

### GREATER MT SINAI MBC OF COMPTON COMPTON, CA FEBRUARY 28, 2024

#### WHAT'S IMPORTANT

Feeling CONNECTED with my provider

• DOCTORS WHO LOOK LIKE ME.

• Not having to pay for health care

• DOCTORS COMMUNICATE with each other about my records & results

• MORE PAY for health care workers

#### IDEAS

#### HOPES & WISHES

• MENTAL HEALTH SERVICES for BLACK MEN

• RECONSIDER income threshold

• GIVE US BETTER PROVIDERS "Poor care raises mistrust."

"I want to know how to use Medi-Cal"

• UNDERSTAND THAT DENTAL HEALTH IS A PART OF WHOLE HEALTH

• REMOVE HEALTH CARE DESERTS "There's no care near me."

• Nutritional Health Options

#### SESSION WELCOME

We all need a little help and Medi-Cal wants to help us understand the system and make it better

Pastor Calvin Cressel

Knowledge is POWER. If we don't know what we are expected to have, we will accept what's given to us. This is a time to BETTER ourselves  
First Lady Pamela Cressel

• Providers help me SOLVE health problems

#### WHAT'S IMPORTANT

• Pharmacy DELIVERS medication

• Having the SAME CLINIC is good for primary care

#### BARRIERS & CHALLENGES

• ACCESS SERVICES TOO FAR FROM COMPTON

• COMMUNICATION from Medi-Cal. "They make changes & don't tell us."

Doctors don't treat me well...they talk down to me

• SHARED COST is TOO HIGH. My small pension works against me

• PHYSICIANS lack cultural competency

DHCS is on a mission to create a better future - a better program that serves all populations we serve better.  
- Pam Riley, DHCS

