



State of California—Health and Human Services Agency  
**Department of Health Care Services**



**2020 Annual Network Certification**  
Mental Health Plan  
Corrective Action Plan Report

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**2020 Annual Network Certification:  
Mental Health Plan Corrective Action Plan Report**

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**1. Background and Overview of Mental Health Plans**

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The Department of Health Care Services (DHCS) contracts with 56 Mental Health Plans (MHPs) responsible for providing, or arranging for the provision of, specialty mental health services (SMHS) to Medi-Cal beneficiaries who meet medical necessity criteria in a manner consistent with the beneficiary's mental health treatment needs and goals, and as documented in the beneficiary's treatment plan.

Each MHP must maintain and monitor a provider network adequate to serve, within scope of practice under State law, the population of adults and children/youth Medi-Cal beneficiaries eligible for SMHS. MHPs must meet or exceed network capacity requirements and proportionately adjust the number of network providers to support any anticipated changes in enrollment and the expected utilization of SMHS.

Federal regulations require each MHP to submit to DHCS data and documentation on which the State bases its certification that the MHP has complied with the State's requirements for availability and accessibility of services, including the adequacy of the provider network, as set forth in Title 42 Code of Federal Regulations (CFR) parts 438.68 and 438.206, as specified in Chapter 738, Statutes of 2017, Assembly Bill (AB) 205.

DHCS certifies the network of each MHP and submits assurances of adequacy to the Centers for Medicare and Medicaid Services (CMS). DHCS reviews state and MHP-level data and information, including network data submissions by the MHPs, to conduct an analysis of the adequacy of each MHP's network. DHCS conducts a comprehensive review of each MHP's provider network in accordance with the annual network certification requirements set forth in Title 42 CFR part 438.207.

DHCS reviews each MHP's compliance in the following areas:

- I. Time and distance – geographic access mapping;
- II. Network composition and capacity – provider to beneficiary ratios;
- III. Language Capacity
- IV. Timely Access
- V. Mandatory Provider Type - American Indian Health Facility

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In October 2020, 42 MHPs conditionally passed the network certification requirements; meaning the MHP did not meet the network adequacy requirements in one or more areas. 18 MHP were out-of-compliance in language capacity for not submitting an updated contract. Those 18 MHPs resolved language capacity by submitting required documentation. These findings are not included in the corrective action plan (CAP) table starting on page seven.

DHCS required each MHP to have a system in place for tracking and measuring timely access to care, which includes the timeliness to receive an appointment or first specialty mental health service. DHCS developed the Timely Access Data Tool (TADT) to standardize data submissions in alignment with the DHCS Behavioral Health Information System's Clinical Services Information (CSI) Assessment Record during an interim period until the CSI Assessment Record Data is sufficiently robust, reliable, and valid for DHCS' use as the sole source to determine timeliness.

During fiscal year 2020-2021, 13 MHPs were out-of-compliance with timely access standards and were placed on a CAP. MHPs were required to submit their timely access information using the TADT by March 2021 as part of their CAP response. By March 1, 2021, 12 MHPs submitted the TADT and resolved their timely access CAP. The Marin County MHP, did not submit the TADT as required and remains out-of-compliance on timely access. These findings are not included in the CAP table starting on page seven.

DHCS evaluates the MHP's performance in each of these areas to determine compliance with the requirements. MHPs that did not meet requirements in all areas are subject to ongoing monitoring and are required to complete a CAP to improve access to SMHS for beneficiaries. While DHCS reviews the MHPs' compliance with reporting requirements related to language assistance capacity and system infrastructure, these elements are excluded from this report. This report identifies the counties that are on a CAP due to non-compliance with the applicable network certification requirements. The report also includes the county's response to the CAP.<sup>1</sup> It fulfills the requirements of AB 205, to annually publish on the DHCS website a report that details the results of DHCS' annual network certification of the counties.

## **2. Mental Health Plans Network Certification Corrective Action Plan Requirements**

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In September 2020, DHCS notified MHPs, in writing, of the results of the annual network certification. The MHPs, determined to conditionally pass the network certification requirements, were required to complete and submit a CAP detailing actions the MHP would immediately implement to ensure compliance with the requirements. The deadline to

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<sup>1</sup> Welfare and Institutions Code (WIC) 14197(f)(3)

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complete corrective actions was March 1, 2021. If an MHP did not comply with its CAP, DHCS would customarily impose additional corrective actions, including but not limited to, administrative and financial sanctions. In light of COVID-19 and the effects on counties, at this time DHCS is not imposing administrative or financial sanctions in regards to the 2020 Certification findings.

MHPs that do not meet the network certification standards and are unable to provide beneficiaries with timely access to necessary services within the applicable time and distance standards must adequately and timely cover these services with out-of-network providers. The MHP must permit out-of-network access for as long as the MHP's provider network is unable to provide the services in accordance with the standards.

The MHPs CAPs were required to address procedures for ensuring beneficiaries are informed and have access to out-of-network providers. The CAPs also included the provision of training to the MHP's 24/7 Access line staff, and other front line staff, who provide information to beneficiaries regarding appointments, as well as any staff responsible for processing authorization requests (including those of subcontractors), to ensure staff who interact with beneficiaries are aware of and trained on processing appointments including out-of-network access. The MHPs were further required to submit training materials and call center scripts to demonstrate compliance with these CAP requirements.

### **3. Mental Health Plans Subject to Corrective Actions**

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As aforementioned, 42 MHPs were non-compliant with Network Adequacy standards. Out of the 42 MHPs, 40 MHPs were able to supply documentation that demonstrated that they resolved deficiencies. Those counties are as follows:

1. Alameda Mental Health Plan
2. Colusa Mental Health Plan
3. Contra Costa Mental Health Plan
4. Del Norte Mental Health Plan
5. El Dorado Mental Health Plan
6. Fresno Mental Health Plan
7. Glenn Mental Health Plan
8. Humboldt Mental Health Plan
9. Inyo Mental Health Plan
10. Kern Mental Health Plan

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11. Lake Mental Health Plan
12. Lassen Mental Health Plan
13. Los Angeles Mental Health Plan
14. Madera Mental Health Plan
15. Mariposa Mental Health Plan
16. Mendocino Mental Health Plan
17. Monterey Mental Health Plan
18. Napa Mental Health Plan
19. Nevada Mental Health Plan
20. Placer/Sierra Mental Health Plan
21. Plumas Mental Health Plan
22. Sacramento Mental Health Plan
23. San Bernardino Mental Health Plan
24. San Francisco Mental Health Plan
25. San Joaquin Mental Health Plan
26. San Luis Obispo Mental Health Plan
27. San Mateo Mental Health Plan
28. Santa Barbara Mental Health Plan
29. Santa Clara Mental Health Plan
30. Santa Cruz Mental Health Plan
31. Shasta Mental Health Plan
32. Siskiyou Mental Health Plan
33. Solano Mental Health Plan
34. Sonoma Mental Health Plan
35. Tehama Mental Health Plan
36. Trinity Mental Health Plan
37. Tulare Mental Health Plan
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The following 2 counties remained non-compliant in one or more required area(s):

1. Marin Mental Health Plan
2. Riverside Mental Health Plan

Please note: In the table below, only time and distance standards and capacity and composition standards CAP updates are listed.

If an MHP failed to submit timely and complete corrective actions, by March 1, 2021, and remains out-of-compliance with network adequacy requirements, the MHP is subject to additional corrective actions, including administrative and financial sanctions. DHCS has the authority to impose administrative and financial sanctions when DHCS determines a MHP has failed to comply with requirements in federal or state statutes, regulations, or the terms of the MHP contract. (W&I Code, § 14712, subd. (e) and § 14713, subd. (a); Cal. Code Regs, tit. 9, § 1810.380, subd. (b) and § 1810.385.)

As aforementioned, in light of COVID-19 and the effects on counties, at this time DHCS is not imposing administrative or financial sanctions in regards to the 2020 Certification findings.

The status of each CAP, as well as the specific areas of non-compliance and the MHPs' response to the CAP, are detailed in this report. DHCS will update the CAP status as the MHPs complete corrective actions to the Department's satisfaction. The status of each MHP's CAP is current as of May, 2021.

Questions regarding the content of this report can be directed to: [MHSDFinalRule@dhcs.ca.gov](mailto:MHSDFinalRule@dhcs.ca.gov)

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**Alameda Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.



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Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
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**Del Norte Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.31 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry SMHS network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
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**Humboldt Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	The MHP met time and distance standards by submitting an updated NACT.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	The MHP met time and distance standards by submitting an updated NACT.

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Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

**Kern Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

**Lake Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.12 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.36 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.

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Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

**Lassen Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.

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Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.
Outpatient SMHS	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.

**Los Angeles Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.48 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**Madera Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.69 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.27 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable



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**Mendocino Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.53 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**Monterey Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Psychiatry	Children/ Youth	Conditional Pass	Conditional Pass	<p><b>1)</b> The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.</p> <p><b>2)</b> The MHP does not meet the ratio standard. The MHP must increase its network by 0.34 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.</p>	<p><b>1)</b> The MHP met time and distance standards by submitting updated NACT.</p> <p><b>2)</b> The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.</p>
Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.
Outpatient SMHS	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.

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**Placer/Sierra Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	The MHP met time and distance standards by submitting updated NACT.
Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.
Outpatient SMHS	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth outpatient SMHS standard.	The MHP met time and distance standards by submitting updated NACT.

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**Plumas Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.26 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.12 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**Riverside Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 2.17 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP remains out-of-compliance by 0.83 FTE for children/youth psychiatry providers.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**Sacramento Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 13.53 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 9.42 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**San Bernardino Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.52 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**San Joaquin Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 5.01 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 101.61 FTE children/youth outpatient SMHS providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.



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**San Luis Obispo Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**San Mateo Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth outpatient SMHS standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.

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**Shasta Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**Siskiyou Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

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**Sonoma Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth outpatient SMHS standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.

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**Tehama Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.88 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.74 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.23 FTE children/youth outpatient SMHS providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.

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**Trinity Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult outpatient SMHS standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth outpatient SMHS standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.

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**Tulare Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 4.75 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable



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**Tuolumne Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.26 FTE youth outpatient SMHS providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.

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**Ventura Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet adult psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Psychiatry	Children/ Youth	Conditional Pass	Pass	The MHP does not meet the time and distance standard. The MHP must submit alternative access standards request to meet children/youth psychiatry standard.	DHCS approved an alternative access standard request for time and distance standards for FY 2020/2021.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable

**2020 Annual Network Certification:  
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**Yolo Mental Health Plan**

<b>Network Certification CAP Summary</b>					
<b>Service Type</b>	<b>Age Group</b>	<b>Time &amp; Distance Standard</b>	<b>Capacity and Composition Standard</b>	<b>Description of Initial Findings (October 2020)</b>	<b>MHP CAP Response (March 2021)</b>
Psychiatry	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.06 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standard is met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standard is met.	Not Applicable