



MICHELLE BAASS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

May 9, 2022

Sent via e-mail to: Loretta.denering@ventura.org

Loretta Denering, Assistant Director, Substance Use Services
Ventura County Health Care Agency, Behavioral Health Department
1911 Williams Drive, Ste. 200
Oxnard, CA 93036

SUBJECT: Annual DMC-ODS County Compliance Unit Findings Report

Dear Assistant Director Denering:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to the requirements of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Waiver and the terms of the Intergovernmental Agreement operated by Ventura County.

The County Compliance Unit (CCU) within the Audits and Investigations Division (A&I) of DHCS conducted a review of the County's compliance with contract requirements based on responses to the monitoring instrument, discussion with county staff, and supporting documentation provided by the County.

This letter serves as notification that Ventura County has sufficiently met all regulations and contract requirements during FY 2021-22. During the review, no deficiencies were found. No further action is required at this time.

If you have any questions or need assistance, please contact me at becky.counter@dhcs.ca.gov.

Sincerely,

Becky Counter
(916) 713-8567

Audits and Investigations Division
Medical Review Branch
Behavioral Health Compliance Section
County Compliance Unit
1500 Capitol Ave., MS 2305
Sacramento, CA 95814
<http://www.dhcs.ca.gov>

Distribution:

To: Assistant Director Denering,

CC: Mateo Hernandez, Audits and Investigations, Medical Review Branch Acting Chief
Lanette Castleman, Audits and Investigations, Behavioral Health Compliance Section Chief
Ayesha Smith, Audits and Investigations, Behavioral Health Compliance Unit Chief
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Sergio Lopez, County/Provider Operations Monitoring Section I Chief
MCBHDMonitoring@dhcs.ca.gov, County/Provider Operations and Monitoring Branch
Courtney Lubell, Ventura County Special projects Manager

COUNTY REVIEW INFORMATION

County:

Ventura

County Contact Name/Title:

Courtney Lubell/Special Projects Manager

County Address:

1911 Williams Drive, Ste. 200
Oxnard, CA 93036

County Phone Number/Email:

(805) 981-5453
Courtney.lubell@ventura.org

Date of DMC-ODS Implementation:

12/1/2018

Date of Review:

4/13/2022

Lead CCU Analyst:

Becky Counter

Assisting CCU Analyst:

N/A

Report Prepared by:

Becky Counter

Report Approved by:

Ayesha Smith

REVIEW SCOPE

- I. Regulations:
 - a. Special Terms and Conditions (STCs) for California's Medi-Cal 2020 section 1115(a) Medicaid Demonstration STC, Part X: Drug Medi-Cal Organized Delivery System
 - b. Code of Federal Regulations, Title 42, Chapter IV, Subchapter C, Part 438; section 438.1 through 438.930: Managed Care

- II. Program Requirements:
 - a. Fiscal Year (FY) 2020-21 Intergovernmental Agreement (IA)
 - b. Fiscal Year (FY) 2021-22 Intergovernmental Agreement (IA)
 - c. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices
 - d. Behavioral Health Information Notices (BHIN)

ENTRANCE AND EXIT CONFERENCE SUMMARIES

Entrance Conference:

An Entrance Conference was conducted via WebEx on 4/13/2022. The following individuals were present:

- Representing DHCS:
Becky Counter, Associate Governmental Program Analyst (AGPA)
- Representing Ventura County:
Courtney Lubell, Special Projects Manager
Ophra Ashur, Compliance Sr. Manager
Shanna Zanolini, Administrator
Genevieve Zapeda, Clinical Nurse Manager of Quality Assurance Unit- Utilization Review
Lansing Pillsbury, Principal Accountant
Maryza Seal, Contract Manager
Dani Yomtov, Program Administrator
Narcisa Egan, Assistant Chief Financial Officer
Jose Duran, Provider Relations
Janet Kaplan, Senior Program Administrator, Prevention Services
Juan Mendoza, Program Administrator
Doreen Fekete, Program Administrator

During the Entrance Conference, the following topics were discussed:

- Introductions
- Overview of review process
- Overview of services provided

Exit Conference:

An Exit Conference was conducted via WebEx on 4/13/2022. The following individuals were present:

- Representing DHCS:
Becky Counter, AGPA

- Representing Ventura County:
Courtney Lubell, Special Projects Manager
Ophra Ashur, Compliance Sr. Manager
Shanna Zanolini, Administrator
Genevieve Zapeda, Clinical Nurse Manager of Quality Assurance Unit- Utilization Review
Lansing Pillsbury, Principal Accountant
Maryza Seal, Contract Manager
Dani Yomtov, Program Administrator
Narcisa Egan, Assistant Chief Financial Officer
Jose Duran, Provider Relations
Janet Kaplan, Senior Program Administrator, Prevention Services
Juan Mendoza, Program Administrator
Doreen Fekete, Program Administrator

During the Exit Conference, the following topics were discussed:

- Submitting follow-up evidence
- Due date for evidence submission

SUMMARY OF FY 2021-22 COMPLIANCE DEFICIENCIES (CD)

<u>Section:</u>	<u>Number of CD's</u>
1.0 Availability of DMC-ODS Services	0
2.0 Coordination of Care	0
3.0 Quality Assurance and Performance Improvement	0
4.0 Access and Information Requirements	0
5.0 Beneficiary Rights and Protections	0
6.0 Program Integrity	0

TECHNICAL ASSISTANCE

Ventura County did not request Technical Assistance for FY 21-22.