## Mental Health Services Act (MHSA) Performance Review Report Mendocino County Program Review April 22-24, 2025

## **FINDINGS**

**Finding #1:** Mendocino County did not submit the adopted Fiscal Year (FY) 2023-26 Three-Year Program and Expenditure Plan (Plan) to the Department of Health Care Services (DHCS) within 30 days after adoption by the Board of Supervisors. (Welfare and Institution Code (W&I Code) Section 5847(a)).

<u>Recommendation #1:</u> The County must submit the FY 2025-26 Annual Update to DHCS within 30 days after adoption by the Board of Supervisors, no later than June 30, 2025.

**Finding #2:** Mendocino County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), direct services for Prevention and Early Intervention (PEI), and direct services for Innovation (INN) programs and services in the adopted FY 2023-26 Plan. (County Performance Contract (6)(A)(5)(d); W&I Code section 5848)

<u>Recommendation #2:</u> The County must provide evidence of compliance for achievement in performance outcomes for FY 2023-24 for each CSS, direct services for PEI, and direct services for INN programs and services.

**Finding #3:** Mendocino County did not include a budget summary for CSS, PEI, INN, Workforce Education and Training (WET), Capital Facilities (CF), and Technological Needs (TN) for FY 2024-25 and FY 2025-26 of the FY 2023-26 Plan, including the total budgeted for each funding category of the adopted FY 2023-26 Plan. (W&I Code 5847(e) for all components, except CF & TN; CSS 3650(a)(6)(C); PEI 3755(I); INN 3930(d); WET 3820(e); CF IN 08-09 Enclosure 1 & 2; TN IN 08-09 Enclosure 1 & 3)

<u>Recommendation #3:</u> The County must provide evidence of compliance for budget summaries for CSS, PEI, INN, WET, CF, and TN for FY 2024-25 and FY 2025-26, including the total budgeted for each funding category.

**Finding #4:** Mendocino County did not indicate the number of Children, Transition Age Youth (TAY), Adults, and Older Adults to be served, and did not provide the cost per person for CSS, PEI, and INN, for each fiscal year in the FY 2023-26 Plan (W&I Code section 5847(e)).

<u>Recommendation #4:</u> The County must provide evidence of compliance for the estimated number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN for FY 2024-25 and FY 2025-26.

**Finding #5:** Mendocino County did not have at least one Early Intervention program in their PEI component in the adopted FY 2023-26 Plan. (California Code of Regulations, (Cal. Code Regs.), title 9, Section 3705(a)).

<u>Recommendation #5:</u> The County must provide evidence of compliance of having at least one of each of these programs in Prevention and Early Intervention (PEI): Early Intervention Program, Outreach for Increasing, Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in the FY 2025-26 Annual Update (Update).

**Finding #6:** Mendocino County did not include the Annual PEI report or the Three-Year PEI Evaluation report as a part of the adopted FY 2023-26 Plan. (Cal. Code Regs tit. 9, §§ 3560.010, 3560.020(a)(1)).

<u>Recommendation #6:</u> The County must provide evidence of compliance of either the Annual PEI report or the Three-Year PEI Evaluation report for FY 2023-24. Reports should be clearly labeled, indicating what years are being reported. DHCS recommends the county submit the report and include a cover page for the Annual PEI report or Three-Year PEI Report with the title:

> Annual PEI Report or Three-Year PEI Evaluation Report FY XXXX to XXXX

Note: The Annual PEI Report is not due in years in which a Three-Year Prevention and Early Intervention Evaluation Report is due.

**Finding #7:** Mendocino County did not enter a Full-Service Partnership (FSP) agreement with each client served under the FSP service category, and when appropriate the client's family. (Cal. Code of Regs., tit. 9, § 3620 (e)).

Note: DHCS defines an agreement as a signed agreement between the client, and when appropriate the client's family, and the Personal Service Coordinator/Case Manager. Clients that are in an active crisis situation and are unable sign must be noted in the client chart.

<u>Recommendation #7</u>: The County must provide evidence of compliance that the County enters into an FSP agreement between the client, the client's family if appropriate, and the Personal Service Coordinator (PSC)/Case Manager for each client served under the FSP service category. Clients that are in an active crisis situation and are unable sign the FSP agreement must be noted in the client chart. As client becomes stabilized, client driven goals must be recorded in the Individual Services and Support Plan (ISSP). The County must update existing policies and procedures, training, and service provider documentation as appropriate to ensure this occurs.