State of California—Health and Human Services Agency
Department of Health Care Services

MICHELLE BAASS
DIRECTOR

GAVIN NEWSOM
GOVERNOR

CalAIM Behavioral Health
2022 Technical Assistance and Training Overview

This technical assistance and training overview provides stakeholders information on the technical assistance and training opportunities taking place in 2022 related to the California Advancing and Innovating Medi-Cal (CalAIM) Behavioral Health initiatives. This plan includes an overview of the technical assistance activities led by DHCS with support from Aurrera Health Group and training offerings provided by California Mental Health Services Authority (CalMHSA). CalMHSA is a Joint Powers Authority (JPA) serving county public behavioral health plans that is focused on promoting efficiency, effectiveness and enterprise among California counties and cities. Technical assistance and trainings will be publically available for all stakeholders unless otherwise noted.

Additional information about the CalAIM behavioral health initiatives can be found on the [DHCS Behavioral Health CalAIM Webpage](#) and [California Mental Health Services Authority | CalAIM (calmhsa.org)](#).

DHCS Technical Assistance

Behavioral Health CalAIM Inboxes
DHCS continually monitors and tracks questions that come in through the Behavioral Health (BH) CalAIM and BH Payment Reform inboxes. Throughout CalAIM implementation, DHCS will respond to individual questions and comments submitted to bhcalaim@dhcs.ca.gov and bhpaymentreform@dhcs.ca.gov.

Technical Assistance Webinars
DHCS will host technical assistance webinars focused on specific topics and led by DHCS subject matter experts. Some webinars will be devoted to reviewing the CalAIM policy guidance contained in Behavioral Health Information Notices as they are released. Other webinars will be responsive to stakeholder needs and feedback, focused on CalAIM implementation support and frequently asked questions (FAQs). These webinars will also be opportunities for stakeholders to ask DHCS questions.

FAQs/Fact Sheets
DHCS will develop written responses to questions raised by stakeholders. These written responses will inform FAQs or Fact Sheets that will be posted on the [Behavioral Health CalAIM Webpage](#).

CalMHSA Trainings & Materials

Policy and Procedures
CalMHSA will develop policies and procedures that counties can adopt and adapt for use in the following categories: Access to SMHS; ASAM for DMC; DMC-ODS Policy Improvements; No Wrong Door /Co-Occurring Treatment; Clinical Documentation Requirements; Screening and Transition Tools.

Communication Materials
CalMHSA will share communication plans including staff and beneficiary communication materials. These materials are intended to be brief encapsulations of the CalAIM changes.

Documentation Guides
CalMHSA will produce role-specific documentation guides for Mental Health Plans (MHPs) and Drug Medi-Cal/Drug Medi-Cal Organized Delivery System (DMC/DMC-ODS) plans to train county staff and contracted providers.

Office Hours
CalMHSA will be hosting weekly virtual office hours for interested stakeholders. Questions can be submitted in advance or asked during office hours.

Web-Based Documentation Training
CalMHSA will create web-based training videos to augment the documentation manuals. Training video topics will include an overview of CalAIM, Assessment, Access to SMHS/DMC/DMC-ODS, Diagnosis/Problem List, Care Coordination, Progress Notes, Discharge Planning.

Transformation Webinars
CalMHSA will hold a total of 10 transformation webinars April through June to dive deeper into operational areas impacted by CalAIM changes. These webinars are limited to county leadership and county quality improvement staff and will require advance registration.

Calendar of Technical Assistance and Training

The following calendar lists the tentative dates for technical assistance webinars and trainings taking place in 2022 for the CalAIM behavioral health initiatives. This document is not comprehensive of all CalAIM-related technical assistance being provided by DHCS.

The dates below are subject to change.

March
- ✓ CalMHSA posts the following policies and procedures:
  - ○ Criteria for Beneficiary Access to Specialty Mental Health Services (SMHS), Medical Necessity and Other Coverage Requirements (BHIN 21-073)
  - ○ Medical Necessity Determination and Level of Care Determination Requirements for Drug Medi-Cal (DMC) Treatment Program Services (BHIN 21-071)
  - ○ Drug Medi-Cal Organized Delivery System (DMC-ODS) Requirements for the Period of 2022 – 2026 (BHIN 21-075)

April
- ✓ DHCS releases Payment Reform guidance: updated SMH, DMC, and DMC-ODS Billing Manuals and 837 Companion Guides
- ✓ DHCS hosts technical assistance webinar on final No Wrong Door policy guidance
- ✓ CalMHSA begins transformation webinars for County leadership and QI staff

May
- ✓ DHCS hosts technical assistance webinar on final Documentation Requirements for SMHS, DMC and DMC-ODS Services guidance
- ✓ DHCS hosts technical assistance webinar on final SMHS Inpatient Access and Concurrent Review guidance
- ✓ CalMHSA posts policies and procedures for CalAIM behavioral health policies that go live on July 1st
  - • Documentation Requirements for SMHS, DMC and DMC-ODS Services
  - • No Wrong Door & Co-Occurring Treatment
- ✓ CalMHSA posts documentation guides for MHPs, DMC, and DMC-ODS
- ✓ CalMHSA posts staff and beneficiary communication materials
- ✓ CalMHSA continues transformation webinars for county leadership and QI staff

June
- ✓ DHCS hosts No Wrong Door technical assistance webinar for Managed Care Plans and Mental Health Plans
- ✓ CalMHSA continues transformation webinars for county leadership and QI staff

- ✓ CalMHSA posts web-based training videos for the Documentation Requirements for SMHS, DMC and DMC-ODS Services

July
- ✓ DHCS hosts Adult Screening and Transition Tools technical assistance webinar

August
- ✓ DHCS hosts TA webinar, topic(s) TBD depending on stakeholder feedback and identified needs

September
- ✓ DHCS hosts Adult Screening and Transition Tools technical assistance webinar
- ✓ CalMHSA provides Adult Screening and Transition Tools P&Ps
- ✓ CalMHSA provides Adult Screening and Transition Tools web-based training

October
- ✓ DHCS hosts TA webinar, topic(s) TBD depending on stakeholder feedback and identified needs

November
- ✓ DHCS hosts Youth Screening and Transition Tools technical assistance webinar
- ✓ CalMHSA provides Youth Screening and Transition Tools P&Ps
- ✓ CalMHSA provides Youth Screening and Transition Tools web-based training
- ✓ DHCS hosts Adult Screening and Transition Tools technical assistance webinar

December
- ✓ DHCS hosts Youth Screening and Transition Tools technical assistance webinar
- ✓ DHCS hosts TA webinar, topic(s) TBD depending on stakeholder feedback and identified needs