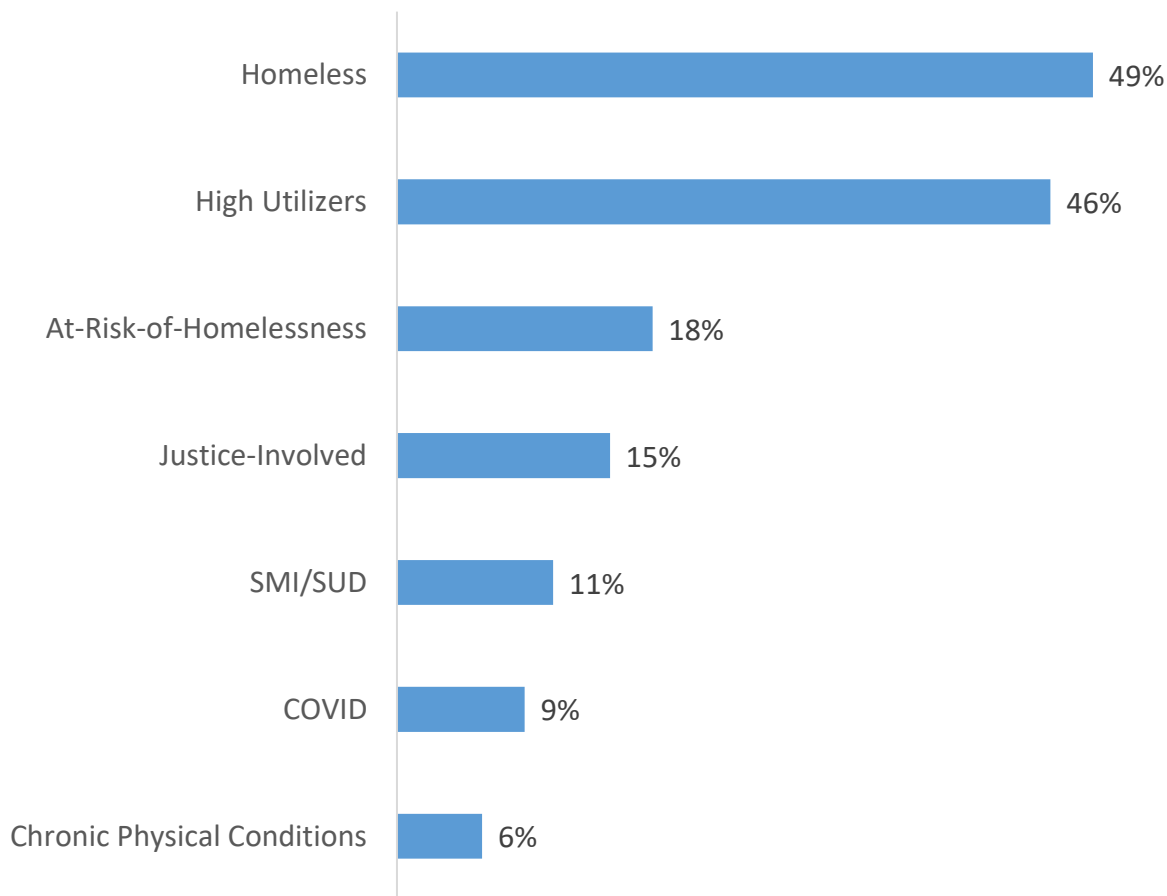
In January 2017, 8,498 were enrolled in WPC. By December 2020, this number of enrollees ever enrolled had increased to 215,799.

As of December 2020, there were 96,563 unique individuals currently enrolled in WPC.

After the first month, the number of new enrollments per month varied from a low of 1,434 in February 2017 to a high of 7,615 in November 2018.

Source: WPC Enrollment and Utilization Reports from January 2017 to December 2020.
Notes: Excludes individuals who received outreach or other services but were not enrolled.

Cumulative Enrollment in WPC by Target Population, December 2020



A total of 215,799 unique individuals ever enrolled in WPC as of December 2020. Enrollees could be reported in one or more target populations. The COVID target population was added in 2020, but could be applied to both new and existing enrollees.

As of December 2020, a near majority of WPC enrollees (49%, 106,775) were part of the “Homeless” target population. The second largest group of WPC enrollees were part of the “High Utilizers” (46%, 98,465) target population.

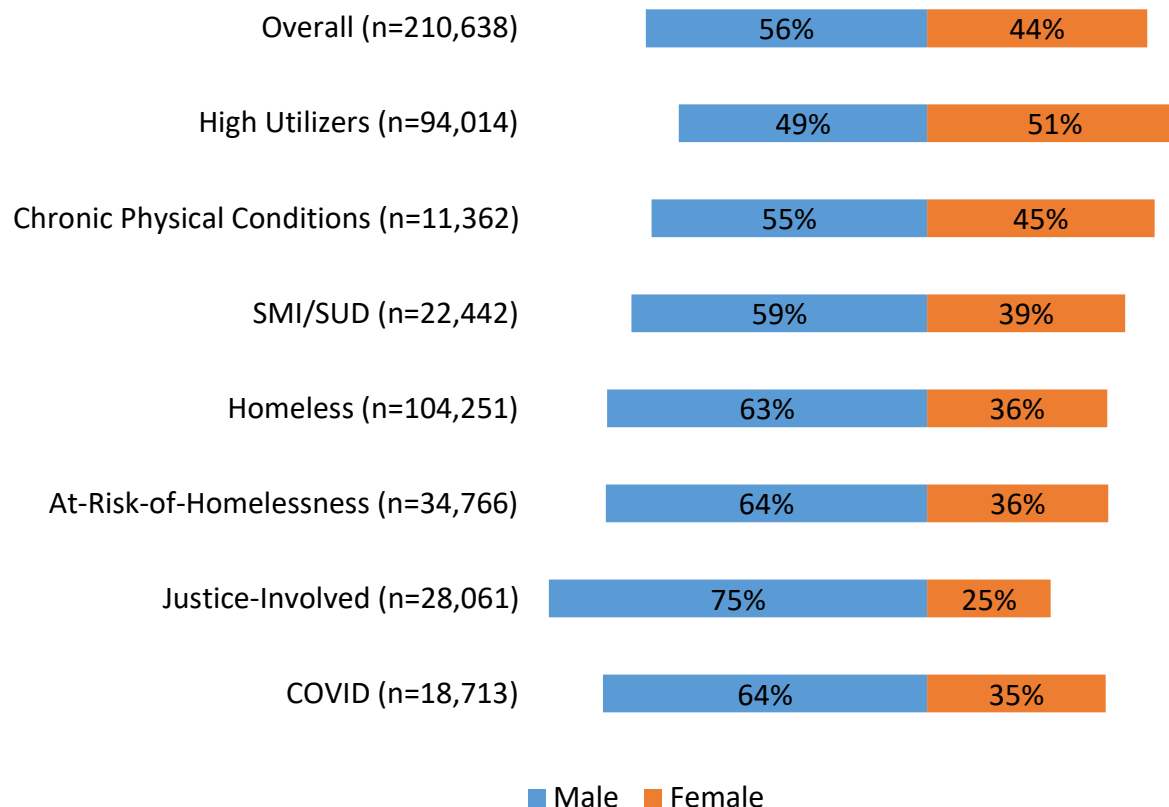
Enrollment was lowest in the “Chronic Physical Conditions” (6%, 12,729) target population.

Source: WPC Enrollment and Utilization Reports from January 2017 to December 2020.

Notes: Excludes individuals who received outreach or other services but were not enrolled. Enrollees may be reported in more than one target population.

Demographics and Health Status of WPC Enrollees Overall and by Target Population

WPC Enrollee Gender by Target Population, January 2017 to December 2020



A total of 210,638 unique individuals ever enrolled in WPC between 2017 and 2020 and had Medi-Cal enrollment data.

Most (56%) WPC enrollees were male as of December 2020.

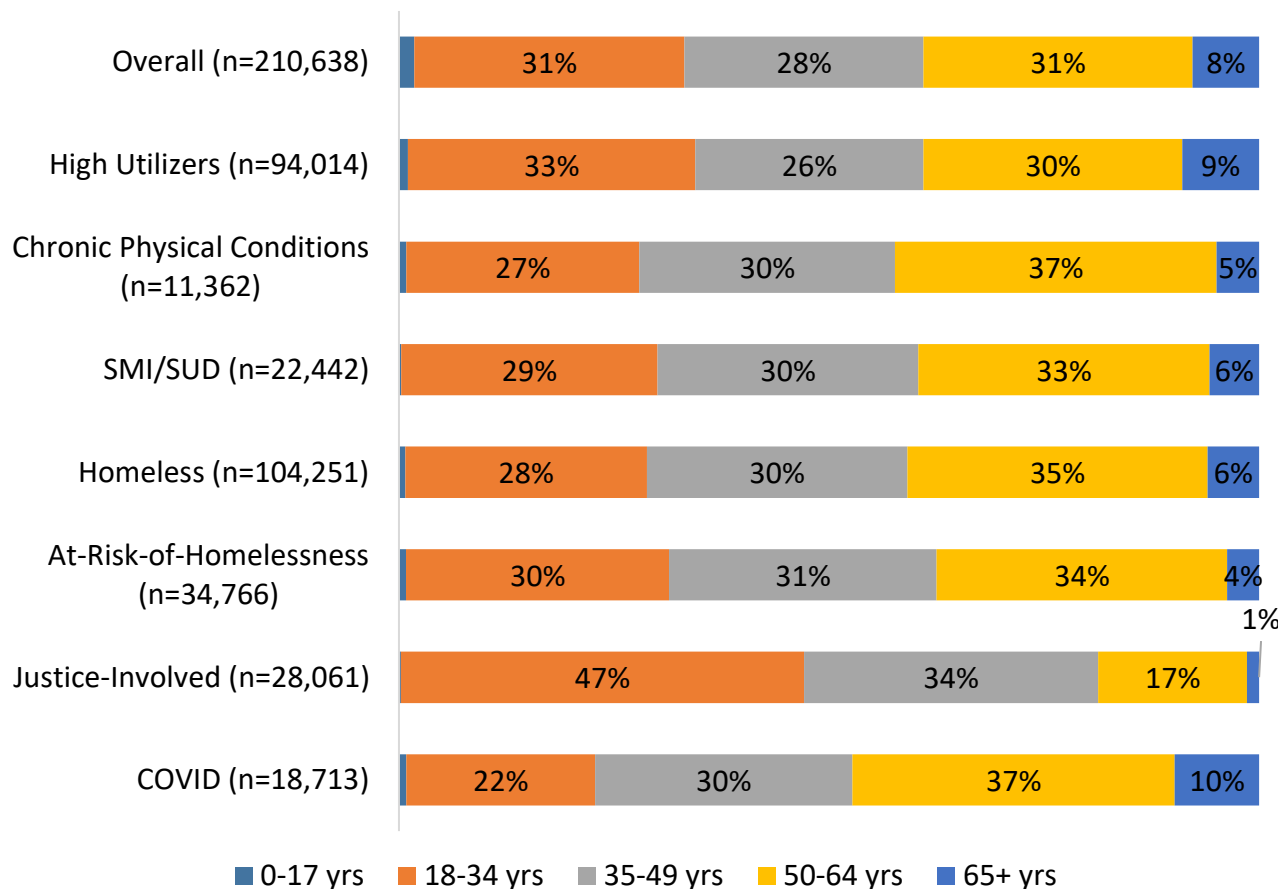
The majority (51%) of the “High Utilizers” target population was female.

The great majority (75%) of the “Justice-Involved” target population was male.

Source: Medi-Cal enrollment data.

Notes: Included WPC enrollees from January 2017 through December 2020. Enrollees could be reported in more than one target population.

WPC Enrollee Age by Target Population, January 2017 to December 2020



A total of 210,638 unique individuals ever enrolled in WPC between 2017 and 2020 and had Medi-Cal enrollment data.

The most common age group of WPC enrollees overall was 18-34 years old and 50-64 years old (31%).

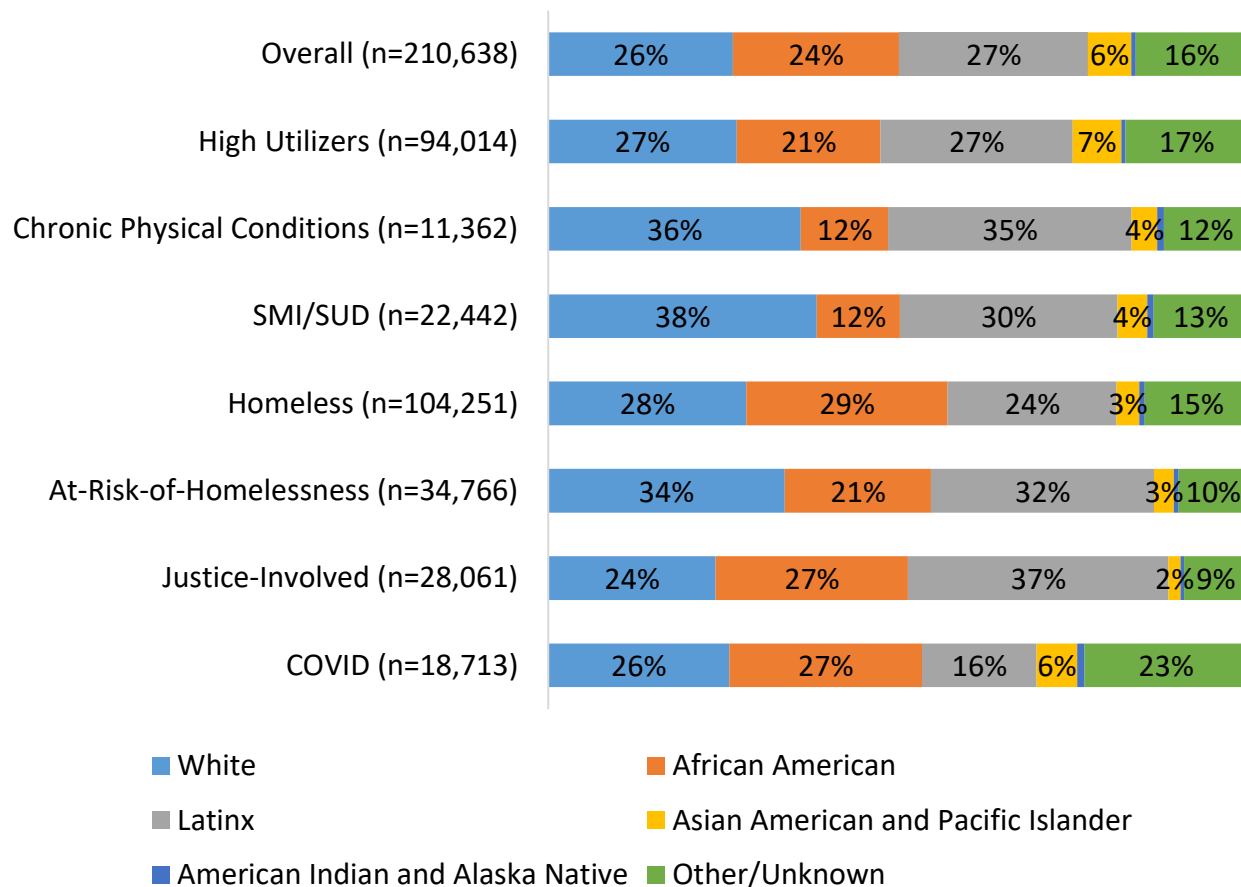
The most common age group of WPC enrollees in the “Justice-Involved” target population was 18-34 years old (47%).

Enrollees in the “Chronic Physical Conditions” and “COVID” target populations were more often 50 years old and over compared to the other target populations.

Source: Medi-Cal enrollment data.

Notes: Included WPC enrollees from January 2017 through December 2020. Enrollees could be reported in more than one target population. Percentages for 0-17 year olds are not shown due to small numbers.

WPC Enrollee Race/Ethnicity by Target Population, January 2017 to December 2020



A total of 210,638 unique individuals ever enrolled in WPC between 2017 and 2020 and had Medi-Cal enrollment data.

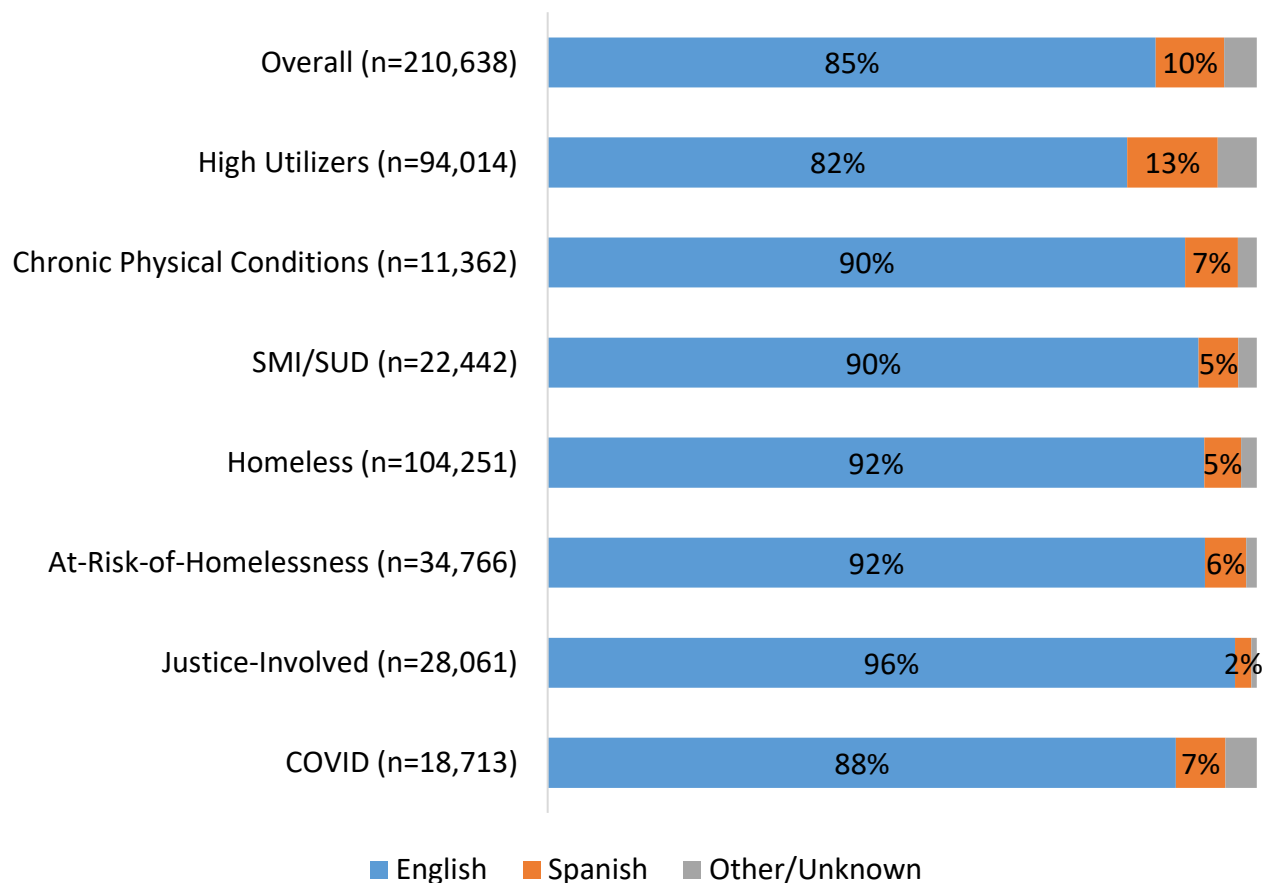
The most common race/ethnicity among WPC enrollees was Latinx (27%), followed by White (26%) and African American (24%).

White was the most common race/ethnicity group among “Chronic Physical Conditions” (35%), “SMI/SUD” (38%), and “At-Risk-of-Homelessness” (34%) populations.

Source: Medi-Cal enrollment data.

Notes: Included WPC enrollees from January 2017 through December 2020. Enrollees could be reported in more than one target population. Percentages for the American Indian and Alaska Native group are not shown due to small numbers.

WPC Enrollee Primary Language by Target Population, January 2017 to December 2020



A total of 210,638 unique individuals ever enrolled in WPC between 2017 and 2020 and had Medi-Cal enrollment data.

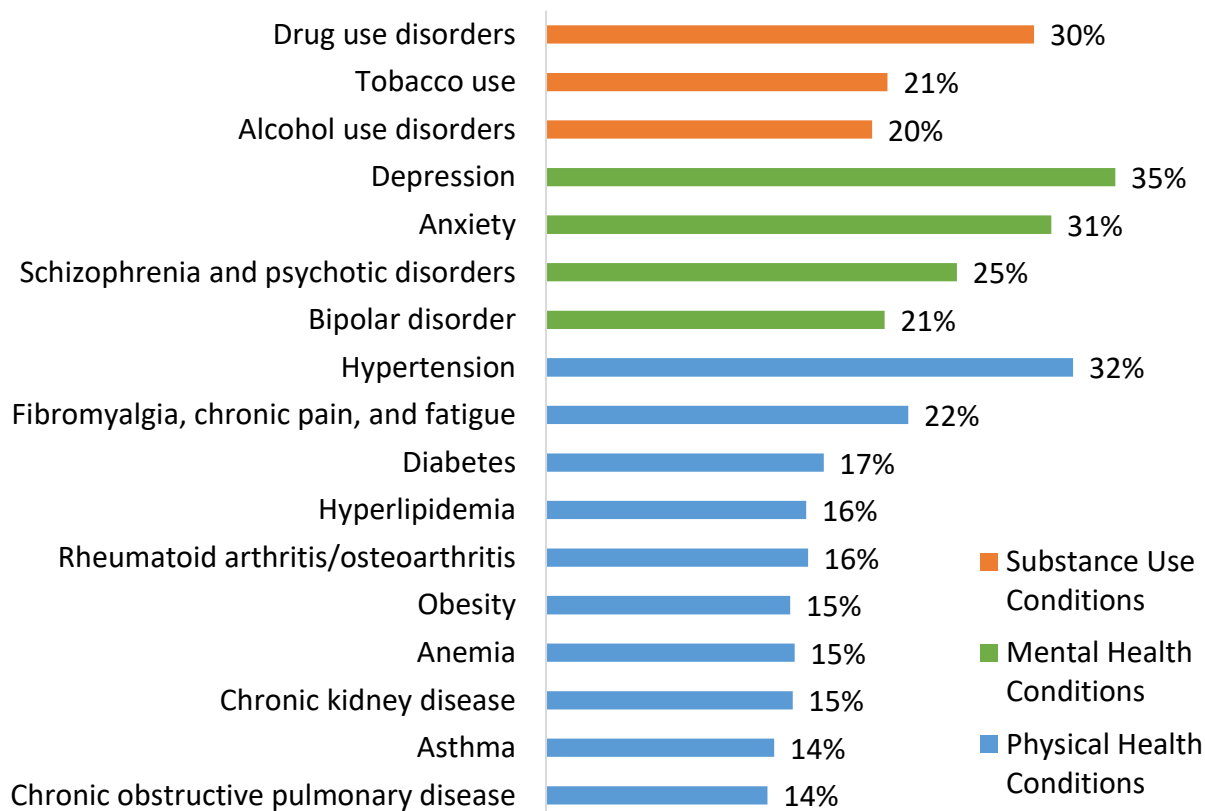
The most common primary language of WPC enrollees overall was English (85%), followed by Spanish (10%).

Enrollees in the “Justice-Involved” target population had the lowest percentage (2%) with Spanish as their primary language, while the “High Utilizers” target population had the highest (13%).

Source: Medi-Cal enrollment data.

Notes: Included WPC enrollees from January 2017 through December 2020. Enrollees could be reported in more than one target population. Percentages for Other/Unknown languages are not shown due to small numbers.

WPC Enrollee Common Chronic or Disabling Conditions, January 2017 to December 2020



A total of 210,638 unique individuals ever enrolled in WPC between 2017 and 2020 and had Medi-Cal enrollment data.

The most common substance use condition was drug use disorders (30%).

The most common mental health condition was depression (35%).

The most common physical health condition was hypertension (32%).

Source: Medi-Cal enrollment and claims data.

Notes: Included WPC enrollees from January 2017 through December 2020 with at least one Medi-Cal encounter or claim from 2015 to 2020. Chronic and disabling conditions were determined using algorithms developed by the CMS [Chronic Conditions Data Warehouse Conditions](#) and were identified based on the primary and secondary diagnosis in each encounter or claim. Only conditions with over 10% prevalence among WPC enrollees were included.